
DATE: OCTOBER 2018

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D. As of October 2018, the monthly average ridership for E&D services increased slightly by 1.3% compared to the previous year. Villages NW, a new program in the last year, is up 200% and continues to grow. Some declines were a result of programs leaving the network, such as Albertina Kerr, Mary's Woods and Northwest Pilot Project.
2. Total costs. As of October 2018, the monthly average costs increased by 2.1% (+\$12,786) for Ride Connection's network of E&D services compared to the previous year. The increase in costs is primarily attributed to STF Service (+\$11,627), SPD (+\$7,019) and MidCounty (+\$4,539). Though, those programs saw about equal increases in trips, Network wide there were substantial decreases as well, primarily due to partnerships ending.
3. The network Cost Per Trip (CPT). As of October, the average network Cost per Trip (CPT) increased slightly to \$18.59 compared to the previous year (\$18.44).

RIDEWISE

1. Service Delivery Analysis. A total of 163 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training. 29 persons successfully exited out of one-on-one travel training, eight of whom were prior participants returned to learn a new route. There was a 9.4% decrease of successful customers over the same time period last year.
2. Under the age of 60, a total of 23 persons were successful with the one-on-one training. This amounted to a total of 8.47 average training hours.

3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Three events were held.
 - RideWise presented to participants at the Goodwill STEPS Program about system safety
 - RideWise tabled at the United Cerebral Palsy Family Conference
 - RideWise attended the Multnomah County Employment First and Transition Team meetings
4. Ride Ambassador Program. 50 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported five Rider's Club activities with 27 participants.
6. Referral Sources. There were 47 referrals in October 2018. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and four referrals were the result of our travel options counseling efforts.
7. School Program. 451 students received training during the month of October. There were 4,695 trips taken as a group and 387 one-on-one trips. 129 teachers and support staff reported 2,383 hours of training.

SANDY AREA METRO (SAM)

1. SAM put out a Request For Proposals to rebuild the wash bay at the Operations Center. We continue to work with the state and federal governments to move forward on the construction of two new bus barns at the Operations Center. Next month, transit will release Request For Proposals for three new medium sized vehicles and two new large transit vehicles for the SAM Gresham route. All projects going forward have been awarded grant funding.
2. Staff attended the Oregon Public Transportation Conference in Bend, including three Transit Advisory Board members and two RoJoy staff. Sandy Transit staff were part of the Conference planning committee and all involved were impressed by the quality of sessions put forward at this Conference.

- Transit staff are preparing for changes and updates that will take place in January 2019 with the new STIF funding (employee paid payroll tax).
- SAM provided 10,506 rides in October. SAM fixed routes experienced a 10% reduction as compared to last October, while Estacada increased by 6.6%. Once again, the in-town dial-a-ride (STAR) and the Shopper Shuttle increased. STAR increased by 21.6% and the Sandy Shopper increased by 12.8%.

Program	% STF/5310 Funding	FY2017 Ridership	FY2018 Ridership	% Increase (Decrease)
STAR Dial-A-Ride	STF funds 36% total cost	1,058	1,286	21.6%
Shopper Shuttle	100% 5310 Discretionary Grant	415	468	12.8%
Elderly and Disabled	5310 funds 81% total cost	108	57	(4.7%)
Estacada Deviated Route	5310 funds 22% total cost	608	648	6.6%

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

- SMART's Out-of-Town Dial-a-Ride in October had a small decrease from this time last year. ADA Paratransit was up and may be attributed to marketing and good weather. The graph below provides the salient points between last year and the same time period this year:

	2017	2018
ADA Paratransit	295	453
Wheel Chair Trips	76	66
Out-of-Town DAR	244	199
Total Riders	615	718

- SMART held its annual Bus Roadeo. 30 drivers participated in the course. The Roadeo course consisted of this layout: A serpentine, reverse alley dock, left and right turns and diminishing clearance. Each station challenged the driver's skills behind the wheel. The maximum

amount of points available was 300. The winner of SMART's 2018 Rodeo was Vince Espinoza with a score of 295.

3. CHK America was chosen to supply SMART's first real-time digital display at the Wilsonville Transit Center. The console offers real-time bus arrivals/departures and remote schedule updates, mapping and rider alerts. It is designed to endure extreme weather and is solar powered with a battery backup. The console was ordered this month and is currently in production.
4. This month, SMART implemented the new Rider Rights of the Road, seeking to provide every customer and driver with a safe, reliable and cost efficient trip. Some of the Riders Rights state that passengers have the right to enjoy their trip free from excessive noise or harassment and that their rides and bus shelters will be smoke free and that pets are allowed in carriers and service animals are allowed as long as they are leashed and not occupying a seat. For a complete list, please visit <https://www.ridesmart.com/transit/page/bus-rules>.

CANBY AREA TRANSIT (CAT)

1. During the month of October, total CAT ridership was up by 12.79% as compared to October 2017. During the same period, Demand Responsive trips were down by 4.12% and fixed route was up by 17.54%.
2. Since the addition (in April 2018) of nine service hours per day to the Route 99X, and an increase in the span of service by two hours per day, fixed route ridership was up by 11.35%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 132 midday rides in the month of October. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. SCTD Ridership was up almost 7% from October 2017. The construction on Highway 213 on the Mulino Hill has finally been completed, which has positively affected our Clackamas Community College routes being on time. We believe, the construction on the Mulino Hill completion has positively affected ridership, reflected by the nearly 7% increase in SCTD Ridership.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Oct 18	Oct 17	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	88,740	91,700	-3.2%	85,585	86,600	-1.2%
Bus-Frequent Service*	<u>103,530</u>	<u>100,300</u>	3.2%	<u>96,993</u>	<u>96,150</u>	0.9%
Subtotal All Bus	192,270	192,000	0.1%	182,578	182,750	-0.1%
MAX	126,100	126,600	-0.4%	123,568	123,420	0.1%
Commuter Rail	<u>1,650</u>	<u>1,740</u>	-5.2%	<u>1,628</u>	<u>1,710</u>	-4.8%
Fixed Route Total	320,020	320,200	-0.1%	307,773	307,880	0.0%
<u>Paratransit</u>						
LIFT& Cabs	3,383	3,642	-7.1%	3,378	3,465	-2.5%
System Total	323,403	323,877	-0.1%	311,150	311,345	-0.1%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	508,600	525,400	-3.2%	495,204	501,595	-1.3%
Bus-Frequent Service*	<u>636,300</u>	<u>615,500</u>	3.4%	<u>601,370</u>	<u>597,093</u>	0.7%
Subtotal All Bus	1,144,900	1,140,900	0.4%	1,096,574	1,098,688	-0.2%
MAX	776,000	780,400	-0.6%	769,195	770,620	-0.2%
Commuter Rail	<u>8,250</u>	<u>8,680</u>	-5.0%	<u>8,138</u>	<u>8,563</u>	-5.0%
Fixed Route Total	1,929,060	1,929,955	0.0%	1,873,907	1,877,870	-0.2%
Frequent Bus % of Total Bus	55.6%	53.9%	1.6%	54.8%	54.3%	0.5%
<u>Paratransit</u>						
LIFT & Cabs	19,315	20,542	-6.0%	19,173	19,574	-2.1%
System Total	1,948,375	1,950,497	-0.1%	1,893,079	1,897,444	-0.2%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.48	\$3.70	21.08%	\$4.59	\$4.11	11.68%
Bus-Frequent Service*	\$3.24	\$2.72	19.12%	\$3.33	\$3.01	10.63%
Subtotal All Bus	\$3.79	\$3.17	19.56%	\$3.90	\$3.51	11.11%
MAX	\$2.96	\$2.56	15.63%	\$2.98	\$2.63	13.31%
Commuter Rail	\$16.91	\$17.06	-0.88%	\$16.47	\$16.64	-1.02%
Fixed Route Total	\$3.52	\$2.99	17.73%	\$3.57	\$3.21	11.21%
<u>Paratransit</u>						
LIFT & Cabs	\$38.66	\$35.98	7.45%	\$39.25	\$37.46	4.78%
System Total	\$3.87	\$3.33	16.22%	\$3.93	\$3.56	10.39%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,156,210	5,027,410	2.6%	4,731,528	4,795,190	-1.3%
Monthly Cost	\$19,556,757	\$15,939,989	22.7%	\$18,601,945	\$16,714,748	11.3%
Monthly Vehicle Mile	2,284,404	2,142,543	6.6%	2,114,294	2,053,902	2.9%
On-Time Performance	85.8%	83.4%	2.4%	86.4%	81.7%	4.7%
Cost per Ride	\$3.79	\$3.17	19.6%	\$3.93	\$3.49	12.6%
Cost per Mile	\$8.56	\$7.44	15.1%	\$8.80	\$8.14	8.1%
Miles per Roadcall	12,216	12,529	-2.5%	14,490	11,528	25.7%
Light Rail (MAX)						
Monthly Rides	3,482,140	3,441,450	1.2%	3,242,314	3,293,715	-1.6%
Monthly Cost	\$10,315,758	\$8,806,617	17.1%	\$9,966,097	\$8,873,584	12.3%
Monthly Vehicle Mile	398,223	388,774	2.4%	383,174	374,832	2.2%
On-Time Performance	89.4%	88.7%	0.7%	89.2%	85.7%	3.5%
Cost per Ride	\$2.96	\$2.56	15.6%	\$3.07	\$2.69	14.1%
Cost per Mile	\$25.90	\$22.65	14.3%	\$26.01	\$23.67	9.9%
Miles per Roadcall	7,375	4,684	57.5%	5,670	3,227	75.7%
Commuter Rail (WES)						
Monthly Rides	37,950	38,170	-0.6%	34,076	36,525	-6.7%
Monthly Costs	\$641,889	\$651,047	-1.4%	\$615,859	\$581,873	5.8%
Monthly Vehicle Mile	10,819	10,319	4.8%	9,942	9,882	0.6%
On Time Performance	94.4%	97.6%	-3.2%	93.8%	95.1%	-1.3%
Cost per Ride	\$16.91	\$17.06	-0.9%	\$18.07	\$15.93	13.4%
Cost per Mile	\$59.33	\$63.09	-6.0%	\$61.94	\$58.88	5.2%
Miles per Roadcall	10,819	10,319	4.8%	9,942	5,647	76.1%
Paratransit LIFT and Cab						
Monthly Rides	87,414	90,593	-3.5%	83,761	83,404	0.4%
Monthly Cost	\$3,379,329	\$3,259,257	3.7%	\$3,196,186	\$3,072,997	4.0%
Monthly Vehicle Mile	709,663	751,728	-5.6%	682,365	707,660	-3.6%
On-Time Performance	90.5%	90.6%	-0.1%	91.4%	90.0%	1.4%
Cost per Ride	\$38.66	\$35.98	7.4%	\$38.16	\$36.84	3.6%
Cost per Mile	\$4.76	\$4.34	9.7%	\$4.68	\$4.34	7.8%
Miles per Roadcall	5,964	7,750	-23.0%	6,551	7,142	-8.3%

RIDE CONNECTION*	Oct 2018	Oct 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,104	36,702	-1.6%	34,229	33,801	1.3%
Monthly Cost	\$677,157	\$667,499	1.4%	\$636,235	\$623,449	2.1%
Monthly Vehicle Mile	140,455	164,722	-14.7%	146,752	156,705	-6.4%
New Riders This Month	1,091	1,176	-7.2%	1,335.1	1,157.9	15.3%
Cost per Ride	\$18.76	\$18.19	3.1%	\$18.59	\$18.44	0.8%
Cost per Mile	\$4.82	\$4.05	19.0%	\$4.34	\$3.98	9.0%
Miles per Ride	3.9	4.5	-13.3%	4.3	4.6	-6.5%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Thursday, January 03, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	1,101	749	47.0%	952	725	31.3%
Monthly Cost	\$28,362	\$16,148	75.6%	\$15,079	\$9,756	54.6%
Monthly Vehicle Mile	5,803	4,532	28.0%	4,928	3,917	25.8%
New Riders This Month	69	63	9.5%	71.5	31.5	127.0%
Cost per Ride	\$25.76	\$21.56	19.5%	\$15.85	\$13.45	17.8%
Cost per Mile	\$4.89	\$3.56	37.4%	\$3.06	\$2.49	22.9%
Miles per Ride	5.3	6.1	-13.1%	5.2	5.4	-3.7%
King City Shuttle						
Monthly Rides	354	340	4.1%	395	349	13.2%
Monthly Cost	\$10,635	\$7,790	36.5%	\$9,520	\$6,956	36.9%
Monthly Vehicle Mile	1,520	1,697	-10.4%	2,056	1,500	37.1%
New Riders This Month	9	12	-25.0%	14.2	10.9	30.3%
Cost per Ride	\$30.04	\$22.91	31.1%	\$24.10	\$19.91	21.0%
Cost per Mile	\$7.00	\$4.59	52.5%	\$4.63	\$4.64	-0.2%
Miles per Ride	4.3	5.0	-14.0%	5.2	4.3	20.9%
Title XIX Non Medical						
Monthly Rides	54	50	8.0%	57	67	-14.9%
Monthly Cost	\$1,579	\$3,132	-49.6%	\$1,906	\$1,538	23.9%
Monthly Vehicle Mile	517	652	-20.7%	667	636	4.9%
New Riders This Month	5	5	0.0%	7.2	7.9	-8.9%
Cost per Ride	\$29.24	\$62.64	-53.3%	\$33.48	\$22.84	46.6%
Cost per Mile	\$3.05	\$4.80	-36.5%	\$2.86	\$2.42	18.2%
Miles per Ride	9.6	13.0	-26.2%	11.7	9.4	24.5%
STF Service						
Monthly Rides	664	607	9.4%	643	471	36.5%
Monthly Cost	\$8,482	\$15,339	-44.7%	\$12,404	\$10,027	23.7%
Monthly Vehicle Mile	3,058	2,674	14.4%	2,958	2,708	9.2%
New Riders This Month	59	69	-14.5%	66.6	25.6	160.2%
Cost per Ride	\$12.77	\$25.27	-49.5%	\$19.29	\$21.29	-9.4%
Cost per Mile	\$2.77	\$5.74	-51.7%	\$4.19	\$3.70	13.2%
Miles per Ride	4.6	4.4	4.5%	4.6	5.7	-19.3%
TriMet Service						
Monthly Rides	155	104	49.0%	149	150	-0.7%
Monthly Cost	\$3,003	\$3,268	-8.1%	\$3,198	\$3,277	-2.4%
Monthly Vehicle Mile	1,071	744	44.0%	924	1,503	-38.5%
New Riders This Month	18	14	28.6%	16.6	13.1	26.7%
Cost per Ride	\$19.38	\$31.42	-38.3%	\$21.52	\$21.78	-1.2%
Cost per Mile	\$2.80	\$4.39	-36.2%	\$3.46	\$2.18	58.7%
Miles per Ride	6.9	7.2	-4.2%	6.2	10.0	-38.0%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	174	-100.0%	100	245	-59.2%
Monthly Cost	\$35	\$5,806	-99.4%	\$3,227	\$6,361	-49.3%
Monthly Vehicle Mile	0	608	-100.0%	344	951	-63.8%
New Riders This Month	0	3	-100.0%	2	5	-60.0%
Cost per Ride	N/A	\$33.37	N/A	\$32.35	\$25.92	24.8%
Cost per Mile	N/A	\$9.55	N/A	\$9.39	\$6.69	40.4%
Miles per Ride	N/A	3.5	N/A	3.4	3.9	-12.8%
General Public						
Monthly Rides	923	1,009	-8.5%	938	901	4.1%
Monthly Cost	\$27,736	\$25,588	8.4%	\$25,051	\$22,727	10.2%
Monthly Vehicle Mile	8,637	8,177	5.6%	7,270	7,552	-3.7%
New Riders This Month	44	12	266.7%	19	15	26.7%
Cost per Ride	\$30.05	\$25.36	18.5%	\$26.70	\$25.22	5.9%
Cost per Mile	\$3.21	\$3.13	2.6%	\$3.45	\$3.01	14.6%
Miles per Ride	9.4	8.1	16.0%	7.8	8.4	-7.1%
Multnomah Co. ADS Premium						
Monthly Rides	210	143	46.9%	143	197	-27.4%
Monthly Cost	\$5,726	\$3,737	53.2%	\$3,772	\$4,693	-19.6%
Monthly Vehicle Mile	1,309	844	55.1%	823	957	-14.0%
New Riders This Month	10	3	233.3%	11	14	-21.4%
Cost per Ride	\$27.27	\$26.13	4.4%	\$26.47	\$23.84	11.0%
Cost per Mile	\$4.37	\$4.43	-1.4%	\$4.58	\$4.90	-6.5%
Miles per Ride	6.2	5.9	5.1%	5.8	4.9	18.4%
STF Service						
Monthly Rides	899	929	-3.2%	741	959	-22.7%
Monthly Cost	\$25,097	\$31,525	-20.4%	\$19,404	\$22,680	-14.4%
Monthly Vehicle Mile	5,078	5,157	-1.5%	4,440	5,478	-18.9%
New Riders This Month	148	158	-6.3%	129	150	-14.0%
Cost per Ride	\$27.92	\$33.93	-17.7%	\$26.19	\$23.64	10.8%
Cost per Mile	\$4.94	\$6.11	-19.1%	\$4.37	\$4.14	5.6%
Miles per Ride	5.6	5.6	0.0%	6.0	5.7	5.3%
Title XIX Non Medical						
Monthly Rides	1,818	1,596	13.9%	1,644	1,373	19.7%
Monthly Cost	\$41,268	\$36,452	13.2%	\$36,863	\$30,148	22.3%
Monthly Vehicle Mile	9,346	8,934	4.6%	8,510	7,297	16.6%
New Riders This Month	67	53	26.4%	82	56	46.4%
Cost per Ride	\$22.70	\$22.84	-0.6%	\$22.43	\$21.96	2.1%
Cost per Mile	\$4.42	\$4.08	8.3%	\$4.33	\$4.13	4.8%
Miles per Ride	5.1	5.6	-8.9%	5.2	5.3	-1.9%
Wa Co DAVS						
Monthly Rides	146	114	28.1%	121	115	5.2%
Monthly Cost	\$4,566	\$3,133	45.7%	\$3,643	\$3,305	10.2%
Monthly Vehicle Mile	1,040	813	27.9%	903	901	0.2%
New Riders This Month	14	7	100.0%	12	8	50.0%
Cost per Ride	\$31.28	\$27.49	13.8%	\$30.24	\$28.83	4.9%
Cost per Mile	\$4.39	\$3.85	14.0%	\$4.04	\$3.67	10.1%
Miles per Ride	7.1	7.1	0.0%	7.5	7.9	-5.1%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	323	240	34.6%	265	213	24.4%
Monthly Cost	\$2,826	\$1,920	47.2%	\$2,067	\$1,707	21.1%
Monthly Vehicle Mile	913	1,008	-9.4%	969	949	2.1%
New Riders This Month	9	3	200.0%	11.0	7.0	57.1%
Cost per Ride	\$8.75	\$8.00	9.4%	\$7.79	\$8.00	-2.6%
Cost per Mile	\$3.10	\$1.90	63.2%	\$2.13	\$1.80	18.3%
Miles per Ride	2.8	4.2	-33.3%	3.7	4.4	-15.9%
Estacada Senior Center						
Monthly Rides	167	188	-11.2%	189	235	-19.6%
Monthly Cost	\$1,378	\$1,410	-2.3%	\$1,374	\$1,785	-23.0%
Monthly Vehicle Mile	240	523	-54.1%	402	622	-35.4%
New Riders This Month	0	3	-100.0%	3.2	5.6	-42.9%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.28	\$7.58	-4.0%
Cost per Mile	\$5.74	\$2.70	112.6%	\$3.42	\$2.87	19.2%
Miles per Ride	1.4	2.8	-50.0%	2.1	2.6	-19.2%
Gladstone Senior Center						
Monthly Rides	171	219	-21.9%	224	199	12.6%
Monthly Cost	\$1,422	\$1,656	-14.1%	\$1,627	\$1,513	7.5%
Monthly Vehicle Mile	454	429	5.8%	481	428	12.4%
New Riders This Month	5	1	400.0%	8.8	5.8	51.7%
Cost per Ride	\$8.32	\$7.56	10.1%	\$7.28	\$7.61	-4.3%
Cost per Mile	\$3.13	\$3.86	-18.9%	\$3.38	\$3.53	-4.2%
Miles per Ride	2.7	2.0	35.0%	2.2	2.2	0.0%
Hoodland Senior Center						
Monthly Rides	154	58	165.5%	139	123	13.0%
Monthly Cost	\$3,090	\$2,656	16.3%	\$3,276	\$3,200	2.4%
Monthly Vehicle Mile	1,413	1,292	9.4%	1,678	1,394	20.4%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$20.06	\$45.79	-56.2%	\$23.50	\$25.96	-9.5%
Cost per Mile	\$2.19	\$2.06	6.3%	\$1.95	\$2.30	-15.2%
Miles per Ride	9.2	22.3	-58.7%	12.0	11.3	6.2%
Lake Oswego Adult Comm. Center						
Monthly Rides	427	317	34.7%	355	265	34.0%
Monthly Cost	\$3,523	\$2,378	48.2%	\$2,533	\$1,986	27.5%
Monthly Vehicle Mile	1,258	776	62.1%	984	885	11.2%
New Riders This Month	11	2	450.0%	9.5	4.8	97.9%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.14	\$7.50	-4.8%
Cost per Mile	\$2.80	\$3.06	-8.5%	\$2.57	\$2.24	14.7%
Mile per Ride	2.9	2.4	20.8%	2.8	3.3	-15.2%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	797	1,004	-20.6%	835	834	0.1%
Monthly Cost	\$8,723	\$9,286	-6.1%	\$7,989	\$7,902	1.1%
Monthly Vehicle Mile	1,870	2,670	-30.0%	2,096	2,340	-10.4%
New Riders This Month	16	6	166.7%	24.6	26.1	-5.7%
Cost per Ride	\$10.94	\$9.25	18.3%	\$9.57	\$9.47	1.1%
Cost per Mile	\$4.66	\$3.48	33.9%	\$3.81	\$3.38	12.7%
Miles per Ride	2.3	2.7	-14.8%	2.5	2.8	-10.7%
Molalla Senior Center						
Monthly Rides	489	443	10.4%	451	334	35.0%
Monthly Cost	\$5,527	\$5,796	-4.6%	\$4,963	\$3,743	32.6%
Monthly Vehicle Mile	891	1,754	-49.2%	1,174	1,057	11.1%
New Riders This Month	4	5	-20.0%	9.7	7.7	26.0%
Cost per Ride	\$11.30	\$13.08	-13.6%	\$11.01	\$11.20	-1.7%
Cost per Mile	\$6.20	\$3.30	87.9%	\$4.23	\$3.54	19.5%
Miles per Ride	1.8	4.0	-55.0%	2.6	3.2	-18.8%
Pioneer Senior Center						
Monthly Rides	802	650	23.4%	723	649	11.4%
Monthly Cost	\$7,223	\$5,428	33.1%	\$5,687	\$5,416	5.0%
Monthly Vehicle Mile	2,022	1,995	1.4%	2,117	2,006	5.5%
New Riders This Month	30	11	172.7%	22.6	22.7	-0.4%
Cost per Ride	\$9.01	\$8.35	7.9%	\$7.87	\$8.34	-5.6%
Cost per Mile	\$3.57	\$2.72	31.3%	\$2.69	\$2.70	-0.4%
Miles per Ride	2.5	3.1	-19.4%	2.9	3.1	-6.5%
Sandy Senior Center						
Monthly Rides	311	283	9.9%	264	241	9.5%
Monthly Cost	\$3,106	\$2,849	9.0%	\$3,090	\$3,087	0.1%
Monthly Vehicle Mile	1,633	1,704	-4.2%	1,625	1,490	9.1%
New Riders This Month	14	7	100.0%	9.8	11.1	-11.7%
Cost per Ride	\$9.99	\$10.07	-0.8%	\$11.72	\$12.82	-8.6%
Cost per Mile	\$1.90	\$1.67	13.8%	\$1.90	\$2.07	-8.2%
Miles per Ride	5.3	6.0	-11.7%	6.2	6.2	0.0%
Transportation Reaching People						
Monthly Rides	1,948	1,647	18.3%	1,752	1,969	-11.0%
Monthly Cost	\$35,568	\$23,679	50.2%	\$27,767	\$25,266	9.9%
Monthly Vehicle Mile	12,843	11,894	8.0%	10,142	18,944	-46.5%
New Riders This Month	39	61	-36.1%	62.2	58.5	6.3%
Cost per Ride	\$18.26	\$14.38	27.0%	\$15.85	\$12.84	23.4%
Cost per Mile	\$2.77	\$1.99	39.2%	\$2.74	\$1.33	106.0%
Miles per Ride	6.6	7.2	-8.3%	5.8	9.6	-39.6%
Transp Reaching People-School/Work(1)						
Monthly Rides	43	117	-63.2%	53	129	-58.9%
Monthly Cost	\$1,662	\$1,697	-2.1%	\$1,563	\$2,583	-39.5%
Monthly Vehicle Mile	412	851	-51.6%	462	958	-51.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$38.64	\$14.50	166.5%	\$29.69	\$20.06	48.0%
Cost per Mile	\$4.03	\$1.99	102.5%	\$3.39	\$2.70	25.6%
Miles per Ride	9.6	7.3	31.5%	8.8	7.4	18.9%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	0	12	-100.0%	77	29	165.5%
Monthly Cost	\$35	\$118	-70.3%	\$422	\$231	82.7%
Monthly Vehicle Mile	0	26	-100.0%	180	118	52.5%
New Riders This Month	0	0	N/A	2.5	0.7	257.1%
Cost per Ride	N/A	\$9.83	N/A	\$5.47	\$7.84	-30.2%
Cost per Mile	N/A	\$4.54	N/A	\$2.34	\$1.96	19.4%
Miles per Ride	N/A	2.2	N/A	2.3	4.0	-42.5%
Multnomah Co. ADS Premium						
Monthly Rides	5	60	-91.7%	5	51	-90.2%
Monthly Cost	\$58	\$38	52.6%	\$53	\$243	-78.2%
Monthly Vehicle Mile	33	62	-46.8%	28	108	-74.1%
New Riders This Month	1	3	-66.7%	0.7	1.8	-61.1%
Cost per Ride	\$11.60	\$0.63	1741.3%	\$10.94	\$4.79	128.4%
Cost per Mile	\$1.76	\$0.61	188.5%	\$1.90	\$2.25	-15.6%
Miles per Ride	6.6	1.0	560.0%	5.7	2.1	171.4%
STF Discretionary						
Monthly Rides	408	606	-32.7%	495	551	-10.2%
Monthly Cost	\$11,398	\$14,438	-21.1%	\$9,339	\$12,416	-24.8%
Monthly Vehicle Mile	1,278	1,922	-33.5%	1,785	1,915	-6.8%
New Riders This Month	20	43	-53.5%	40.3	38.0	6.1%
Cost per Ride	\$27.94	\$23.83	17.2%	\$18.85	\$22.53	-16.3%
Cost per Mile	\$8.92	\$7.51	18.8%	\$5.23	\$6.48	-19.3%
Miles per Ride	3.1	3.2	-3.1%	3.6	3.5	2.9%
STF Service						
Monthly Rides	668	527	26.8%	564	311	81.4%
Monthly Cost	\$13,694	\$13,538	1.2%	\$16,499	\$8,054	104.9%
Monthly Vehicle Mile	2,230	1,567	42.3%	2,040	1,054	93.5%
New Riders This Month	32	20	60.0%	40.8	20.3	101.0%
Cost per Ride	\$20.50	\$25.69	-20.2%	\$29.23	\$25.89	12.9%
Cost per Mile	\$6.14	\$8.64	-28.9%	\$8.09	\$7.64	5.9%
Miles per Ride	3.3	3.0	10.0%	3.6	3.4	5.9%
TriMet Service						
Monthly Rides	2,802	2,718	3.1%	2,463	2,379	3.5%
Monthly Cost	\$5,831	\$8,296	-29.7%	\$5,314	\$6,447	-17.6%
Monthly Vehicle Mile	5,443	5,541	-1.8%	5,223	5,264	-0.8%
New Riders This Month	39	27	44.4%	27.0	28.8	-6.3%
Cost per Ride	\$2.08	\$3.05	-31.8%	\$2.16	\$2.71	-20.3%
Cost per Mile	\$1.07	\$1.50	-28.7%	\$1.02	\$1.22	-16.4%
Miles per Ride	1.9	2.0	-5.0%	2.1	2.2	-4.5%
Veterans Volunteers						
Monthly Rides	241	187	28.9%	170	128	32.8%
Monthly Cost	\$1,249	\$1,169	6.8%	\$1,017	\$802	26.8%
Monthly Vehicle Mile	2,199	1,715	28.2%	1,716	1,354	26.7%
New Riders This Month	16	19	-15.8%	13.3	12.0	10.8%
Cost per Ride	\$5.18	\$6.25	-17.1%	\$5.98	\$6.27	-4.6%
Cost per Mile	\$0.57	\$0.68	-16.2%	\$0.59	\$0.59	0.0%
Miles per Ride	9.1	9.2	-1.1%	10.1	10.6	-4.7%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$734	-100.0%
David's Harp - STF Service						
Monthly Rides	252	246	2.4%	258	163	58.3%
Monthly Cost	\$933	\$1,769	-47.3%	\$1,635	\$1,214	34.7%
Monthly Vehicle Mile	381	328	16.2%	358	231	55.0%
New Riders This Month	3	2	50.0%	6.0	6.3	-4.8%
Cost per Ride	\$3.70	\$7.19	-48.5%	\$6.34	\$7.47	-15.1%
Cost per Mile	\$2.45	\$5.39	-54.5%	\$4.57	\$5.26	-13.1%
Miles per Ride	1.5	1.3	15.4%	1.4	1.4	0.0%
NW Pilot Project - STF Service						
Monthly Rides	0	175	-100.0%	75	166	-54.8%
Monthly Cost	\$0	\$13,839	-100.0%	\$5,955	\$13,693	-56.5%
Monthly Vehicle Mile	0	1,136	-100.0%	464	1,784	-74.0%
New Riders This Month	0	42	-100.0%	8.6	26.8	-67.9%
Cost per Ride	N/A	\$79.08	N/A	\$79.39	\$82.74	-4.0%
Cost per Mile	N/A	\$12.18	N/A	\$12.84	\$7.68	67.2%
Miles per Ride	N/A	6.5	N/A	6.2	10.8	-42.6%
Providence Elderplace - STF Service						
Monthly Rides	0	350	-100.0%	184	261	-29.5%
Monthly Cost	\$0	\$3,024	-100.0%	\$1,668	\$3,039	-45.1%
Monthly Vehicle Mile	0	1,133	-100.0%	616	884	-30.3%
New Riders This Month	0	81	100.0%	22.4	50.7	-55.8%
Cost per Ride	N/A	\$8.64	N/A	\$9.08	\$11.65	-22.1%
Cost per Mile	N/A	\$2.67	N/A	\$2.71	\$3.44	-21.2%
Miles per Ride	N/A	3.2	N/A	3.4	3.4	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	570	419	36.0%	508	480	5.8%
Monthly Cost	\$3,570	\$2,673	33.6%	\$3,082	\$2,878	7.1%
Monthly Vehicle Mile	4,397	2,423	81.5%	3,292	3,027	8.8%
New Riders This Month	1	18	-94.4%	16.3	6.0	171.7%
Cost per Ride	\$6.26	\$6.38	-1.9%	\$6.06	\$5.99	1.2%
Cost per Mile	\$0.81	\$1.10	-26.4%	\$0.94	\$0.95	-1.1%
Miles per Ride	7.7	5.8	32.8%	6.5	6.3	3.2%
Urban League - N/NE Shuttle						
Monthly Rides	103	417	-75.3%	278	304	-8.6%
Monthly Cost	\$6,045	\$2,584	133.9%	\$4,039	\$4,197	-3.8%
Monthly Vehicle Mile	476	1,382	-65.6%	849	762	11.4%
New Riders This Month	1	7	-85.7%	0.8	5.3	-84.9%
Cost per Ride	\$58.68	\$6.20	846.5%	\$14.53	\$13.83	5.1%
Cost per Mile	\$12.70	\$1.87	579.1%	\$4.76	\$5.51	-13.6%
Miles per Ride	4.6	3.3	39.4%	3.1	2.5	24.0%

INDIVIDUAL PROVIDER - PROGRAM

12-Month Averages

Provider - Program	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	0	3,104	-100.0%	4,068	5,451	-25.4%
Monthly Cost	\$0	\$28,131	-100.0%	\$28,252	\$33,756	-16.3%
Monthly Vehicle Mile	0	18,117	-100.0%	13,100	19,764	-33.7%
New Riders This Month	0	155	-100.0%	74.8	237.5	-68.5%
Cost per Ride	N/A	\$9.06	N/A	\$6.95	\$6.19	12.3%
Cost per Mile	N/A	\$1.55	N/A	\$2.16	\$1.71	26.3%
Miles per Ride	N/A	5.8	N/A	3.2	3.6	-11.1%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	15	33	-54.5%	7	44	-84.1%
Monthly Cost	\$409	\$1,133	-63.9%	\$137	\$866	-84.2%
Monthly Vehicle Mile	37	84	-56.0%	20	86	-76.7%
New Riders This Month	0	0	N/A	0.6	1.0	-40.0%
Cost per Ride	\$27.29	\$34.32	-20.5%	\$20.29	\$19.83	2.3%
Cost per Mile	\$11.06	\$13.48	-18.0%	\$6.85	\$10.02	-31.6%
Miles per Ride	2.5	2.5	0.0%	3.0	2.0	50.0%
Gateway Shuttle						
Monthly Rides	130	141	-7.8%	157	189	-16.9%
Monthly Cost	\$1,200	\$651	84.3%	\$890	\$767	16.0%
Monthly Vehicle Mile	179	183	-2.2%	221	244	-9.4%
New Riders This Month	6	1	500.0%	5.6	6.3	-11.1%
Cost per Ride	\$9.23	\$4.62	99.8%	\$5.66	\$4.06	39.4%
Cost per Mile	\$6.71	\$3.56	88.5%	\$4.02	\$3.14	28.0%
Miles per Ride	1.4	1.3	7.7%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	568	577	-1.6%	530	545	-2.8%
Monthly Cost	\$6,015	\$5,870	2.5%	\$6,399	\$6,347	0.8%
Monthly Vehicle Mile	1,393	1,609	-13.4%	1,595	1,365	16.8%
New Riders This Month	7	3	133.3%	13.9	12.8	8.6%
Cost per Ride	\$10.59	\$10.17	4.1%	\$12.08	\$11.66	3.6%
Cost per Mile	\$4.32	\$3.65	18.4%	\$4.01	\$4.65	-13.8%
Miles per Ride	2.5	2.8	-10.7%	3.0	2.5	20.0%
Multnomah Co. ADS Premium						
Monthly Rides	10	0	N/A	2	3	-33.3%
Monthly Cost	\$44	\$0	N/A	\$11	\$33	-66.7%
Monthly Vehicle Mile	175	0	N/A	45	18	150.0%
New Riders This Month	1	0	N/A	0.3	0.6	-50.0%
Cost per Ride	\$4.45	N/A	N/A	\$4.88	\$9.74	-49.9%
Cost per Mile	\$0.25	N/A	N/A	\$0.23	\$1.87	-87.7%
Miles per Ride	17.5	N/A	N/A	20.9	5.2	301.9%
N/NE Shuttle						
Monthly Ride	1,051	922	14.0%	834	454	83.7%
Monthly Cost	\$27,422	\$14,261	92.3%	\$19,949	\$14,603	36.6%
Monthly Vehicle Mile	3,686	2,711	36.0%	3,038	1,183	156.8%
New Riders This Month	45	62	-27.4%	48.9	19.6	149.5%
Cost per Ride	\$26.09	\$15.47	68.6%	\$23.93	\$32.15	-25.6%
Cost per Mile	\$7.44	\$5.26	41.4%	\$6.57	\$12.34	-46.8%
Miles per Ride	3.5	2.9	20.7%	3.6	2.6	38.5%
STF Service						
Monthly Ride	604	510	18.4%	658	716	-8.1%
Monthly Cost	\$16,666	\$12,079	38.0%	\$18,330	\$18,035	1.6%
Monthly Vehicle Mile	3,639	2,614	39.2%	4,061	3,709	9.5%
New Riders This Month	43	42	2.4%	58.7	55.1	6.5%
Cost per Ride	\$27.59	\$23.69	16.5%	\$27.88	\$25.19	10.7%
Cost per Mile	\$4.58	\$4.62	-0.9%	\$4.51	\$4.86	-7.2%
Miles per Ride	6.0	5.1	17.6%	6.2	5.2	19.2%
TriMet Service						
Monthly Ride	650	984	-33.9%	694	903	-23.1%
Monthly Cost	\$7,474	\$9,770	-23.5%	\$8,499	\$7,221	17.7%
Monthly Vehicle Mile	2,952	5,799	-49.1%	3,641	5,414	-32.7%
New Riders This Month	33	51	-35.3%	40.1	51.7	-22.4%
Cost per Ride	\$11.50	\$9.93	15.8%	\$12.25	\$8.00	53.1%
Cost per Mile	\$2.53	\$1.68	50.6%	\$2.33	\$1.33	75.2%
Miles per Ride	4.5	5.9	-23.7%	5.2	6.0	-13.3%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	363	397	-8.6%	329	388	-15.2%
Monthly Cost	\$10,663	\$7,711	38.3%	\$5,990	\$7,427	-19.3%
Monthly Vehicle Mile	1,132	1,117	1.3%	800	1,061	-24.6%
New Riders This Month	40	24	66.7%	25.8	26.3	-1.9%
Cost per Ride	\$29.37	\$19.42	51.2%	\$18.24	\$19.14	-4.7%
Cost per Mile	\$9.42	\$6.90	36.5%	\$7.48	\$7.00	6.9%
Miles per Ride	3.1	2.8	10.7%	2.4	2.7	-11.1%
SW Shuttle Service						
Monthly Rides	73	73	0.0%	71	73	-2.7%
Monthly Cost	\$1,796	\$971	85.0%	\$1,967	\$963	104.3%
Monthly Vehicle Mile	124	140	-11.4%	126	144	-12.5%
New Riders This Month	1	1	0.0%	1.4	2.8	-50.0%
Cost per Rider	\$24.61	\$13.30	85.0%	\$27.76	\$13.19	110.5%
Cost per Mile	\$14.49	\$6.94	108.8%	\$15.58	\$6.67	133.6%
Miles per Ride	1.7	1.9	-10.5%	1.8	2.0	-10.0%
Downtown RideAbout(1)						
Monthly Rides	0	189	-100.0%	30	156	-80.8%
Monthly Cost	\$0	\$656	-100.0%	\$146	\$647	-77.4%
Monthly Vehicle Mile	0	151	-100.0%	23	107	-78.5%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	\$3.47	N/A	\$4.86	\$4.16	16.8%
Cost per Mile	N/A	\$4.34	N/A	\$6.23	\$6.04	3.1%
Miles per Ride	N/A	0.8	N/A	0.8	0.7	14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	120	85	41.2%	128	59	116.9%
Monthly Cost	\$388	\$31	1151.6%	\$552	\$452	22.1%
Monthly Vehicle Mile	52	63	-17.5%	85	52	63.5%
New Riders This Month	0	0	N/A	0.2	0.7	-71.4%
Cost per Ride	\$3.24	\$0.37	775.7%	\$4.31	\$7.69	-44.0%
Cost per Mile	\$7.47	\$0.50	1394.0%	\$6.50	\$8.71	-25.4%
Miles per Ride	0.4	0.7	-42.9%	0.7	0.9	-22.2%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	3.1	-33.3%
Monthly Cost	\$0	\$0	N/A	\$12	\$20	-40.0%
Monthly Vehicle Mile	0	0	N/A	13	22	-40.9%
New Riders This Month	0	0	N/A	0.7	0.6	16.7%
Cost per Ride	N/A	N/A	N/A	\$6.07	\$6.35	-4.4%
Cost per Mile	N/A	N/A	N/A	\$0.87	\$0.89	-2.2%
Miles per Ride	N/A	N/A	N/A	7.0	7.1	-1.4%
STF Discretionary						
Monthly Rides	833	632	31.8%	604	613	-1.5%
Monthly Cost	\$13,474	\$15,417	-12.6%	\$13,572	\$13,340	1.7%
Monthly Vehicle Mile	2,932	2,543	15.3%	2,306	2,373	-2.8%
New Riders This Month	38	36	5.6%	34.0	30.2	12.6%
Cost per Ride	\$16.17	\$24.39	-33.7%	\$22.48	\$21.77	3.3%
Cost per Mile	\$4.60	\$6.06	-24.1%	\$5.88	\$5.62	4.6%
Miles per Ride	3.5	4.0	-12.5%	3.8	3.9	-2.6%
STF Service						
Monthly Rides	555	439	26.4%	413	426	-3.1%
Monthly Cost	\$9,788	\$16,041	-39.0%	\$9,717	\$11,957	-18.7%
Monthly Vehicle Mile	1,889	1,824	3.6%	1,698	1,794	-5.4%
New Riders This Month	31	36	-13.9%	27.5	29.0	-5.2%
Cost per Ride	\$17.64	\$36.54	-51.7%	\$23.53	\$28.08	-16.2%
Cost per Mile	\$5.18	\$8.79	-41.1%	\$5.72	\$6.67	-14.2%
Miles per Ride	3.4	4.2	-19.0%	4.1	4.2	-2.4%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
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Multnomah Co. ADS Premium

Monthly Ride	1	0	N/A	1	7	-92.3%
Monthly Cost	\$31	\$1	5100.0%	\$55	\$429	-87.2%
Monthly Vehicle Mile	13	0	N/A	4	74	-94.6%
New Riders This Month	1	0	N/A	0	1	-100.0%
Cost per Ride	\$31.24	N/A	N/A	\$110.98	\$65.93	68.3%
Cost per Mile	\$2.40	N/A	N/A	\$13.06	\$5.82	124.4%
Miles per Ride	13.0	N/A	N/A	8.5	11.3	-24.8%

STF Service

Monthly Ride	239	572	-58.2%	391	339	15.0%
Monthly Cost	\$9,209	\$24,970	-63.1%	\$15,531	\$14,790	5.0%
Monthly Vehicle Mile	1,797	4,296	-58.2%	2,742	2,868	-4.4%
New Riders This Month	24	84	-71.4%	62	56	10.7%
Cost per Ride	\$38.53	\$43.65	-11.7%	\$39.75	\$43.57	-8.8%
Cost per Mile	\$5.12	\$5.81	-11.9%	\$5.66	\$5.16	9.7%
Miles per Ride	7.5	7.5	0.0%	7.0	8.4	-16.7%

Title XIX Non Medical

Monthly Ride	0	1	-100.0%	0	1	-70.0%
Monthly Cost	\$1	\$0	N/A	\$31	\$5	520.0%
Monthly Vehicle Mile	0	13	-100.0%	3	8	-62.5%
New Riders This Month	0	1	-100.0%	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$94.38	\$4.66	1925.3%
Cost per Mile	N/A	N/A	N/A	\$9.44	\$0.56	1585.7%
Miles per Ride	N/A	N/A	N/A	10.0	8.3	20.5%

Downtown RideAbout

Monthly Ride	250	0	N/A	134	9	1409.0%
Monthly Cost	\$3,197	\$0	N/A	\$1,632	\$821	98.8%
Monthly Vehicle Mile	177	0	N/A	93	106	-12.3%
New Riders This Month	39	0	N/A	6	0	N/A
Cost per Ride	\$12.79	N/A	N/A	\$12.16	\$92.11	-86.8%
Cost per Mile	\$18.06	N/A	N/A	\$17.60	\$7.75	127.1%
Miles per Ride	0.7	N/A	N/A	0.7	11.9	-94.1%

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	131	86	52.3%	83	47	76.6%
Monthly Cost	\$4,000	\$2,304	73.6%	\$2,443	\$1,360	79.6%
Monthly Vehicle Mile	964	560	72.1%	586	292	100.7%
New Riders This Month	6	6	0.0%	4	3	33.3%
Cost per Ride	\$30.53	\$26.80	13.9%	\$29.40	\$28.93	1.6%
Cost per Mile	\$4.15	\$4.12	0.7%	\$4.17	\$4.66	-10.5%
Miles per Ride	7.4	6.5	13.8%	7.0	6.2	12.9%
STF Service						
Monthly Rides	561	706	-20.5%	560	602	-7.0%
Monthly Cost	\$11,503	\$17,767	-35.3%	\$13,557	\$12,242	10.7%
Monthly Vehicle Mile	2,682	3,231	-17.0%	2,925	2,548	14.8%
New Riders This Month	15	22	-31.8%	26	23	13.0%
Cost per Ride	\$20.50	\$25.17	-18.6%	\$24.19	\$20.32	19.0%
Cost per Mile	\$4.29	\$5.50	-22.0%	\$4.64	\$4.80	-3.3%
Miles per Ride	4.8	4.6	4.3%	5.2	4.2	23.8%
Title XIX Non Medical						
Monthly Rides	25	0	N/A	3	0	N/A
Monthly Cost	\$476	(\$6)	-8033.3%	\$100	\$43	132.6%
Monthly Vehicle Mile	291	0	N/A	34	1	3300.0%
New Riders This Month	7	0	N/A	1	0	N/A
Cost per Ride	\$19.05	\$0.00	N/A	\$29.96	\$173.67	-82.7%
Cost per Mile	\$1.64	\$0.00	N/A	\$2.91	\$37.21	-92.2%
Miles per Ride	11.6	0.0	N/A	10.3	4.7	119.1%
Veterans Volunteers						
Monthly Rides	191	187	2.1%	191	194	-1.5%
Monthly Cost	\$1,692	\$1,960	-13.7%	\$1,727	\$2,333	-26.0%
Monthly Vehicle Mile	2,904	2,977	-2.5%	2,836	3,161	-10.3%
New Riders This Month	5	2	150.0%	6	8	-25.0%
Cost per Ride	\$8.86	\$10.48	-15.5%	\$0.61	\$12.01	-24.6%
Cost per Mile	\$0.58	\$0.66	-11.5%	\$9.06	\$0.74	-17.6%
Miles per Ride	15.2	15.9	-4.5%	14.9	16.3	-8.6%
Wa Co DAVS						
Monthly Rides	3	0	N/A	3	1	200.0%
Monthly Cost	\$85	\$53	60.4%	\$99	\$31	219.4%
Monthly Vehicle Mile	45	0	N/A	22	3	633.3%
New Riders This Month	2	0	N/A	1	0	N/A
Cost per Ride	\$28.28	N/A	N/A	\$33.91	\$40.89	-17.1%
Cost per Mile	\$1.89	N/A	N/A	\$4.50	\$10.82	-58.4%
Miles per Ride	15.0	N/A	N/A	7.5	3.8	97.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	990	-100.0%	479	669	-28.4%
Monthly Cost	\$0	\$3,729	-100.0%	\$2,193	\$4,136	-47.0%
Monthly Vehicle Mile	0	1,784	-100.0%	750	2,198	-65.9%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$3.77	N/A	\$4.58	\$6.18	-25.9%
Cost per Mile	N/A	\$2.09	N/A	\$2.92	\$1.88	55.3%
Miles per Ride	N/A	1.8	N/A	1.6	3.3	-51.5%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	78	102	-23.5%	111	109	1.8%
Monthly Cost	\$912	\$1,371	-33.5%	\$1,665	\$1,231	35.3%
Monthly Vehicle Mile	615	811	-24.2%	803	858	-6.4%
New Riders This Month	15	18	-16.7%	21.3	16.1	32.3%
Cost per Ride	\$11.70	\$13.44	-12.9%	\$15.01	\$11.31	32.7%
Cost per Mile	\$1.48	\$1.69	-12.4%	\$2.07	\$1.44	43.8%
Miles per Ride	7.9	8.0	-1.3%	7.2	7.9	-8.9%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,433	1,108	29.3%	1,231	1,125	9.4%
Monthly Cost	\$2,259	\$3,177	-28.9%	\$3,195	\$3,723	-14.2%
Monthly Vehicle Mile	1,187	1,619	-26.7%	1,644	1,971	-16.6%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.58	\$2.87	-44.9%	\$2.60	\$3.31	-21.5%
Cost per Mile	\$1.90	\$1.96	-3.1%	\$1.94	\$1.89	2.6%
Miles per Ride	0.8	1.5	-46.7%	1.3	1.8	-27.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	823	-100.0%	486	727	-33.1%
Monthly Cost	\$0	\$759	-100.0%	\$551	\$783	-29.6%
Monthly Vehicle Mile	0	548	-100.0%	323	484	-33.3%
New Rider This Month	0	1	-100.0%	0.0	0.2	-100.0%
Cost per Ride	N/A	\$0.92	N/A	\$1.14	\$1.08	5.6%
Cost per Mile	N/A	\$1.39	N/A	\$1.71	\$1.62	5.6%
Miles per Ride	N/A	0.7	N/A	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	11,215	10,213	9.8%	9,613	8,901	8.0%
Monthly Cost	\$275,104	\$256,299	7.3%	\$261,014	\$257,552	1.3%
Monthly Vehicle Mile	33,825	52,740	-35.9%	42,686	41,967	1.7%
New Riders This Month	48	31	54.8%	147.5	130.5	13.0%
Cost per Ride	\$24.53	\$25.10	-2.3%	\$27.15	\$28.93	-6.2%
Cost per Mile	\$8.13	\$4.86	67.3%	\$6.11	\$6.14	-0.5%
Miles per Ride	3.0	5.2	-42.3%	4.4	4.7	-6.4%
Tualatin Valley Workshop						
Monthly Rides	0	214	-100.0%	201	116	73.3%
Monthly Cost	\$0	\$1,167	-100.0%	\$1,579	\$4,013	-60.7%
Monthly Vehicle Mile	0	824	-100.0%	953	750	27.1%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$5.45	N/A	\$7.85	\$34.64	-77.3%
Cost per Mile	N/A	\$1.42	N/A	\$1.66	\$5.35	-69.0%
Miles per Ride	N/A	3.9	N/A	4.7	6.5	-27.7%
West Linn						
Monthly Ride	0	70	-100.0%	63	47	34.0%
Monthly Cost	\$0	\$332	-100.0%	\$237	\$270	-12.2%
Monthly Vehicle Mile	0	170	-100.0%	104	74	40.5%
New Riders This Month	0	0	N/A	1.1	0.0	N/A
Cost per Ride	N/A	\$4.74	N/A	\$3.78	\$5.71	-33.8%
Cost per Mile	N/A	\$1.95	N/A	\$2.29	\$3.66	-37.4%
Miles per Ride	N/A	2.4	N/A	1.7	1.6	6.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Oct 2018	Oct 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,384	5,431	17.5%	4,897	4,825	1.5%
Monthly Cost	\$56,880	\$39,897	42.6%	\$44,754	\$37,612	19.0%
Monthly Vehicle Miles	18,013	20,111	-10.4%	14,390	12,843	12.0%
On-Time Performance	100.0%	99.9%	0.0%	99.9%	99.7%	0.2%
Cost per Ride	\$8.91	\$7.35	21.2%	\$9.14	\$7.79	17.3%
Cost per Mile	\$3.16	\$1.98	59.6%	\$3.11	\$2.93	6.1%
Miles per Roadcall	18,013	20,111	-10.4%	14,390	12,843	12.0%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,464	1,524	-3.9%	1,422	1,348	5.5%
Monthly Cost	\$34,439	\$32,007	7.6%	\$30,103	\$33,220	-9.4%
Monthly Vehicle Miles	6,198	5,979	3.7%	5,617	5,725	-1.9%
On-Time Performance	91.0%	99.9%	-8.9%	97.4%	99.7%	-2.3%
Cost per Ride	\$23.52	\$21.00	12.0%	\$21.17	\$24.65	-14.1%
Cost per Mile	\$5.56	\$5.35	3.9%	\$5.36	\$5.80	-7.6%
Miles per Roadcall	6,198	5,979	3.7%	5,617	5,725	-1.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,744	8,196	6.7%	7,593	8,002	-5.1%
Monthly Cost	\$57,689	\$55,836	3.3%	\$53,313	\$51,142	4.2%
Monthly Vehicle Miles	23,257	22,878	1.7%	21,789	21,481	1.4%
On-Time Performance	97.0%	97.0%	0.0%	95.7%	97.1%	-1.4%
Cost per Ride	\$6.60	\$6.81	-3.1%	\$7.02	\$6.39	9.9%
Cost per Mile	\$2.48	\$2.44	1.6%	\$2.45	\$2.38	2.9%
Miles per Roadcall	23,257	7,626	205.0%	21,789	21,481	1.4%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,163	10,002	-8.4%	9,424	9,136	3.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,801	22,744	0.3%	21,923	21,587	1.6%
On-Time Performance	98.6%	99.9%	-1.3%	96.7%	98.7%	-2.0%
Cost per Ride	\$7.09	\$6.50	9.1%	\$6.90	\$7.11	-3.0%
Cost per Mile	\$2.85	\$2.86	-0.3%	\$2.96	\$3.01	-1.7%
Miles per Roadcall	22,801	11,372	100.5%	21,923	21,587	1.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,343	1,166	15.2%	1,288	1,146	12.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,624	7,963	-4.3%	7,096	7,292	-2.7%
On-Time Performance	96.0%	97.2%	-1.2%	94.9%	96.1%	-1.2%
Cost per Ride	\$14.89	\$17.15	-13.2%	\$15.53	\$17.45	-11.0%
Cost per Mile	\$2.62	\$2.51	4.4%	\$2.82	\$2.74	2.9%
Miles per Roadcall	7,624	7,963	-4.3%	7,096	7,292	-2.7%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	28,915	20,800	39.0%	21,995	22,299	-1.4%
Monthly Cost	\$359,202	\$320,684	12.0%	\$337,421	\$327,278	3.1%
Monthly Vehicle Miles	54,812	45,279	21.1%	48,034	45,581	5.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.42	\$15.42	-19.5%	\$15.34	\$14.68	4.5%
Cost per Mile	\$6.55	\$7.08	-7.5%	\$7.02	\$7.18	-2.2%
Miles per Roadcall	54,812	45,279	21.1%	48,034	45,581	5.4%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,470	1,764	-16.7%	1,680	2,167	-22.5%
Monthly Cost	\$63,389	\$61,555	3.0%	\$89,412	\$58,169	53.7%
Monthly Vehicle Miles	5,870	9,012	-34.9%	5,370	6,428	-16.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.12	\$34.90	23.6%	\$53.21	\$26.84	98.2%
Cost per Mile	\$10.80	\$6.83	58.1%	\$16.65	\$9.05	84.0%
Miles per Roadcall	5,870	9,012	-34.9%	5,370	6,428	-16.5%

RideWise Performance Report - October 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	19	92	4,784	\$159,402.88		
One-on-one travel training general trips	10	23	1,196	\$39,850.72		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training			0	\$0.00		
Subtotal	29	115	5,980	\$199,253.60		
Group travel training with schools	22		80	\$2,677.06		
Group travel training general	85		310	\$10,343.19		
Riders Club participants	27					
Subtotal	134		391	\$13,020.26		
Total	163	115	6,371	\$212,273.86		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	3					
Transitional staff support only	1					
Transitional staff support and pass plan	129	451	80	387	4,695	2,383
Total	133					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$41,335.21					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	50.00					
Value of volunteer hours monthly	\$1,234.50					
Value of transitional staff hours monthly	\$70,203.18					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	95	555	28,860	\$961,615.20		
One-on-one travel training general trips	64	206	10,712	\$356,923.84		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	159	761		\$1,318,539.04		
Group travel training with schools	343	0	1,253	\$41,737.83		
Group travel training general	325	29	1,187	\$39,547.51		
Riders Club participants	215	0	0	\$0.00		
Subtotal	883		2,440	\$81,285.34		
Total	1,042	761	2,440	\$1,399,824.38		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	19	0	0	0	0	0
Transitional staff support only	15	0	0	0	0	0
Transitional staff support and pass plan	643	1,684	253	1,419	15,704	8,999
Total	677					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$260,754.54					
Annual cost avoidance of trips	\$1,399,824.38					
Total cost avoidance	\$1,139,069.84					
Total trainer hours annual	4,506					
Ride Ambassador hours annual	415					
Value of volunteer hours annual	\$10,240.18					
Value of transitional staff hours annual	\$265,097.28					