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**DATE: FEBRUARY 2020**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall Ridership for E&D: As of February 2020, the monthly average ridership for E&D services decreased by 5% compared to the previous year. Part of this can be attributed to programs being phased out, such as American Cancer Society, Albertina Kerr, Dahlia, Michael's Place, and NW Pilot Project. Other programs saw declines due to unique circumstances. Clackamas Consortium's Veterans Volunteer program declined 67%, Impact NW's TriMet ADS Support declined 78%, Metropolitan Family Services declined 93% for their Multnomah ADS Premium program, and Ride Connection East's TriMet ADS Support declined 80%. Other programs experienced notable gains, such as Metropolitan Family Service TriMet ADS Support (104%), Neighborhood House SW RideAbout program (88%), Ride Connection Beaverton/Hillsboro SPD program (165%), Ride Connection Red's Medical Transportation Floor of Service program (1873%), and Ride Connection Washington County SPD program (177%).
2. Total Costs: Monthly cost decreased in February 2020 by 1% compared to the previous year. Notable cost increases occurred in Metropolitan Family Service's TriMet ADS Support program (68%), Ride Connection's Beaverton/Hillsboro SPD program (221%), Ride Connection's Beaverton/Hillsboro WaCo DAVS program (607%), and Ride Connection Red's Medical Transportation Floor of Service program (2886%).
3. The network Cost Per Trip (CPT): As of February 2020, the network CPT increased by 12% from the previous year from \$19.12/trip to \$21.41/trip.

## **RIDEWISE**

1. Service Delivery Analysis. Total number of individuals served through RideWise (one-on-one, classroom, group and trip planning by phone/mail) – 148
  - Twenty-Six (26) individuals successfully exited out of one-on-one travel training,

- i. Eleven (11) of whom are prior participants returning to learn a new route.
  - Percentage of change from February 2020 is an 8.3% increase in the number of successful customers.
- 2. Twenty-one (21) individuals successfully exited out of one-on-one travel training under the age of 60. Average training hours per individual trained one-on-one during February 2020 was 9.57 hrs.
- 3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.  
Number of events: 3
  - Presentations/events:
    - i. RideWise presented how to use the Hop Fastpass at Willamette View's low vision group.
    - ii. RideWise presented how to use the Hop Fastpass at Dever's Eye Institute's low vision group.
    - iii. RideWise tabled at the Sandy High School Transition Resource Night.
- 4. Ride Ambassador Program. 30 volunteer hours were recorded for Rider's Club events, committee meetings, and outreach.
- 5. Riders' Clubs. The RideWise program supported 5 Rider's Club activities with 30 participants.
- 6. Referral Sources. There were 32 referrals in February 2020. 3 referrals were from new agencies or new sources at agencies with which a relationship has already been established, 1 referral was the result of our travel options counseling efforts.
- 7. School Program. 410 received training during the month of February. There were 4324 trips taken as a group, 145 one-on-one trips. 151 teachers and support staff reported 2044 hours of training.

## SANDY AREA METRO (SAM)

1. Due to statewide stay at home orders limiting travel, ridership was down in March 2020 as compared to March 2019, an overall decrease of 29.35%. Service is expected to increase as the state opens.
2. SAM services provided 7,683 rides in March, compared to 10,875 in March 2019. 5,711 of those rides were on the SAM Gresham route, a decrease of 31.96%. The SAM Estacada route experienced a much smaller decrease of 7.41% ridership. The Shopper Shuttle had a negligible decrease of 0.33%, providing over 598 rides in March.
3. SAM *rides* experienced a decrease of 36.74%, likely due to the decrease in travel particularly among the elderly and disabled population. The Elderly and Disabled medical rides program (ED) also saw a decrease of 40% as many doctor offices limited in-office visits.
4. SAM rides and the ED program shifted transportation of people to transportation of goods. To allow those who needed to stay home safely we offered free drop off of groceries purchased online at a local grocer. We also began transportation of Meals on Wheels.
5. To mitigate the spread of Covid-19 all drivers wear masks and gloves. Sneeze guards have been installed and seating has been limited. Drivers sanitize all touch surfaces at each end of the run and buses are disinfected daily.

## SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Overall Dial-a-Ride (DAR) ridership was up slightly down when compared to this timeframe last year. The graph below provides the salient points between last year and the same time-period this year for DAR:

### February Highlights

	<b>2019</b>	<b>2020</b>
ADA Paratransit	463	480
Wheel Chair Trips	74	67
Out-of-Town DAR	272	203
Total Riders	809	750

2. SMART delivered 150 “Welcome to the Neighborhood” cards to each apartment building within Wilsonville. Onsite resident managers at each building agreed to distribute them to incoming residents over the next months to increase awareness that the bus service is free. The message is shared in English and Spanish on each card.
3. SMART is working closely with ODOT as they progress through the Bus-on-Shoulder Pilot Study. On February 24, ODOT coordinated a field test with SMART providing both a cutaway and standard 40-foot bus, to travel on the shoulders along the I-5 and I-205 corridors. ODOT will compile data from the tests to determine feasibility, merging points to and from the shoulder, and signage locations. Moving forward, SMART’s partnership with ODOT will focus on building public policies, conducting public outreach, and expanding operator safety and training programs. ODOT anticipates the pilot program to begin in the fall of 2020.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of February total CAT ridership was up by 8.7% year to date. During the same time period Demand Responsive trips were up by 1.2% and fixed-route was up by 10.2%.
2. Overall ridership continues to trend upward since additional service was added to the fixed-route in April of 2018.
3. In February CAT provided 492 Saturday rides on both fixed-route and Demand Response. These rides are paid for with STIF revenue.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Total SCTD system ridership in February 2020 dropped compared to the previous month, by approximately 10%. SCTD provided over 3,964 rides for the month, with the Clackamas Community College route providing over 65% of all rides. Historically, February is one of the lowest ridership months for SCTD.
2. Saturday service, including the new city route service, saw an average of 65 rides per day.

3. Elderly and Disabled ridership was down in February over the prior month by about 400 rides, perhaps due in part to concern about COVID-19 beginning to circulate. Saturday service on the Molalla City route is providing elderly and disabled customers a transit option that was not previously available. 33% of the total Saturday rides on this service were taken by E&D riders.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

### RideWise Performance Report - February 2020

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	10	43	2,236	\$74,503.52		
<b>Total</b>	<b>122</b>	<b>81</b>	<b>4,490</b>	<b>\$149,591.87</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	3					



## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Feb 20	Feb 19	% Change	FY20-TD	FY19-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	90,620	82,000	10.5%	87,088	83,610	4.2%
Bus-Frequent Service*	<u>102,940</u>	<u>97,600</u>	5.5%	<u>99,103</u>	<u>96,740</u>	2.4%
Subtotal All Bus	193,560	179,600	7.8%	186,190	180,350	3.2%
MAX	120,630	117,400	2.8%	118,614	120,460	-1.5%
Commuter Rail	<u>1,365</u>	<u>1,390</u>	-1.8%	<u>1,388</u>	<u>1,500</u>	-7.5%
Fixed Route Total	315,555	298,500	5.7%	306,192	302,310	1.3%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,360	3,055	10.0%	3,230	3,297	-2.0%
<b>System Total</b>	<b>318,915</b>	<b>301,535</b>	<b>5.8%</b>	<b>309,422</b>	<b>305,607</b>	<b>1.2%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	520,000	468,700	10.9%	502,569	481,917	4.3%
Bus-Frequent Service*	<u>634,400</u>	<u>598,200</u>	6.1%	<u>613,890</u>	<u>598,043</u>	2.6%
Subtotal All Bus	1,154,400	1,066,900	8.2%	1,116,459	1,079,960	3.4%
MAX	740,200	715,400	3.5%	733,080	746,024	-1.7%
Commuter Rail	<u>6,825</u>	<u>6,950</u>	-1.8%	<u>6,941</u>	<u>7,519</u>	-7.7%
Fixed Route Total	1,901,445	1,789,260	6.3%	1,856,479	1,833,502	1.3%
Frequent Bus % of Total Bus	55.0%	56.1%	-1.1%	55.0%	55.4%	-0.4%
<b><u>Paratransit</u></b>						
LIFT & Cabs	19,075	17,259	10.5%	18,361	18,730	-2.0%
<b>System Total</b>	<b>1,920,520</b>	<b>1,806,519</b>	<b>6.3%</b>	<b>1,874,841</b>	<b>1,852,232</b>	<b>1.2%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.42	\$5.06	-12.65%	\$4.72	\$4.80	-1.67%
Bus-Frequent Service*	\$3.18	\$3.59	-11.42%	\$3.46	\$3.46	0.00%
Subtotal All Bus	\$3.74	\$4.23	-11.58%	\$4.03	\$4.05	-0.49%
MAX	\$4.14	\$3.48	18.97%	\$3.39	\$3.21	5.61%
Commuter Rail	\$11.11	\$20.78	-46.54%	\$19.95	\$18.78	6.23%
Fixed Route Total	\$3.92	\$4.00	-2.00%	\$3.83	\$3.77	1.59%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$42.97	\$41.35	3.92%	\$41.88	\$39.07	7.19%
<b>System Total</b>	<b>\$4.31</b>	<b>\$4.36</b>	<b>-1.15%</b>	<b>\$4.20</b>	<b>\$4.12</b>	<b>1.94%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,720,070	4,267,800	10.6%	4,827,383	4,709,918	2.5%
Monthly Cost	\$17,645,117	\$18,071,130	-2.4%	\$19,779,111	\$19,064,500	3.7%
Monthly Vehicle Mile	2,129,657	2,037,423	4.5%	2,239,314	2,147,981	4.3%
On-Time Performance	88.4%	88.1%	0.3%	86.6%	86.7%	-0.1%
Cost per Ride	\$3.74	\$4.23	-11.6%	\$4.10	\$4.05	1.2%
Cost per Mile	\$8.29	\$8.87	-6.5%	\$8.83	\$8.88	-0.6%
Miles per Roadcall	19,186	11,709	63.9%	16,476	14,009	17.6%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,036,670	2,861,440	6.1%	3,205,708	3,239,817	-1.1%
Monthly Cost	\$12,577,396	\$9,967,563	26.2%	\$10,894,113	\$10,467,548	4.1%
Monthly Vehicle Mile	367,315	359,560	2.2%	386,980	385,535	0.4%
On-Time Performance	88.9%	89.6%	-0.7%	89.7%	89.3%	0.4%
Cost per Ride	\$4.14	\$3.48	19.0%	\$3.40	\$3.23	5.3%
Cost per Mile	\$34.24	\$27.72	23.5%	\$28.15	\$27.15	3.7%
Miles per Roadcall	5,651	6,659	-15.1%	5,834	6,095	-4.3%
<b>Commuter Rail (WES)</b>						
Monthly Rides	27,300	27,800	-1.8%	29,939	33,042	-9.4%
Monthly Costs	\$303,201	\$577,567	-47.5%	\$621,872	\$611,511	1.7%
Monthly Vehicle Mile	9,408	9,276	1.4%	9,942	9,815	1.3%
On Time Performance	100.0%	98.6%	1.4%	96.5%	94.3%	2.2%
Cost per Ride	\$11.11	\$20.78	-46.5%	\$20.77	\$18.51	12.2%
Cost per Mile	\$32.23	\$62.26	-48.2%	\$62.55	\$62.31	0.4%
Miles per Roadcall	9,408	9,276	1.4%	23,861	16,825	41.8%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	77,436	69,045	12.2%	79,341	82,272	-3.6%
Monthly Cost	\$3,327,680	\$2,854,725	16.6%	\$3,260,949	\$3,148,716	3.6%
Monthly Vehicle Mile	646,890	575,677	12.4%	673,115	669,800	0.5%
On-Time Performance	90.5%	91.1%	-0.6%	89.4%	91.2%	-1.8%
Cost per Ride	\$42.97	\$41.35	3.9%	\$41.10	\$38.27	7.4%
Cost per Mile	\$5.14	\$4.96	3.6%	\$4.84	\$4.70	3.0%
Miles per Roadcall	8,188	5,535	47.9%	5,857	6,399	-8.5%

RIDE CONNECTION*	Feb 2020	Feb 2019	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	30,230	27,977	8.1%	31,564	33,549	-5.9%
Monthly Cost	\$645,126	\$589,238	9.5%	\$640,986	\$635,267	0.9%
Monthly Vehicle Mile	117,443	110,197	6.6%	124,650	138,330	-9.9%
New Riders This Month	638	650	-1.8%	1,154.3	1,303.2	-11.4%
Cost per Ride	\$21.34	\$21.06	1.3%	\$20.31	\$18.94	7.2%
Cost per Mile	\$5.49	\$5.35	2.6%	\$5.14	\$4.59	12.0%
Miles per Ride	3.9	3.9	0.0%	3.9	4.1	-4.9%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Wednesday, June 10, 2020

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	1,041	1,010	3.1%	1,098	1,006	9.1%
Monthly Cost	\$20,616	\$17,611	17.1%	\$18,765	\$15,839	18.5%
Monthly Vehicle Mile	5,682	5,231	8.6%	5,671	5,215	8.7%
New Riders This Month	57	75	-24.0%	76.3	85.3	-10.6%
Cost per Ride	\$19.80	\$17.44	13.5%	\$17.08	\$15.75	8.4%
Cost per Mile	\$3.63	\$3.37	7.7%	\$3.31	\$3.04	8.9%
Miles per Ride	5.5	5.2	5.8%	5.2	5.2	0.0%
<b>King City Shuttle</b>						
Monthly Rides	319	289	10.4%	326	382	-14.7%
Monthly Cost	\$11,676	\$8,548	36.6%	\$9,089	\$9,118	-0.3%
Monthly Vehicle Mile	1,850	1,394	32.7%	1,698	1,901	-10.7%
New Riders This Month	14	6	133.3%	21.9	13.8	58.7%
Cost per Ride	\$36.60	\$29.58	23.7%	\$27.87	\$23.84	16.9%
Cost per Mile	\$6.31	\$6.13	2.9%	\$5.35	\$4.80	11.5%
Miles per Ride	5.8	4.8	20.8%	5.2	5.0	4.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	161	40	302.5%	111	52	113.5%
Monthly Cost	\$6,502	\$2,290	183.9%	\$4,971	\$2,004	148.1%
Monthly Vehicle Mile	1,837	456	302.9%	1,185	574	106.4%
New Riders This Month	13	6	116.7%	12.8	6.5	96.9%
Cost per Ride	\$40.38	\$57.24	-29.5%	\$44.89	\$38.67	16.1%
Cost per Mile	\$3.54	\$5.02	-29.5%	\$4.20	\$3.49	20.3%
Miles per Ride	11.4	11.4	0.0%	10.7	11.1	-3.6%
<b>STF Service</b>						
Monthly Rides	505	533	-5.3%	507	617	-17.8%
Monthly Cost	\$12,574	\$12,954	-2.9%	\$12,469	\$12,303	1.3%
Monthly Vehicle Mile	2,639	2,659	-0.8%	2,600	2,756	-5.7%
New Riders This Month	29	47	-38.3%	43.2	59.0	-26.8%
Cost per Ride	\$24.90	\$24.30	2.5%	\$24.60	\$19.94	23.4%
Cost per Mile	\$4.76	\$4.87	-2.3%	\$4.79	\$4.46	7.4%
Miles per Ride	5.2	5.0	4.0%	5.1	4.5	13.3%
<b>TriMet Service</b>						
Monthly Rides	89	96	-7.3%	118	169	-30.2%
Monthly Cost	\$3,421	\$4,125	-17.1%	\$2,681	\$3,103	-13.6%
Monthly Vehicle Mile	501	556	-9.9%	655	809	-19.0%
New Riders This Month	11	8	37.5%	12.6	16.8	-25.0%
Cost per Ride	\$38.43	\$42.97	-10.6%	\$22.73	\$18.33	24.0%
Cost per Mile	\$6.83	\$7.42	-8.0%	\$4.09	\$3.83	6.8%
Miles per Ride	5.6	5.8	-3.4%	5.6	4.8	16.7%

## CAB SERVICES - PROVIDER

### 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	0	0	N/A	0.0	49	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,505	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	153	-100.0%
New Riders This Month	0	0	N/A	0.0	1.6	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$30.93	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$9.82	N/A
Miles per Ride	N/A	N/A	N/A	N/A	3.2	N/A
<b>General Public</b>						
Monthly Rides	572	599	-4.5%	700	880	-20.5%
Monthly Cost	\$15,820	\$17,710	-10.7%	\$20,627	\$24,195	-14.7%
Monthly Vehicle Mile	4,377	5,015	-12.7%	5,860	7,061	-17.0%
New Riders This Month	8	11	-27.3%	19	20	-5.0%
Cost per Ride	\$27.66	\$29.57	-6.5%	\$29.46	\$27.48	7.2%
Cost per Mile	\$3.61	\$3.53	2.3%	\$3.52	\$3.43	2.6%
Miles per Ride	7.7	8.4	-8.3%	8.4	8.0	5.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	187	111	68.5%	224	172	30.2%
Monthly Cost	\$2,767	\$2,378	16.4%	\$4,232	\$4,255	-0.5%
Monthly Vehicle Mile	228	542	-57.9%	752	923	-18.5%
New Riders This Month	10	3	233.3%	14	12	16.7%
Cost per Ride	\$14.80	\$21.42	-30.9%	\$18.86	\$24.70	-23.6%
Cost per Mile	\$12.14	\$4.39	176.5%	\$5.63	\$4.61	22.1%
Miles per Ride	1.2	4.9	-75.5%	3.3	5.4	-38.9%
<b>STF Service</b>						
Monthly Rides	813	747	8.8%	742	783	-5.2%
Monthly Cost	\$18,001	\$19,226	-6.4%	\$16,932	\$21,529	-21.4%
Monthly Vehicle Mile	3,887	4,039	-3.8%	3,354	4,680	-28.3%
New Riders This Month	93	80	16.3%	111	130	-14.6%
Cost per Ride	\$22.14	\$25.74	-14.0%	\$22.82	\$27.48	-17.0%
Cost per Mile	\$4.63	\$4.76	-2.7%	\$5.05	\$4.60	9.8%
Miles per Ride	4.8	5.4	-11.1%	4.5	6.0	-25.0%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,531	1,459	4.9%	1,515	1,679	-9.8%
Monthly Cost	\$37,385	\$32,811	13.9%	\$34,677	\$37,890	-8.5%
Monthly Vehicle Mile	7,526	7,217	4.3%	7,503	8,608	-12.8%
New Riders This Month	50	18	177.8%	72	81	-11.1%
Cost per Ride	\$24.42	\$22.49	8.6%	\$22.89	\$22.56	1.5%
Cost per Mile	\$4.97	\$4.55	9.2%	\$4.62	\$4.40	5.0%
Miles per Ride	4.9	4.9	0.0%	5.0	5.1	-2.0%
<b>Wa Co DAVS</b>						
Monthly Rides	126	141	-10.6%	165	127	29.9%
Monthly Cost	\$3,691	\$4,632	-20.3%	\$4,706	\$3,926	19.9%
Monthly Vehicle Mile	883	1,159	-23.8%	1,173	980	19.7%
New Riders This Month	8	8	0.0%	17	13	30.8%
Cost per Ride	\$29.29	\$32.85	-10.8%	\$28.53	\$30.89	-7.6%
Cost per Mile	\$4.18	\$4.00	4.5%	\$4.01	\$4.01	0.0%
Miles per Ride	7.0	8.2	-14.6%	7.1	7.7	-7.8%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	256	245	4.5%	310	277	11.9%
Monthly Cost	\$2,369	\$2,198	7.8%	\$2,805	\$2,240	25.2%
Monthly Vehicle Mile	494	670	-26.3%	716	910	-21.3%
New Riders This Month	2	7	-71.4%	13.5	10.8	25.0%
Cost per Ride	\$9.25	\$8.97	3.1%	\$9.06	\$8.07	12.3%
Cost per Mile	\$4.80	\$3.28	46.3%	\$3.92	\$2.46	59.3%
Miles per Ride	1.9	2.7	-29.6%	2.3	3.3	-30.3%
<b>Estacada Senior Center</b>						
Monthly Rides	307	158	94.3%	245	195	25.6%
Monthly Cost	\$2,612	\$1,392	87.7%	\$2,108	\$1,482	42.2%
Monthly Vehicle Mile	578	284	103.5%	498	357	39.5%
New Riders This Month	2	0	N/A	4.8	2.8	71.4%
Cost per Ride	\$8.51	\$8.81	-3.4%	\$8.60	\$7.60	13.2%
Cost per Mile	\$4.52	\$4.90	-7.8%	\$4.23	\$4.15	1.9%
Miles per Ride	1.9	1.8	5.6%	2.0	1.8	11.1%
<b>Gladstone Senior Center</b>						
Monthly Rides	211	180	17.2%	200	217	-7.8%
Monthly Cost	\$2,080	\$1,596	30.4%	\$1,982	\$1,631	21.5%
Monthly Vehicle Mile	407	355	14.6%	459	486	-5.6%
New Riders This Month	2	0	N/A	11.0	9.6	14.6%
Cost per Ride	\$9.86	\$8.86	11.3%	\$9.90	\$7.53	31.5%
Cost per Mile	\$5.11	\$4.49	13.8%	\$4.32	\$3.36	28.6%
Miles per Ride	1.9	2.0	-5.0%	2.3	2.2	4.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	98	125	-21.6%	118	136	-13.2%
Monthly Cost	\$2,601	\$2,833	-8.2%	\$3,353	\$3,049	10.0%
Monthly Vehicle Mile	1,144	1,321	-13.4%	1,474	1,553	-5.1%
New Riders This Month	0	0	N/A	2.8	1.9	47.4%
Cost per Ride	\$26.54	\$22.66	17.1%	\$28.52	\$22.49	26.8%
Cost per Mile	\$2.27	\$2.14	6.1%	\$2.27	\$1.96	15.8%
Miles per Ride	11.7	10.6	10.4%	12.5	11.5	8.7%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	190	328	-42.1%	260	374	-30.5%
Monthly Cost	\$1,612	\$2,792	-42.3%	\$2,200	\$2,775	-20.7%
Monthly Vehicle Mile	496	821	-39.6%	632	958	-34.0%
New Riders This Month	2	5	-60.0%	5.6	10.1	-44.6%
Cost per Ride	\$8.48	\$8.51	-0.4%	\$8.46	\$7.42	14.0%
Cost per Mile	\$3.25	\$3.40	-4.4%	\$3.48	\$2.90	20.0%
Mile per Ride	2.6	2.5	4.0%	2.4	2.6	-7.7%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	610	690	-11.6%	738	788	-6.3%
Monthly Cost	\$7,417	\$7,906	-6.2%	\$8,195	\$7,887	3.9%
Monthly Vehicle Mile	1,400	1,315	6.5%	1,606	1,822	-11.9%
New Riders This Month	8	3	166.7%	23.6	23.6	0.0%
Cost per Ride	\$12.16	\$11.46	6.1%	\$11.11	\$10.01	11.0%
Cost per Mile	\$5.30	\$6.01	-11.8%	\$5.10	\$4.33	17.8%
Miles per Ride	2.3	1.9	21.1%	2.2	2.3	-4.3%
<b>Molalla Senior Center</b>						
Monthly Rides	318	397	-19.9%	406	446	-9.0%
Monthly Cost	\$3,829	\$4,512	-15.1%	\$5,224	\$4,898	6.7%
Monthly Vehicle Mile	877	821	6.8%	1,004	1,076	-6.7%
New Riders This Month	1	4	-75.0%	11.0	9.3	18.3%
Cost per Ride	\$12.04	\$11.36	6.0%	\$12.87	\$10.99	17.1%
Cost per Mile	\$4.37	\$5.50	-20.5%	\$5.20	\$4.55	14.3%
Miles per Ride	2.8	2.1	33.3%	2.5	2.4	4.2%
<b>Pioneer Senior Center</b>						
Monthly Rides	566	640	-11.6%	686	722	-5.0%
Monthly Cost	\$5,496	\$6,205	-11.4%	\$6,452	\$5,899	9.4%
Monthly Vehicle Mile	1,430	1,621	-11.8%	1,784	1,965	-9.2%
New Riders This Month	5	14	-64.3%	20.5	22.7	-9.7%
Cost per Ride	\$9.71	\$9.70	0.1%	\$9.41	\$8.17	15.2%
Cost per Mile	\$3.84	\$3.83	0.3%	\$3.62	\$3.00	20.7%
Miles per Ride	2.5	2.5	0.0%	2.6	2.7	-3.7%
<b>Sandy Senior Center</b>						
Monthly Rides	329	283	16.3%	285	265	7.5%
Monthly Cost	\$3,694	\$3,300	11.9%	\$3,132	\$2,993	4.6%
Monthly Vehicle Mile	1,161	979	18.5%	1,357	1,509	-10.1%
New Riders This Month	8	12	-33.3%	8.5	10.3	-17.5%
Cost per Ride	\$11.23	\$11.66	-3.7%	\$10.99	\$11.31	-2.8%
Cost per Mile	\$3.18	\$3.37	-5.6%	\$2.31	\$1.98	16.7%
Miles per Ride	3.5	3.5	0.0%	4.8	5.7	-15.8%
<b>Transportation Reaching People</b>						
Monthly Rides	1,510	1,793	-15.8%	1,687	1,822	-7.4%
Monthly Cost	\$39,331	\$26,779	46.9%	\$39,877	\$30,510	30.7%
Monthly Vehicle Mile	10,191	12,321	-17.3%	12,506	10,879	15.0%
New Riders This Month	26	28	-7.1%	46.1	62.3	-26.0%
Cost per Ride	\$26.05	\$14.94	74.4%	\$23.64	\$16.75	41.1%
Cost per Mile	\$3.86	\$2.17	77.9%	\$3.19	\$2.80	13.9%
Miles per Ride	6.7	6.9	-2.9%	7.4	6.0	23.3%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	62	51	21.6%	52	49	6.1%
Monthly Cost	\$925	\$1,003	-7.7%	\$938	\$1,576	-40.5%
Monthly Vehicle Mile	713	395	80.5%	564	425	32.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$14.92	\$19.66	-24.1%	\$18.08	\$32.06	-43.6%
Cost per Mile	\$1.30	\$2.54	-48.8%	\$1.67	\$3.71	-55.0%
Miles per Ride	11.5	7.7	49.4%	10.9	8.6	26.7%

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	0	28	-100.0%	15	79	-81.0%
Monthly Cost	\$0	\$92	-100.0%	\$212	\$499	-57.5%
Monthly Vehicle Mile	0	24	-100.0%	29	170	-82.9%
New Riders This Month	0	0	N/A	1.8	2.3	-21.7%
Cost per Ride	N/A	\$3.28	N/A	\$13.88	\$6.32	119.6%
Cost per Mile	N/A	\$3.82	N/A	\$7.30	\$2.94	148.3%
Miles per Ride	N/A	0.9	N/A	1.9	2.2	-13.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	1	-100.0%	1	4	-75.0%
Monthly Cost	\$62	\$39	60.0%	\$45	\$70	-35.7%
Monthly Vehicle Mile	0	8	-100.0%	11	28	-60.7%
New Riders This Month	0	1	-100.0%	0.8	0.6	33.3%
Cost per Ride	N/A	\$38.66	N/A	\$33.68	\$16.49	104.2%
Cost per Mile	N/A	\$4.83	N/A	\$4.21	\$2.49	69.1%
Miles per Ride	N/A	8.0	N/A	8.0	6.6	21.2%
<b>STF Discretionary</b>						
Monthly Rides	253	316	-19.9%	299	420	-28.8%
Monthly Cost	\$5,942	\$7,621	-22.0%	\$7,159	\$6,622	8.1%
Monthly Vehicle Mile	707	1,026	-31.1%	1,007	1,430	-29.6%
New Riders This Month	8	22	-63.6%	21.8	33.6	-35.1%
Cost per Ride	\$23.47	\$24.12	-2.7%	\$23.92	\$15.78	51.6%
Cost per Mile	\$8.41	\$7.43	13.2%	\$7.11	\$4.63	53.6%
Miles per Ride	2.8	3.2	-12.5%	3.4	3.4	0.0%
<b>STF Service</b>						
Monthly Rides	591	515	14.8%	608	584	4.1%
Monthly Cost	\$13,865	\$12,484	11.1%	\$12,110	\$16,025	-24.4%
Monthly Vehicle Mile	1,649	1,777	-7.2%	2,028	2,011	0.8%
New Riders This Month	19	35	-45.7%	38.5	39.3	-2.0%
Cost per Ride	\$23.47	\$24.24	-3.2%	\$19.92	\$27.46	-27.5%
Cost per Mile	\$8.41	\$7.03	19.6%	\$5.97	\$7.97	-25.1%
Miles per Ride	2.8	3.5	-20.0%	3.3	3.4	-2.9%
<b>TriMet Service</b>						
Monthly Rides	2,542	2,100	21.0%	2,522	2,492	1.2%
Monthly Cost	\$2,653	\$2,627	1.0%	\$5,010	\$5,009	0.0%
Monthly Vehicle Mile	4,009	4,508	-11.1%	4,317	5,155	-16.3%
New Riders This Month	6	12	-50.0%	18.7	27.3	-31.5%
Cost per Ride	\$1.04	\$1.25	-16.8%	\$1.99	\$2.01	-1.0%
Cost per Mile	\$0.66	\$0.58	13.8%	\$1.16	\$0.97	19.6%
Miles per Ride	1.6	2.1	-23.8%	1.7	2.1	-19.0%
<b>Veterans Volunteers</b>						
Monthly Rides	186	172	8.1%	204	183	11.5%
Monthly Cost	\$1,395	\$1,323	5.4%	\$1,331	\$1,176	13.2%
Monthly Vehicle Mile	2,040	1,839	10.9%	2,064	1,912	7.9%
New Riders This Month	6	10	-40.0%	12.6	13.7	-8.0%
Cost per Ride	\$7.50	\$7.69	-2.5%	\$6.53	\$6.43	1.6%
Cost per Mile	\$0.68	\$0.72	-5.6%	\$0.64	\$0.61	4.9%
Miles per Ride	11.0	10.7	2.8%	10.1	10.5	-3.8%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$0	N/A	\$357	\$0	N/A
<b>David's Harp - STF Service</b>						
Monthly Rides	139	215	-35.3%	178	253	-29.6%
Monthly Cost	\$2,865	\$904	216.9%	\$1,225	\$1,348	-9.1%
Monthly Vehicle Mile	164	227	-27.8%	204	321	-36.4%
New Riders This Month	2	1	100.0%	5.7	6.0	-5.0%
Cost per Ride	\$20.61	\$4.20	390.7%	\$6.89	\$5.33	29.3%
Cost per Mile	\$17.47	\$3.98	338.9%	\$6.00	\$4.20	42.9%
Miles per Ride	1.2	1.1	9.1%	1.1	1.3	-15.4%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	0	0	N/A	0	16	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,222	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	92	-100.0%
New Riders This Month	0	0	N/A	0.0	1.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$78.86	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$13.32	N/A
Miles per Ride	N/A	N/A	N/A	N/A	5.9	N/A
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	0	0	N/A	862	102	749.3%
Monthly Cost	\$0	\$0	N/A	\$22,985	\$901	2450.6%
Monthly Vehicle Mile	0	0	N/A	2,732	357	665.5%
New Riders This Month	0	0	N/A	3.2	13.6	-76.7%
Cost per Ride	N/A	N/A	N/A	\$26.66	\$8.88	200.3%
Cost per Mile	N/A	N/A	N/A	\$8.41	\$2.53	232.4%
Miles per Ride	N/A	N/A	N/A	3.2	3.5	-8.6%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	446	402	10.9%	419	522	-19.7%
Monthly Cost	\$2,911	\$3,513	-17.1%	\$2,761	\$3,493	-21.0%
Monthly Vehicle Mile	3,126	3,084	1.4%	3,218	3,704	-13.1%
New Riders This Month	2	0	N/A	2.0	9.7	-79.4%
Cost per Ride	\$6.53	\$8.74	-25.3%	\$6.59	\$6.70	-1.6%
Cost per Mile	\$0.93	\$1.14	-18.4%	\$0.86	\$0.94	-8.5%
Miles per Ride	7.0	7.7	-9.1%	7.7	7.1	8.5%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	257	116	121.6%	254	173	46.8%
Monthly Cost	\$6,592	\$1,313	402.1%	\$5,040	\$2,615	92.7%
Monthly Vehicle Mile	829	692	19.8%	1,048	562	86.5%
New Riders This Month	0	0	N/A	6.0	0.6	900.0%
Cost per Ride	\$25.65	\$11.32	126.6%	\$19.82	\$15.16	30.7%
Cost per Mile	\$7.95	\$1.90	318.4%	\$4.81	\$4.65	3.4%
Miles per Ride	3.2	5.97	-46.4%	4.1	3.3	24.2%

# MFS-PROJECT LINKAGE - PROVIDER

## 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	14	17	-17.6%	25	14	78.6%
Monthly Cost	\$354	\$327	8.3%	\$370	\$246	50.4%
Monthly Vehicle Mile	111	59	88.1%	117	40	192.5%
New Riders This Month	0	1	-100.0%	1.8	1.3	38.5%
Cost per Ride	\$25.29	\$19.25	31.4%	\$14.73	\$17.79	-17.2%
Cost per Mile	\$3.19	\$5.55	-42.5%	\$3.15	\$6.15	-48.8%
Miles per Ride	7.9	3.5	125.7%	4.7	2.9	62.1%
<b>Gateway Shuttle</b>						
Monthly Rides	159	139	14.4%	150	161	-6.8%
Monthly Cost	\$420	\$1,197	-64.9%	\$1,158	\$935	23.9%
Monthly Vehicle Mile	238	185	28.6%	194	222	-12.6%
New Riders This Month	2	2	0.0%	4.4	5.8	-24.1%
Cost per Ride	\$2.64	\$8.61	-69.3%	\$7.71	\$5.82	32.5%
Cost per Mile	\$1.77	\$6.47	-72.6%	\$5.98	\$4.21	42.0%
Miles per Ride	1.5	1.3	15.4%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	560	426	31.5%	580	491	18.1%
Monthly Cost	\$7,406	\$5,018	47.6%	\$6,559	\$6,198	5.8%
Monthly Vehicle Mile	1,742	1,204	44.7%	1,776	1,572	13.0%
New Riders This Month	6	3	100.0%	17.0	14.6	16.4%
Cost per Ride	\$13.22	\$11.78	12.2%	\$11.31	\$12.63	-10.5%
Cost per Mile	\$4.25	\$4.17	1.9%	\$3.69	\$3.94	-6.3%
Miles per Ride	3.1	2.8	10.7%	3.1	3.2	-3.1%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	0	N/A	0.3	2.4	-87.5%
Monthly Cost	\$6	\$0	N/A	\$2	\$12	-83.3%
Monthly Vehicle Mile	12	0	N/A	3	48	-93.8%
New Riders This Month	1	0	N/A	0.3	0.4	-25.0%
Cost per Ride	\$6.0	N/A	N/A	\$6.35	\$5.04	26.0%
Cost per Mile	\$0.50	N/A	N/A	\$0.60	\$0.25	140.0%
Miles per Ride	12	N/A	N/A	10.7	20.0	-46.5%
<b>N/NE Shuttle</b>						
Monthly Ride	1,192	895	33.2%	1,003	874	14.8%
Monthly Cost	\$28,015	\$27,355	2.4%	\$31,169	\$24,930	25.0%
Monthly Vehicle Mile	4,477	3,227	38.7%	4,230	3,282	28.9%
New Riders This Month	29	26	11.5%	49.0	48.7	0.6%
Cost per Ride	\$23.50	\$30.56	-23.1%	\$31.08	\$28.54	8.9%
Cost per Mile	\$6.26	\$8.48	-26.2%	\$7.37	\$7.60	-3.0%
Miles per Ride	3.8	3.6	5.6%	4.2	3.8	10.5%
<b>STF Service</b>						
Monthly Ride	398	338	17.8%	449	622	-27.8%
Monthly Cost	\$19,824	\$12,936	53.2%	\$12,516	\$15,916	-21.4%
Monthly Vehicle Mile	2,143	1,891	13.3%	2,336	3,861	-39.5%
New Riders This Month	20	16	25.0%	42.3	55.4	-23.6%
Cost per Ride	\$49.81	\$38.27	30.2%	\$27.85	\$25.61	8.7%
Cost per Mile	\$9.25	\$6.84	35.2%	\$5.36	\$4.12	30.1%
Miles per Ride	5.4	5.6	-3.6%	5.2	6.2	-16.1%
<b>TriMet Service</b>						
Monthly Ride	506	512	-1.2%	613	630	-2.7%
Monthly Cost	\$7,822	\$7,008	11.6%	\$7,984	\$8,967	-11.0%
Monthly Vehicle Mile	3,489	2,586	34.9%	3,362	3,312	1.5%
New Riders This Month	26	24	8.3%	42.0	40.0	5.0%
Cost per Ride	\$15.46	\$13.69	12.9%	\$13.03	\$14.23	-8.4%
Cost per Mile	\$2.24	\$2.71	-17.3%	\$2.37	\$2.71	-12.5%
Miles per Ride	6.9	5.1	35.3%	5.5	5.3	3.8%



## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	330	217	52.1%	310	320	-3.1%
Monthly Cost	\$8,147	\$8,792	-7.3%	\$8,009	\$7,442	7.6%
Monthly Vehicle Mile	1,564	1,145	36.6%	1,392	956	45.6%
New Riders This Month	18	27	-33.3%	24.3	33.3	-27.0%
Cost per Ride	\$24.69	\$40.52	-39.1%	\$25.83	\$23.26	11.0%
Cost per Mile	\$5.21	\$7.68	-32.2%	\$5.75	\$7.79	-26.2%
Miles per Ride	4.7	5.3	-11.3%	4.5	3.0	50.0%
<b>SW Shuttle Service</b>						
Monthly Rides	203	100	103.0%	146	76	92.1%
Monthly Cost	\$2,138	\$2,089	2.3%	\$2,110	\$2,251	-6.3%
Monthly Vehicle Mile	400	215	86.0%	352	141	149.6%
New Riders This Month	11	12	-8.3%	10.7	2.8	282.1%
Cost per Rider	\$10.53	\$20.89	-49.6%	\$14.42	\$29.81	-51.6%
Cost per Mile	\$5.35	\$9.72	-45.0%	\$6.00	\$15.95	-62.4%
Miles per Ride	2.0	2.2	-9.1%	2.4	1.9	26.3%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2020</b>	<b>Feb 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	101	68	48.5%	32	135	-76.3%
Monthly Cost	\$872	\$187	366.9%	\$251	\$541	-53.6%
Monthly Vehicle Mile	82	36	127.8%	17	88	-80.7%
New Riders This Month	0	0	N/A	0.1	0.2	-50.0%
Cost per Ride	\$8.63	\$2.75	214.3%	\$7.89	\$4.01	96.8%
Cost per Mile	\$10.63	\$5.19	105.0%	\$15.18	\$6.14	147.2%
Miles per Ride	0.8	0.5	53.4%	0.5	0.7	-28.6%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	0	N/A	1	1.8	-50.0%
Monthly Cost	\$0	\$0	N/A	\$5	\$11	-54.5%
Monthly Vehicle Mile	0	0	N/A	6	12	-50.0%
New Riders This Month	0	0	N/A	0.5	0.5	0.0%
Cost per Ride	N/A	N/A	N/A	\$6.35	\$6.05	5.0%
Cost per Mile	N/A	N/A	N/A	\$0.79	\$0.88	-10.2%
Miles per Ride	N/A	N/A	N/A	8.0	6.9	15.9%
<b>STF Discretionary</b>						
Monthly Rides	562	525	7.0%	638	611	4.4%
Monthly Cost	\$11,420	\$10,624	7.5%	\$12,789	\$12,482	2.5%
Monthly Vehicle Mile	1,991	1,679	18.6%	2,076	2,236	-7.2%
New Riders This Month	25	17	47.1%	27.2	33.2	-18.1%
Cost per Ride	\$20.32	\$20.24	0.4%	\$20.04	\$20.41	-1.8%
Cost per Mile	\$5.74	\$6.33	-9.3%	\$6.16	\$5.58	10.4%
Miles per Ride	3.5	3.2	9.4%	3.3	3.7	-10.8%
<b>STF Service</b>						
Monthly Rides	390	350	11.4%	437	413	5.8%
Monthly Cost	\$8,597	\$7,729	11.2%	\$8,971	\$8,940	0.3%
Monthly Vehicle Mile	1,163	1,225	-5.1%	1,359	1,597	-14.9%
New Riders This Month	8	18	-55.6%	21.3	26.3	-19.0%
Cost per Ride	\$22.04	\$22.08	-0.2%	\$20.52	\$21.65	-5.2%
Cost per Mile	\$7.39	\$6.31	17.1%	\$6.60	\$5.60	17.9%
Miles per Ride	3.0	3.5	-14.3%	3.1	3.9	-20.5%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	2	0	N/A	1.7	0.8	112.5%
Monthly Cost	\$89	\$72	23.3%	\$70	\$63	11.1%
Monthly Vehicle Mile	21	0	N/A	15	9	66.7%
New Riders This Month	0	0	N/A	0.8	0.5	60.0%
Cost per Ride	\$44.5	N/A	N/A	\$41.72	\$75.29	-44.6%
Cost per Mile	\$4.24	N/A	N/A	\$4.51	\$6.91	-34.7%
Miles per Ride	10.5	N/A	N/A	9.3	10.9	-14.7%
<b>STF Service</b>						
Monthly Ride	192	192	0.0%	222	306	-28.0%
Monthly Cost	\$10,093	\$9,595	5.2%	\$10,377	\$11,630	-10.8%
Monthly Vehicle Mile	1,164	1,182	-1.5%	1,208	2,059	-41.3%
New Riders This Month	34	39	-12.8%	47	48	-2.1%
Cost per Ride	\$52.57	\$49.97	5.2%	\$46.78	\$38.00	23.1%
Cost per Mile	\$8.67	\$8.12	6.8%	\$8.59	\$5.65	52.0%
Miles per Ride	6.1	6.2	-1.6%	5.4	6.7	-19.4%
<b>Title XIX Non Medical</b>						
Monthly Ride	0	0	N/A	0.1	0.8	-87.5%
Monthly Cost	\$0	\$435	-100.0%	(\$18)	\$82	-122.0%
Monthly Vehicle Mile	0	0	N/A	2	6	-66.7%
New Riders This Month	0	0	N/A	0.1	0.6	-83.3%
Cost per Ride	N/A	N/A	N/A	(\$221.69)	\$109.17	-303.1%
Cost per Mile	N/A	N/A	N/A	(\$11.08)	\$13.65	-181.2%
Miles per Ride	N/A	N/A	N/A	20.0	8.0	150.0%
<b>Downtown RideAbout</b>						
Monthly Ride	203	192	5.7%	190	194	-2.2%
Monthly Cost	\$1,627	\$2,198	-26.0%	\$2,181	\$2,446	-10.8%
Monthly Vehicle Mile	153	142	7.7%	147	137	7.3%
New Riders This Month	3	8	-62.5%	6	7	-14.3%
Cost per Ride	\$8.01	\$11.45	-30.0%	\$11.50	\$12.61	-8.8%
Cost per Mile	\$10.63	\$15.48	-31.3%	\$14.88	\$17.84	-16.6%
Miles per Ride	0.8	0.7	14.3%	0.8	0.7	14.3%

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Feb 2020</b>	<b>Feb 2019</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	165	77	114.3%	130	93	39.8%
Monthly Cost	\$8,077	\$3,143	157.0%	\$5,389	\$3,059	76.2%
Monthly Vehicle Mile	1,462	701	108.6%	1,041	700	48.7%
New Riders This Month	2	2	0.0%	4	4	0.0%
Cost per Ride	\$48.95	\$40.82	19.9%	\$41.56	\$32.78	26.8%
Cost per Mile	\$5.52	\$4.48	23.2%	\$5.18	\$4.37	18.5%
Miles per Ride	8.9	9.1	-2.2%	8.0	7.5	6.7%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>STF Service</b>						
Monthly Rides	537	448	19.9%	561	541	3.7%
Monthly Cost	\$13,264	\$9,185	44.4%	\$9,964	\$11,675	-14.7%
Monthly Vehicle Mile	3,543	2,481	42.8%	3,321	2,929	13.4%
New Riders This Month	12	8	50.0%	21	25	-16.0%
Cost per Ride	\$24.70	\$20.50	20.5%	\$17.78	\$21.59	-17.6%
Cost per Mile	\$3.74	\$3.70	1.1%	\$3.00	\$3.99	-24.8%
Miles per Ride	6.6	5.5	20.0%	5.9	5.4	9.3%
<b>Title XIX Non Medical</b>						
Monthly Rides	17	6	183.3%	18.0	6.6	172.7%
Monthly Cost	\$639	\$247	158.7%	\$607	\$201	202.0%
Monthly Vehicle Mile	168	32	425.0%	126	68	85.3%
New Riders This Month	4	2	100.0%	2.5	1.5	66.7%
Cost per Ride	\$37.56	\$41.20	-8.8%	\$33.74	\$30.51	10.6%
Cost per Mile	\$3.80	\$7.72	-50.8%	\$4.82	\$2.96	62.8%
Miles per Ride	9.9	5.3	85.3%	7.0	10.3	-32.0%
<b>Veterans Volunteers</b>						
Monthly Rides	156	126	23.8%	179	186	-3.8%
Monthly Cost	\$1,699	\$1,369	24.1%	\$1,659	\$1,711	-3.0%
Monthly Vehicle Mile	2,299	1,981	16.1%	2,424	2,760	-12.2%
New Riders This Month	4	2	100.0%	6	6	0.0%
Cost per Ride	\$10.89	\$10.87	0.2%	\$0.68	\$9.20	0.7%
Cost per Mile	\$0.74	\$0.69	6.9%	\$9.26	\$0.62	9.7%
Miles per Ride	14.7	15.7	-6.3%	13.5	14.8	-8.8%
<b>Wa Co DAVS</b>						
Monthly Rides	2	1	100.0%	6	2	200.0%
Monthly Cost	\$75	\$56	33.9%	\$208	\$83	150.6%
Monthly Vehicle Mile	31	10	210.0%	43	20	115.0%
New Riders This Month	0	0	N/A	0.8	0.5	60.0%
Cost per Ride	\$37.55	\$55.68	-32.6%	\$36.74	\$38.35	-4.2%
Cost per Mile	\$2.42	\$5.57	-56.5%	\$4.86	\$4.21	15.4%
Miles per Ride	15.5	10.0	55.0%	7.6	9.1	-16.5%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	0	0	N/A	0	219	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,093	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	308	-100.0%
New Riders This Month	0	0	N/A	0.0	12.3	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	0	10	-100.0%	4	110	-96.4%
Monthly Cost	\$0	\$791	-100.0%	\$153	\$1,703	-91.0%
Monthly Vehicle Mile	0	64	-100.0%	28	812	-96.6%
New Riders This Month	0	0	N/A	0.0	21.6	-100.0%
Cost per Ride	N/A	\$79.10	N/A	\$36.80	\$15.51	137.3%
Cost per Mile	N/A	\$12.36	N/A	\$5.54	\$2.10	163.8%
Miles per Ride	N/A	6.4	N/A	6.6	7.4	-10.8%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	0	964	-100.0%	622	1,214	-48.8%
Monthly Cost	\$0	\$1,586	-100.0%	\$1,271	\$2,605	-51.2%
Monthly Vehicle Mile	0	709	-100.0%	588	1,398	-57.9%
New Riders This Month	0	0	N/A	6.8	7.3	-6.8%
Cost per Ride	N/A	\$1.65	N/A	\$2.04	\$2.15	-5.1%
Cost per Mile	N/A	\$2.24	N/A	\$2.16	\$1.86	16.1%
Miles per Ride	N/A	0.7	N/A	0.9	1.2	-25.0%

## VEHICLE ONLY - PROGRAM

## 12-Month Averages

Providers	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	0	0	N/A	0	257	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$287	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	172	-100.0%
New Rider This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$1.12	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.67	N/A
Miles per Ride	N/A	N/A	N/A	N/A	0.7	N/A
<b>Providence Elderplace</b>						
Monthly Rides	10,325	8,594	20.1%	9,368	9,882	-5.2%
Monthly Cost	\$273,838	\$263,543	3.9%	\$254,243	\$269,309	-5.6%
Monthly Vehicle Mile	30,365	27,087	12.1%	28,690	37,658	-23.8%
New Riders This Month	41	27	51.9%	157.4	150.4	4.7%
Cost per Ride	\$26.52	\$30.67	-13.5%	\$27.14	\$27.25	-0.4%
Cost per Mile	\$9.02	\$9.73	-7.3%	\$8.86	\$7.15	23.9%
Miles per Ride	2.9	3.2	-9.4%	3.1	3.8	-18.4%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	0	0	N/A	0	139	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,054	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	614	-100.0%
New Riders This Month	0	0	N/A	0.0	3.1	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$7.58	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$1.72	N/A
Miles per Ride	N/A	N/A	N/A	N/A	4.4	N/A
<b>West Linn</b>						
Monthly Ride	0	0	N/A	0	34	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$130	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	60	-100.0%
New Riders This Month	0	0	N/A	0.0	0.8	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$3.82	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.16	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.8	N/A

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Feb 2020	Feb 2019	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	5,465	4,957	10.2%	6,140	5,451	12.6%
Monthly Cost	\$47,232	\$49,066	-3.7%	\$52,891	\$50,497	4.7%
Monthly Vehicle Miles	16,006	16,056	-0.3%	17,768	16,133	10.1%
On-Time Performance	99.8%	99.4%	0.4%	99.5%	99.8%	-0.3%
Cost per Ride	\$8.64	\$9.90	-12.7%	\$8.61	\$9.26	-7.0%
Cost per Mile	\$2.95	\$3.06	-3.6%	\$2.98	\$3.13	-4.8%
Miles per Roadcall	16,006	16,056	-0.3%	17,768	16,133	10.1%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,293	1,257	2.9%	1,339	1,369	-2.2%
Monthly Cost	\$32,532	\$29,369	10.8%	\$30,671	\$31,085	-1.3%
Monthly Vehicle Miles	5,662	4,817	17.5%	5,958	5,504	8.2%
On-Time Performance	93.0%	91.0%	2.0%	91.2%	94.4%	-3.2%
Cost per Ride	\$25.16	\$23.36	7.7%	\$22.91	\$22.70	0.9%
Cost per Mile	\$5.75	\$6.10	-5.7%	\$5.15	\$5.65	-8.8%
Miles per Roadcall	5,662	4,817	17.5%	5,958	5,504	8.3%
<b>Molalla(SCTD)-Deviated Fixed Route</b>						
Monthly Rides	3,964	6,988	-43.3%	7,107	7,576	-6.2%
Monthly Cost	\$64,010	\$52,782	21.3%	\$57,367	\$54,439	5.4%
Monthly Vehicle Miles	23,658	20,432	15.8%	22,436	21,818	2.8%
On-Time Performance	0.0%	95.0%	-95.0%	80.7%	95.5%	-14.8%
Cost per Ride	\$16.15	\$7.55	113.9%	\$8.07	\$7.19	12.2%
Cost per Mile	\$2.71	\$2.58	5.0%	\$2.56	\$2.50	2.4%
Miles per Roadcall	11,829	20,432	-42.1%	22,436	21,818	2.8%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,693	7,462	29.9%	9,685	9,044	7.1%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,661	21,334	6.2%	23,338	21,910	6.5%
On-Time Performance	98.1%	98.1%	0.0%	96.1%	97.1%	-1.0%
Cost per Ride	\$6.71	\$8.71	-23.0%	\$6.71	\$7.19	-6.7%
Cost per Mile	\$2.87	\$3.05	-5.9%	\$2.79	\$2.97	-6.1%
Miles per Roadcall	22,661	21,334	6.2%	23,338	21,910	6.5%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,038	1,135	-8.5%	1,159	1,313	-11.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	5,886	6,666	-11.7%	6,906	7,283	-5.2%
On-Time Performance	95.1%	94.7%	0.4%	94.2%	94.4%	-0.2%
Cost per Ride	\$19.27	\$17.62	9.4%	\$17.25	\$15.23	13.3%
Cost per Mile	\$3.40	\$3.00	13.3%	\$2.90	\$2.75	5.5%
Miles per Roadcall	5,886	6,666	-11.7%	6,906	7,283	-5.2%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	24,217	16,405	47.6%	24,094	23,643	1.9%
Monthly Cost	\$382,568	\$381,188	0.4%	\$346,894	\$346,316	0.2%
Monthly Vehicle Miles	45,191	29,935	51.0%	45,634	46,210	-1.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.80	\$23.24	-32.0%	\$14.40	\$14.65	-1.7%
Cost per Mile	\$8.47	\$12.73	-33.5%	\$7.60	\$7.49	1.5%
Miles per Roadcall	45,191	29,935	51.0%	45,634	46,210	-1.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,258	1,306	-3.7%	1,475	1,510	-2.3%
Monthly Cost	\$67,512	\$67,269	0.4%	\$61,218	\$61,119	0.2%
Monthly Vehicle Miles	4,464	4,741	-5.8%	5,389	5,496	-1.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$53.67	\$51.51	4.2%	\$41.51	\$40.47	2.6%
Cost per Mile	\$15.12	\$14.19	6.6%	\$11.36	\$11.12	2.2%
Miles per Roadcall	4,464	4,741	-5.8%	5,389	5,496	-1.9%