



**Ticket Vending Machine Migration Summary**  
TriMet Board Meeting  
September 16, 2015

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**Key Objective** - Convert Ticket Vending Machines (TVMs) from issuing visually inspected 'flash' media, to electronic tickets in order to:

- Improve customer, operator and fare inspection experience with simple red and green lights
- Electronically manage transfer times
- Achieve consistency with the Hop Fastpass experience of 'tapping' fare
- Reduce reliance on TVMs by giving customers more options for payment by offering Hop card reloads via retail stores, the mobile app and website

**Existing Scheidt & Bachmann TVM Fleet**

- 250 Ticket Vending Machines (TVMs) and 250 mechanical validators throughout all light rail and commuter rail stations
- Accept cash, coins and bank cards for payment
- Issue visually-inspected paper tickets and passes, valid upon issuance

**Future Scheidt & Bachmann eFare TVM Fleet**

- 250 eFare Ticket Vending Machines (TVMs) throughout all light rail and commuter rail stations
- Mechanical validators eventually replaced with contactless card validators
- eFare TVM retrofit includes adding an **internal reader, new ticket stock with chips** for tapping, and **backend integration** with eFare system
- Accept cash, coins and bank cards for payment
- Issue validated tickets and passes **with a chip**
- **Updated TVM backend** system
- eFare TVMs will issue **2.5-hour and 1-Day disposable, contactless cards only**

**Project Cost**

- Total contract cost is estimated at \$1.3M and is included in the eFare budget

**Timeline**

October 28, 2015	Seek contract authorization at Board Meeting
November 1, 2015	Notice to Proceed
March 1, 2016	Integrated Lab Testing ( <i>estimated</i> )
January 1, 2017	Field retrofit begins one platform at a time ( <i>estimated</i> )
December 31, 2017	Retrofit complete ( <i>estimated</i> )

**Migration Plan**

- Riders that choose not to participate in eFare will still have access to 2.5-hour fares with transfers if paying with cash, such as the \$1.25 Honored Citizen fare
- Bus fare boxes and rail TVMs will still accept cash and print transfers valid for 2.5 hours
- Fare Capping is an added benefit accessible to all via eFare, especially beneficial to customers who need to pay as they go
- Retail outlets will accept cash or bank cards and will increase four-fold, from 125 to 500 locations