
DATE: SEPTEMBER 2018

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D. As of September 2018, the monthly average ridership for E&D services increased slightly by 1.5% (+509) compared to the previous year. RC East and Mid County ridership was up 81% (+296) and Beaverton service was up 33% due to additional drivers, both paid and volunteer. Metropolitan Family Service, Neighborhood House and Northwest Pilot Project all saw declines.
2. Total costs. As of September 2018, the monthly average costs increased by 3.1% (+\$19,214) for Ride Connection's network of E&D services when compared to the previous year. In a number of cases, where costs increased, trips went up as well. For example, RC East County costs increased 21% and trips increased by 11%.
3. The network Cost Per Trip (CPT). As of August, the average network Cost per Trip (CPT) increased slightly to \$18.54 compared to the previous year (\$18.25).

RIDEWISE

1. Service Delivery Analysis. A total of 248 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. A total of 31 persons successfully exited out of the one-on-one travel training with 11 persons whom were prior participants returned to learn a new route. September showed a 41% increase in the number of successful customers over last year.
2. Under the age of 60, a total of 25 persons successfully exited out of one-on-one travel training with an average of 9.36 training hours.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of four events

was held where RideWise staff assisted at TriMet FY2020 Budget stakeholder meetings:

- NW Portland
- Tigard
- Gresham
- Hillsboro

4. Ride Ambassador Program. 80 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported five Rider's Club activities with 42 participants.
6. Referral Sources. There were 55 referrals in September 2018 of which 11 referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Five referrals were the result of our travel options counseling efforts.
7. School Program. 369 students received training during the month of September. There were 2,902 trips taken as a group and 196 one-on-one trips. 106 teachers and support staff reported 1,593 hours of training.

RIDEWISE

1. Service Delivery Analysis. A total of 248 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. A total of 31 persons successfully exited out of the one-on-one travel training with 11 persons whom were prior participants returned to learn a new route. September showed a 41% increase in the number of successful customers over last year.
2. Under the age of 60, a total of 25 persons successfully exited out of one-on-one travel training with an average of 9.36 training hours.
3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of four events was held where RideWise staff assisted at TriMet FY2020 Budget stakeholder meetings:
 - NW Portland
 - Tigard
 - Gresham
 - Hillsboro

4. Ride Ambassador Program. 80 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported five Rider's Club activities with 42 participants.
6. Referral Sources. There were 55 referrals in September 2018 of which 11 referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Five referrals were the result of our travel options counseling efforts.
7. School Program. 369 students received training during the month of September. There were 2,902 trips taken as a group and 196 one-on-one trips. 106 teachers and support staff reported 1,593 hours of training.

SANDY AREA METRO (SAM)

1. SAM ridership decreased by 7.3 % in September 2018 as compared to September 2017. SAM provided 9,799 rides last month, as compared to 10,571 over the same time period last year. SAM and Estacada routes both decreased, while the in-town dial-a-ride (STAR) and the Shopper Shuttle increased. STAR increased by 25% and the Sandy Shopper increased by 152%.
2. The success of the Sandy Shopper with the continued ridership of the in-town dial-a-ride support the recognition of the Transit Department of the need for transportation to in-town services by Sandy residents. The STAR service ridership, although open to the general public, is primarily used by the Elderly and Disabled in Sandy. In September, 77% of the STAR ridership were Elderly or Disabled.

Program	% STF/5310 Funding	FY2017 Ridership	FY2018 Ridership	% Increase (Decrease)
STAR Dial-A-Ride	STF funds 36% total cost	1,102	1,199	8.8%
Shopper Shuttle	100% 5310 Discretionary Grant	202	510	152.5%

Elderly and Disabled	5310 funds 81% total cost	105	45	(57.1%)
Estacada Deviated Route	5310 funds 22% total cost	557	428	(23.2%)

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART's Out-of-Town Dial-a-Ride in September had a healthy increase over last year with the overall ridership. ADA Paratransit was up and may be attributed to marketing and good weather. The graph below provides the salient points between last year and the same time period this year:

	2017	2018
ADA Paratransit	294	447
Wheel Chair Trips	47	59
Out-of-Town DAR	245	202
Total Riders	586	708

2. SMART's partnership with Wilsonville's Community Center gives senior patrons an opportunity to take a trip twice a month to events and entertainment that occur in the region. In September, the seniors were able to visit the Portland Art Museum as well as Mt. Angel, where they were able to attend the Oktoberfest. The shuttle brings seniors together for a wide range of events that usually include dining and socializing. This unique shuttle gives seniors the freedom to travel and gain experiences that may otherwise not be possible.
3. As the school year has restarted, so has our partnership with the WLWV School District's Adult Transition program. Three new volunteer employees have started at Fleet, working three days a week. Their main tasks involve cleaning buses, although weather permitting they will be helping to keep the plaza area and bus shelters at the Transit Center clean as well.

CANBY AREA TRANSIT (CAT)

1. During the month of September, total CAT ridership was up by 7.72% as compared to September of 2017. During the same period Demand Responsive trips were down by 5.29% and fixed-route was up by 11.35%.

2. Since the addition of nine service hours per day (April 2018) to Route 99X and an increase in the span of service by 2 hours per day, fixed-route, ridership is up by 8.03%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 132 midday rides in the month of September. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down 2% from September 2017. This was due to the construction on Mulino hill continuing through September. The construction on Highway 213 impacted Clackamas Community College (CCC) commuter buses. There was also construction on Highway 170 that affected our Canby commuter bus. Delays on Highway 213 were upwards of 20 minutes. Delays on Highway 170 were around 10 minutes long. The SCTD Board of Directors hired a new District Manager, who started part time in September.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Sep 18	Sep 17	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	85,710	88,000	-2.6%	84,533	84,910	-0.4%
Bus-Frequent Service*	<u>101,530</u>	<u>98,100</u>	3.5%	<u>94,813</u>	<u>94,770</u>	0.0%
Subtotal All Bus	187,240	186,100	0.6%	179,347	179,680	-0.2%
MAX	123,700	121,400	1.9%	122,723	122,370	0.3%
Commuter Rail	<u>1,650</u>	<u>1,750</u>	-5.7%	<u>1,620</u>	<u>1,700</u>	-4.7%
Fixed Route Total	312,590	309,300	1.1%	303,690	303,750	0.0%
<u>Paratransit</u>						
LIFT& Cabs	3,416	3,550	-3.8%	3,376	3,406	-0.9%
System Total	316,006	312,830	1.0%	307,066	307,156	0.0%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	493,900	509,100	-3.0%	490,755	493,673	-0.6%
Bus-Frequent Service*	<u>627,800</u>	<u>607,000</u>	3.4%	<u>589,727</u>	<u>590,967</u>	-0.2%
Subtotal All Bus	1,121,700	1,116,100	0.5%	1,080,482	1,084,640	-0.4%
MAX	770,400	759,400	1.4%	766,940	767,343	-0.1%
Commuter Rail	<u>8,250</u>	<u>8,750</u>	-5.7%	<u>8,100</u>	<u>8,525</u>	-5.0%
Fixed Route Total	1,900,350	1,884,240	0.9%	1,855,522	1,860,508	-0.3%
Frequent Bus % of Total Bus	56.0%	54.4%	1.6%	54.6%	54.5%	0.1%
<u>Paratransit</u>						
LIFT & Cabs	19,337	19,942	-3.0%	19,125	19,252	-0.7%
System Total	1,919,687	1,904,182	0.8%	1,874,647	1,879,760	-0.3%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.71	\$4.38	7.53%	\$4.63	\$4.25	8.94%
Bus-Frequent Service*	\$3.45	\$3.19	8.15%	\$3.36	\$3.10	8.39%
Subtotal All Bus	\$4.00	\$3.73	7.24%	\$3.93	\$3.62	8.56%
MAX	\$3.06	\$2.61	17.24%	\$2.99	\$2.65	12.83%
Commuter Rail	\$18.66	\$16.48	13.23%	\$16.32	\$16.50	-1.09%
Fixed Route Total	\$3.68	\$3.33	10.51%	\$3.59	\$3.28	9.45%
<u>Paratransit</u>						
LIFT & Cabs	\$41.82	\$39.19	6.71%	\$39.44	\$37.95	3.93%
System Total	\$4.05	\$3.70	9.46%	\$3.95	\$3.63	8.82%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,567,230	4,650,100	-1.8%	4,720,795	4,790,223	-1.4%
Monthly Cost	\$18,254,767	\$17,330,819	5.3%	\$18,300,548	\$16,764,458	9.2%
Monthly Vehicle Mile	2,063,219	2,023,018	2.0%	2,102,472	2,046,816	2.7%
On-Time Performance	85.8%	82.6%	3.2%	86.2%	81.5%	4.7%
Cost per Ride	\$4.00	\$3.73	7.2%	\$3.88	\$3.50	10.9%
Cost per Mile	\$8.85	\$8.57	3.3%	\$8.70	\$8.19	6.2%
Miles per Roadcall	12,815	14,660	-12.6%	14,542	11,488	26.6%
Light Rail (MAX)						
Monthly Rides	3,176,340	3,189,700	-0.4%	3,238,923	3,288,120	-1.5%
Monthly Cost	\$9,734,011	\$8,329,498	16.9%	\$9,840,336	\$8,874,727	10.9%
Monthly Vehicle Mile	376,076	374,358	0.5%	382,386	374,466	2.1%
On-Time Performance	89.2%	87.2%	2.0%	89.1%	85.4%	3.7%
Cost per Ride	\$3.06	\$2.61	17.2%	\$3.04	\$2.70	12.6%
Cost per Mile	\$25.88	\$22.25	16.3%	\$25.73	\$23.70	8.6%
Miles per Roadcall	5,297	4,926	7.5%	5,463	2,789	95.9%
Commuter Rail (WES)						
Monthly Rides	31,350	35,000	-10.4%	34,095	36,485	-6.6%
Monthly Costs	\$585,083	\$576,684	1.5%	\$616,622	\$568,231	8.5%
Monthly Vehicle Mile	8,938	9,408	-5.0%	9,900	9,825	0.8%
On Time Performance	95.6%	97.5%	-1.9%	94.1%	94.6%	-0.5%
Cost per Ride	\$18.66	\$16.48	13.2%	\$18.09	\$15.57	16.2%
Cost per Mile	\$65.46	\$61.30	6.8%	\$62.28	\$57.84	7.7%
Miles per Roadcall	8,938	4,704	90.0%	9,139	5,895	55.0%
Paratransit LIFT and Cab						
Monthly Rides	77,308	81,952	-5.7%	84,026	83,348	0.8%
Monthly Cost	\$3,232,772	\$3,211,365	0.7%	\$3,186,180	\$3,077,747	3.5%
Monthly Vehicle Mile	624,788	684,947	-8.8%	685,870	708,899	-3.2%
On-Time Performance	91.2%	90.3%	0.9%	91.4%	90.0%	1.4%
Cost per Ride	\$41.82	\$39.19	6.7%	\$37.92	\$36.93	2.7%
Cost per Mile	\$5.17	\$4.69	10.2%	\$4.65	\$4.34	7.1%
Miles per Roadcall	6,186	7,783	-20.5%	6,702	7,107	-5.7%

RIDE CONNECTION*	Sep 2018	Sep 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	34,400	32,948	4.4%	34,279	33,770	1.5%
Monthly Cost	\$630,876	\$622,741	1.3%	\$635,430	\$616,216	3.1%
Monthly Vehicle Mile	123,583	153,950	-19.7%	148,774	156,990	-5.2%
New Riders This Month	1,041	1,238	-15.9%	1,342.2	1,144.7	17.3%
Cost per Ride	\$18.34	\$18.90	-3.0%	\$18.54	\$18.25	1.6%
Cost per Mile	\$5.10	\$4.05	25.9%	\$4.27	\$3.93	8.7%
Miles per Ride	3.6	4.7	-23.4%	4.3	4.6	-6.5%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, December 04, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	853	765	11.5%	922	719	28.2%
Monthly Cost	\$13,129	\$8,922	47.2%	\$14,061	\$9,045	55.5%
Monthly Vehicle Mile	4,607	3,973	16.0%	4,822	3,837	25.7%
New Riders This Month	73	41	78.0%	71.0	27.9	154.5%
Cost per Ride	\$15.39	\$11.66	32.0%	\$15.25	\$12.57	21.3%
Cost per Mile	\$2.85	\$2.25	26.7%	\$2.92	\$2.36	23.7%
Miles per Ride	5.4	5.2	3.8%	5.2	5.3	-1.9%
King City Shuttle						
Monthly Rides	365	379	-3.7%	394	346	13.9%
Monthly Cost	\$12,758	\$6,486	96.7%	\$9,283	\$6,691	38.7%
Monthly Vehicle Mile	1,568	1,559	0.6%	2,070	1,476	40.2%
New Riders This Month	12	6	100.0%	14.4	11.1	29.7%
Cost per Ride	\$34.95	\$17.11	104.3%	\$23.57	\$19.35	21.8%
Cost per Mile	\$8.14	\$4.16	95.7%	\$4.48	\$4.53	-1.1%
Miles per Ride	4.3	4.1	4.9%	5.3	4.3	23.3%
Title XIX Non Medical						
Monthly Rides	44	94	-53.2%	57	63	-9.5%
Monthly Cost	\$2,211	\$2,731	-19.0%	\$2,035	\$1,277	59.4%
Monthly Vehicle Mile	458	1,008	-54.6%	678	582	16.5%
New Riders This Month	5	14	-64.3%	7.2	7.5	-4.0%
Cost per Ride	\$50.24	\$29.05	72.9%	\$35.97	\$20.21	78.0%
Cost per Mile	\$4.83	\$2.71	78.2%	\$3.00	\$2.19	37.0%
Miles per Ride	10.4	10.7	-2.8%	12.0	9.2	30.4%
STF Service						
Monthly Rides	489	553	-11.6%	638	466	36.9%
Monthly Cost	\$14,174	\$9,738	45.6%	\$12,976	\$9,373	38.4%
Monthly Vehicle Mile	2,144	2,458	-12.8%	2,926	2,756	6.2%
New Riders This Month	51	55	-7.3%	67.4	22.1	205.0%
Cost per Ride	\$28.99	\$17.61	64.6%	\$20.33	\$20.13	1.0%
Cost per Mile	\$6.61	\$3.96	66.9%	\$4.44	\$3.40	30.6%
Miles per Ride	4.4	4.4	0.0%	4.6	5.9	-22.0%
TriMet Service						
Monthly Rides	131	120	9.2%	144	151	-4.6%
Monthly Cost	\$3,867	\$2,951	31.0%	\$3,220	\$3,144	2.4%
Monthly Vehicle Mile	739	1,220	-39.4%	897	1,529	-41.3%
New Riders This Month	17	15	13.3%	16.3	13.3	22.6%
Cost per Ride	\$29.52	\$24.59	20.0%	\$22.31	\$20.88	6.8%
Cost per Mile	\$5.23	\$2.42	116.1%	\$3.59	\$2.06	74.3%
Miles per Ride	5.6	10.2	-45.1%	6.2	10.2	-39.2%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	241	-100.0%	114	263	-56.7%
Monthly Cost	\$72	\$8,287	-99.1%	\$3,708	\$6,745	-45.0%
Monthly Vehicle Mile	0	774	-100.0%	394	1,092	-63.9%
New Riders This Month	0	4	-100.0%	2	5	-60.0%
Cost per Ride	\$0.00	\$34.38	-100.0%	\$32.46	\$25.67	26.5%
Cost per Mile	\$0.00	\$10.71	-100.0%	\$9.41	\$6.17	52.5%
Miles per Ride	0.0	3.2	-100.0%	3.5	4.2	-16.7%
General Public						
Monthly Rides	811	1,008	-19.5%	945	892	5.9%
Monthly Cost	\$22,719	\$25,124	-9.6%	\$24,872	\$22,385	11.1%
Monthly Vehicle Mile	6,686	8,488	-21.2%	7,232	7,439	-2.8%
New Riders This Month	13	17	-23.5%	16	14	14.3%
Cost per Ride	\$28.01	\$24.92	12.4%	\$26.31	\$25.10	4.8%
Cost per Mile	\$3.40	\$2.96	14.9%	\$3.44	\$3.01	14.3%
Miles per Ride	8.2	8.4	-2.4%	7.7	8.3	-7.2%
Multnomah Co. ADS Premium						
Monthly Rides	165	183	-9.8%	137	194	-29.4%
Monthly Cost	\$4,428	\$4,916	-9.9%	\$3,606	\$4,601	-21.6%
Monthly Vehicle Mile	1,041	930	11.9%	785	941	-16.6%
New Riders This Month	14	17	-17.6%	10	15	-33.3%
Cost per Ride	\$26.83	\$26.86	-0.1%	\$26.34	\$23.67	11.3%
Cost per Mile	\$4.25	\$5.29	-19.7%	\$4.60	\$4.89	-5.9%
Miles per Ride	6.3	5.1	23.5%	5.7	4.8	18.8%
STF Service						
Monthly Rides	741	883	-16.1%	743	1,006	-26.1%
Monthly Cost	\$22,250	\$31,144	-28.6%	\$19,940	\$22,751	-12.4%
Monthly Vehicle Mile	4,548	5,332	-14.7%	4,447	5,759	-22.8%
New Riders This Month	129	136	-5.1%	130	152	-14.5%
Cost per Ride	\$30.03	\$35.27	-14.9%	\$26.82	\$22.62	18.6%
Cost per Mile	\$4.89	\$5.84	-16.3%	\$4.48	\$3.95	13.4%
Miles per Ride	6.1	6.0	1.7%	6.0	5.7	5.3%
Title XIX Non Medical						
Monthly Rides	1,589	1,553	2.3%	1,625	1,345	20.8%
Monthly Cost	\$36,097	\$34,765	3.8%	\$36,461	\$29,475	23.7%
Monthly Vehicle Mile	8,360	8,410	-0.6%	8,475	7,129	18.9%
New Riders This Month	73	59	23.7%	81	56	44.6%
Cost per Ride	\$22.72	\$22.39	1.5%	\$22.44	\$21.91	2.4%
Cost per Mile	\$4.32	\$4.13	4.6%	\$4.30	\$4.13	4.1%
Miles per Ride	5.3	5.4	-1.9%	5.2	5.3	-1.9%
Wa Co DAVS						
Monthly Rides	128	81	58.0%	118	115	2.6%
Monthly Cost	\$3,935	\$2,788	41.1%	\$3,524	\$3,336	5.6%
Monthly Vehicle Mile	999	842	18.6%	884	911	-3.0%
New Riders This Month	16	7	128.6%	12	8	50.0%
Cost per Ride	\$30.74	\$34.42	-10.7%	\$29.91	\$29.03	3.0%
Cost per Mile	\$3.94	\$3.31	19.0%	\$3.99	\$3.66	9.0%
Miles per Ride	7.8	10.4	-25.0%	7.5	7.9	-5.1%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	366	190	92.6%	258	213	21.1%
Monthly Cost	\$1,601	\$1,520	5.3%	\$1,991	\$1,704	16.8%
Monthly Vehicle Mile	933	972	-4.0%	977	976	0.1%
New Riders This Month	2	3	-33.3%	10.5	6.8	54.4%
Cost per Ride	\$4.38	\$8.00	-45.3%	\$7.71	\$8.00	-3.6%
Cost per Mile	\$1.72	\$1.56	10.3%	\$2.04	\$1.75	16.6%
Miles per Ride	2.5	5.1	-51.0%	3.8	4.6	-17.4%
Estacada Senior Center						
Monthly Rides	272	238	14.3%	191	238	-19.7%
Monthly Cost	\$1,122	\$1,785	-37.1%	\$1,377	\$1,806	-23.8%
Monthly Vehicle Mile	184	656	-72.0%	425	625	-32.0%
New Riders This Month	0	6	-100.0%	3.4	5.5	-38.2%
Cost per Ride	\$4.13	\$7.50	-44.9%	\$7.23	\$7.60	-4.9%
Cost per Mile	\$6.10	\$2.72	124.3%	\$3.24	\$2.89	12.1%
Miles per Ride	0.7	2.8	-75.0%	2.2	2.6	-15.4%
Gladstone Senior Center						
Monthly Rides	394	192	105.2%	228	194	17.5%
Monthly Cost	\$1,648	\$1,466	12.4%	\$1,646	\$1,474	11.7%
Monthly Vehicle Mile	605	402	50.5%	479	427	12.2%
New Riders This Month	8	3	166.7%	8.5	5.8	46.6%
Cost per Ride	\$4.18	\$7.64	-45.3%	\$7.24	\$7.61	-4.9%
Cost per Mile	\$2.72	\$3.65	-25.5%	\$3.44	\$3.45	-0.3%
Miles per Ride	1.5	2.1	-28.6%	2.1	2.2	-4.5%
Hoodland Senior Center						
Monthly Rides	186	167	11.4%	131	124	5.6%
Monthly Cost	\$1,666	\$3,205	-48.0%	\$3,240	\$3,145	3.0%
Monthly Vehicle Mile	749	1,332	-43.7%	1,668	1,366	22.1%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$8.96	\$19.19	-53.3%	\$24.65	\$25.39	-2.9%
Cost per Mile	\$2.22	\$2.41	-7.9%	\$1.94	\$2.30	-15.7%
Miles per Ride	4.0	8.0	-50.0%	12.7	11.0	15.5%
Lake Oswego Adult Comm. Center						
Monthly Rides	692	312	121.8%	346	261	32.6%
Monthly Cost	\$2,855	\$2,340	22.0%	\$2,437	\$1,959	24.4%
Monthly Vehicle Mile	820	1,029	-20.3%	944	881	7.2%
New Riders This Month	5	0	N/A	8.8	4.6	91.3%
Cost per Ride	\$4.13	\$7.50	-44.9%	\$7.05	\$7.50	-6.0%
Cost per Mile	\$3.48	\$2.27	53.3%	\$2.58	\$2.22	16.2%
Mile per Ride	1.2	3.3	-63.6%	2.7	3.4	-20.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	1,158	722	60.4%	852	816	4.4%
Monthly Cost	\$6,236	\$7,187	-13.2%	\$8,036	\$7,782	3.3%
Monthly Vehicle Mile	1,398	1,810	-22.8%	2,163	2,286	-5.4%
New Riders This Month	62	52	19.2%	23.8	27.4	-13.1%
Cost per Ride	\$5.39	\$9.95	-45.8%	\$9.43	\$9.53	-1.0%
Cost per Mile	\$4.46	\$3.97	12.3%	\$3.72	\$3.40	9.4%
Miles per Ride	1.2	2.5	-52.0%	2.5	2.8	-10.7%
Molalla Senior Center						
Monthly Rides	670	382	75.4%	447	323	38.4%
Monthly Cost	\$3,912	\$4,703	-16.8%	\$4,985	\$3,539	40.9%
Monthly Vehicle Mile	838	1,681	-50.1%	1,246	986	26.4%
New Riders This Month	13	7	85.7%	9.8	7.7	27.3%
Cost per Ride	\$5.84	\$12.31	-52.6%	\$11.16	\$10.95	1.9%
Cost per Mile	\$4.67	\$2.80	66.8%	\$4.00	\$3.59	11.4%
Miles per Ride	1.3	4.4	-70.5%	2.8	3.0	-6.7%
Pioneer Senior Center						
Monthly Rides	1,336	594	124.9%	710	657	8.1%
Monthly Cost	\$6,072	\$5,047	20.3%	\$5,538	\$5,471	1.2%
Monthly Vehicle Mile	1,963	2,007	-2.2%	2,115	2,025	4.4%
New Riders This Month	22	28	-21.4%	21.0	23.2	-9.5%
Cost per Ride	\$4.54	\$8.50	-46.6%	\$7.80	\$8.33	-6.4%
Cost per Mile	\$3.09	\$2.51	23.1%	\$2.62	\$2.70	-3.0%
Miles per Ride	1.5	3.4	-55.9%	3.0	3.1	-3.2%
Sandy Senior Center						
Monthly Rides	488	243	100.8%	261	239	9.2%
Monthly Cost	\$2,882	\$3,662	-21.3%	\$3,068	\$3,133	-2.1%
Monthly Vehicle Mile	1,472	2,014	-26.9%	1,631	1,468	11.1%
New Riders This Month	1	9	-88.9%	9.2	11.7	-21.4%
Cost per Ride	\$5.91	\$15.07	-60.8%	\$11.74	\$13.13	-10.6%
Cost per Mile	\$1.96	\$1.82	7.7%	\$1.88	\$2.13	-11.7%
Miles per Ride	3.0	8.3	-63.9%	6.2	6.2	0.0%
Transportation Reaching People						
Monthly Rides	2,860	1,558	83.6%	1,727	2,020	-14.5%
Monthly Cost	\$27,578	\$20,686	33.3%	\$26,777	\$25,358	5.6%
Monthly Vehicle Mile	9,077	11,855	-23.4%	10,063	19,742	-49.0%
New Riders This Month	58	64	-9.4%	64.0	57.2	11.9%
Cost per Ride	\$9.64	\$13.28	-27.4%	\$15.51	\$12.56	23.5%
Cost per Mile	\$3.04	\$1.74	74.7%	\$2.66	\$1.28	107.8%
Miles per Ride	3.2	7.6	-57.9%	5.8	9.8	-40.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	74	104	-28.8%	59	136	-56.6%
Monthly Cost	\$1,267	\$1,390	-8.8%	\$1,566	\$2,687	-41.7%
Monthly Vehicle Mile	409	826	-50.5%	498	1,005	-50.4%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$17.13	\$13.37	28.1%	\$26.62	\$19.81	34.4%
Cost per Mile	\$3.10	\$1.68	84.5%	\$3.14	\$2.67	17.6%
Miles per Ride	5.5	7.9	-30.4%	8.5	7.4	14.9%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	44	16	175.0%	78	30	160.0%
Monthly Cost	\$822	\$78	953.8%	\$429	\$232	84.9%
Monthly Vehicle Mile	152	67	126.9%	182	125	45.6%
New Riders This Month	1	0	N/A	2.5	0.8	212.5%
Cost per Ride	\$18.68	\$4.90	281.2%	\$5.49	\$7.73	-29.0%
Cost per Mile	\$5.41	\$1.17	362.4%	\$2.35	\$1.86	26.3%
Miles per Ride	3.5	4.2	-16.7%	2.3	4.2	-45.2%
Multnomah Co. ADS Premium						
Monthly Rides	2	20	-90.0%	9	54	-83.3%
Monthly Cost	\$112	\$0	N/A	\$51	\$303	-83.2%
Monthly Vehicle Mile	16	30	-46.7%	30	127	-76.4%
New Riders This Month	0	1	-100.0%	0.8	1.6	-50.0%
Cost per Ride	\$56.17	\$0.00	N/A	\$5.44	\$5.61	-3.0%
Cost per Mile	\$7.02	\$0.00	N/A	\$1.70	\$2.38	-28.6%
Miles per Ride	8.0	1.5	433.3%	3.2	2.4	33.3%
STF Discretionary						
Monthly Rides	289	474	-39.0%	512	546	-6.2%
Monthly Cost	\$8,395	\$12,916	-35.0%	\$9,592	\$11,918	-19.5%
Monthly Vehicle Mile	961	1,477	-34.9%	1,839	1,915	-4.0%
New Riders This Month	25	41	-39.0%	42.3	37.8	11.9%
Cost per Ride	\$29.05	\$27.25	6.6%	\$18.74	\$21.83	-14.2%
Cost per Mile	\$8.74	\$8.74	0.0%	\$5.22	\$6.22	-16.1%
Miles per Ride	3.3	3.1	6.5%	3.6	3.5	2.9%
STF Service						
Monthly Rides	472	399	18.3%	553	310	78.4%
Monthly Cost	\$14,810	\$10,699	38.4%	\$16,486	\$7,699	114.1%
Monthly Vehicle Mile	1,485	1,551	-4.3%	1,985	1,080	83.8%
New Riders This Month	19	14	35.7%	39.8	20.6	93.2%
Cost per Ride	\$31.38	\$26.81	17.0%	\$29.83	\$24.83	20.1%
Cost per Mile	\$9.97	\$6.90	44.5%	\$8.31	\$7.13	16.5%
Miles per Ride	3.1	3.9	-20.5%	3.6	3.5	2.9%
TriMet Service						
Monthly Rides	2,488	2,404	3.5%	2,456	2,342	4.9%
Monthly Cost	\$4,469	\$4,298	4.0%	\$5,520	\$6,461	-14.6%
Monthly Vehicle Mile	4,159	4,769	-12.8%	5,231	5,313	-1.5%
New Riders This Month	27	22	22.7%	26.0	29.4	-11.6%
Cost per Ride	\$1.80	\$1.79	0.6%	\$2.25	\$2.76	-18.5%
Cost per Mile	\$1.07	\$0.90	18.9%	\$1.06	\$1.22	-13.1%
Miles per Ride	1.7	2.0	-15.0%	2.1	2.3	-8.7%
Veterans Volunteers						
Monthly Rides	159	120	32.5%	166	126	31.7%
Monthly Cost	\$1,077	\$638	68.8%	\$1,010	\$782	29.2%
Monthly Vehicle Mile	1,587	1,137	39.6%	1,676	1,355	23.7%
New Riders This Month	11	9	22.2%	13.6	11.8	15.3%
Cost per Ride	\$6.77	\$5.31	27.5%	\$6.10	\$6.19	-1.5%
Cost per Mile	\$0.68	\$0.56	21.4%	\$0.60	\$0.58	3.4%
Miles per Ride	10.0	9.5	5.3%	10.1	10.7	-5.6%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$1,108	-100.0%
David's Harp - STF Service						
Monthly Rides	269	174	54.6%	257	149	72.5%
Monthly Cost	\$1,359	\$1,419	-4.2%	\$1,705	\$1,147	48.6%
Monthly Vehicle Mile	680	199	241.7%	353	211	67.3%
New Riders This Month	2	1	100.0%	5.9	6.2	-4.8%
Cost per Ride	\$5.05	\$8.15	-38.0%	\$6.62	\$7.71	-14.1%
Cost per Mile	\$2.00	\$7.13	-71.9%	\$4.83	\$5.42	-10.9%
Miles per Ride	2.5	1.1	127.3%	1.4	1.4	0.0%
NW Pilot Project - STF Service						
Monthly Rides	0	176	-100.0%	90	165	-45.5%
Monthly Cost	\$0	\$13,614	-100.0%	\$7,108	\$13,664	-48.0%
Monthly Vehicle Mile	0	1,209	-100.0%	558	1,757	-68.2%
New Riders This Month	0	22	-100.0%	12.1	24.0	-49.6%
Cost per Ride	N/A	\$77.35	N/A	\$79.34	\$82.81	-4.2%
Cost per Mile	N/A	\$11.26	N/A	\$12.73	\$7.78	63.6%
Miles per Ride	N/A	6.9	N/A	6.2	10.7	-42.1%
Providence Elderplace - STF Service						
Monthly Rides	0	318	-100.0%	213	258	-17.4%
Monthly Cost	\$0	\$2,510	-100.0%	\$1,920	\$3,042	-36.9%
Monthly Vehicle Mile	0	1,047	-100.0%	710	864	-17.8%
New Riders This Month	0	82	-100.0%	29.2	46.9	-37.7%
Cost per Ride	N/A	\$7.89	N/A	\$9.02	\$11.79	-23.5%
Cost per Mile	N/A	\$2.40	N/A	\$2.70	\$3.52	-23.3%
Miles per Ride	N/A	3.3	N/A	3.3	3.3	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	704	490	43.7%	496	482	2.9%
Monthly Cost	\$4,062	\$5,814	-30.1%	\$3,007	\$2,827	6.4%
Monthly Vehicle Mile	4,842	3,224	50.2%	3,127	3,093	1.1%
New Riders This Month	2	22	-90.9%	17.8	4.6	287.0%
Cost per Ride	\$5.77	\$11.86	-51.3%	\$6.07	\$5.87	3.4%
Cost per Mile	\$0.84	\$1.80	-53.3%	\$0.96	\$0.91	5.5%
Miles per Ride	6.9	6.6	4.5%	6.3	6.4	-1.6%
Urban League - N/NE Shuttle						
Monthly Rides	106	306	-65.4%	304	302	0.7%
Monthly Cost	\$1,498	\$4,017	-62.7%	\$3,751	\$4,336	-13.5%
Monthly Vehicle Mile	303	1,026	-70.5%	924	732	26.2%
New Riders This Month	2	6	-66.7%	1.3	4.8	-72.9%
Cost per Ride	\$14.13	\$13.13	7.6%	\$12.33	\$14.34	-14.0%
Cost per Mile	\$4.94	\$3.92	26.0%	\$4.06	\$5.93	-31.5%
Miles per Ride	2.9	3.4	-14.7%	3.0	2.4	25.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	0	3,699	-100.0%	4,326	5,408	-20.0%
Monthly Cost	\$0	\$41,927	-100.0%	\$30,596	\$34,698	-11.8%
Monthly Vehicle Mile	0	17,782	-100.0%	14,610	19,656	-25.7%
New Riders This Month	0	201	-100.0%	87.7	233.7	-62.5%
Cost per Ride	N/A	\$11.33	N/A	\$7.07	\$6.42	10.1%
Cost per Mile	N/A	\$2.36	N/A	\$2.09	\$1.77	18.1%
Miles per Ride	N/A	4.8	N/A	3.4	3.6	-5.6%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	16	34	-52.9%	8	45	-82.2%
Monthly Cost	\$380	\$1,119	-66.0%	\$197	\$808	-75.6%
Monthly Vehicle Mile	38	72	-47.2%	24	87	-72.4%
New Riders This Month	0	2	-100.0%	0.6	1.0	-40.0%
Cost per Ride	\$23.73	\$32.92	-27.9%	\$23.90	\$18.03	32.6%
Cost per Mile	\$9.99	\$15.54	-35.7%	\$8.25	\$9.30	-11.3%
Miles per Ride	2.4	2.1	14.3%	2.9	1.9	52.6%
Gateway Shuttle						
Monthly Rides	123	159	-22.6%	158	193	-18.1%
Monthly Cost	\$483	\$829	-41.7%	\$844	\$782	7.9%
Monthly Vehicle Mile	229	231	-0.9%	221	249	-11.2%
New Riders This Month	1	5	-80.0%	5.2	6.3	-17.5%
Cost per Ride	\$3.93	\$5.21	-24.6%	\$5.34	\$4.05	31.9%
Cost per Mile	\$2.11	\$3.59	-41.2%	\$3.81	\$3.14	21.3%
Miles per Ride	1.9	1.5	26.7%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	482	657	-26.6%	530	544	-2.6%
Monthly Cost	\$6,265	\$6,995	-10.4%	\$6,387	\$6,260	2.0%
Monthly Vehicle Mile	1,488	1,623	-8.3%	1,613	1,350	19.5%
New Riders This Month	18	15	20.0%	13.6	13.3	2.3%
Cost per Ride	\$13.00	\$10.65	22.1%	\$12.04	\$11.50	4.7%
Cost per Mile	\$4.21	\$4.31	-2.3%	\$3.96	\$4.64	-14.7%
Miles per Ride	3.1	2.5	24.0%	3.0	2.5	20.0%
Multnomah Co. ADS Premium						
Monthly Rides	3	0	N/A	1	4	-75.0%
Monthly Cost	\$19	\$0	N/A	\$7	\$37	-81.1%
Monthly Vehicle Mile	90	0	N/A	31	20	55.0%
New Riders This Month	0	0	N/A	0.2	0.7	-71.4%
Cost per Ride	\$6.35	N/A	N/A	\$5.16	\$9.51	-45.7%
Cost per Mile	\$0.21	N/A	N/A	\$0.22	\$1.90	-88.4%
Miles per Ride	30.0	N/A	N/A	23.0	5.0	360.0%
N/NE Shuttle						
Monthly Ride	876	624	40.4%	823	398	106.8%
Monthly Cost	\$24,518	\$19,274	27.2%	\$18,853	\$14,171	33.0%
Monthly Vehicle Mile	3,280	2,238	46.6%	2,957	1,019	190.2%
New Riders This Month	52	68	-23.5%	50.3	14.8	239.9%
Cost per Ride	\$27.99	\$30.89	-9.4%	\$22.91	\$35.64	-35.7%
Cost per Mile	\$7.48	\$8.61	-13.1%	\$6.38	\$13.91	-54.1%
Miles per Ride	3.7	3.6	2.8%	3.6	2.6	38.5%
STF Service						
Monthly Ride	577	507	13.8%	650	734	-11.4%
Monthly Cost	\$17,195	\$13,705	25.5%	\$17,947	\$18,483	-2.9%
Monthly Vehicle Mile	3,643	2,952	23.4%	3,975	3,861	3.0%
New Riders This Month	57	44	29.5%	58.6	56.7	3.4%
Cost per Ride	\$29.80	\$27.03	10.2%	\$27.63	\$25.19	9.7%
Cost per Mile	\$4.72	\$4.64	1.7%	\$4.51	\$4.79	-5.8%
Miles per Ride	6.3	5.8	8.6%	6.1	5.3	15.1%
TriMet Service						
Monthly Ride	539	884	-39.0%	721	899	-19.8%
Monthly Cost	\$7,091	\$4,486	58.1%	\$8,691	\$6,927	25.5%
Monthly Vehicle Mile	2,457	4,510	-45.5%	3,878	5,396	-28.1%
New Riders This Month	31	52	-40.4%	41.6	51.1	-18.6%
Cost per Ride	\$13.16	\$5.07	159.6%	\$12.05	\$7.70	56.5%
Cost per Mile	\$2.89	\$0.99	191.9%	\$2.24	\$1.28	75.0%
Miles per Ride	4.6	5.1	-9.8%	5.4	6.0	-10.0%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	334	417	-19.9%	331	392	-15.6%
Monthly Cost	\$9,186	\$7,108	29.2%	\$5,745	\$7,332	-21.6%
Monthly Vehicle Mile	913	1,081	-15.5%	799	1,081	-26.1%
New Riders This Month	33	27	22.2%	24.5	26.7	-8.2%
Cost per Ride	\$27.50	\$17.05	61.3%	\$17.34	\$18.71	-7.3%
Cost per Mile	\$10.06	\$6.58	52.9%	\$7.19	\$6.78	6.0%
Miles per Ride	2.7	2.6	3.8%	2.4	2.8	-14.3%
SW Shuttle Service						
Monthly Rides	60	72	-16.7%	71	74	-4.1%
Monthly Cost	\$1,251	\$914	36.9%	\$1,898	\$997	90.4%
Monthly Vehicle Mile	99	151	-34.4%	128	148	-13.5%
New Riders This Month	0	2	-100.0%	1.4	2.8	-50.0%
Cost per Rider	\$20.85	\$12.69	64.3%	\$26.79	\$13.52	98.2%
Cost per Mile	\$12.64	\$6.05	108.9%	\$14.87	\$6.75	120.3%
Miles per Ride	1.7	2.1	-19.0%	1.8	2.0	-10.0%
Downtown RideAbout(1)						
Monthly Rides	0	88	-100.0%	46	157	-70.7%
Monthly Cost	\$0	\$501	-100.0%	\$201	\$664	-69.7%
Monthly Vehicle Mile	0	71	-100.0%	36	106	-66.0%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	\$5.69	N/A	\$4.38	\$4.22	3.8%
Cost per Mile	N/A	\$7.05	N/A	\$5.57	\$6.25	-10.9%
Miles per Ride	N/A	0.8	N/A	0.8	0.7	14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	74	50	48.0%	125	58	115.5%
Monthly Cost	\$138	\$34	305.9%	\$522	\$470	11.1%
Monthly Vehicle Mile	33	45	-26.7%	86	52	65.4%
New Riders This Month	0	0	N/A	0.2	0.8	-75.0%
Cost per Ride	\$1.87	\$0.69	171.0%	\$4.17	\$8.13	-48.7%
Cost per Mile	\$4.19	\$0.77	444.2%	\$6.08	\$9.02	-32.6%
Miles per Ride	0.4	0.9	-55.6%	0.7	0.9	-22.2%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	3.8	-50.0%
Monthly Cost	\$0	\$0	N/A	\$12	\$24	-50.0%
Monthly Vehicle Mile	0	0	N/A	13	27	-51.9%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	N/A	N/A	N/A	\$6.07	\$6.44	-5.7%
Cost per Mile	N/A	N/A	N/A	\$0.87	\$0.89	-2.2%
Miles per Ride	N/A	N/A	N/A	7.0	7.2	-2.8%
STF Discretionary						
Monthly Rides	607	622	-2.4%	587	611	-3.9%
Monthly Cost	\$12,364	\$15,594	-20.7%	\$13,734	\$12,766	7.6%
Monthly Vehicle Mile	2,036	2,523	-19.3%	2,274	2,408	-5.6%
New Riders This Month	32	33	-3.0%	33.8	30.6	10.5%
Cost per Ride	\$20.37	\$25.07	-18.7%	\$23.40	\$20.91	11.9%
Cost per Mile	\$6.07	\$6.18	-1.8%	\$6.04	\$5.30	14.0%
Miles per Ride	3.4	4.1	-17.1%	3.9	3.9	0.0%
STF Service						
Monthly Rides	404	433	-6.7%	403	424	-5.0%
Monthly Cost	\$9,308	\$10,464	-11.0%	\$10,238	\$11,245	-9.0%
Monthly Vehicle Mile	1,542	1,801	-14.4%	1,693	1,788	-5.3%
New Riders This Month	29	40	-27.5%	27.9	29.3	-4.8%
Cost per Ride	\$23.04	\$24.17	-4.7%	\$25.38	\$26.51	-4.3%
Cost per Mile	\$6.04	\$5.81	4.0%	\$6.05	\$6.29	-3.8%
Miles per Ride	3.8	4.2	-9.5%	4.2	4.2	0.0%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER **12-Month Averages**

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
----------	----------	----------	----------	--------------	---------------	----------

Multnomah Co. ADS Premium

Monthly Ride	1	0	N/A	0	9	-95.6%
Monthly Cost	\$9	\$0	N/A	\$53	\$521	-89.8%
Monthly Vehicle Mile	10	0	N/A	3	103	-97.1%
New Riders This Month	1	0	N/A	0	2	-100.0%
Cost per Ride	\$9.35	N/A	N/A	\$127.04	\$57.39	121.4%
Cost per Mile	\$0.94	N/A	N/A	\$16.72	\$5.05	231.1%
Miles per Ride	10.0	N/A	N/A	7.6	11.4	-33.3%

STF Service

Monthly Ride	231	499	-53.7%	419	306	37.0%
Monthly Cost	\$12,710	\$15,511	-18.1%	\$16,845	\$12,285	37.1%
Monthly Vehicle Mile	1,835	3,709	-50.5%	2,950	2,650	11.3%
New Riders This Month	30	108	-72.2%	67	56	19.6%
Cost per Ride	\$55.02	\$31.08	77.0%	\$40.25	\$40.20	0.1%
Cost per Mile	\$6.93	\$4.18	65.8%	\$5.71	\$4.64	23.1%
Miles per Ride	7.9	7.4	6.8%	7.0	8.7	-19.5%

Title XIX Non Medical

Monthly Ride	1	0	N/A	0	2	-75.0%
Monthly Cost	\$3	\$0	N/A	\$31	\$163	-81.0%
Monthly Vehicle Mile	9	0	N/A	4	16	-75.0%
New Riders This Month	1	0	N/A	0	0	N/A
Cost per Ride	\$2.85	N/A	N/A	\$75.28	\$102.85	-26.8%
Cost per Mile	\$0.32	N/A	N/A	\$7.10	\$10.34	-31.3%
Miles per Ride	9.0	N/A	N/A	10.6	9.9	7.1%

Downtown RideAbout

Monthly Ride	161	0	N/A	113	17	575.0%
Monthly Cost	\$2,886	\$0	N/A	\$1,366	\$1,123	21.6%
Monthly Vehicle Mile	99	0	N/A	78	205	-62.0%
New Riders This Month	3	0	N/A	2	0	N/A
Cost per Ride	\$17.92	N/A	N/A	\$12.04	\$66.72	-82.0%
Cost per Mile	\$29.15	N/A	N/A	\$17.51	\$5.49	218.9%
Miles per Ride	0.6	N/A	N/A	0.7	12.2	-94.3%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	115	47	144.7%	79	42	88.1%
Monthly Cost	\$3,720	\$1,136	227.5%	\$2,301	\$1,195	92.6%
Monthly Vehicle Mile	827	294	181.3%	552	257	114.8%
New Riders This Month	3	3	0.0%	4	2	100.0%
Cost per Ride	\$32.35	\$24.17	33.8%	\$29.01	\$28.33	2.4%
Cost per Mile	\$4.50	\$3.86	16.6%	\$4.17	\$4.65	-10.3%
Miles per Ride	7.2	6.3	14.3%	7.0	6.1	14.8%
STF Service						
Monthly Rides	460	441	4.3%	573	588	-2.6%
Monthly Cost	\$12,776	\$13,145	-2.8%	\$14,079	\$11,239	25.3%
Monthly Vehicle Mile	2,552	2,816	-9.4%	2,971	2,447	21.4%
New Riders This Month	8	32	-75.0%	27	23	17.4%
Cost per Ride	\$27.77	\$29.81	-6.8%	\$24.59	\$19.11	28.7%
Cost per Mile	\$5.01	\$4.67	7.3%	\$4.74	\$4.59	3.3%
Miles per Ride	5.5	6.4	-14.1%	5.2	4.2	23.8%
Title XIX Non Medical						
Monthly Rides	12	1	1100.0%	1	0	N/A
Monthly Cost	\$188	\$105	79.0%	\$60	\$44	36.4%
Monthly Vehicle Mile	96	5	1820.0%	10	1	900.0%
New Riders This Month	3	1	200.0%	1	0	N/A
Cost per Ride	\$15.67	\$104.88	-85.1%	\$47.76	\$177.48	-73.1%
Cost per Mile	\$1.96	\$20.98	-90.7%	\$5.92	\$38.03	-84.4%
Miles per Ride	8.0	5.0	60.0%	8.1	4.7	72.3%
Veterans Volunteers						
Monthly Rides	177	163	8.6%	190	193	-1.6%
Monthly Cost	\$1,772	\$1,507	17.6%	\$1,750	\$2,286	-23.4%
Monthly Vehicle Mile	2,726	2,518	8.3%	2,842	3,130	-9.2%
New Riders This Month	7	5	40.0%	6	8	-25.0%
Cost per Ride	\$10.01	\$9.24	8.3%	\$0.62	\$11.88	-22.6%
Cost per Mile	\$0.65	\$0.60	8.6%	\$9.19	\$0.73	-15.1%
Miles per Ride	15.4	15.4	-0.3%	14.9	16.3	-8.6%
Wa Co DAVS						
Monthly Rides	4	0	N/A	3	1	200.0%
Monthly Cost	\$206	\$9	2188.9%	\$96	(\$217)	-144.2%
Monthly Vehicle Mile	30	0	N/A	18	3	500.0%
New Riders This Month	1	0	N/A	0	0	N/A
Cost per Ride	\$51.40	N/A	N/A	\$36.11	(\$289.58)	-112.5%
Cost per Mile	\$6.85	N/A	N/A	\$5.28	(\$76.65)	-106.9%
Miles per Ride	7.5	N/A	N/A	6.8	3.8	78.9%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	890	-100.0%	561	643	-12.8%
Monthly Cost	\$0	\$3,040	-100.0%	\$2,503	\$4,645	-46.1%
Monthly Vehicle Mile	0	1,656	-100.0%	899	2,315	-61.2%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$3.42	N/A	\$4.46	\$7.22	-38.2%
Cost per Mile	N/A	\$1.84	N/A	\$2.79	\$2.01	38.8%
Miles per Ride	N/A	1.9	N/A	1.6	3.6	-55.6%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	65	99	-34.3%	113	112	0.9%
Monthly Cost	\$879	\$1,145	-23.2%	\$1,703	\$1,192	42.9%
Monthly Vehicle Mile	558	612	-8.8%	819	889	-7.9%
New Riders This Month	17	15	13.3%	21.6	15.8	36.7%
Cost per Ride	\$13.52	\$11.56	17.0%	\$15.08	\$10.65	41.6%
Cost per Mile	\$1.58	\$1.87	-15.5%	\$2.08	\$1.34	55.2%
Miles per Ride	8.6	6.2	38.7%	7.3	7.9	-7.6%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,288	962	33.9%	1,204	1,127	6.8%
Monthly Cost	\$1,868	\$3,875	-51.8%	\$3,272	\$3,897	-16.0%
Monthly Vehicle Mile	1,187	2,182	-45.6%	1,680	2,056	-18.3%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.45	\$4.03	-64.0%	\$2.72	\$3.46	-21.4%
Cost per Mile	\$1.57	\$1.78	-11.8%	\$1.95	\$1.90	2.6%
Miles per Ride	0.9	2.3	-60.9%	1.4	1.8	-22.2%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	751	-100.0%	554	721	-23.2%
Monthly Cost	\$0	\$865	-100.0%	\$615	\$781	-21.3%
Monthly Vehicle Mile	0	482	-100.0%	368	488	-24.6%
New Rider This Month	0	0	N/A	0.1	0.1	0.0%
Cost per Ride	N/A	\$1.15	N/A	\$1.11	\$1.08	2.8%
Cost per Mile	N/A	\$1.80	N/A	\$1.67	\$1.60	4.4%
Miles per Ride	N/A	0.6	N/A	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	9,393	9,051	3.8%	9,529	8,855	7.6%
Monthly Cost	\$276,019	\$253,219	9.0%	\$259,447	\$257,017	0.9%
Monthly Vehicle Mile	33,575	47,155	-28.8%	44,263	41,197	7.4%
New Riders This Month	51	37	37.8%	146.1	130.1	12.3%
Cost per Ride	\$29.39	\$27.98	5.0%	\$27.23	\$29.02	-6.2%
Cost per Mile	\$8.22	\$5.37	53.1%	\$5.86	\$6.24	-6.1%
Miles per Ride	3.6	5.2	-30.8%	4.6	4.7	-2.1%
Tualatin Valley Workshop						
Monthly Rides	52	106	-50.9%	219	114	92.1%
Monthly Cost	\$561	\$3,718	-84.9%	\$1,676	\$4,242	-60.5%
Monthly Vehicle Mile	448	887	-49.5%	1,022	777	31.5%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	\$10.78	\$35.08	-69.3%	\$7.65	\$37.10	-79.4%
Cost per Mile	\$1.25	\$4.19	-70.2%	\$1.64	\$5.46	-70.0%
Miles per Ride	8.6	8.4	2.4%	4.7	6.8	-30.9%
West Linn						
Monthly Ride	0	26	-100.0%	69	46	50.0%
Monthly Cost	\$0	\$329	-100.0%	\$265	\$266	-0.4%
Monthly Vehicle Mile	0	30	-100.0%	118	63	87.3%
New Riders This Month	0	0	N/A	1.1	0.0	N/A
Cost per Ride	N/A	\$12.64	N/A	\$3.86	\$5.77	-33.1%
Cost per Mile	N/A	\$10.96	N/A	\$2.25	\$4.20	-46.4%
Miles per Ride	N/A	1.2	N/A	1.7	1.4	21.4%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Sep 2018	Sep 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,129	4,606	11.4%	4,817	4,812	0.1%
Monthly Cost	\$46,959	\$36,451	28.8%	\$43,339	\$37,423	15.8%
Monthly Vehicle Miles	15,088	11,409	32.2%	14,565	12,154	19.8%
On-Time Performance	100.0%	99.9%	0.1%	99.9%	99.6%	0.3%
Cost per Ride	\$9.16	\$7.91	15.8%	\$9.00	\$7.78	15.7%
Cost per Mile	\$3.11	\$3.19	-2.5%	\$2.98	\$3.08	-3.2%
Miles per Roadcall	15,088	11,409	32.2%	14,565	12,154	19.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,217	1,285	-5.3%	1,427	1,328	7.5%
Monthly Cost	\$29,459	\$23,436	25.7%	\$29,901	\$33,800	-11.5%
Monthly Vehicle Miles	5,141	5,025	2.3%	5,598	5,692	-1.7%
On-Time Performance	91.0%	99.9%	-8.9%	98.1%	99.6%	-1.5%
Cost per Ride	\$24.21	\$18.24	32.7%	\$20.95	\$25.45	-17.7%
Cost per Mile	\$5.73	\$4.66	23.0%	\$5.34	\$5.94	-10.1%
Miles per Roadcall	5,141	5,025	2.3%	5,598	5,692	-1.6%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,022	7,164	-2.0%	7,547	8,044	-6.2%
Monthly Cost	\$52,907	\$48,355	9.4%	\$53,158	\$50,559	5.1%
Monthly Vehicle Miles	20,643	21,547	-4.2%	21,758	21,359	1.9%
On-Time Performance	90.0%	96.0%	-6.0%	95.7%	96.9%	-1.2%
Cost per Ride	\$7.53	\$6.75	11.6%	\$7.04	\$6.29	11.9%
Cost per Mile	\$2.56	\$2.24	14.3%	\$2.44	\$2.37	3.0%
Miles per Roadcall	20,643	10,774	91.6%	21,758	21,359	1.9%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,555	9,364	-8.6%	9,494	9,028	5.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,430	20,894	-2.2%	21,919	21,441	2.2%
On-Time Performance	97.5%	97.2%	0.3%	96.8%	98.6%	-1.8%
Cost per Ride	\$7.60	\$6.94	9.5%	\$6.85	\$7.20	-4.9%
Cost per Mile	\$3.18	\$3.11	2.3%	\$2.97	\$3.03	-2.0%
Miles per Roadcall	10,215	20,894	-51.1%	21,919	21,441	2.2%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,244	1,207	3.1%	1,273	1,152	10.5%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,836	7,561	-9.6%	7,124	7,228	-1.4%
On-Time Performance	94.7%	95.0%	-0.3%	95.0%	96.1%	-1.1%
Cost per Ride	\$16.08	\$16.57	-3.0%	\$15.71	\$17.36	-9.5%
Cost per Mile	\$2.93	\$2.65	10.6%	\$2.81	\$2.77	1.4%
Miles per Roadcall	6,836	7,561	-9.6%	7,124	7,228	-1.4%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,462	21,321	14.7%	21,319	22,586	-5.6%
Monthly Cost	\$396,007	\$348,819	13.5%	\$334,211	\$330,026	1.3%
Monthly Vehicle Miles	46,020	47,825	-3.8%	47,239	45,626	3.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$16.19	\$16.36	-1.0%	\$15.68	\$14.61	7.3%
Cost per Mile	\$8.61	\$7.29	18.1%	\$7.07	\$7.23	-2.2%
Miles per Roadcall	46,020	47,825	-3.8%	47,239	45,626	3.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	911	1,696	-46.3%	1,705	2,228	-23.5%
Monthly Cost	\$69,884	\$61,556	13.5%	\$89,259	\$58,240	53.3%
Monthly Vehicle Miles	4,944	5,293	-6.6%	5,632	6,113	-7.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$76.71	\$36.29	111.4%	\$52.36	\$26.14	100.3%
Cost per Mile	\$14.14	\$11.63	21.6%	\$15.85	\$9.53	66.3%
Miles per Roadcall	4,944	5,293	-6.6%	5,632	6,113	-7.9%

RideWise Performance Report - September 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	20	125	6,500	\$216,580.00		
One-on-one travel training general trips	11	51	2,652	\$88,364.64		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	31	176	9,152	\$304,944.64		
Group travel training with schools	147		537	\$17,887.64		
Group travel training general	28		102	\$3,407.17		
Riders Club participants	42					
Subtotal			639	\$21,294.81		
Total	248	176	9,791	\$326,239.45		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	2					
Transitional staff support only	4					
Transitional staff support and pass plan	106	369	35	196	2,902	1,593
Total	112					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$35,903.08					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	80.00					
Value of volunteer hours monthly	\$1,931.20					
Value of transitional staff hours monthly	\$46,938.62					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	76	463	24,076	\$802,212.32		
One-on-one travel training general trips	54	183	9,516	\$317,073.12		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	130	646		\$1,119,285.44		
Group travel training with schools	321	0	1,172	\$39,060.77		
Group travel training general	240	29	876	\$29,204.31		
Riders Club participants	188	0	0	\$0.00		
Subtotal	749		2,049	\$68,265.08		
Total	879	646	2,049	\$1,187,550.52		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	16	0	0	0	0	0
Transitional staff support only	14	0	0	0	0	0
Transitional staff support and pass plan	515	1,233	173	1,032	11,009	6,616
Total	545					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$219,419.33					
Annual cost avoidance of trips	\$1,187,550.52					
Total cost avoidance	\$968,131.19					
Total trainer hours annual	3,813					
Ride Ambassador hours annual	365					
Value of volunteer hours annual	\$8,805.07					
Value of transitional staff hours annual	\$194,894.10					