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**DATE: MAY 2020**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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**RIDE CONNECTION:**

1. Overall Ridership for E&D

- As of May 2020, the monthly average ridership for E&D services decreased by 19.9% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place, and NW Pilot Project. Additionally, the COVID-19 global pandemic impacted ridership.
- Notable decreases in ridership occurred at David's Harp STF program by 40.3%, Ride Connection Cab's SPD program by 27.9%, and Ride Connection's Central Beaverton RideAbout program by 89.8%.
- Other programs experienced prominent gains in ridership, such as the Floor of Service program at Ride Connection Red (476.7%) and Ride Connection Washington (845.2%). Additionally, Urban League's N/NE RideAbout program had a 49.7% increase in trips.

2. Total Costs

- Monthly cost decreased in May 2020 by 13.9% compared to the previous year. The cost decreased for Clackamas Consortium's Veterans program 88.4%, and RC East's TriMet ADS Support program by 404.1%.
- Noteworthy monthly cost increases occurred at Ride Connection Beaverton/Hillsboro's SPD program by 245.8%, and Ride Connection Red's SPD program by 677.7%.

3. The network Cost Per Trip (CPT)

- As of May 2020, the network CPT increased by 7.45% from the previous year from \$21.16/trip to \$22.74/trip.

## **RIDEWISE:**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0.
  - Number of individuals successfully exited out of one-on-one travel training – 0
  - 0 of whom is a prior participant returning to learn a new route.
  - Percentage of change from May 2020– 100% decrease in the number of successful customers was noted for May 2019 due to the COVID-19 virus.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 –0. Average training hours per individual trained one-on-one during May 2019– 0 due to the COVID-19 virus.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
  - Number of events: 0
  - Presentations/events: None due to COVID-19
4. Ride Ambassador Program. 0 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
5. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to COVID-19
6. Referral Sources. There were 3 referrals in May 2020. 0 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
7. School Program. 0 received training during the month of May. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to COVID-19

## **SANDY AREA METRO (SAM)**

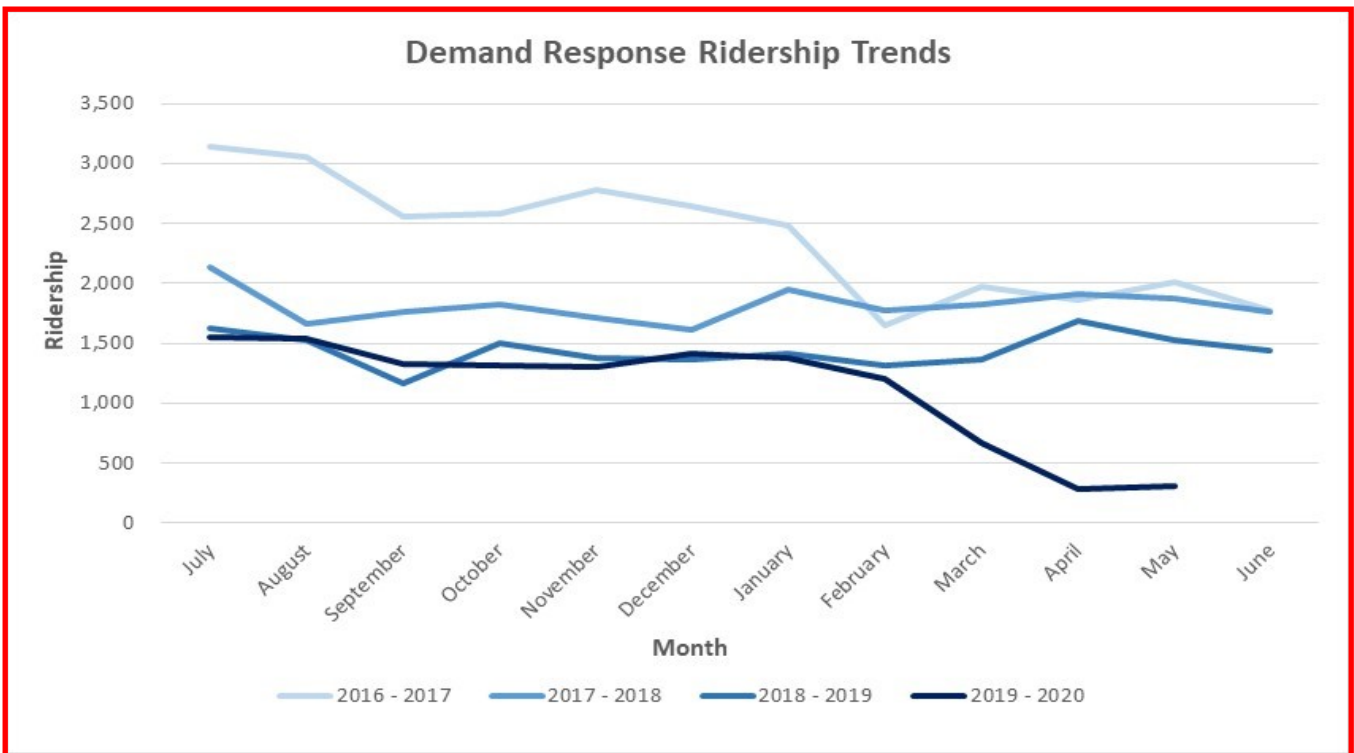
1. During May, MV Transportation Inc. was issued an Intent to Award the Sandy operations contract. The fleet were fitted with dash cameras and mobile eye systems (detection systems to assist drivers with blind spots).

2. Construction on the bus barns continues at the Operations Center. The completion date has been moved to July 31 to accommodate modifications that have occurred. The repair and rebuild of the bus wash were downsized considerably to offset the added cost of the bus barn construction.
3. The SAM Gresham route returned to full-service May 1, running every half hour. The Elderly and Disabled Medical Rides driver continued to provide medical rides but with most appointments cancelled, Transit was able to assist the Senior Center for meal delivery (Meals on Wheels) Monday through Friday throughout the month.
4. While ridership is down, due to the ongoing pandemic, it is important to remember that in April and May there were still over 150 people per day using this transit system to get to work, family and goods and services. May 2019 had 11,670 total riders while May 2020 had 4,926 total riders, a decline of 57.79%. Sam-Gresham provided 3,752 rides in May 2020 in comparison to 9,158 rides in 2019, a 59.03% decrease. Sam-Estacada declined by 58.17% with 274 rides in 2020 while 2019 ridership was 655. The Shopper Shuttle had 328 rides in 2020 while in 2019 there were 594 rides, a decrease of 44.78%.
5. Sam rides provided 546 rides in May 2020. In May 2019 ridership was at 1,197, a decrease of 54.39%. Ed ridership was at 26 May of this year in comparison to 66 in May 2019, a decrease of 60.61%.
6. SAM remained fareless during this time.

## SOUTH METRO AREA REGIONAL TRANSIT (SMART)

May fixed route ridership continued to drop relative to last month and last year. However, Demand Responsive (Dial-a-Ride) remained steady in May compared to last month. Like many geographic areas, COVID-19 negatively impacted people and businesses in Wilsonville. In Oregon, trips were limited to essential only per the Oregon Governor's 'stay home' order beginning March 23 and SMART reduced frequency on all fixed routes beginning April 1.

The graph below illustrates the year-to-year differences:



## **CANBY AREA TRANSIT (CAT)**

1. During the month of May total CAT ridership was down by -50.5. During the same time period Demand Responsive trips were down by -76.9% and fixed-route was down -44.1%.
2. Ridership has taken a severe turn as COVID-19 closures began to take effect.
3. In May CAT provided 414 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in May 2020 was up compared to the previous month, over 13.9%. Ridership is slowly starting to rebound from the past couple of months. SCTD provided over 2,382 rides for the month, with the Clackamas Community College route providing over 62% of all rides.
2. Elderly and disabled ridership was also up in May over the prior month, approximately 10%, with nearly 500 rides for the month.
3. Saturday service provided an average of 47 rides per day. Nearly 20% of the total Saturday rides on this service were taken by E&D riders.

## **TRIMET**

2. System Ridership Summary for Fiscal Year to date (next page).

### RideWise Performance Report - May 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 20	May 19	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	18,530	89,200	-79.2%	70,992	84,570	-16.1%
Bus-Frequent Service*	<u>40,160</u>	<u>103,900</u>	-61.3%	<u>86,247</u>	<u>98,180</u>	-12.2%
Subtotal All Bus	58,690	193,100	-69.6%	157,239	182,750	-14.0%
MAX	38,600	126,400	-69.5%	100,171	120,790	-17.1%
Commuter Rail	<u>270</u>	<u>1,460</u>	-81.5%	<u>1,131</u>	<u>1,490</u>	-24.1%
Fixed Route Total	97,560	320,900	-69.6%	258,541	305,030	-15.2%
<b><u>Paratransit</u></b>						
LIFT& Cabs	591	3,258	-81.9%	2,611	3,297	-20.8%
<b>System Total</b>	<b>98,151</b>	<b>324,193</b>	<b>-69.7%</b>	<b>261,153</b>	<b>308,327</b>	<b>-15.3%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	111,800	513,300	-78.2%	410,171	487,255	-15.8%
Bus-Frequent Service*	<u>259,300</u>	<u>641,600</u>	-59.6%	<u>536,519</u>	<u>606,841</u>	-11.6%
Subtotal All Bus	371,100	1,154,900	-67.9%	946,690	1,094,096	-13.5%
MAX	251,000	777,500	-67.7%	621,544	747,357	-16.8%
Commuter Rail	<u>1,350</u>	<u>7,280</u>	-81.5%	<u>5,657</u>	<u>7,430</u>	-23.9%
Fixed Route Total	623,410	1,939,665	-67.9%	1,573,890	1,848,883	-14.9%
Frequent Bus % of Total Bus	69.9%	55.6%	14.3%	56.7%	55.5%	1.2%
<b><u>Paratransit</u></b>						
LIFT & Cabs	3,546	18,578	-80.9%	14,878	18,755	-20.7%
<b>System Total</b>	<b>626,956</b>	<b>1,958,243</b>	<b>-68.0%</b>	<b>1,588,769</b>	<b>1,867,637</b>	<b>-14.9%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$14.91	\$4.80	210.63%	\$6.92	\$4.82	43.57%
Bus-Frequent Service*	\$9.49	\$3.39	179.94%	\$4.74	\$3.45	37.39%
Subtotal All Bus	\$11.10	\$4.02	176.12%	\$5.55	\$4.06	36.70%
MAX	\$9.07	\$3.27	177.37%	\$4.75	\$3.21	47.98%
Commuter Rail	\$109.76	\$18.21	502.75%	\$36.40	\$19.38	87.82%
Fixed Route Total	\$10.48	\$3.77	177.98%	\$5.31	\$3.78	40.48%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$84.30	\$39.25	114.78%	\$52.35	\$39.13	33.78%
<b>System Total</b>	<b>\$10.89</b>	<b>\$4.11</b>	<b>164.96%</b>	<b>\$5.70</b>	<b>\$4.13</b>	<b>38.01%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,599,090	5,090,800	-68.6%	4,132,769	4,706,899	-12.2%
Monthly Cost	\$17,754,938	\$20,458,675	-13.2%	\$19,355,551	\$19,241,098	0.6%
Monthly Vehicle Mile	1,879,000	2,288,010	-17.9%	2,183,608	2,176,936	0.3%
On-Time Performance	95.1%	86.3%	8.8%	88.3%	86.9%	1.4%
Cost per Ride	\$11.10	\$4.02	176.1%	\$4.68	\$4.09	14.4%
Cost per Mile	\$9.45	\$8.94	5.7%	\$8.86	\$8.84	0.2%
Miles per Roadcall	23,197	15,053	54.1%	17,516	14,353	22.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,089,850	3,429,260	-68.2%	2,740,178	3,234,107	-15.3%
Monthly Cost	\$9,888,393	\$11,226,934	-11.9%	\$11,073,582	\$10,499,473	5.5%
Monthly Vehicle Mile	353,037	393,361	-10.3%	380,313	387,173	-1.8%
On-Time Performance	90.8%	90.3%	0.5%	89.9%	89.5%	0.4%
Cost per Ride	\$9.07	\$3.27	177.4%	\$4.04	\$3.25	24.3%
Cost per Mile	\$28.01	\$28.54	-1.9%	\$29.12	\$27.12	7.4%
Miles per Roadcall	5,431	7,024	-22.7%	5,648	6,211	-9.1%
<b>Commuter Rail (WES)</b>						
Monthly Rides	5,400	32,010	-83.1%	24,557	32,315	-24.0%
Monthly Costs	\$592,722	\$582,980	1.7%	\$601,548	\$614,612	-2.1%
Monthly Vehicle Mile	5,880	10,290	-42.9%	9,336	9,816	-4.9%
On Time Performance	97.5%	93.4%	4.1%	97.1%	94.4%	2.7%
Cost per Ride	\$109.76	\$18.21	502.7%	\$24.50	\$19.02	28.8%
Cost per Mile	\$100.80	\$56.66	77.9%	\$64.43	\$62.61	2.9%
Miles per Roadcall	5,880	10,290	-42.9%	28,008	23,558	18.9%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	14,991	81,941	-81.7%	64,951	80,702	-19.5%
Monthly Cost	\$1,263,724	\$3,216,001	-60.7%	\$2,882,167	\$3,122,204	-7.7%
Monthly Vehicle Mile	192,064	694,661	-72.4%	568,305	657,991	-13.6%
On-Time Performance	97.6%	90.3%	7.3%	90.8%	90.9%	-0.1%
Cost per Ride	\$84.30	\$39.25	114.8%	\$44.37	\$38.69	14.7%
Cost per Mile	\$6.58	\$4.63	42.1%	\$5.07	\$4.75	6.7%
Miles per Roadcall	4,001	6,202	-35.5%	5,869	5,937	-1.1%

RIDE CONNECTION*	May 2020	May 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	7,937	33,635	-76.4%	26,115	32,799	-20.4%
Monthly Cost	\$481,070	\$654,707	-26.5%	\$608,205	\$632,824	-3.9%
Monthly Vehicle Mile	54,276	128,163	-57.7%	108,892	129,183	-15.7%
New Riders This Month	445	633	-29.7%	1,105.3	1,230.4	-10.2%
Cost per Ride	\$60.61	\$19.47	211.3%	\$23.29	\$19.29	20.7%
Cost per Mile	\$8.86	\$5.11	73.4%	\$5.59	\$4.90	14.1%
Miles per Ride	6.8	3.8	78.9%	4.2	3.9	7.7%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, July 23, 2020

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

### 12-Month Averages

Programs	May 2020	May 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	225	1,245	-81.9%	895	1,058	-15.4%
Monthly Cost	\$7,085	\$19,352	-63.4%	\$17,009	\$16,879	0.8%
Monthly Vehicle Mile	1,339	6,457	-79.3%	4,731	5,504	-14.0%
New Riders This Month	9	54	-83.3%	63.3	88.4	-28.4%
Cost per Ride	\$31.49	\$15.54	102.6%	\$19.00	\$15.96	19.0%
Cost per Mile	\$5.29	\$3.00	76.3%	\$3.60	\$3.07	17.3%
Miles per Ride	6.0	5.2	15.4%	5.3	5.2	1.9%
<b>King City Shuttle</b>						
Monthly Rides	116	331	-65.0%	269	374	-28.1%
Monthly Cost	\$5,431	\$7,273	-25.3%	\$8,726	\$8,846	-1.4%
Monthly Vehicle Mile	897	1,468	-38.9%	1,495	1,789	-16.4%
New Riders This Month	10	2	400.0%	21.6	13.4	61.2%
Cost per Ride	\$46.82	\$21.97	113.1%	\$32.47	\$23.66	37.2%
Cost per Mile	\$6.05	\$4.95	22.2%	\$5.84	\$4.94	18.2%
Miles per Ride	7.7	4.4	75.0%	5.6	4.8	16.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	23	71	-67.6%	102	55	85.5%
Monthly Cost	\$2,195	\$2,738	-19.8%	\$5,024	\$2,244	123.9%
Monthly Vehicle Mile	282	603	-53.2%	1,113	570	95.3%
New Riders This Month	2	3	-33.3%	12.2	7.0	74.3%
Cost per Ride	\$95.45	\$38.57	147.5%	\$49.46	\$40.61	21.8%
Cost per Mile	\$7.78	\$4.54	71.4%	\$4.51	\$3.94	14.5%
Miles per Ride	12.3	8.5	44.7%	11.0	10.3	6.8%
<b>STF Service</b>						
Monthly Rides	331	651	-49.2%	433	584	-25.9%
Monthly Cost	\$12,066	\$13,577	-11.1%	\$12,305	\$12,173	1.1%
Monthly Vehicle Mile	3,046	2,505	21.6%	2,656	2,604	2.0%
New Riders This Month	20	23	-13.0%	41.0	51.7	-20.7%
Cost per Ride	\$36.45	\$20.86	74.7%	\$28.40	\$20.85	36.2%
Cost per Mile	\$3.96	\$5.42	-26.9%	\$4.63	\$4.67	-0.9%
Miles per Ride	9.2	3.8	142.1%	6.1	4.5	35.6%
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>TriMet Service</b>						
Monthly Rides	6	142	-95.8%	89	159	-44.0%
Monthly Cost	\$558	\$3,517	-84.1%	\$2,185	\$3,161	-30.9%
Monthly Vehicle Mile	63	662	-90.5%	511	753	-32.1%
New Riders This Month	0	9	-100.0%	10.7	15.0	-28.7%
Cost per Ride	\$93.02	\$24.77	275.5%	\$24.60	\$19.93	23.4%
Cost per Mile	\$8.86	\$5.31	66.9%	\$4.28	\$4.20	1.9%
Miles per Ride	10.5	4.7	123.4%	5.8	4.7	23.4%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0	13	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$377	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	43	-100.0%
New Riders This Month	0	0	N/A	0.0	1.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$29.17	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.78	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.3	N/A
<b>General Public</b>						
Monthly Rides	290	802	-63.8%	609	799	-23.8%
Monthly Cost	\$11,025	\$23,727	-53.5%	\$18,582	\$22,685	-18.1%
Monthly Vehicle Mile	2,555	6,883	-62.9%	5,152	6,613	-22.1%
New Riders This Month	2	12	-83.3%	17	22	-22.7%
Cost per Ride	\$38.02	\$29.59	28.5%	\$30.52	\$28.38	7.5%
Cost per Mile	\$4.31	\$3.45	24.9%	\$3.61	\$3.43	5.2%
Miles per Ride	8.8	8.6	2.3%	8.5	8.3	2.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	11	241	-95.4%	191	185	3.2%
Monthly Cost	\$324	\$5,018	-93.5%	\$3,456	\$4,475	-22.8%
Monthly Vehicle Mile	59	1,030	-94.3%	565	986	-42.7%
New Riders This Month	1	5	-80.0%	12	12	0.0%
Cost per Ride	\$29.46	\$20.82	41.5%	\$18.08	\$24.22	-25.4%
Cost per Mile	\$5.49	\$4.87	12.7%	\$6.12	\$4.54	34.8%
Miles per Ride	5.4	4.3	25.6%	3.0	5.3	-43.4%
<b>STF Service</b>						
Monthly Rides	711	794	-10.5%	747	789	-5.3%
Monthly Cost	\$21,252	\$19,128	11.1%	\$17,457	\$21,341	-18.2%
Monthly Vehicle Mile	3,066	3,617	-15.2%	3,395	4,431	-23.4%
New Riders This Month	57	80	-28.8%	108	124	-12.9%
Cost per Ride	\$29.89	\$24.09	24.1%	\$23.36	\$27.04	-13.6%
Cost per Mile	\$6.93	\$5.29	31.0%	\$5.14	\$4.82	6.6%
Miles per Ride	4.3	4.6	-6.5%	4.5	5.6	-19.6%
<b>Title XIX Non Medical</b>						
Monthly Rides	190	1,654	-88.5%	1,195	1,657	-27.9%
Monthly Cost	\$4,321	\$37,226	-88.4%	\$27,548	\$37,595	-26.7%
Monthly Vehicle Mile	630	8,239	-92.4%	5,841	8,451	-30.9%
New Riders This Month	3	28	-89.3%	66	72	-8.3%
Cost per Ride	\$22.74	\$22.51	1.0%	\$23.06	\$22.69	1.6%
Cost per Mile	\$6.86	\$4.52	51.8%	\$4.72	\$4.45	6.1%
Miles per Ride	3.3	5.0	-34.0%	4.9	5.1	-3.9%
<b>Wa Co DAVS</b>						
Monthly Rides	67	191	-64.9%	141	138	2.2%
Monthly Cost	\$2,208	\$5,353	-58.8%	\$3,950	\$4,297	-8.1%
Monthly Vehicle Mile	441	1,258	-64.9%	977	1,052	-7.1%
New Riders This Month	3	16	-81.3%	15	13	15.4%
Cost per Ride	\$32.96	\$28.03	17.6%	\$28.08	\$31.14	-9.8%
Cost per Mile	\$5.01	\$4.26	17.6%	\$4.04	\$4.08	-1.0%
Miles per Ride	6.6	6.6	0.0%	6.9	7.6	-9.2%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	0	358	-100.0%	239	292	-18.2%
Monthly Cost	\$0	\$3,133	-100.0%	\$2,193	\$2,418	-9.3%
Monthly Vehicle Mile	0	560	-100.0%	585	800	-26.9%
New Riders This Month	0	6	-100.0%	11.8	11.3	4.4%
Cost per Ride	N/A	\$8.75	N/A	\$9.16	\$8.27	10.8%
Cost per Mile	N/A	\$5.59	N/A	\$3.75	\$3.02	24.2%
Miles per Ride	N/A	1.6	N/A	2.4	2.7	-11.1%
<b>Estacada Senior Center</b>						
Monthly Rides	0	222	-100.0%	205	192	6.8%
Monthly Cost	\$0	\$1,832	-100.0%	\$1,785	\$1,501	18.9%
Monthly Vehicle Mile	0	1,630	-100.0%	350	386	-9.3%
New Riders This Month	0	0	N/A	4.9	2.5	96.0%
Cost per Ride	N/A	\$8.25	N/A	\$8.69	\$7.81	11.3%
Cost per Mile	N/A	\$1.12	N/A	\$5.10	\$3.89	31.1%
Miles per Ride	N/A	7.3	N/A	1.7	2.0	-15.0%
<b>Gladstone Senior Center</b>						
Monthly Rides	4	193	-97.9%	166	207	-19.8%
Monthly Cost	\$53	\$2,147	-97.5%	\$1,674	\$1,636	2.3%
Monthly Vehicle Mile	43	634	-93.2%	365	488	-25.2%
New Riders This Month	0	4	-100.0%	10.5	8.7	20.7%
Cost per Ride	\$13.25	\$11.12	19.2%	\$10.06	\$7.89	27.5%
Cost per Mile	\$1.23	\$3.39	-63.7%	\$4.59	\$3.35	37.0%
Miles per Ride	10.8	3.3	227.3%	2.2	2.4	-8.3%
<b>Hoodland Senior Center</b>						
Monthly Rides	17	105	-83.8%	94	123	-23.6%
Monthly Cost	\$1,159	\$2,510	-53.8%	\$2,937	\$2,785	5.5%
Monthly Vehicle Mile	546	1,110	-50.8%	1,321	1,364	-3.2%
New Riders This Month	0	1	-100.0%	2.7	2.0	35.0%
Cost per Ride	\$68.20	\$23.91	185.2%	\$31.19	\$22.58	38.1%
Cost per Mile	\$2.12	\$2.26	-6.2%	\$2.22	\$2.04	8.8%
Miles per Ride	32.1	10.6	202.8%	14.0	11.1	26.1%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	0	288	-100.0%	190	371	-48.8%
Monthly Cost	\$0	\$2,634	-100.0%	\$1,604	\$2,837	-43.5%
Monthly Vehicle Mile	0	746	-100.0%	448	894	-49.9%
New Riders This Month	0	7	-100.0%	5.0	8.3	-39.8%
Cost per Ride	N/A	\$9.15	N/A	\$8.43	\$7.64	10.3%
Cost per Mile	N/A	\$3.53	N/A	\$3.58	\$3.18	12.6%
Mile per Ride	N/A	2.6	N/A	2.4	2.4	0.0%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	780	-100.0%	573	758	-24.4%
Monthly Cost	\$0	\$8,769	-100.0%	\$6,433	\$7,778	-17.3%
Monthly Vehicle Mile	0	1,790	-100.0%	1,221	1,624	-24.8%
New Riders This Month	0	30	-100.0%	19.2	24.2	-20.7%
Cost per Ride	N/A	\$11.24	N/A	\$11.23	\$10.26	9.5%
Cost per Mile	N/A	\$4.90	N/A	\$5.27	\$4.79	10.0%
Miles per Ride	N/A	2.3	N/A	2.1	2.1	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	0	488	-100.0%	310	447	-30.6%
Monthly Cost	\$0	\$8,976	-100.0%	\$3,725	\$5,310	-29.8%
Monthly Vehicle Mile	0	1,310	-100.0%	771	1,003	-23.1%
New Riders This Month	0	5	-100.0%	9.3	10.3	-9.7%
Cost per Ride	N/A	\$18.39	N/A	\$12.00	\$11.88	1.0%
Cost per Mile	N/A	\$6.85	N/A	\$4.83	\$5.29	-8.7%
Miles per Ride	N/A	2.7	N/A	2.5	2.2	13.6%
<b>Pioneer Senior Center</b>						
Monthly Rides	0	723	-100.0%	556	709	-21.6%
Monthly Cost	\$0	\$6,833	-100.0%	\$5,250	\$5,943	-11.7%
Monthly Vehicle Mile	0	2,017	-100.0%	1,459	1,787	-18.4%
New Riders This Month	0	17	-100.0%	17.7	23.0	-23.0%
Cost per Ride	N/A	\$9.45	N/A	\$9.45	\$8.38	12.8%
Cost per Mile	N/A	\$3.39	N/A	\$3.60	\$3.33	8.1%
Miles per Ride	N/A	2.8	N/A	2.6	2.5	4.0%
<b>Sandy Senior Center</b>						
Monthly Rides	11	312	-96.5%	224	271	-17.3%
Monthly Cost	\$429	\$3,275	-86.9%	\$2,487	\$2,993	-16.9%
Monthly Vehicle Mile	113	1,505	-92.5%	1,071	1,380	-22.4%
New Riders This Month	0	0	N/A	8.2	9.6	-14.6%
Cost per Ride	\$39.00	\$10.50	271.4%	\$11.10	\$11.05	0.5%
Cost per Mile	\$3.80	\$2.18	74.3%	\$2.32	\$2.17	6.9%
Miles per Ride	10.3	4.8	114.6%	4.8	5.1	-5.9%
<b>Transportation Reaching People</b>						
Monthly Rides	340	1,497	-77.3%	1,401	1,797	-22.0%
Monthly Cost	\$38,318	\$41,613	-7.9%	\$38,889	\$32,987	17.9%
Monthly Vehicle Mile	5,785	10,550	-45.2%	10,802	11,077	-2.5%
New Riders This Month	0	33	-100.0%	39.5	61.6	-35.9%
Cost per Ride	\$112.70	\$27.80	305.4%	\$27.75	\$18.35	51.2%
Cost per Mile	\$6.62	\$3.94	68.0%	\$3.60	\$2.98	20.8%
Miles per Ride	17.0	7.0	142.9%	7.7	6.2	24.2%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	47	-100.0%	42	48	-12.5%
Monthly Cost	\$0	\$1,466	-100.0%	\$845	\$1,504	-43.8%
Monthly Vehicle Mile	0	411	-100.0%	478	424	12.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$31.19	N/A	\$19.93	\$31.17	-36.1%
Cost per Mile	N/A	\$3.57	N/A	\$1.77	\$3.54	-50.0%
Miles per Ride	N/A	8.7	N/A	11.3	8.8	28.4%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	May 2020	May 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	33	-100.0%	13	47	-72.3%
Monthly Cost	\$0	(\$1,147)	-100.0%	\$299	(\$93)	-421.5%
Monthly Vehicle Mile	0	65	-100.0%	24	84	-71.4%
New Riders This Month	0	12	-100.0%	0.8	1.7	-52.9%
Cost per Ride	N/A	(\$34.76)	N/A	\$23.94	(\$1.97)	-1315.2%
Cost per Mile	N/A	(\$17.65)	N/A	\$12.69	(\$1.10)	-1253.6%
Miles per Ride	N/A	2.0	N/A	1.9	1.8	5.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	1	-100.0%	1	3	-66.7%
Monthly Cost	(\$26)	\$9	-405.6%	\$34	\$68	-50.0%
Monthly Vehicle Mile	0	8	-100.0%	10	23	-56.5%
New Riders This Month	0	1	-100.0%	0.6	0.8	-25.0%
Cost per Ride	N/A	\$8.57	N/A	\$31.17	\$23.40	33.2%
Cost per Mile	N/A	\$1.07	N/A	\$3.29	\$2.95	11.5%
Miles per Ride	N/A	8.0	N/A	9.5	7.9	20.3%
<b>STF Discretionary</b>						
Monthly Rides	105	361	-70.9%	233	377	-38.2%
Monthly Cost	\$1,655	\$7,245	-77.2%	\$5,996	\$8,486	-29.3%
Monthly Vehicle Mile	656	1,139	-42.4%	842	1,240	-32.1%
New Riders This Month	21	12	75.0%	21.3	28.7	-25.8%
Cost per Ride	\$15.71	\$20.07	-21.7%	\$25.69	\$22.52	14.1%
Cost per Mile	\$2.52	\$6.36	-60.4%	\$7.13	\$6.84	4.2%
Miles per Ride	6.2	3.2	93.8%	3.6	3.3	9.1%
<b>STF Service</b>						
Monthly Rides	246	590	-58.3%	524	615	-14.8%
Monthly Cost	\$3,861	(\$2,803)	-237.7%	\$12,420	\$11,797	5.3%
Monthly Vehicle Mile	1,532	2,207	-30.6%	1,848	2,034	-9.1%
New Riders This Month	50	18	177.8%	43.7	35.4	23.4%
Cost per Ride	\$15.71	(\$4.75)	-430.7%	\$23.72	\$19.19	23.6%
Cost per Mile	\$2.52	(\$1.27)	-298.4%	\$6.72	\$5.80	15.9%
Miles per Ride	6.2	3.7	67.6%	3.5	3.3	6.1%
<b>TriMet Service</b>						
Monthly Rides	55	2,744	-98.0%	1,978	2,507	-21.1%
Monthly Cost	\$709	\$31,568	-97.8%	\$2,226	\$6,758	-67.1%
Monthly Vehicle Mile	712	5,215	-86.3%	3,371	5,054	-33.3%
New Riders This Month	5	10	-50.0%	16.8	25.3	-33.6%
Cost per Ride	\$12.89	\$11.50	12.1%	\$1.13	\$2.70	-58.1%
Cost per Mile	\$1.00	\$6.05	-83.5%	\$0.66	\$1.34	-50.7%
Miles per Ride	12.9	1.9	578.9%	1.7	2.0	-15.0%
<b>Veterans Volunteers</b>						
Monthly Rides	17	171	-90.1%	165	187	-11.8%
Monthly Cost	\$90	\$1,174	-92.3%	\$1,079	\$1,218	-11.4%
Monthly Vehicle Mile	342	1,709	-80.0%	1,700	1,928	-11.8%
New Riders This Month	3	6	-50.0%	11.1	13.8	-19.6%
Cost per Ride	\$5.27	\$6.86	-23.2%	\$6.53	\$6.52	0.2%
Cost per Mile	\$0.26	\$0.69	-62.3%	\$0.64	\$0.63	1.6%
Miles per Ride	20.1	10.0	101.0%	10.3	10.3	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	5	164	-97.0%	138	230	-40.0%
Monthly Cost	\$442	\$981	-54.9%	\$1,051	\$1,190	-11.7%
Monthly Vehicle Mile	46	143	-67.8%	175	286	-38.8%
New Riders This Month	0	2	-100.0%	5.3	5.8	-8.6%
Cost per Ride	\$88.36	\$5.98	1377.6%	\$7.61	\$5.18	46.9%
Cost per Mile	\$9.60	\$6.86	39.9%	\$6.01	\$4.16	44.5%
Miles per Ride	9.2	0.9	922.2%	1.3	1.2	8.3%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	25	3418.4%
Monthly Cost	\$0	\$0	N/A	\$22,985	\$239	9525.8%
Monthly Vehicle Mile	0	0	N/A	2,732	88	3012.8%
New Riders This Month	0	0	N/A	3.2	2.3	35.7%
Cost per Ride	N/A	N/A	N/A	\$26.66	\$9.75	173.6%
Cost per Mile	N/A	N/A	N/A	\$8.41	\$2.72	209.2%
Miles per Ride	N/A	N/A	N/A	3.2	3.6	-11.1%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	314	480	-34.6%	373	523	-28.7%
Monthly Cost	\$2,478	\$2,997	-17.3%	\$2,509	\$3,601	-30.3%
Monthly Vehicle Mile	2,481	3,819	-35.0%	2,838	3,856	-26.4%
New Riders This Month	0	1	-100.0%	1.9	4.5	-57.8%
Cost per Ride	\$7.89	\$6.24	26.4%	\$6.72	\$6.89	-2.5%
Cost per Mile	\$1.00	\$0.78	28.2%	\$0.88	\$0.93	-5.4%
Miles per Ride	7.9	8.0	-1.3%	7.6	7.4	2.7%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	6	90	-93.3%	230	118	94.9%
Monthly Cost	\$2,586	\$1,951	32.5%	\$5,209	\$2,362	120.5%
Monthly Vehicle Mile	102	322	-68.3%	968	420	130.5%
New Riders This Month	0	3	-100.0%	4.5	1.9	136.8%
Cost per Ride	\$431.00	\$21.68	1888.0%	\$22.67	\$20.08	12.9%
Cost per Mile	\$25.35	\$6.06	318.3%	\$5.38	\$5.62	-4.3%
Miles per Ride	17.0	3.6	372.2%	4.2	3.6	16.7%

**INDIVIDUAL PROVIDER - PROGRAM****12-Month Averages**

<b>Provider - Program</b>	<b>May 2020</b>	<b>May 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	1,243	0	N/A	2,295	334	587.1%
Monthly Cost	\$37,357	\$0	N/A	\$15,974	\$5,036	217.2%
Monthly Vehicle Mile	12,430	0	N/A	7,781	1,452	435.9%
New Riders This Month	0	0	N/A	0.0	7.0	-100.0%
Cost per Ride	\$30.05	N/A	N/A	\$6.96	\$15.06	-53.8%
Cost per Mile	\$3.01	N/A	N/A	\$2.05	\$3.47	-40.9%
Miles per Ride	10.0	N/A	N/A	3.4	4.3	-20.9%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2020</b>	<b>May 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	0	37	-100.0%	17	23	-26.1%
Monthly Cost	\$400	\$421	-5.0%	\$332	\$353	-5.9%
Monthly Vehicle Mile	0	121	-100.0%	100	66	51.5%
New Riders This Month	0	0	N/A	2.1	1.3	61.5%
Cost per Ride	N/A	\$11.39	N/A	\$19.25	\$15.63	23.2%
Cost per Mile	N/A	\$3.48	N/A	\$3.34	\$5.33	-37.3%
Miles per Ride	N/A	3.3	N/A	5.8	2.9	100.0%
<b>Gateway Shuttle</b>						
Monthly Rides	82	186	-55.9%	132	160	-17.5%
Monthly Cost	\$0	\$701	-100.0%	\$969	\$901	7.5%
Monthly Vehicle Mile	189	226	-16.4%	192	215	-10.7%
New Riders This Month	0	1	-100.0%	4.3	5.8	-25.9%
Cost per Ride	\$0.00	\$3.77	-100.0%	\$7.35	\$5.62	30.8%
Cost per Mile	\$0.00	\$3.10	-100.0%	\$5.04	\$4.19	20.3%
Miles per Ride	2.3	1.2	91.7%	1.5	1.3	15.4%
<b>Mid Multnomah County</b>						
Monthly Rides	191	627	-69.5%	498	510	-2.4%
Monthly Cost	\$6,160	\$7,083	-13.0%	\$6,500	\$6,162	5.5%
Monthly Vehicle Mile	969	1,878	-48.4%	1,605	1,573	2.0%
New Riders This Month	2	8	-75.0%	15.9	15.3	3.9%
Cost per Ride	\$32.25	\$11.30	185.4%	\$13.06	\$12.08	8.1%
Cost per Mile	\$6.36	\$3.77	68.7%	\$4.05	\$3.92	3.3%
Miles per Ride	5.1	3.0	70.0%	3.2	3.1	3.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	2.4	-87.5%
Monthly Cost	\$0	\$0	N/A	\$2	\$12	-83.3%
Monthly Vehicle Mile	0	0	N/A	3	48	-93.8%
New Riders This Month	0	0	N/A	0.3	0.4	-25.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.25	140.0%
Miles per Ride	N/A	N/A	N/A	10.7	20.0	-46.5%
<b>N/NE Shuttle</b>						
Monthly Ride	386	1,390	-72.2%	845	953	-11.3%
Monthly Cost	\$18,177	\$37,959	-52.1%	\$28,045	\$28,727	-2.4%
Monthly Vehicle Mile	2,624	6,988	-62.4%	3,731	3,655	2.1%
New Riders This Month	17	43	-60.5%	45.2	47.0	-3.8%
Cost per Ride	\$47.09	\$27.31	72.4%	\$33.21	\$30.15	10.1%
Cost per Mile	\$6.93	\$5.43	27.6%	\$7.52	\$7.86	-4.3%
Miles per Ride	6.8	5.0	36.0%	4.4	3.8	15.8%
<b>STF Service</b>						
Monthly Ride	327	191	71.2%	420	527	-20.3%
Monthly Cost	\$20,176	\$6,751	198.9%	\$15,330	\$13,061	17.4%
Monthly Vehicle Mile	2,741	577	375.0%	2,273	3,149	-27.8%
New Riders This Month	54	4	1250.0%	49.4	48.5	1.9%
Cost per Ride	\$61.70	\$35.35	74.5%	\$36.48	\$24.79	47.2%
Cost per Mile	\$7.36	\$11.70	-37.1%	\$6.75	\$4.15	62.7%
Miles per Ride	8.4	3.0	180.0%	5.4	6.0	-10.0%
<b>TriMet Service</b>						
Monthly Ride	0	575	-100.0%	472	605	-22.0%
Monthly Cost	\$7,870	\$7,925	-0.7%	\$7,948	\$8,022	-0.9%
Monthly Vehicle Mile	0	3,252	-100.0%	2,693	3,095	-13.0%
New Riders This Month	0	32	-100.0%	36.1	39.8	-9.3%
Cost per Ride	N/A	\$13.78	N/A	\$16.83	\$13.26	26.9%
Cost per Mile	N/A	\$2.44	N/A	\$2.95	\$2.59	13.9%
Miles per Ride	N/A	5.7	N/A	5.7	5.1	11.8%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	91	338	-73.1%	249	327	-23.9%
Monthly Cost	\$8,265	\$8,915	-7.3%	\$7,956	\$9,062	-12.2%
Monthly Vehicle Mile	466	1,518	-69.3%	1,130	1,168	-3.3%
New Riders This Month	39	13	200.0%	25.7	36.3	-29.2%
Cost per Ride	\$90.82	\$26.38	244.3%	\$31.95	\$27.72	15.3%
Cost per Mile	\$17.74	\$5.87	202.2%	\$7.04	\$7.76	-9.3%
Miles per Ride	5.1	4.5	13.3%	4.5	3.6	25.0%
<b>SW Shuttle Service</b>						
Monthly Rides	0	130	-100.0%	119	88	35.2%
Monthly Cost	\$0	\$1,558	-100.0%	\$1,907	\$1,693	12.6%
Monthly Vehicle Mile	0	265	-100.0%	302	166	81.9%
New Riders This Month	0	9	-100.0%	8.6	4.8	79.2%
Cost per Rider	N/A	\$11.99	N/A	\$16.06	\$19.25	-16.6%
Cost per Mile	N/A	\$5.88	N/A	\$6.32	\$10.18	-37.9%
Miles per Ride	N/A	2.0	N/A	2.5	1.9	31.6%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2020</b>	<b>May 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	152	26	484.6%	54	108	-50.0%
Monthly Cost	\$9,020	\$46	19633.9%	\$2,346	\$445	427.2%
Monthly Vehicle Mile	904	12	7433.3%	180	64	181.3%
New Riders This Month	16	0	N/A	3.3	0.1	3800.0%
Cost per Ride	\$59.34	\$1.76	3275.5%	\$43.85	\$4.12	964.3%
Cost per Mile	\$9.98	\$3.81	162.0%	\$13.04	\$6.96	87.4%
Miles per Ride	5.9	0.5	1188.6%	3.4	0.6	466.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	1	1.3	0.0%
Monthly Cost	\$0	\$0	N/A	\$3	\$8	-62.5%
Monthly Vehicle Mile	0	0	N/A	4	9	-55.6%
New Riders This Month	0	0	N/A	0.4	0.3	33.3%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	N/A	N/A	\$0.73	\$0.89	-18.0%
Miles per Ride	N/A	N/A	N/A	8.7	7.1	22.5%
<b>STF Discretionary</b>						
Monthly Rides	180	684	-73.7%	533	625	-14.7%
Monthly Cost	\$9,256	\$12,301	-24.8%	\$11,882	\$12,585	-5.6%
Monthly Vehicle Mile	382	1,858	-79.4%	1,807	2,135	-15.4%
New Riders This Month	35	9	288.9%	28.8	30.4	-5.3%
Cost per Ride	\$51.42	\$17.98	186.0%	\$22.29	\$20.14	10.7%
Cost per Mile	\$24.23	\$6.62	266.0%	\$6.58	\$5.89	11.7%
Miles per Ride	2.1	2.7	-22.2%	3.4	3.4	0.0%
<b>STF Service</b>						
Monthly Rides	298	456	-34.6%	411	418	-1.7%
Monthly Cost	\$4,476	\$7,548	-40.7%	\$8,407	\$9,031	-6.9%
Monthly Vehicle Mile	875	1,487	-41.2%	1,192	1,533	-22.2%
New Riders This Month	30	17	76.5%	26.8	24.5	9.4%
Cost per Ride	\$15.02	\$16.55	-9.2%	\$20.46	\$21.62	-5.4%
Cost per Mile	\$5.12	\$5.08	0.8%	\$7.05	\$5.89	19.7%
Miles per Ride	2.9	3.3	-12.1%	2.9	3.7	-21.6%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0	0	N/A	1.6	1.0	60.0%
Monthly Cost	\$3	\$0	N/A	\$56	\$76	-26.3%
Monthly Vehicle Mile	0	0	N/A	15	10	50.0%
New Riders This Month	0	0	N/A	0.5	0.7	-28.6%
Cost per Ride	N/A	N/A	N/A	\$35.47	\$76.23	-53.5%
Cost per Mile	N/A	N/A	N/A	\$3.64	\$8.02	-54.6%
Miles per Ride	N/A	N/A	N/A	9.7	9.5	2.1%
<b>STF Service</b>						
Monthly Ride	89	209	-57.4%	223	233	-4.0%
Monthly Cost	\$3,532	\$11,831	-70.1%	\$9,810	\$10,212	-3.9%
Monthly Vehicle Mile	527	1,233	-57.3%	1,242	1,500	-17.2%
New Riders This Month	20	33	-39.4%	48	39	23.1%
Cost per Ride	\$39.69	\$56.61	-29.9%	\$44.07	\$43.83	0.5%
Cost per Mile	\$6.70	\$9.60	-30.2%	\$7.90	\$6.81	16.0%
Miles per Ride	5.9	5.9	0.0%	5.6	6.4	-12.5%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	0	N/A	0.6	0.8	-25.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$38	-100.0%
Monthly Vehicle Mile	0	0	N/A	5	6	-16.7%
New Riders This Month	0	0	N/A	0.3	0.6	-50.0%
Cost per Ride	N/A	N/A	N/A	\$0.16	\$50.77	-99.7%
Cost per Mile	N/A	N/A	N/A	\$0.02	\$6.35	-99.7%
Miles per Ride	N/A	N/A	N/A	8.3	8.0	3.8%
<b>Downtown RideAbout</b>						
Monthly Ride	126	145	-13.1%	191	197	-3.2%
Monthly Cost	\$777	\$1,873	-58.5%	\$1,733	\$2,669	-35.1%
Monthly Vehicle Mile	136	104	30.8%	157	134	17.2%
New Riders This Month	5	3	66.7%	6	8	-25.0%
Cost per Ride	\$6.17	\$12.92	-52.2%	\$9.08	\$13.54	-32.9%
Cost per Mile	\$5.71	\$18.01	-68.3%	\$11.07	\$19.92	-44.4%
Miles per Ride	1.1	0.7	57.1%	0.8	0.7	14.3%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>May 2020</b>	<b>May 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	20	157	-87.3%	110	107	2.8%
Monthly Cost	\$940	\$5,240	-82.1%	\$4,961	\$3,632	36.6%
Monthly Vehicle Mile	472	1,228	-61.6%	952	828	15.0%
New Riders This Month	0	6	-100.0%	3	5	-40.0%
Cost per Ride	\$46.98	\$33.38	40.7%	\$45.31	\$33.89	33.7%
Cost per Mile	\$1.99	\$4.27	-53.4%	\$5.21	\$4.39	18.7%
Miles per Ride	23.6	7.8	202.6%	8.7	7.7	13.0%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	163	502	-67.5%	467	527	-11.4%
Monthly Cost	\$4,079	\$11,840	-65.5%	\$8,836	\$10,760	-17.9%
Monthly Vehicle Mile	1,220	2,736	-55.4%	2,867	2,899	-1.1%
New Riders This Month	8	7	14.3%	22	21	4.8%
Cost per Ride	\$25.02	\$23.59	6.1%	\$18.93	\$20.42	-7.3%
Cost per Mile	\$3.34	\$4.33	-22.9%	\$3.08	\$3.71	-17.0%
Miles per Ride	7.5	5.5	36.4%	6.1	5.5	10.9%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	22	-100.0%	15.2	10.2	49.0%
Monthly Cost	(\$34)	\$413	-108.2%	\$563	\$272	107.0%
Monthly Vehicle Mile	0	142	-100.0%	114	89	28.1%
New Riders This Month	0	1	-100.0%	2.4	1.8	33.3%
Cost per Ride	N/A	\$18.77	N/A	\$37.15	\$26.74	38.9%
Cost per Mile	N/A	\$2.91	N/A	\$4.92	\$3.05	61.3%
Miles per Ride	N/A	6.5	N/A	7.5	8.8	-14.8%
<b>Veterans Volunteers</b>						
Monthly Rides	64	189	-66.1%	152	181	-16.0%
Monthly Cost	\$550	\$1,807	-69.6%	\$1,400	\$1,693	-17.3%
Monthly Vehicle Mile	1,026	2,707	-62.1%	2,075	2,645	-21.6%
New Riders This Month	2	2	0.0%	5	7	-28.6%
Cost per Ride	\$8.59	\$9.56	-10.2%	\$0.67	\$9.34	-1.2%
Cost per Mile	\$0.54	\$0.67	-19.7%	\$9.23	\$0.64	4.7%
Miles per Ride	16.0	14.3	11.9%	13.7	14.6	-6.2%
<b>Wa Co DAVS</b>						
Monthly Rides	0	3	-100.0%	4	3	33.3%
Monthly Cost	\$2	\$97	-97.9%	\$173	\$107	61.7%
Monthly Vehicle Mile	0	24	-100.0%	35	24	45.8%
New Riders This Month	0	0	N/A	0.8	0.6	33.3%
Cost per Ride	N/A	\$32.32	N/A	\$41.44	\$33.70	23.0%
Cost per Mile	N/A	\$4.04	N/A	\$4.92	\$4.43	11.1%
Miles per Ride	N/A	8.0	N/A	8.4	7.6	10.5%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	76	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$401	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	109	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$5.28	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.4	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	94	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,588	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	685	-100.0%
New Riders This Month	0	0	N/A	0.0	18.2	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$16.90	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.32	N/A
Miles per Ride	N/A	N/A	N/A	N/A	7.3	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	1,192	-100.0%	316	1,227	-74.2%
Monthly Cost	\$0	\$2,142	-100.0%	\$721	\$2,171	-66.8%
Monthly Vehicle Mile	0	897	-100.0%	354	1,096	-67.7%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.80	N/A	\$2.28	\$1.77	28.8%
Cost per Mile	N/A	\$2.39	N/A	\$2.03	\$1.98	2.5%
Miles per Ride	N/A	0.8	N/A	1.1	0.9	22.2%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	59	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$66	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	39	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.68	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	2,678	10,807	-75.2%	7,672	10,021	-23.4%
Monthly Cost	\$269,203	\$266,157	1.1%	\$250,094	\$271,800	-8.0%
Monthly Vehicle Mile	17,009	31,299	-45.7%	25,962	32,902	-21.1%
New Riders This Month	31	45	-31.1%	156.3	150.4	3.9%
Cost per Ride	\$100.52	\$24.63	308.1%	\$32.60	\$27.12	20.2%
Cost per Mile	\$15.83	\$8.50	86.2%	\$9.63	\$8.26	16.6%
Miles per Ride	6.4	2.9	120.7%	3.4	3.3	3.0%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	48	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$450	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	273	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$9.31	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.65	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.6	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	10	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$56	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	29	-100.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$5.84	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.94	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.0	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	May 2020	May 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	3,499	6,263	-44.1%	5,329	5,996	-11.1%
Monthly Cost	\$46,105	\$54,093	-14.8%	\$51,266	\$53,793	-4.7%
Monthly Vehicle Miles	16,028	17,638	-9.1%	17,227	17,506	-1.6%
On-Time Performance	99.9%	99.8%	0.2%	99.7%	99.5%	0.2%
Cost per Ride	\$13.18	\$8.64	52.5%	\$9.62	\$8.97	7.2%
Cost per Mile	\$2.88	\$3.07	-6.2%	\$2.98	\$3.07	-2.9%
Miles per Roadcall	16,028	8,819	81.7%	17,227	17,506	-1.6%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	349	1,514	-76.9%	1,109	1,311	-15.4%
Monthly Cost	\$14,697	\$34,865	-57.8%	\$28,009	\$30,364	-7.8%
Monthly Vehicle Miles	1,988	6,185	-67.9%	5,060	5,511	-8.2%
On-Time Performance	97.0%	91.0%	6.0%	92.1%	92.4%	-0.3%
Cost per Ride	\$42.11	\$23.03	82.8%	\$25.25	\$23.17	9.0%
Cost per Mile	\$7.39	\$5.64	31.0%	\$5.54	\$5.51	0.5%
Miles per Roadcall	1,988	6,185	-67.9%	5,060	5,511	-8.2%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,382	8,353	-71.5%	5,700	7,693	-25.9%
Monthly Cost	\$56,691	\$57,636	-1.6%	\$59,780	\$55,520	7.7%
Monthly Vehicle Miles	24,775	22,377	10.7%	23,614	21,887	7.9%
On-Time Performance	0.0%	99.0%	-99.0%	56.4%	95.4%	-39.0%
Cost per Ride	\$23.80	\$6.90	244.9%	\$10.49	\$7.22	45.3%
Cost per Mile	\$2.29	\$2.58	-11.2%	\$2.53	\$2.54	-0.4%
Miles per Roadcall	24,775	22,377	10.7%	23,614	21,887	7.9%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	4,927	10,407	-52.7%	8,536	9,056	-5.7%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,652	24,081	-5.9%	22,431	22,416	0.1%
On-Time Performance	98.1%	98.1%	0.0%	96.1%	96.8%	-0.7%
Cost per Ride	\$13.19	\$6.25	111.0%	\$7.61	\$7.18	6.0%
Cost per Mile	\$2.87	\$2.70	6.3%	\$2.90	\$2.90	0.0%
Miles per Roadcall	22,652	24,081	-5.9%	22,431	22,416	0.1%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	568	1,263	-55.0%	993	1,281	-22.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,185	7,352	-43.1%	6,100	7,252	-15.9%
On-Time Performance	94.0%	94.0%	0.0%	94.3%	94.3%	0.0%
Cost per Ride	\$35.21	\$15.84	122.3%	\$20.14	\$15.61	29.0%
Cost per Mile	\$4.78	\$2.72	75.7%	\$3.28	\$2.76	18.8%
Miles per Roadcall	4,185	7,352	-43.1%	6,100	7,252	-15.9%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	5,041	25,826	-80.5%	20,052	23,858	-16.0%
Monthly Cost	\$221,567	\$384,889	-42.4%	\$315,971	\$360,242	-12.3%
Monthly Vehicle Miles	30,694	52,258	-41.3%	42,160	48,042	-12.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.95	\$14.90	195.0%	\$15.76	\$15.10	4.4%
Cost per Mile	\$7.22	\$7.37	-2.0%	\$7.49	\$7.50	-0.1%
Miles per Roadcall	30,694	52,258	-41.3%	42,160	48,042	-12.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	309	1,603	-80.7%	1,187	1,446	-17.9%
Monthly Cost	\$39,100	\$67,922	-42.4%	\$55,761	\$63,576	-12.3%
Monthly Vehicle Miles	1,422	5,907	-75.9%	4,368	5,535	-21.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$126.54	\$42.37	198.7%	\$46.99	\$43.97	6.9%
Cost per Mile	\$27.50	\$11.50	139.1%	\$12.77	\$11.49	11.1%
Miles per Roadcall	1,422	5,907	-75.9%	4,368	5,535	-21.1%