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**DATE:** June 2020

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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**RIDE CONNECTION:**

1. Overall Ridership for E&D: As of June 2020, the monthly average ridership for E&D services decreased by 25.4% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place, and NW Pilot Project. Additionally, the COVID-19 global pandemic impacted ridership.

Notable decreases in ridership occurred at David's Harp STF program by 48.3% and Ride Connection Cab's SPD program by 34.1%.

Other programs experienced prominent gains in ridership, such as the Floor of Service program at Ride Connection Red (583.3%) and Ride Connection Washington (556.7%). Additionally, Urban League's N/NE RideAbout program had a 5421.9% increase in trips.

2. Total Costs: Monthly cost decreased in June 2020 by 16.6% compared to the previous year. The cost decreased for Clackamas Consortium's Veterans program 88%, and RC East's TriMet Volunteer program by 57.9%.

Noteworthy monthly cost increases occurred at Ride Connection Beaverton/Hillsboro's SPD program by 196.5%, and Ride Connection Red's Floor of Service program by 613.2%.

3. The network Cost Per Trip (CPT): As of June 2020, the network CPT increased by 11.79% from the previous year from \$21.43/trip to \$23.96/trip.

## RIDEWISE:

1. Service Delivery Analysis.
  - Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 0.
  - Number of individuals successfully exited out of one-on-one travel training – 0,
    - i. 0 of whom is a prior participant returning to learn a new route.
  - Percentage of change from June 2020 – 100% decrease in the number of successful customers was noted for June 2020 due to the COVID-19 virus.
2. Number of individuals successfully exited out of one-on-one travel training under the age of 60 – 0. Average training hours per individual trained one-on-one during June 2020 – 0 due to the COVID-19 virus.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
  - Number of events: 0
  - Presentations/events: None due to COVID-19
4. Ride Ambassador Program. 0 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
5. Riders' Clubs. The RideWise program supported 0 Rider's Club activities with 0 participants due to COVID-19
6. Referral Sources. There were 12 referrals in June 2020. 2 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 0 referrals were the result of our travel options counseling efforts.
7. School Program. 0 received training during the month of June. There were 0 trips taken as a group, 0 one-on-one trips. 0 teachers and support staff reported 0 hours of training due to COVID-19

## RideWise Performance Report – June 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training	0	0	0	0		
One-on-one travel training work trips	0	0	0	0		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	0					
Transitional staff support only	0					

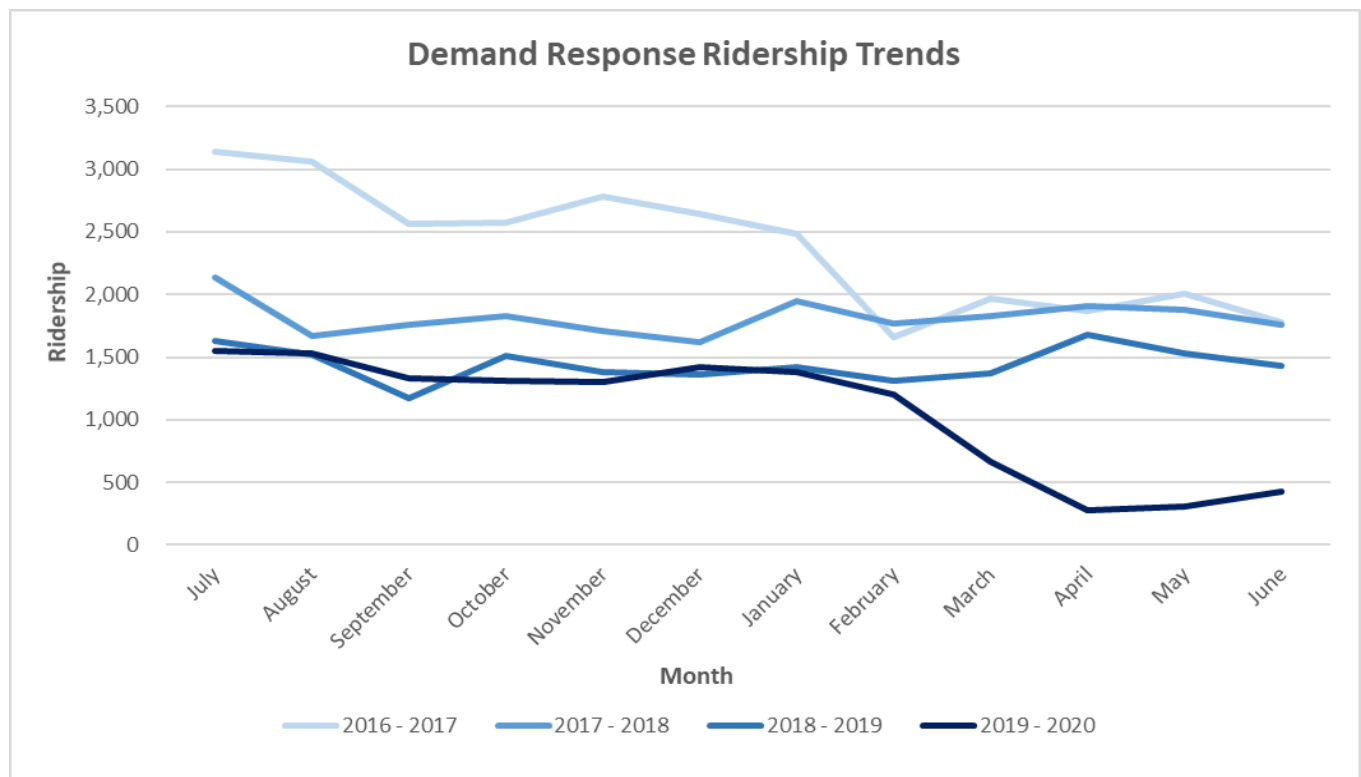
### SANDY AREA METRO (SAM)

1. In June, the Transit Director (in her capacity as Oregon Transit Association President) testified to the Joint Committee on Transportation on LC 43, a measure that would allow Transit agencies across the State to use Statewide Transportation Improvement Funds (STIF) to maintain existing service and consolidate the STIF and STF funding. As agencies across the State struggle with increased costs and decreased revenue, it is vital that agencies have flexibility in funding use. During times of COVID-19, it will be more important to maintain existing service and shift service modes to meet the needs of the community (like delivering Meals on Wheels) rather than expand. The measure became Senate Bill 1601 and the Sandy Director again testified in front of the First Special Session of 2020 in support of the bill. The bill passed the Senate and the House Friday, June 26.
2. In June, ridership increased to 6,250, a 27% growth from April. However, this is approximately 40% of our ridership numbers compared to June 2019. The loss in ridership can be partially attributed to the social distancing requirements that limit the number of passengers onboard transit vehicles. This has been especially impactful to the Shopper Shuttle as only 5 riders can board at one time.

3. SAM-Gresham provided 4,667 rides in June 2020 compared to 8,035 rides in 2019, a 41.91% decrease. SAM-Estacada saw a decrease of 40.43%. The Shopper Shuttle carried 375 passengers in June 2020 while June 2019 saw 662 passengers, a decrease of 43.35%.
4. Sam rides provided 759 rides in June of 2020 compared to 1,045 in June 2019. Although down from last year's ridership, dial-a ride service ridership is climbing with only a 27.37% decrease from last June. Ed Ridership decreased by 39.66%, with 35 rides in June 2020 compared to 58 rides in June 2019. This is likely to many medical facilities providing Zoom consultations rather than in-person appointments.

### SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. In June 2020, SMART operated near pre-COVID-19 service levels. Ridership is slowly increasing. June fixed route ridership doubled from the previous month (May 2020). However, when compared to June 2019, June 2020 ridership was down by 65 percent.
2. Demand response ridership in June 2020 increased by 36 percent relative to ridership in May 2020. June 2020 demand response ridership is only approximately 30 percent of June 2019.



## **CANBY AREA TRANSIT (CAT)**

1. During the month of June total CAT ridership was down by -33.4%. During the same time period Demand Response trips were down by -63.4% and fixed-route was down -25.9%.
2. Ridership has taken a severe turn as COVID-19 closures began to take effect. However, CAT has not reduced service hours or levels. Bus capacity has been decreased to accommodate social distancing policies and policies including regularly cleaning and mandatory masks have been implemented.
3. During the month of June CAT charged no fares on fixed route or Dial-a-Ride.
4. In June CAT provided 328 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in June 2020 was up compared to the previous month, over 10%. Ridership is slowly starting to rebound from the past couple of months. SCTD provided over 2,630 rides for the month, with the Clackamas Community College route providing over 63% of all rides.
2. Elderly and disabled ridership was down in June over the prior month, approximately 16%. Nearly 500 rides were taken by E&D riders in June.
3. Saturday service provided nearly 200 rides for the month. Over 20% of the total Saturday rides were taken by E&D riders.

## **MT. HOOD EXPRESS**

Due to the COVID-19 global pandemic ridership is still down overall on the Mt Hood Express and Village Shuttle routes. Both services are now running pre-pandemic schedules. Strick bus capacity measures and social distancing requirements are still in effect for all Mt Hood Express buses. Best practices are in place to minimize the risk of COVID-19 for both the drivers and passengers. These practices include masks, gloves, safety glasses, sneeze guards, and hand sanitizer. High touch surfaces are wiped down at the end of each run and all buses are disinfected nightly.

Q4 ridership was down 65% overall, but the Mt Hood Express and Village Shuttle still provided essential rides to 4,162 passengers. These rides provided the communities served with access to essential jobs, healthcare, and services.

E&D rides were down 43%, going from 151 rides in Q4 2019 to just 86 rides in Q4 in 2020.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Jun 20	Jun 19	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	21,060	85,200	-75.3%	66,831	84,620	-21.0%
Bus-Frequent Service*	<u>44,790</u>	<u>98,600</u>	-54.6%	<u>82,793</u>	<u>98,220</u>	-15.7%
Subtotal All Bus	65,850	183,800	-64.2%	149,623	182,840	-18.2%
MAX	44,450	122,400	-63.7%	95,528	120,920	-21.0%
Commuter Rail	<u>335</u>	<u>1,480</u>	-77.4%	<u>1,065</u>	<u>1,490</u>	-28.5%
Fixed Route Total	110,635	307,600	-64.0%	246,216	305,250	-19.3%
<b><u>Paratransit</u></b>						
LIFT& Cabs	721	3,195	-77.4%	2,454	3,288	-25.4%
<b>System Total</b>	<b>111,356</b>	<b>310,845</b>	<b>-64.2%</b>	<b>248,670</b>	<b>308,538</b>	<b>-19.4%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	126,900	495,900	-74.4%	386,564	487,974	-20.8%
Bus-Frequent Service*	<u>288,600</u>	<u>619,400</u>	-53.4%	<u>515,862</u>	<u>607,891</u>	-15.1%
Subtotal All Bus	415,500	1,115,300	-62.7%	902,426	1,095,865	-17.7%
MAX	285,100	788,600	-63.8%	593,503	750,795	-21.0%
Commuter Rail	<u>1,675</u>	<u>7,400</u>	-77.4%	<u>5,325</u>	<u>7,427</u>	-28.3%
Fixed Route Total	702,255	1,911,330	-63.3%	1,501,254	1,854,087	-19.0%
Frequent Bus % of Total Bus	69.5%	55.5%	13.9%	57.2%	55.5%	1.7%
<b><u>Paratransit</u></b>						
LIFT & Cabs	4,332	18,315	-76.3%	13,999	18,718	-25.2%
<b>System Total</b>	<b>706,587</b>	<b>1,929,645</b>	<b>-63.4%</b>	<b>1,515,254</b>	<b>1,872,805</b>	<b>-19.1%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$15.43	\$5.70	170.70%	\$7.63	\$4.89	56.03%
Bus-Frequent Service*	\$10.01	\$4.06	146.55%	\$5.18	\$3.50	48.00%
Subtotal All Bus	\$11.67	\$4.78	144.14%	\$6.06	\$4.12	47.09%
MAX	\$12.40	\$4.09	203.18%	\$5.39	\$3.28	64.33%
Commuter Rail	\$80.99	\$26.35	207.36%	\$40.11	\$19.96	100.95%
Fixed Route Total	\$12.13	\$4.58	164.85%	\$5.88	\$3.84	53.13%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$79.93	\$40.74	96.20%	\$54.65	\$39.26	39.20%
<b>System Total</b>	<b>\$12.55</b>	<b>\$4.91</b>	<b>155.60%</b>	<b>\$6.27</b>	<b>\$4.19</b>	<b>49.64%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	1,793,780	4,657,750	-61.5%	3,894,105	4,707,710	-17.3%
Monthly Cost	\$20,933,120	\$22,273,802	-6.0%	\$19,243,827	\$19,358,189	-0.6%
Monthly Vehicle Mile	1,879,842	2,155,899	-12.8%	2,160,603	2,182,986	-1.0%
On-Time Performance	94.0%	85.3%	8.7%	89.0%	86.9%	2.1%
Cost per Ride	\$11.67	\$4.78	144.1%	\$4.94	\$4.11	20.2%
Cost per Mile	\$11.14	\$10.33	7.8%	\$8.91	\$8.87	0.5%
Miles per Roadcall	26,853	14,373	86.8%	18,310	14,191	29.0%
<b>Light Rail (MAX)</b>						
Monthly Rides	1,229,140	3,331,050	-63.1%	2,565,019	3,234,782	-20.7%
Monthly Cost	\$15,239,642	\$13,637,658	11.7%	\$11,207,081	\$10,602,081	5.7%
Monthly Vehicle Mile	345,938	383,695	-9.8%	377,166	387,481	-2.7%
On-Time Performance	90.8%	87.2%	3.6%	90.2%	89.3%	0.9%
Cost per Ride	\$12.40	\$4.09	203.2%	\$4.37	\$3.28	33.2%
Cost per Mile	\$44.05	\$35.54	23.9%	\$29.71	\$27.36	8.6%
Miles per Roadcall	6,527	6,090	7.2%	5,672	6,370	-11.0%
<b>Commuter Rail (WES)</b>						
Monthly Rides	7,370	29,600	-75.1%	22,705	31,946	-28.9%
Monthly Costs	\$596,915	\$780,080	-23.5%	\$586,284	\$614,018	-4.5%
Monthly Vehicle Mile	6,439	9,379	-31.3%	9,091	9,777	-7.0%
On Time Performance	99.3%	99.0%	0.3%	97.1%	94.8%	2.3%
Cost per Ride	\$80.99	\$26.35	207.4%	\$25.82	\$19.22	34.3%
Cost per Mile	\$92.70	\$83.17	11.5%	\$64.49	\$62.80	2.7%
Miles per Roadcall	3,220	9,379	-65.7%	18,182	29,331	-38.0%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	18,755	75,604	-75.2%	60,214	80,185	-24.9%
Monthly Cost	\$1,499,166	\$3,079,732	-51.3%	\$2,750,453	\$3,143,106	-12.5%
Monthly Vehicle Mile	246,324	637,837	-61.4%	535,679	656,225	-18.4%
On-Time Performance	96.1%	89.3%	6.8%	91.3%	90.8%	0.5%
Cost per Ride	\$79.93	\$40.74	96.2%	\$45.68	\$39.20	16.5%
Cost per Mile	\$6.09	\$4.83	26.1%	\$5.13	\$4.79	7.1%
Miles per Roadcall	3,199	6,378	-49.8%	5,644	5,925	-4.7%

RIDE CONNECTION*	Jun 2020	Jun 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	9,266	31,499	-70.6%	24,262	32,497	-25.3%
Monthly Cost	\$478,041	\$626,949	-23.8%	\$595,796	\$630,188	-5.5%
Monthly Vehicle Mile	55,875	116,300	-52.0%	103,856	125,658	-17.4%
New Riders This Month	506	708	-28.5%	1,088.4	1,219.8	-10.8%
Cost per Ride	\$51.59	\$19.90	159.2%	\$24.56	\$19.39	26.7%
Cost per Mile	\$8.56	\$5.39	58.8%	\$5.74	\$5.02	14.3%
Miles per Ride	6.0	3.7	62.2%	4.3	3.9	10.3%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, September 1, 2020

TriMet and Ride Connection - Summary



## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	Jun 2020	Jun 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	427	1,178	-63.8%	833	1,079	-22.8%
Monthly Cost	\$10,345	\$20,098	-48.5%	\$16,196	\$17,442	-7.1%
Monthly Vehicle Mile	3,073	5,667	-45.8%	4,515	5,604	-19.4%
New Riders This Month	33	57	-42.1%	61.3	88.4	-30.7%
Cost per Ride	\$24.23	\$17.06	42.0%	\$19.45	\$16.17	20.3%
Cost per Mile	\$3.37	\$3.55	-5.1%	\$3.59	\$3.11	15.4%
Miles per Ride	7.2	4.8	50.0%	5.4	5.2	3.8%
<b>King City Shuttle</b>						
Monthly Rides	134	428	-68.7%	244	372	-34.4%
Monthly Cost	\$4,997	\$9,646	-48.2%	\$8,339	\$9,001	-7.4%
Monthly Vehicle Mile	975	1,982	-50.8%	1,411	1,767	-20.1%
New Riders This Month	10	28	-64.3%	20.1	15.1	33.1%
Cost per Ride	\$37.29	\$22.54	65.4%	\$34.14	\$24.17	41.2%
Cost per Mile	\$5.13	\$4.87	5.3%	\$5.91	\$5.09	16.1%
Miles per Ride	7.3	4.6	58.7%	5.8	4.7	23.4%
<b>Title XIX Non Medical</b>						
Monthly Rides	2	53	-96.2%	97	57	70.2%
Monthly Cost	\$1,962	\$3,176	-38.2%	\$4,923	\$2,409	104.4%
Monthly Vehicle Mile	10	592	-98.3%	1,065	591	80.2%
New Riders This Month	0	2	-100.0%	12.0	7.0	71.4%
Cost per Ride	\$980.85	\$59.92	1536.9%	\$50.58	\$41.96	20.5%
Cost per Mile	\$196.17	\$5.36	3559.9%	\$4.62	\$4.08	13.2%
Miles per Ride	5.0	11.2	-55.4%	10.9	10.3	5.8%
<b>STF Service</b>						
Monthly Rides	270	475	-43.2%	416	567	-26.6%
Monthly Cost	\$8,528	\$15,546	-45.1%	\$11,720	\$12,477	-6.1%
Monthly Vehicle Mile	2,592	1,776	45.9%	2,724	2,537	7.4%
New Riders This Month	20	20	0.0%	41.0	49.6	-17.3%
Cost per Ride	\$31.58	\$32.73	-3.5%	\$28.16	\$22.00	28.0%
Cost per Mile	\$3.29	\$8.75	-62.4%	\$4.30	\$4.92	-12.6%
Miles per Ride	9.6	3.7	159.5%	6.5	4.5	44.4%
<b>TriMet ADS</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>TriMet Service</b>						
Monthly Rides	12	122	-90.2%	80	155	-48.4%
Monthly Cost	\$475	(\$1,243)	-138.2%	\$2,328	\$2,807	-17.1%
Monthly Vehicle Mile	110	658	-83.3%	465	728	-36.1%
New Riders This Month	2	6	-66.7%	10.3	14.9	-30.9%
Cost per Ride	\$39.57	(\$10.19)	-488.3%	\$29.22	\$18.06	61.8%
Cost per Mile	\$4.32	(\$1.89)	-328.6%	\$5.01	\$3.86	29.8%
Miles per Ride	9.2	5.4	70.4%	5.8	4.7	23.4%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0	6	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$179	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	22	-100.0%
New Riders This Month	0	0	N/A	0.0	0.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$28.27	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.14	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.5	N/A
<b>General Public</b>						
Monthly Rides	275	783	-64.9%	567	786	-27.9%
Monthly Cost	\$10,835	\$23,486	-53.9%	\$17,528	\$22,540	-22.2%
Monthly Vehicle Mile	2,531	6,695	-62.2%	4,805	6,564	-26.8%
New Riders This Month	2	15	-86.7%	16	22	-27.3%
Cost per Ride	\$39.40	\$30.00	31.3%	\$30.94	\$28.67	7.9%
Cost per Mile	\$4.28	\$3.51	21.9%	\$3.65	\$3.43	6.4%
Miles per Ride	9.2	8.6	7.0%	8.5	8.3	2.4%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	19	228	-91.7%	174	189	-7.9%
Monthly Cost	\$490	\$4,668	-89.5%	\$3,108	\$4,484	-30.7%
Monthly Vehicle Mile	102	914	-88.8%	497	981	-49.3%
New Riders This Month	1	13	-92.3%	11	13	-15.4%
Cost per Ride	\$25.80	\$20.47	26.0%	\$17.89	\$23.67	-24.4%
Cost per Mile	\$4.81	\$5.11	-5.9%	\$6.25	\$4.57	36.8%
Miles per Ride	5.4	4.0	35.0%	2.9	5.2	-44.2%
<b>STF Service</b>						
Monthly Rides	890	684	30.1%	764	798	-4.3%
Monthly Cost	\$26,571	\$15,311	73.5%	\$18,396	\$21,329	-13.8%
Monthly Vehicle Mile	4,571	3,130	46.0%	3,515	4,398	-20.1%
New Riders This Month	143	84	70.2%	112	122	-8.2%
Cost per Ride	\$29.86	\$22.39	33.4%	\$24.06	\$26.73	-10.0%
Cost per Mile	\$5.81	\$4.89	18.8%	\$5.23	\$4.85	7.8%
Miles per Ride	5.1	4.6	10.9%	4.6	5.5	-16.4%
<b>Title XIX Non Medical</b>						
Monthly Rides	236	1,601	-85.3%	1,081	1,641	-34.1%
Monthly Cost	\$5,169	\$36,489	-85.8%	\$24,938	\$37,370	-33.3%
Monthly Vehicle Mile	639	8,049	-92.1%	5,223	8,368	-37.6%
New Riders This Month	2	29	-93.1%	64	71	-9.9%
Cost per Ride	\$21.90	\$22.79	-3.9%	\$23.07	\$22.77	1.3%
Cost per Mile	\$8.09	\$4.53	78.6%	\$4.77	\$4.47	6.7%
Miles per Ride	2.7	5.0	-46.0%	4.8	5.1	-5.9%
<b>Wa Co DAVS</b>						
Monthly Rides	73	183	-60.1%	132	143	-7.7%
Monthly Cost	\$2,195	\$5,134	-57.2%	\$3,705	\$4,391	-15.6%
Monthly Vehicle Mile	428	1,170	-63.4%	916	1,062	-13.7%
New Riders This Month	3	7	-57.1%	15	13	15.4%
Cost per Ride	\$30.07	\$28.06	7.2%	\$28.17	\$30.65	-8.1%
Cost per Mile	\$5.13	\$4.39	16.9%	\$4.05	\$4.13	-1.9%
Miles per Ride	5.9	6.4	-7.8%	7.0	7.4	-5.4%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	45	271	-83.4%	221	293	-24.6%
Monthly Cost	\$394	\$2,371	-83.4%	\$2,028	\$2,438	-16.8%
Monthly Vehicle Mile	0	628	-100.0%	533	783	-31.9%
New Riders This Month	0	8	-100.0%	11.1	11.2	-0.9%
Cost per Ride	\$8.75	\$8.75	0.0%	\$9.20	\$8.33	10.4%
Cost per Mile	N/A	\$3.78	N/A	\$3.81	\$3.11	22.5%
Miles per Ride	0.0	2.3	-100.0%	2.4	2.7	-11.1%
<b>Estacada Senior Center</b>						
Monthly Rides	15	257	-94.2%	185	201	-8.0%
Monthly Cost	\$131	\$2,120	-93.8%	\$1,619	\$1,583	2.3%
Monthly Vehicle Mile	0	314	-100.0%	324	381	-15.0%
New Riders This Month	0	0	N/A	4.9	2.5	96.0%
Cost per Ride	\$8.75	\$8.25	6.1%	\$8.74	\$7.87	11.1%
Cost per Mile	N/A	\$6.75	N/A	\$5.00	\$4.15	20.5%
Miles per Ride	0.0	1.2	-100.0%	1.7	1.9	-10.5%
<b>Gladstone Senior Center</b>						
Monthly Rides	191	139	37.4%	171	196	-12.8%
Monthly Cost	\$1,646	\$1,147	43.5%	\$1,716	\$1,555	10.4%
Monthly Vehicle Mile	70	269	-74.0%	348	449	-22.5%
New Riders This Month	0	1	-100.0%	10.4	8.1	28.4%
Cost per Ride	\$8.62	\$8.25	4.5%	\$10.05	\$7.94	26.6%
Cost per Mile	\$23.51	\$4.26	451.9%	\$4.93	\$3.46	42.5%
Miles per Ride	0.4	1.9	-78.9%	2.0	2.3	-13.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	14	111	-87.4%	86	123	-30.1%
Monthly Cost	\$838	\$3,445	-75.7%	\$2,720	\$2,829	-3.9%
Monthly Vehicle Mile	378	1,549	-75.6%	1,224	1,183	3.5%
New Riders This Month	0	0	N/A	2.7	2.0	35.0%
Cost per Ride	\$59.86	\$31.04	92.8%	\$31.59	\$23.09	36.8%
Cost per Mile	\$2.22	\$2.22	0.0%	\$2.22	\$2.39	-7.1%
Miles per Ride	27.0	14.0	92.9%	14.2	9.7	46.4%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	0	371	-100.0%	159	370	-57.0%
Monthly Cost	\$0	\$3,061	-100.0%	\$1,349	\$2,852	-52.7%
Monthly Vehicle Mile	0	814	-100.0%	380	895	-57.5%
New Riders This Month	0	0	N/A	5.0	8.3	-39.8%
Cost per Ride	N/A	\$8.25	N/A	\$8.47	\$7.70	10.0%
Cost per Mile	N/A	\$3.76	N/A	\$3.55	\$3.19	11.3%
Mile per Ride	N/A	2.2	N/A	2.4	2.4	0.0%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**

**12-Month Averages**

<b>Programs</b>	<b>Jun 2020</b>	<b>Jun 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Milwaukie Senior Center</b>						
Monthly Rides	0	806	-100.0%	505	766	-34.1%
Monthly Cost	\$0	\$8,656	-100.0%	\$5,711	\$7,881	-27.5%
Monthly Vehicle Mile	0	1,822	-100.0%	1,069	1,595	-33.0%
New Riders This Month	0	13	-100.0%	18.1	22.8	-20.6%
Cost per Ride	N/A	\$10.74	N/A	\$11.30	\$10.29	9.8%
Cost per Mile	N/A	\$4.75	N/A	\$5.34	\$4.94	8.1%
Miles per Ride	N/A	2.3	N/A	2.1	2.1	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	116	486	-76.1%	280	450	-37.8%
Monthly Cost	\$1,051	\$7,521	-86.0%	\$3,186	\$5,493	-42.0%
Monthly Vehicle Mile	16	1,049	-98.5%	685	974	-29.7%
New Riders This Month	0	9	-100.0%	8.6	10.6	-18.9%
Cost per Ride	\$9.06	\$15.48	-41.5%	\$11.40	\$12.20	-6.6%
Cost per Mile	\$65.69	\$7.17	816.2%	\$4.65	\$5.64	-17.6%
Miles per Ride	0.1	2.2	-95.5%	2.5	2.2	13.6%
<b>Pioneer Senior Center</b>						
Monthly Rides	155	718	-78.4%	509	704	-27.7%
Monthly Cost	\$1,356	\$6,504	-79.1%	\$4,821	\$5,967	-19.2%
Monthly Vehicle Mile	0	2,053	-100.0%	1,288	1,746	-26.2%
New Riders This Month	0	17	-100.0%	16.3	22.8	-28.5%
Cost per Ride	\$8.75	\$9.06	-3.4%	\$9.48	\$8.48	11.8%
Cost per Mile	N/A	\$3.17	N/A	\$3.74	\$3.42	9.4%
Miles per Ride	0.0	2.9	-100.0%	2.5	2.5	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	87	245	-64.5%	211	273	-22.7%
Monthly Cost	\$734	\$2,685	-72.7%	\$2,325	\$2,991	-22.3%
Monthly Vehicle Mile	63	1,071	-94.2%	987	1,340	-26.3%
New Riders This Month	0	4	-100.0%	7.8	9.8	-20.4%
Cost per Ride	\$8.44	\$10.96	-23.0%	\$11.02	\$10.97	0.5%
Cost per Mile	\$11.73	\$2.51	367.3%	\$2.36	\$2.23	5.8%
Miles per Ride	0.7	4.4	-84.1%	4.7	4.9	-4.1%
<b>Transportation Reaching People</b>						
Monthly Rides	199	1,497	-86.7%	1,293	1,791	-27.8%
Monthly Cost	\$43,846	\$40,613	8.0%	\$39,158	\$33,115	18.2%
Monthly Vehicle Mile	3,529	10,561	-66.6%	10,216	11,177	-8.6%
New Riders This Month	0	33	-100.0%	36.8	61.8	-40.5%
Cost per Ride	\$220.33	\$27.13	712.1%	\$30.28	\$18.49	63.8%
Cost per Mile	\$12.43	\$3.85	222.9%	\$3.83	\$2.96	29.4%
Miles per Ride	17.7	7.1	149.3%	7.9	6.2	27.4%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	0	48	-100.0%	38	48	-20.8%
Monthly Cost	\$0	\$1,083	-100.0%	\$755	\$1,239	-39.1%
Monthly Vehicle Mile	0	429	-100.0%	442	425	4.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	\$22.57	N/A	\$19.65	\$25.68	-23.5%
Cost per Mile	N/A	\$2.52	N/A	\$1.71	\$2.92	-41.4%
Miles per Ride	N/A	8.9	N/A	11.5	8.8	30.7%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Jun 2020	Jun 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	0	N/A	13	39	-66.7%
Monthly Cost	\$54	\$904	-94.1%	\$228	\$308	-26.0%
Monthly Vehicle Mile	0	0	N/A	24	73	-67.1%
New Riders This Month	0	0	N/A	0.8	1.7	-52.9%
Cost per Ride	N/A	N/A	N/A	\$18.27	\$7.92	130.7%
Cost per Mile	N/A	N/A	N/A	\$9.68	\$4.24	128.3%
Miles per Ride	N/A	N/A	N/A	1.9	1.9	0.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	1	3	-66.7%
Monthly Cost	(\$52)	\$12	-542.0%	\$28	\$61	-54.1%
Monthly Vehicle Mile	0	0	N/A	10	21	-52.4%
New Riders This Month	0	0	N/A	0.6	0.8	-25.0%
Cost per Ride	N/A	N/A	N/A	\$26.31	\$22.36	17.7%
Cost per Mile	N/A	N/A	N/A	\$2.78	\$2.98	-6.7%
Miles per Ride	N/A	N/A	N/A	9.5	7.5	26.7%
<b>STF Discretionary</b>						
Monthly Rides	98	362	-72.9%	211	371	-43.1%
Monthly Cost	\$1,980	\$11,831	-83.3%	\$5,175	\$8,513	-39.2%
Monthly Vehicle Mile	643	1,420	-54.7%	777	1,210	-35.8%
New Riders This Month	9	57	-84.2%	17.2	31.4	-45.2%
Cost per Ride	\$20.13	\$32.68	-38.4%	\$24.47	\$22.96	6.6%
Cost per Mile	\$3.08	\$8.33	-63.0%	\$6.66	\$7.04	-5.4%
Miles per Ride	6.5	3.9	66.7%	3.7	3.3	12.1%
<b>STF Service</b>						
Monthly Rides	230	592	-61.1%	493	606	-18.6%
Monthly Cost	\$4,621	\$8,758	-47.2%	\$12,076	\$11,031	9.5%
Monthly Vehicle Mile	1,500	1,932	-22.4%	1,812	1,956	-7.4%
New Riders This Month	20	62	-67.7%	40.2	37.9	6.1%
Cost per Ride	\$20.13	\$14.79	36.1%	\$24.47	\$18.21	34.4%
Cost per Mile	\$3.08	\$4.53	-32.0%	\$6.66	\$5.64	18.1%
Miles per Ride	6.5	3.3	97.0%	3.7	3.2	15.6%
<b>TriMet Service</b>						
Monthly Rides	84	2,359	-96.4%	1,789	2,487	-28.1%
Monthly Cost	\$1,564	\$2,607	-40.0%	\$2,140	\$6,545	-67.3%
Monthly Vehicle Mile	1,026	3,816	-73.1%	3,138	4,899	-35.9%
New Riders This Month	10	7	42.9%	17.0	24.3	-30.0%
Cost per Ride	\$18.62	\$1.10	1592.7%	\$1.20	\$2.63	-54.4%
Cost per Mile	\$1.52	\$0.68	123.5%	\$0.68	\$1.34	-49.3%
Miles per Ride	12.2	1.6	662.5%	1.8	2.0	-10.0%
<b>Veterans Volunteers</b>						
Monthly Rides	45	130	-65.4%	158	185	-14.6%
Monthly Cost	(\$50)	\$1,028	-104.9%	\$989	\$1,228	-19.5%
Monthly Vehicle Mile	477	1,364	-65.0%	1,626	1,902	-14.5%
New Riders This Month	5	6	-16.7%	11.0	13.8	-20.3%
Cost per Ride	(\$1.12)	\$7.91	-114.2%	\$6.26	\$6.65	-5.9%
Cost per Mile	(\$0.11)	\$0.75	-114.7%	\$0.61	\$0.65	-6.2%
Miles per Ride	10.6	10.5	1.0%	10.3	10.3	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	14	227	-93.8%	120	231	-48.1%
Monthly Cost	\$619	\$1,613	-61.6%	\$968	\$1,225	-21.0%
Monthly Vehicle Mile	63	276	-77.2%	157	289	-45.7%
New Riders This Month	0	0	N/A	5.3	5.8	-8.6%
Cost per Ride	\$44.23	\$7.10	523.0%	\$8.04	\$5.31	51.4%
Cost per Mile	\$9.83	\$5.84	68.3%	\$6.16	\$4.23	45.6%
Miles per Ride	4.5	1.2	275.0%	1.3	1.3	0.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	0	N/A
Monthly Cost	\$0	\$0	N/A	\$22,985	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	2,732	0	N/A
New Riders This Month	0	0	N/A	3.2	0.0	N/A
Cost per Ride	N/A	N/A	N/A	\$26.66	N/A	N/A
Cost per Mile	N/A	N/A	N/A	\$8.41	N/A	N/A
Miles per Ride	N/A	N/A	N/A	3.2	N/A	N/A
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	324	469	-30.9%	361	530	-31.9%
Monthly Cost	\$1,007	\$3,246	-69.0%	\$2,323	\$3,619	-35.8%
Monthly Vehicle Mile	2,514	3,444	-27.0%	2,761	3,891	-29.0%
New Riders This Month	1	0	N/A	2.0	2.7	-25.9%
Cost per Ride	\$3.11	\$6.92	-55.1%	\$6.43	\$6.83	-5.9%
Cost per Mile	\$0.40	\$0.94	-57.4%	\$0.84	\$0.93	-9.7%
Miles per Ride	7.8	7.3	6.8%	7.6	7.3	4.1%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	12	207	-94.2%	214	102	109.8%
Monthly Cost	\$1,872	\$3,154	-40.6%	\$5,102	\$2,169	135.2%
Monthly Vehicle Mile	94	897	-89.5%	901	397	127.0%
New Riders This Month	4	15	-73.3%	3.6	3.0	20.0%
Cost per Ride	\$156.01	\$15.24	923.7%	\$23.90	\$21.28	12.3%
Cost per Mile	\$19.92	\$3.52	465.9%	\$5.66	\$5.47	3.5%
Miles per Ride	7.8	4.3	81.4%	4.2	3.9	7.7%

## INDIVIDUAL PROVIDER - PROGRAM

### 12-Month Averages

Provider - Program	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	1,944	0	N/A	2,457	0	N/A
Monthly Cost	\$48,029	\$0	N/A	\$19,977	\$0	N/A
Monthly Vehicle Mile	13,816	0	N/A	8,932	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$24.71	N/A	N/A	\$8.13	N/A	N/A
Cost per Mile	\$3.48	N/A	N/A	\$2.24	N/A	N/A
Miles per Ride	7.1	N/A	N/A	3.6	N/A	N/A

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

Programs	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	40	-100.0%	14	26	-46.2%
Monthly Cost	\$579	\$164	253.0%	\$367	\$367	0.0%
Monthly Vehicle Mile	0	122	-100.0%	89	76	17.1%
New Riders This Month	0	0	N/A	2.1	1.3	61.5%
Cost per Ride	N/A	\$4.10	N/A	\$26.34	\$14.14	86.3%
Cost per Mile	N/A	\$1.35	N/A	\$4.10	\$4.80	-14.6%
Miles per Ride	N/A	3.1	N/A	6.4	2.9	120.7%
<b>Gateway Shuttle</b>						
Monthly Rides	81	145	-44.1%	126	158	-20.3%
Monthly Cost	\$0	\$847	-100.0%	\$898	\$826	8.7%
Monthly Vehicle Mile	156	187	-16.6%	190	203	-6.4%
New Riders This Month	3	0	N/A	4.6	5.2	-11.5%
Cost per Ride	\$0.00	\$5.84	-100.0%	\$7.10	\$5.24	35.5%
Cost per Mile	\$0.00	\$4.53	-100.0%	\$4.74	\$4.07	16.5%
Miles per Ride	1.9	1.3	46.2%	1.5	1.3	15.4%
<b>Mid Multnomah County</b>						
Monthly Rides	180	532	-66.2%	469	504	-6.9%
Monthly Cost	\$6,924	\$6,092	13.7%	\$6,570	\$6,234	5.4%
Monthly Vehicle Mile	811	1,570	-48.3%	1,542	1,557	-1.0%
New Riders This Month	1	7	-85.7%	15.4	15.7	-1.9%
Cost per Ride	\$38.47	\$11.45	236.0%	\$14.02	\$12.38	13.2%
Cost per Mile	\$8.54	\$3.88	120.1%	\$4.26	\$4.01	6.2%
Miles per Ride	4.5	3.0	50.0%	3.3	3.1	6.5%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	0.3	2.4	-87.5%
Monthly Cost	\$0	\$0	N/A	\$2	\$12	-83.3%
Monthly Vehicle Mile	0	0	N/A	3	48	-93.8%
New Riders This Month	0	0	N/A	0.3	0.4	-25.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	N/A	N/A	N/A	\$0.60	\$0.25	140.0%
Miles per Ride	N/A	N/A	N/A	10.7	20.0	-46.5%
<b>N/NE Shuttle</b>						
Monthly Ride	717	1,118	-35.9%	811	962	-15.7%
Monthly Cost	\$26,823	\$63,736	-57.9%	\$24,969	\$32,187	-22.4%
Monthly Vehicle Mile	5,697	5,677	0.4%	3,732	3,804	-1.9%
New Riders This Month	41	36	13.9%	45.6	47.3	-3.6%
Cost per Ride	\$37.41	\$57.01	-34.4%	\$30.78	\$33.46	-8.0%
Cost per Mile	\$4.71	\$11.23	-58.1%	\$6.69	\$8.46	-20.9%
Miles per Ride	7.9	5.1	54.9%	4.6	4.0	15.0%
<b>STF Service</b>						
Monthly Ride	192	242	-20.7%	416	496	-16.1%
Monthly Cost	\$17,875	(\$22,828)	-178.3%	\$18,722	\$10,480	78.6%
Monthly Vehicle Mile	884	735	20.3%	2,285	2,863	-20.2%
New Riders This Month	33	12	175.0%	51.2	46.0	11.3%
Cost per Ride	\$93.10	(\$94.33)	-198.7%	\$44.99	\$21.14	112.8%
Cost per Mile	\$20.22	(\$31.06)	-165.1%	\$8.19	\$3.66	123.8%
Miles per Ride	4.6	3.0	53.3%	5.5	5.8	-5.2%
<b>TriMet Service</b>						
Monthly Ride	0	621	-100.0%	421	604	-30.3%
Monthly Cost	\$4,983	\$7,509	-33.6%	\$7,737	\$7,594	1.9%
Monthly Vehicle Mile	0	3,139	-100.0%	2,431	3,077	-21.0%
New Riders This Month	0	31	-100.0%	33.5	39.9	-16.0%
Cost per Ride	N/A	\$12.09	N/A	\$18.40	\$12.57	46.4%
Cost per Mile	N/A	\$2.39	N/A	\$3.18	\$2.47	28.7%
Miles per Ride	N/A	5.1	N/A	5.8	5.1	13.7%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	97	280	-65.4%	234	317	-26.2%
Monthly Cost	\$8,135	\$7,615	6.8%	\$7,999	\$9,432	-15.2%
Monthly Vehicle Mile	582	1,082	-46.2%	1,088	1,189	-8.5%
New Riders This Month	25	14	78.6%	26.6	35.6	-25.3%
Cost per Ride	\$83.87	\$27.20	208.3%	\$34.22	\$29.78	14.9%
Cost per Mile	\$13.98	\$7.04	98.6%	\$7.35	\$7.93	-7.3%
Miles per Ride	6.0	3.9	53.8%	4.7	3.8	23.7%
<b>SW Shuttle Service</b>						
Monthly Rides	0	139	-100.0%	107	94	13.8%
Monthly Cost	\$0	\$1,925	-100.0%	\$1,747	\$1,612	8.4%
Monthly Vehicle Mile	0	269	-100.0%	279	179	55.9%
New Riders This Month	0	11	-100.0%	7.7	5.8	32.8%
Cost per Rider	N/A	\$13.85	N/A	\$16.30	\$17.13	-4.8%
Cost per Mile	N/A	\$7.16	N/A	\$6.26	\$8.98	-30.3%
Miles per Ride	N/A	1.9	N/A	2.6	1.9	36.8%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jun 2020</b>	<b>Jun 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	167	0	N/A	67	85	-21.2%
Monthly Cost	\$10,058	\$0	N/A	\$3,184	\$350	809.7%
Monthly Vehicle Mile	973	0	N/A	261	48	443.8%
New Riders This Month	25	0	N/A	5.3	0.1	6300.0%
Cost per Ride	\$60.23	N/A	N/A	\$47.23	\$4.11	1049.1%
Cost per Mile	\$10.34	N/A	N/A	\$12.20	\$7.26	68.0%
Miles per Ride	5.8	N/A	N/A	3.9	0.6	550.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	2	-100.0%	0	0.6	-100.0%
Monthly Cost	\$0	\$13	-100.0%	\$2	\$4	-50.0%
Monthly Vehicle Mile	0	14	-100.0%	3	4	-25.0%
New Riders This Month	0	2	-100.0%	0.3	0.4	-25.0%
Cost per Ride	N/A	\$6.5	N/A	\$6.35	\$6.35	0.0%
Cost per Mile	N/A	\$0.93	N/A	\$0.67	\$0.85	-21.2%
Miles per Ride	N/A	7.0	N/A	9.5	7.4	28.4%
<b>STF Discretionary</b>						
Monthly Rides	222	665	-66.6%	496	636	-22.0%
Monthly Cost	\$9,830	\$11,744	-16.3%	\$11,723	\$12,294	-4.6%
Monthly Vehicle Mile	568	1,889	-69.9%	1,697	2,082	-18.5%
New Riders This Month	10	10	0.0%	28.8	29.6	-2.7%
Cost per Ride	\$44.28	\$17.66	150.7%	\$23.63	\$19.34	22.2%
Cost per Mile	\$17.31	\$6.22	178.3%	\$6.91	\$5.91	16.9%
Miles per Ride	2.6	2.8	-7.1%	3.4	3.3	3.0%
<b>STF Service</b>						
Monthly Rides	380	444	-14.4%	406	424	-4.2%
Monthly Cost	\$3,076	\$7,840	-60.8%	\$8,010	\$8,874	-9.7%
Monthly Vehicle Mile	819	1,261	-35.1%	1,155	1,504	-23.2%
New Riders This Month	45	7	542.9%	29.9	23.7	26.2%
Cost per Ride	\$8.09	\$17.66	-54.2%	\$19.75	\$20.94	-5.7%
Cost per Mile	\$3.76	\$6.22	-39.5%	\$6.94	\$5.90	17.6%
Miles per Ride	2.2	2.8	-21.4%	2.8	3.5	-20.0%

**RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER** **12-Month Averages**

Programs	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	1	0	N/A	1.7	1.0	70.0%
Monthly Cost	\$46	\$4	972.1%	\$60	\$76	-21.1%
Monthly Vehicle Mile	9	0	N/A	16	10	60.0%
New Riders This Month	1	0	N/A	0.6	0.7	-14.3%
Cost per Ride	\$46.00	N/A	N/A	\$35.78	\$76.37	-53.1%
Cost per Mile	\$5.11	N/A	N/A	\$3.69	\$8.04	-54.1%
Miles per Ride	9.0	N/A	N/A	9.7	9.5	2.1%

**STF Service**

Monthly Ride	113	247	-54.3%	211	226	-7.0%
Monthly Cost	\$5,094	\$8,968	-43.2%	\$9,487	\$9,941	-4.6%
Monthly Vehicle Mile	756	1,282	-41.0%	1,198	1,432	-16.3%
New Riders This Month	28	31	-9.7%	48	39	23.1%
Cost per Ride	\$45.08	\$36.31	24.2%	\$44.87	\$43.94	2.1%
Cost per Mile	\$6.74	\$7.00	-3.7%	\$7.92	\$6.94	14.1%
Miles per Ride	6.7	5.2	28.8%	5.7	6.3	-9.5%

**Title XIX Non Medical**

Monthly Ride	0	0	N/A	0.6	0.7	-14.3%
Monthly Cost	\$0	\$1	-100.0%	\$0	\$37	-100.0%
Monthly Vehicle Mile	0	0	N/A	5	5	0.0%
New Riders This Month	0	0	N/A	0.3	0.5	-40.0%
Cost per Ride	N/A	N/A	N/A	\$0.00	\$55.47	-100.0%
Cost per Mile	N/A	N/A	N/A	\$0.00	\$7.40	-100.0%
Miles per Ride	N/A	N/A	N/A	8.3	7.5	10.7%

**Downtown RideAbout**

Monthly Ride	179	189	-5.3%	190	198	-4.0%
Monthly Cost	\$1,424	\$2,638	-46.0%	\$1,632	\$2,736	-40.4%
Monthly Vehicle Mile	212	139	52.5%	163	134	21.6%
New Riders This Month	4	0	N/A	7	8	-12.5%
Cost per Ride	\$7.95	\$13.96	-43.1%	\$8.59	\$13.83	-37.9%
Cost per Mile	\$6.72	\$18.98	-64.6%	\$10.04	\$20.43	-50.9%
Miles per Ride	1.2	0.7	71.4%	0.9	0.7	28.6%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Jun 2020</b>	<b>Jun 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	26	118	-78.0%	102	110	-7.3%
Monthly Cost	(\$899)	\$4,697	-119.1%	\$4,495	\$3,849	16.8%
Monthly Vehicle Mile	526	820	-35.9%	928	845	9.8%
New Riders This Month	0	0	N/A	3	4	-25.0%
Cost per Ride	(\$34.57)	\$39.80	-186.9%	\$44.14	\$35.12	25.7%
Cost per Mile	(\$1.71)	\$5.73	-129.8%	\$4.84	\$4.55	6.4%
Miles per Ride	20.2	6.9	192.8%	9.1	7.7	18.2%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	87	444	-80.4%	437	510	-14.3%
Monthly Cost	\$2,651	\$5,738	-53.8%	\$8,579	\$10,090	-15.0%
Monthly Vehicle Mile	988	2,757	-64.2%	2,720	2,844	-4.4%
New Riders This Month	5	14	-64.3%	21	20	5.0%
Cost per Ride	\$30.48	\$12.92	135.9%	\$19.62	\$19.78	-0.8%
Cost per Mile	\$2.68	\$2.08	28.8%	\$3.15	\$3.55	-11.3%
Miles per Ride	11.4	6.2	83.9%	6.2	5.6	10.7%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	15	-100.0%	13.9	11.4	21.9%
Monthly Cost	(\$120)	\$454	-126.4%	\$516	\$310	66.5%
Monthly Vehicle Mile	0	107	-100.0%	106	98	8.2%
New Riders This Month	0	3	-100.0%	2.2	2.0	10.0%
Cost per Ride	N/A	\$30.26	N/A	\$37.06	\$27.11	36.7%
Cost per Mile	N/A	\$4.24	N/A	\$4.89	\$3.16	54.7%
Miles per Ride	N/A	7.1	N/A	7.6	8.6	-11.6%
<b>Veterans Volunteers</b>						
Monthly Rides	76	169	-55.0%	144	181	-20.4%
Monthly Cost	\$325	\$1,734	-81.3%	\$1,283	\$1,724	-25.6%
Monthly Vehicle Mile	1,115	2,472	-54.9%	1,962	2,651	-26.0%
New Riders This Month	1	4	-75.0%	5	7	-28.6%
Cost per Ride	\$4.28	\$10.26	-58.3%	\$0.65	\$9.52	-6.4%
Cost per Mile	\$0.29	\$0.70	-58.4%	\$8.91	\$0.65	0.0%
Miles per Ride	14.7	14.6	0.3%	13.6	14.6	-6.8%
<b>Wa Co DAVS</b>						
Monthly Rides	3	1	200.0%	4	3	33.3%
Monthly Cost	(\$258)	\$48	-637.5%	\$147	\$109	34.9%
Monthly Vehicle Mile	93	5	1760.0%	42	24	75.0%
New Riders This Month	1	0	N/A	0.8	0.6	33.3%
Cost per Ride	(\$86.11)	\$48.28	-278.4%	\$33.95	\$34.44	-1.4%
Cost per Mile	(\$2.78)	\$9.66	-128.8%	\$3.47	\$4.61	-24.7%
Miles per Ride	31.0	5.0	520.0%	9.8	7.5	30.7%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	55	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$273	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	74	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$4.96	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$3.69	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.3	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	0	N/A	0	82	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,379	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	599	-100.0%
New Riders This Month	0	0	N/A	0.0	15.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$16.80	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.30	N/A
Miles per Ride	N/A	N/A	N/A	N/A	7.3	N/A
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	1,273	-100.0%	210	1,211	-82.7%
Monthly Cost	\$0	\$2,030	-100.0%	\$552	\$2,049	-73.1%
Monthly Vehicle Mile	0	814	-100.0%	287	1,003	-71.4%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.59	N/A	\$2.63	\$1.69	55.6%
Cost per Mile	N/A	\$2.49	N/A	\$1.92	\$2.04	-5.9%
Miles per Ride	N/A	0.6	N/A	1.4	0.8	75.0%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>Providence Elderplace</b>						
Monthly Rides	2,778	9,785	-71.6%	7,088	10,005	-29.2%
Monthly Cost	\$248,314	\$271,293	-8.5%	\$248,179	\$270,616	-8.3%
Monthly Vehicle Mile	16,282	27,618	-41.0%	25,017	30,926	-19.1%
New Riders This Month	18	33	-45.5%	155.0	150.5	3.0%
Cost per Ride	\$89.39	\$27.73	222.4%	\$35.01	\$27.05	29.4%
Cost per Mile	\$15.25	\$9.82	55.3%	\$9.92	\$8.75	13.4%
Miles per Ride	5.9	2.8	110.7%	3.5	3.1	12.9%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	27	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$253	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	157	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$9.48	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.61	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.9	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	5	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$28	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	14	-100.0%
New Riders This Month	0	0	N/A	0.0	0.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$5.74	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.92	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.0	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Jun 2020	Jun 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,138	5,584	-25.9%	5,209	6,026	-13.6%
Monthly Cost	\$51,744	\$49,494	4.5%	\$51,454	\$53,730	-4.2%
Monthly Vehicle Miles	17,590	15,861	10.9%	17,371	17,449	-0.4%
On-Time Performance	100.0%	99.8%	0.2%	99.7%	99.5%	0.2%
Cost per Ride	\$12.50	\$8.86	41.1%	\$9.88	\$8.92	10.8%
Cost per Mile	\$2.94	\$3.12	-5.8%	\$2.96	\$3.08	-3.9%
Miles per Roadcall	8,795	15,861	-44.5%	17,371	17,449	-0.4%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	508	1,387	-63.4%	1,036	1,314	-21.2%
Monthly Cost	\$18,863	\$29,743	-36.6%	\$27,103	\$30,479	-11.1%
Monthly Vehicle Miles	2,836	5,506	-48.5%	4,838	5,536	-12.6%
On-Time Performance	96.0%	88.0%	8.0%	92.8%	91.4%	1.4%
Cost per Ride	\$37.13	\$21.44	73.2%	\$26.16	\$23.20	12.8%
Cost per Mile	\$6.65	\$5.40	23.1%	\$5.60	\$5.51	1.6%
Miles per Roadcall	1,418	5,506	-74.2%	4,838	5,536	-12.6%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	2,630	7,323	-64.1%	5,309	7,669	-30.8%
Monthly Cost	\$62,430	\$50,190	24.4%	\$60,800	\$55,515	9.5%
Monthly Vehicle Miles	27,739	20,824	33.2%	24,190	21,795	11.0%
On-Time Performance	0.0%	98.0%	-98.0%	48.2%	95.4%	-47.2%
Cost per Ride	\$23.74	\$6.85	246.6%	\$11.45	\$7.24	58.1%
Cost per Mile	\$2.25	\$2.41	-6.6%	\$2.51	\$2.55	-1.6%
Miles per Roadcall	27,739	20,824	33.2%	24,190	21,795	11.0%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	5,453	9,387	-41.9%	8,209	9,000	-8.8%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,401	22,660	3.3%	22,492	22,489	0.0%
On-Time Performance	93.3%	93.6%	-0.3%	96.1%	97.4%	-1.3%
Cost per Ride	\$11.92	\$6.92	72.3%	\$7.92	\$7.22	9.7%
Cost per Mile	\$2.78	\$2.87	-3.1%	\$2.89	\$2.89	0.0%
Miles per Roadcall	23,401	22,660	3.3%	22,492	22,489	0.0%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	797	1,103	-27.7%	968	1,270	-23.8%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	4,859	6,397	-24.0%	5,972	7,205	-17.1%
On-Time Performance	94.8%	95.9%	-1.1%	94.2%	94.4%	-0.2%
Cost per Ride	\$25.09	\$18.13	38.4%	\$20.67	\$15.74	31.3%
Cost per Mile	\$4.12	\$3.13	31.6%	\$3.35	\$2.78	20.5%
Miles per Roadcall	4,859	6,397	-24.0%	5,972	7,205	-17.1%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	7,636	22,589	-66.2%	18,806	23,647	-20.5%
Monthly Cost	\$392,575	\$290,896	35.0%	\$324,444	\$360,491	-10.0%
Monthly Vehicle Miles	50,101	35,388	41.6%	43,386	46,837	-7.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$51.41	\$12.88	299.1%	\$17.25	\$15.24	13.2%
Cost per Mile	\$7.84	\$8.22	-4.6%	\$7.48	\$7.70	-2.9%
Miles per Roadcall	50,101	35,388	41.6%	43,386	46,837	-7.4%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	423	1,484	-71.5%	1,098	1,426	-23.0%
Monthly Cost	\$69,278	\$51,335	35.0%	\$57,256	\$63,620	-10.0%
Monthly Vehicle Miles	2,011	5,011	-59.9%	4,118	5,495	-25.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$163.78	\$34.59	373.5%	\$52.13	\$44.61	16.9%
Cost per Mile	\$34.45	\$10.24	236.4%	\$13.90	\$11.58	20.0%
Miles per Roadcall	2,011	5,011	-59.9%	4,118	5,495	-25.1%