
DATE: DECEMBER 2018

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D. As of December 2018, the monthly average ridership for E&D services decreased very slightly by 0.2% compared to the previous year. On a number of programs (Mary's Woods, Albertina Kerr, Dahlia) declines in ridership can be attributed to programs having ended or that are currently being phased out. Notable increases in ridership occurred with some E&D programs, particularly Villages NW (121%) and RC Tualatin (233%).
2. Total costs. As of December 2018, monthly average costs increased by 1.0% (+\$6,314) for Ride Connection's network of E&D services compared to the previous year. The increase in costs is primarily attributed to SPD Service (+\$6,055), N/NE Portland (+\$6,764) and Central Beaverton (+\$5,074) RideAbouts. All of these programs saw increases in ridership as well.
3. The network Cost Per Trip (CPT). As of December 2018, the average network Cost per Trip (CPT) increased slightly to \$18.70 compared to the previous year (\$18.48).

RIDEWISE

1. Service Delivery Analysis. A total of 45 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 16 persons successfully exited out of the one-on-one travel training, five of whom were prior participants, returned to learn a new route. There was a 27.3% increase in successful customer over the same time period last year.
3. Under the age of 60, a total of 12 persons successfully exited out of one-on-one travel training with an average of 12.9 training hours per person.

4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of five events was held:
 - RideWise presented to a group at the Portland office of Easter Seals Latino Connection program about transportation options and TriMet's Hop Fastpass.
 - RideWise met with Charity Murphy at McCarthy Employment Northwest about their job development program and how to work together.
 - RideWise met with staff from TriMet's Hop Fastpass program about our previous partnership and possibilities for the future.
 - RideWise met with staff through the Institute on Development and Disability at Oregon Health Science University.
 - RideWise presented to staff at Independence Northwest.
5. Ride Ambassador Program. 31.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported three Rider's Club activities with 14 participants.
7. Referral Sources. There were 29 referrals in December 2018. Five referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and two referrals were the result of our travel options counseling efforts.
8. School Program. 421 students received training during the month of December. There were 3,693 trips taken as a group and 245 one-on-one trips. 195 teachers and support staff reported 1,454 hours of training.

SANDY AREA METRO (SAM)

1. In December, transit staff ordered two new low-floor 35' Gillig transit vehicles. Additionally, a Request For Quotes (RFQ) for two new STAR vehicles was also released. The results of those RFQs will be available in January 2019. In January 2019, one more RFQ will be released for a low-floor vehicle to replace vehicle #21 in the Sandy Transit fleet. This vehicle primarily operates the Estacada route and has reached its useful life.

2. Transit staff presented a new Transit Asset Maintenance System (TAMS) to Council in December, highlighting the importance of maintenance and capital planning to keep the Sandy fleet in a “State of Good Repair” as outlined by Oregon Department of Transportation. Replacing vehicles, which are past their useful life such as these two new Gillig and STAR vehicles, is vital for a safe and efficient public transit service.
3. SAM provided a total of 9,105 rides in December. SAM fixed routes experienced a 10.3% reduction as compared to last December. Similar to last month, there is a significant drop in SAM Gresham rides. We are exploring the possibility of inaccurate counting due to the drivers currently using the new tablets, paper and pencils. As of January 2019, we will begin using only tablets for passenger counts.
4. Estacada route increased by 9.7%. Once again this month, the in-town dial-a-ride (STAR) increased by 18% and the Shopper Shuttle increased by 61.1%

Program	FY2017 Ridership	FY2018 Ridership	% Increase (Decrease)
STAR Dial-A-Ride	1,013	1,195	18.0%
Shopper Shuttle	416	670	61.1%
Elderly and Disabled	79	72	(8.9%)
Estacada Deviated Route	431	473	9.7%

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART’s Out-of-Town Dial-a-Ride in December was slightly higher over the same time last year. ADA Paratransit was up significantly and may be attributed to marketing and mild weather. The graph below provides the salient points between last year and the same time period this year:

	2017	2018
ADA Paratransit	270	509
Wheel Chair Trips	73	88
Out-of-Town DAR	179	231
Total Riders	522	828

2. Each year, SMART hosts the Holiday Light Drives for three evenings. Residents board a SMART bus to the Portland International Raceway to see “Winter Wonderland,” a spectacular light show featuring thousands of colorful displays. Three dates were offered with limited seating. Reservations were required and the rides were free. We asked each participant to bring a pair of new socks to be donated to Wilsonville Community Sharing.
3. Wilsonville City Council approved the electric bus design. This image is the final rendering that art students from Wilsonville High School and Arts and Technology High School created specifically for the two new Proterra electric buses. These are due to arrive in early 2019.

CANBY AREA TRANSIT (CAT)

1. During the month of December, total CAT ridership was up by 10.26% as compared to December of 2018. During the same period Demand Responsive trips were down by 4.36% and fixed-route was up by 14.53%.
2. Since the addition (in April 2018) of nine service hours per day to Route 99X, and an increase in the span of service by two hours per day, fixed-route ridership was up by 11.8%. This service improvement was recommended by the CAT Transit Master Plan.
3. The new midday service between Wilsonville and Canby, which started in June of 2018, provided 117 midday rides in the month of December. This service is operated by SMART via an IGA between the two Cities.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down by almost 400 riders from December 2017 for three days in a row due to tree trimming on Highway 213 between Mulino and Molalla. Flaggers around the tree trimming caused delays for our commuter routes for Canby and Clackamas Community College.
2. Despite a slight dip in overall ridership, Elderly & Disabled ridership was up approximately 6% from the previous year.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Dec 18	Dec 17	% Change	FY19-TD	FY18-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	75,450	79,400	-5.0%	83,662	85,390	-2.0%
Bus-Frequent Service*	<u>90,500</u>	<u>90,100</u>	0.4%	<u>96,162</u>	<u>95,130</u>	1.1%
Subtotal All Bus	165,950	169,500	-2.1%	179,823	180,520	-0.4%
MAX	110,920	112,200	-1.1%	121,183	121,040	0.1%
Commuter Rail	<u>1,460</u>	<u>1,550</u>	-5.8%	<u>1,572</u>	<u>1,680</u>	-6.4%
Fixed Route Total	278,330	283,200	-1.7%	302,578	303,240	-0.2%
<u>Paratransit</u>						
LIFT& Cabs	3,211	3,390	-5.3%	3,333	3,470	-3.9%
System Total	281,541	286,540	-1.7%	305,911	306,710	-0.3%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	437,700	460,400	-4.9%	483,774	493,987	-2.1%
Bus-Frequent Service*	<u>564,000</u>	<u>559,300</u>	0.8%	<u>596,350</u>	<u>589,795</u>	1.1%
Subtotal All Bus	1,001,700	1,019,700	-1.8%	1,080,124	1,083,782	-0.3%
MAX	696,400	702,600	-0.9%	754,303	753,605	0.1%
Commuter Rail	<u>7,300</u>	<u>7,750</u>	-5.8%	<u>7,858</u>	<u>8,396</u>	-6.4%
Fixed Route Total	1,705,400	1,729,970	-1.4%	1,842,286	1,845,783	-0.2%
Frequent Bus % of Total Bus	56.3%	54.8%	1.5%	55.2%	54.4%	0.8%
<u>Paratransit</u>						
LIFT & Cabs	18,373	19,130	-4.0%	18,960	19,602	-3.3%
System Total	1,723,773	1,749,100	-1.4%	1,861,246	1,865,385	-0.2%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$5.48	\$4.88	12.30%	\$4.75	\$4.28	10.98%
Bus-Frequent Service*	\$3.89	\$3.51	10.83%	\$3.43	\$3.12	9.94%
Subtotal All Bus	\$4.57	\$4.12	10.92%	\$4.02	\$3.64	10.44%
MAX	\$3.67	\$3.05	20.33%	\$3.15	\$2.72	15.81%
Commuter Rail	\$17.18	\$20.37	-15.66%	\$17.29	\$16.69	3.59%
Fixed Route Total	\$4.26	\$3.75	13.60%	\$3.71	\$3.32	11.75%
<u>Paratransit</u>						
LIFT & Cabs	\$39.98	\$39.38	1.52%	\$39.09	\$37.87	3.22%
System Total	\$4.63	\$4.13	12.11%	\$4.07	\$3.68	10.60%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,254,440	4,326,840	-1.7%	4,727,261	4,784,355	-1.2%
Monthly Cost	\$19,457,511	\$17,828,902	9.1%	\$18,831,848	\$16,870,579	11.6%
Monthly Vehicle Mile	2,167,238	2,060,690	5.2%	2,131,187	2,058,717	3.5%
On-Time Performance	88.2%	86.8%	1.4%	86.5%	82.9%	3.6%
Cost per Ride	\$4.57	\$4.12	10.9%	\$3.98	\$3.53	12.7%
Cost per Mile	\$8.98	\$8.65	3.8%	\$8.84	\$8.19	7.9%
Miles per Roadcall	14,844	16,226	-8.5%	14,368	12,170	18.1%
Light Rail (MAX)						
Monthly Rides	2,987,750	3,013,810	-0.9%	3,246,095	3,264,468	-0.6%
Monthly Cost	\$10,965,384	\$9,177,112	19.5%	\$10,270,171	\$9,001,483	14.1%
Monthly Vehicle Mile	391,556	386,566	1.3%	384,097	375,353	2.3%
On-Time Performance	89.2%	89.0%	0.2%	89.2%	86.7%	2.5%
Cost per Ride	\$3.67	\$3.05	20.3%	\$3.16	\$2.76	14.5%
Cost per Mile	\$28.00	\$23.74	17.9%	\$26.74	\$23.98	11.5%
Miles per Roadcall	6,526	5,522	18.2%	6,041	4,113	46.9%
Commuter Rail (WES)						
Monthly Rides	30,660	31,000	-1.1%	33,672	36,098	-6.7%
Monthly Costs	\$526,617	\$631,553	-16.6%	\$621,252	\$585,319	6.1%
Monthly Vehicle Mile	7,938	9,379	-15.4%	9,821	9,859	-0.4%
On Time Performance	84.4%	93.9%	-9.5%	92.7%	95.3%	-2.6%
Cost per Ride	\$17.18	\$20.37	-15.7%	\$18.45	\$16.21	13.8%
Cost per Mile	\$66.34	\$67.34	-1.5%	\$63.26	\$59.37	6.6%
Miles per Roadcall	7,938	3,126	153.9%	14,731	5,634	161.5%
Paratransit LIFT and Cab						
Monthly Rides	76,965	79,726	-3.5%	83,012	83,870	-1.0%
Monthly Cost	\$3,076,691	\$3,139,415	-2.0%	\$3,168,212	\$3,105,458	2.0%
Monthly Vehicle Mile	622,611	653,434	-4.7%	675,363	705,624	-4.3%
On-Time Performance	89.3%	90.1%	-0.8%	91.2%	90.1%	1.1%
Cost per Ride	\$39.98	\$39.38	1.5%	\$38.17	\$37.03	3.1%
Cost per Mile	\$4.94	\$4.80	2.9%	\$4.69	\$4.40	6.6%
Miles per Roadcall	5,660	5,585	1.3%	6,531	7,122	-8.3%

RIDE CONNECTION*	Dec 2018	Dec 2017	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	29,258	31,930	-8.4%	33,845	33,914	-0.2%
Monthly Cost	\$559,030	\$622,803	-10.2%	\$632,999	\$626,685	1.0%
Monthly Vehicle Mile	115,405	142,053	-18.8%	142,488	156,239	-8.8%
New Riders This Month	804	843	-4.6%	1,324.4	1,178.3	12.4%
Cost per Ride	\$19.11	\$19.51	-2.1%	\$18.70	\$18.48	1.2%
Cost per Mile	\$4.84	\$4.38	10.5%	\$4.44	\$4.01	10.7%
Miles per Ride	3.9	4.4	-11.4%	4.2	4.6	-8.7%

*Exclude Rural Transit District Transportation

Monday, February 11, 2019

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	919	868	5.9%	969	760	27.5%
Monthly Cost	\$95	\$11,032	-99.1%	\$14,937	\$10,125	47.5%
Monthly Vehicle Mile	4,714	3,927	20.0%	5,065	4,057	24.8%
New Riders This Month	86	46	87.0%	76.6	35.8	114.0%
Cost per Ride	\$0.10	\$12.71	-99.2%	\$15.42	\$13.32	15.8%
Cost per Mile	\$0.02	\$2.81	-99.3%	\$2.95	\$2.50	18.0%
Miles per Ride	5.1	4.5	13.3%	5.2	5.3	-1.9%
King City Shuttle						
Monthly Rides	353	377	-6.4%	395	363	8.8%
Monthly Cost	\$3,888	\$7,641	-49.1%	\$9,285	\$7,008	32.5%
Monthly Vehicle Mile	1,647	1,763	-6.6%	2,041	1,587	28.6%
New Riders This Month	13	9	44.4%	14.8	11.4	29.8%
Cost per Ride	\$11.02	\$20.27	-45.6%	\$23.49	\$19.30	21.7%
Cost per Mile	\$2.36	\$4.33	-45.5%	\$4.55	\$4.41	3.2%
Miles per Ride	4.7	4.7	0.0%	5.2	4.4	18.2%
Title XIX Non Medical						
Monthly Rides	30	57	-47.4%	55	75	-26.7%
Monthly Cost	\$2,466	\$1,626	51.7%	\$2,006	\$1,795	11.8%
Monthly Vehicle Mile	278	547	-49.2%	634	726	-12.7%
New Riders This Month	3	5	-40.0%	6.8	8.7	-21.8%
Cost per Ride	\$82.19	\$28.53	188.1%	\$36.30	\$23.85	52.2%
Cost per Mile	\$8.87	\$2.97	198.7%	\$3.16	\$2.47	27.9%
Miles per Ride	9.3	9.6	-3.1%	11.5	9.7	18.6%
STF Service						
Monthly Rides	458	524	-12.6%	632	494	27.9%
Monthly Cost	\$11,889	\$11,473	3.6%	\$12,415	\$10,322	20.3%
Monthly Vehicle Mile	1,874	2,618	-28.4%	2,844	2,741	3.8%
New Riders This Month	20	57	-64.9%	62.3	33.5	86.0%
Cost per Ride	\$25.96	\$21.90	18.5%	\$19.66	\$20.88	-5.8%
Cost per Mile	\$6.34	\$4.38	44.7%	\$4.37	\$3.77	15.9%
Miles per Ride	4.1	5.0	-18.0%	4.5	5.5	-18.2%
TriMet Service						
Monthly Rides	137	156	-12.2%	172	145	18.6%
Monthly Cost	\$101	\$3,216	-96.9%	\$3,031	\$3,464	-12.5%
Monthly Vehicle Mile	714	1,215	-41.2%	900	1,466	-38.6%
New Riders This Month	15	16	-6.3%	17.0	13.6	25.0%
Cost per Ride	\$0.74	\$20.62	-96.4%	\$17.64	\$23.96	-26.4%
Cost per Mile	\$0.14	\$2.65	-94.7%	\$3.37	\$2.36	42.8%
Miles per Ride	5.2	7.8	-33.3%	5.2	10.1	-48.5%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	0	181	-100.0%	69	211	-67.3%
Monthly Cost	(\$650)	\$5,816	-111.2%	\$2,193	\$5,601	-60.8%
Monthly Vehicle Mile	0	652	-100.0%	233	678	-65.6%
New Riders This Month	0	2	-100.0%	2	5	-60.0%
Cost per Ride	N/A	\$32.13	N/A	\$31.71	\$26.59	19.3%
Cost per Mile	N/A	\$8.92	N/A	\$9.43	\$8.27	14.0%
Miles per Ride	N/A	3.6	N/A	3.4	3.2	6.3%
General Public						
Monthly Rides	778	855	-9.0%	918	933	-1.6%
Monthly Cost	\$21,503	\$22,168	-3.0%	\$24,991	\$23,776	5.1%
Monthly Vehicle Mile	6,197	6,271	-1.2%	7,322	7,747	-5.5%
New Riders This Month	13	5	160.0%	20	15	33.3%
Cost per Ride	\$27.64	\$25.93	6.6%	\$27.23	\$25.47	6.9%
Cost per Mile	\$3.47	\$3.54	-2.0%	\$3.41	\$3.07	11.1%
Miles per Ride	8.0	7.3	9.6%	8.0	8.3	-3.6%
Multnomah Co. ADS Premium						
Monthly Rides	227	93	144.1%	163	195	-16.4%
Monthly Cost	\$4,949	\$2,842	74.1%	\$4,094	\$4,769	-14.2%
Monthly Vehicle Mile	1,049	637	64.7%	885	970	-8.8%
New Riders This Month	15	1	1400.0%	12	14	-14.3%
Cost per Ride	\$21.80	\$30.56	-28.7%	\$25.12	\$24.42	2.9%
Cost per Mile	\$4.72	\$4.46	5.8%	\$4.63	\$4.92	-5.9%
Miles per Ride	4.6	6.8	-32.4%	5.4	5.0	8.0%
STF Service						
Monthly Rides	929	716	29.7%	765	845	-9.5%
Monthly Cost	\$18,745	\$19,334	-3.0%	\$21,388	\$19,439	10.0%
Monthly Vehicle Mile	5,632	4,311	30.6%	4,632	4,760	-2.7%
New Riders This Month	121	113	7.1%	130	143	-9.1%
Cost per Ride	\$20.18	\$27.00	-25.3%	\$27.95	\$23.00	21.5%
Cost per Mile	\$3.33	\$4.48	-25.7%	\$4.62	\$4.08	13.2%
Miles per Ride	6.1	6.0	1.7%	6.1	5.6	8.9%
Title XIX Non Medical						
Monthly Rides	1,647	1,516	8.6%	1,661	1,433	15.9%
Monthly Cost	\$36,553	\$33,332	9.7%	\$37,389	\$31,521	18.6%
Monthly Vehicle Mile	7,827	7,555	3.6%	8,563	7,519	13.9%
New Riders This Month	45	38	18.4%	84	57	47.4%
Cost per Ride	\$22.19	\$21.99	0.9%	\$22.50	\$22.00	2.3%
Cost per Mile	\$4.67	\$4.41	5.9%	\$4.37	\$4.19	4.3%
Miles per Ride	4.8	5.0	-4.0%	5.2	5.2	0.0%
Wa Co DAVS						
Monthly Rides	120	106	13.2%	126	111	13.5%
Monthly Cost	\$3,837	\$3,249	18.1%	\$3,848	\$3,254	18.3%
Monthly Vehicle Mile	921	759	21.3%	959	879	9.1%
New Riders This Month	15	10	50.0%	13	8	62.5%
Cost per Ride	\$31.98	\$30.65	4.3%	\$30.56	\$29.38	4.0%
Cost per Mile	\$4.17	\$4.28	-2.6%	\$4.01	\$3.70	8.4%
Miles per Ride	7.7	7.2	6.9%	7.6	7.9	-3.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	277	303	-8.6%	269	213	26.3%
Monthly Cost	\$2,424	\$2,424	0.0%	\$2,133	\$1,702	25.3%
Monthly Vehicle Mile	788	1,098	-28.2%	919	934	-1.6%
New Riders This Month	6	9	-33.3%	11.1	6.8	63.2%
Cost per Ride	\$8.75	\$8.00	9.4%	\$7.93	\$8.00	-0.9%
Cost per Mile	\$3.08	\$2.21	39.4%	\$2.32	\$1.82	27.5%
Miles per Ride	2.8	3.6	-22.2%	3.4	4.4	-22.7%
Estacada Senior Center						
Monthly Rides	205	242	-15.3%	195	236	-17.4%
Monthly Cost	\$1,691	\$1,815	-6.8%	\$1,448	\$1,784	-18.8%
Monthly Vehicle Mile	265	486	-45.5%	386	601	-35.8%
New Riders This Month	0	0	N/A	3.0	5.2	-42.3%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.42	\$7.56	-1.9%
Cost per Mile	\$6.38	\$3.73	71.0%	\$3.75	\$2.97	26.3%
Miles per Ride	1.3	2.0	-35.0%	2.0	2.5	-20.0%
Gladstone Senior Center						
Monthly Rides	149	211	-29.4%	214	202	5.9%
Monthly Cost	\$1,229	\$1,583	-22.3%	\$1,571	\$1,531	2.6%
Monthly Vehicle Mile	286	425	-32.7%	481	432	11.3%
New Riders This Month	11	3	266.7%	10.0	5.6	78.6%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.35	\$7.59	-3.2%
Cost per Mile	\$4.30	\$3.72	15.6%	\$3.27	\$3.54	-7.6%
Miles per Ride	1.9	2.0	-5.0%	2.3	2.1	9.5%
Hoodland Senior Center						
Monthly Rides	98	97	1.0%	138	130	6.2%
Monthly Cost	\$2,204	\$3,407	-35.3%	\$3,111	\$3,274	-5.0%
Monthly Vehicle Mile	987	1,519	-35.0%	1,587	1,429	11.1%
New Riders This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$22.49	\$35.13	-36.0%	\$22.54	\$25.25	-10.7%
Cost per Mile	\$2.23	\$2.24	-0.4%	\$1.96	\$2.29	-14.4%
Miles per Ride	10.1	15.7	-35.7%	11.5	11.0	4.5%
Lake Oswego Adult Comm. Center						
Monthly Rides	305	271	12.5%	366	270	35.6%
Monthly Cost	\$2,516	\$2,033	23.8%	\$2,659	\$2,028	31.1%
Monthly Vehicle Mile	863	1,376	-37.3%	945	948	-0.3%
New Riders This Month	3	0	N/A	10.4	4.8	116.7%
Cost per Ride	\$8.25	\$7.50	10.0%	\$7.27	\$7.50	-3.1%
Cost per Mile	\$2.92	\$1.48	97.3%	\$2.81	\$2.14	31.3%
Mile per Ride	2.8	5.1	-45.1%	2.6	3.5	-25.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	711	929	-23.5%	797	878	-9.2%
Monthly Cost	\$7,587	\$8,636	-12.1%	\$7,792	\$8,226	-5.3%
Monthly Vehicle Mile	1,537	2,606	-41.0%	1,953	2,430	-19.6%
New Riders This Month	20	15	33.3%	24.2	26.0	-6.9%
Cost per Ride	\$10.67	\$9.30	14.7%	\$9.77	\$9.37	4.3%
Cost per Mile	\$4.94	\$3.31	49.2%	\$3.99	\$3.38	18.0%
Miles per Ride	2.2	2.8	-21.4%	2.4	2.8	-14.3%
Molalla Senior Center						
Monthly Rides	294	360	-18.3%	442	353	25.2%
Monthly Cost	\$3,466	\$4,441	-21.9%	\$4,847	\$4,055	19.5%
Monthly Vehicle Mile	610	1,056	-42.2%	1,085	1,156	-6.1%
New Riders This Month	4	5	-20.0%	9.3	8.0	16.3%
Cost per Ride	\$11.79	\$12.34	-4.5%	\$10.96	\$11.49	-4.6%
Cost per Mile	\$5.68	\$4.21	34.9%	\$4.47	\$3.51	27.4%
Miles per Ride	2.1	2.9	-27.6%	2.5	3.3	-24.2%
Pioneer Senior Center						
Monthly Rides	463	531	-12.8%	709	625	13.4%
Monthly Cost	\$4,314	\$4,490	-3.9%	\$5,655	\$5,223	8.3%
Monthly Vehicle Mile	1,265	1,750	-27.7%	2,014	1,995	1.0%
New Riders This Month	12	10	20.0%	22.3	21.4	4.2%
Cost per Ride	\$9.32	\$8.45	10.3%	\$7.97	\$8.35	-4.6%
Cost per Mile	\$3.41	\$2.57	32.7%	\$2.81	\$2.62	7.3%
Miles per Ride	2.7	3.3	-18.2%	2.8	3.2	-12.5%
Sandy Senior Center						
Monthly Rides	214	264	-18.9%	254	245	3.7%
Monthly Cost	\$2,310	\$3,337	-30.8%	\$2,883	\$3,206	-10.1%
Monthly Vehicle Mile	971	1,091	-11.0%	1,568	1,555	0.8%
New Riders This Month	4	4	0.0%	9.6	10.1	-5.0%
Cost per Ride	\$10.79	\$12.64	-14.6%	\$11.35	\$13.11	-13.4%
Cost per Mile	\$2.38	\$3.06	-22.2%	\$1.84	\$2.06	-10.7%
Miles per Ride	4.5	4.1	9.8%	6.2	6.4	-3.1%
Transportation Reaching People						
Monthly Rides	1,683	1,442	16.7%	1,781	1,880	-5.3%
Monthly Cost	\$32,023	\$24,037	33.2%	\$29,823	\$25,331	17.7%
Monthly Vehicle Mile	11,004	9,002	22.2%	10,153	17,461	-41.9%
New Riders This Month	44	36	22.2%	62.6	59.1	5.9%
Cost per Ride	\$19.03	\$16.67	14.2%	\$16.74	\$13.47	24.3%
Cost per Mile	\$2.91	\$2.67	9.0%	\$2.94	\$1.45	102.8%
Miles per Ride	6.5	6.2	4.8%	5.7	9.3	-38.7%
Transp Reaching People-School/Work(1)						
Monthly Rides	37	64	-42.2%	48	115	-58.3%
Monthly Cost	\$984	\$961	2.4%	\$1,642	\$2,367	-30.6%
Monthly Vehicle Mile	374	289	29.4%	451	864	-47.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$26.58	\$15.01	77.1%	\$33.92	\$20.62	64.5%
Cost per Mile	\$2.63	\$3.32	-20.8%	\$3.64	\$2.74	32.8%
Miles per Ride	10.1	4.5	124.4%	9.3	7.5	24.0%

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	45	15	200.0%	83	23	260.9%
Monthly Cost	\$208	\$109	90.8%	\$510	\$195	161.5%
Monthly Vehicle Mile	108	70	54.3%	189	90	110.0%
New Riders This Month	0	0	N/A	2.5	0.6	316.7%
Cost per Ride	\$4.63	\$7.28	-36.4%	\$6.11	\$8.32	-26.6%
Cost per Mile	\$1.93	\$1.56	23.7%	\$2.70	\$2.17	24.4%
Miles per Ride	2.4	4.7	-48.9%	2.3	3.8	-39.5%
Multnomah Co. ADS Premium						
Monthly Rides	0	2	-100.0%	4	39	-89.7%
Monthly Cost	\$81	\$12	575.0%	\$63	\$51	23.5%
Monthly Vehicle Mile	0	5	-100.0%	28	83	-66.3%
New Riders This Month	0	0	N/A	0.6	1.3	-53.8%
Cost per Ride	N/A	\$6.00	N/A	\$14.28	\$1.32	981.8%
Cost per Mile	N/A	\$2.40	N/A	\$2.27	\$0.62	266.1%
Miles per Ride	N/A	2.5	N/A	6.3	2.1	200.0%
STF Discretionary						
Monthly Rides	344	481	-28.5%	462	575	-19.7%
Monthly Cost	\$170	\$12,474	-98.6%	\$7,776	\$12,903	-39.7%
Monthly Vehicle Mile	1,146	1,895	-39.5%	1,628	2,008	-18.9%
New Riders This Month	19	19	0.0%	36.8	41.0	-10.2%
Cost per Ride	\$0.49	\$25.93	-98.1%	\$16.82	\$22.43	-25.0%
Cost per Mile	\$0.15	\$6.58	-97.7%	\$4.78	\$6.43	-25.7%
Miles per Ride	3.3	3.9	-15.4%	3.5	3.5	0.0%
STF Service						
Monthly Rides	561	435	29.0%	577	329	75.4%
Monthly Cost	\$4,014	\$12,015	-66.6%	\$15,815	\$8,487	86.3%
Monthly Vehicle Mile	1,590	1,585	0.3%	2,017	1,150	75.4%
New Riders This Month	20	13	53.8%	39.5	21.7	82.0%
Cost per Ride	\$7.15	\$27.62	-74.1%	\$27.39	\$25.82	6.1%
Cost per Mile	\$2.52	\$7.58	-66.8%	\$7.84	\$7.38	6.2%
Miles per Ride	2.8	3.6	-22.2%	3.5	3.5	0.0%
TriMet Service						
Monthly Rides	2,313	2,302	0.5%	2,453	2,446	0.3%
Monthly Cost	\$8,784	\$5,757	52.6%	\$5,585	\$6,007	-7.0%
Monthly Vehicle Mile	4,638	4,892	-5.2%	5,123	5,346	-4.2%
New Riders This Month	7	13	-46.2%	27.0	27.8	-2.9%
Cost per Ride	\$3.80	\$2.50	52.0%	\$2.28	\$2.46	-7.3%
Cost per Mile	\$1.89	\$1.18	60.2%	\$1.09	\$1.12	-2.7%
Miles per Ride	2.0	2.1	-4.8%	2.1	2.2	-4.5%
Veterans Volunteers						
Monthly Rides	178	177	0.6%	175	135	29.6%
Monthly Cost	\$1,312	\$1,099	19.4%	\$1,076	\$828	30.0%
Monthly Vehicle Mile	1,994	1,805	10.5%	1,792	1,378	30.0%
New Riders This Month	10	12	-16.7%	13.1	13.4	-2.2%
Cost per Ride	\$7.37	\$6.21	18.7%	\$6.13	\$6.14	-0.2%
Cost per Mile	\$0.66	\$0.61	8.2%	\$0.60	\$0.60	0.0%
Miles per Ride	11.2	10.2	9.8%	10.2	10.2	0.0%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$0	\$0	N/A
David's Harp - STF Service						
Monthly Rides	135	227	-40.5%	252	184	37.0%
Monthly Cost	\$918	\$1,768	-48.1%	\$1,468	\$1,412	4.0%
Monthly Vehicle Mile	181	312	-42.0%	335	265	26.4%
New Riders This Month	4	2	100.0%	6.2	6.4	-3.1%
Cost per Ride	\$6.80	\$7.79	-12.7%	\$5.82	\$7.68	-24.2%
Cost per Mile	\$5.07	\$5.67	-10.6%	\$4.39	\$5.34	-17.8%
Miles per Ride	1.3	1.4	-7.1%	1.3	1.4	-7.1%
NW Pilot Project - STF Service						
Monthly Rides	0	160	-100.0%	49	170	-71.2%
Monthly Cost	\$0	\$14,048	-100.0%	\$3,592	\$13,842	-74.0%
Monthly Vehicle Mile	0	986	-100.0%	293	1,794	-83.7%
New Riders This Month	0	18	-100.0%	4.8	26.3	-81.7%
Cost per Ride	N/A	\$87.80	N/A	\$74.06	\$81.22	-8.8%
Cost per Mile	N/A	\$14.25	N/A	\$12.24	\$7.72	58.5%
Miles per Ride	N/A	6.2	N/A	6.0	10.5	-42.9%
Providence Elderplace - STF Service						
Monthly Rides	0	314	-100.0%	144	273	-47.3%
Monthly Cost	\$0	\$3,224	-100.0%	\$1,279	\$3,005	-57.4%
Monthly Vehicle Mile	0	1,105	-100.0%	483	949	-49.1%
New Riders This Month	0	64	-100.0%	15.3	55.0	-72.2%
Cost per Ride	N/A	\$10.27	N/A	\$8.88	\$11.02	-19.4%
Cost per Mile	N/A	\$2.92	N/A	\$2.65	\$3.17	-16.4%
Miles per Ride	N/A	3.5	N/A	3.4	3.5	-2.9%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	576	514	12.1%	526	488	7.8%
Monthly Cost	\$3,719	\$2,938	26.6%	\$3,330	\$2,933	13.5%
Monthly Vehicle Mile	4,033	3,300	22.2%	3,541	3,029	16.9%
New Riders This Month	1	22	-95.5%	12.9	9.4	37.2%
Cost per Ride	\$6.46	\$5.72	12.9%	\$6.33	\$6.01	5.3%
Cost per Mile	\$0.92	\$0.89	3.4%	\$0.94	\$0.97	-3.1%
Miles per Ride	7.0	6.4	9.4%	6.7	6.2	8.1%
Urban League - N/NE Shuttle						
Monthly Rides	0	326	-100.0%	218	310	-29.7%
Monthly Cost	\$42	\$3,892	-98.9%	\$3,534	\$4,067	-13.1%
Monthly Vehicle Mile	0	1,006	-100.0%	673	813	-17.2%
New Riders This Month	0	0	N/A	0.8	5.0	-84.0%
Cost per Ride	N/A	\$11.94	N/A	\$16.22	\$13.11	23.7%
Cost per Mile	N/A	\$3.87	N/A	\$5.25	\$5.00	5.0%
Miles per Ride	N/A	3.1	N/A	3.1	2.6	19.2%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	30	0	N/A	11	36	-69.4%
Monthly Cost	\$314	\$0	N/A	\$198	\$840	-76.4%
Monthly Vehicle Mile	89	0	N/A	31	72	-56.9%
New Riders This Month	7	0	N/A	1.3	1.0	30.0%
Cost per Ride	\$10.46	N/A	N/A	\$18.56	\$23.56	-21.2%
Cost per Mile	\$3.53	N/A	N/A	\$6.42	\$11.66	-44.9%
Miles per Ride	3.0	N/A	N/A	2.9	2.0	45.0%
Gateway Shuttle						
Monthly Rides	167	179	-6.7%	155	189	-18.0%
Monthly Cost	\$166	\$543	-69.4%	\$850	\$750	13.3%
Monthly Vehicle Mile	206	207	-0.5%	219	241	-9.1%
New Riders This Month	5	0	N/A	5.6	5.8	-3.4%
Cost per Ride	\$0.99	\$3.04	-67.4%	\$5.48	\$3.97	38.0%
Cost per Mile	\$0.81	\$2.63	-69.2%	\$3.87	\$3.11	24.4%
Miles per Ride	1.2	1.2	0.0%	1.4	1.3	7.7%
Mid Multnomah County						
Monthly Rides	416	497	-16.3%	495	570	-13.2%
Monthly Cost	\$5,707	\$6,243	-8.6%	\$6,298	\$6,418	-1.9%
Monthly Vehicle Mile	1,253	1,412	-11.3%	1,577	1,405	12.2%
New Riders This Month	8	5	60.0%	14.0	12.7	10.2%
Cost per Ride	\$13.72	\$12.56	9.2%	\$12.71	\$11.26	12.9%
Cost per Mile	\$4.55	\$4.42	2.9%	\$3.99	\$4.57	-12.7%
Miles per Ride	3.0	2.8	7.1%	3.2	2.5	28.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	0	N/A	2	1	100.0%
Monthly Cost	\$0	\$0	N/A	\$11	\$24	-54.2%
Monthly Vehicle Mile	0	0	N/A	45	11	309.1%
New Riders This Month	0	0	N/A	0.3	0.3	0.0%
Cost per Ride	N/A	N/A	N/A	\$4.88	\$16.76	-70.9%
Cost per Mile	N/A	N/A	N/A	\$0.23	\$2.16	-89.4%
Miles per Ride	N/A	N/A	N/A	20.9	7.8	167.9%
N/NE Shuttle						
Monthly Ride	924	793	16.5%	852	530	60.8%
Monthly Cost	\$29,894	\$18,317	63.2%	\$22,054	\$15,172	45.4%
Monthly Vehicle Mile	3,016	2,279	32.3%	3,178	1,408	125.7%
New Riders This Month	37	32	15.6%	48.3	24.1	100.4%
Cost per Ride	\$32.35	\$23.10	40.0%	\$25.87	\$28.60	-9.5%
Cost per Mile	\$9.91	\$8.04	23.3%	\$6.94	\$10.78	-35.6%
Miles per Ride	3.3	2.9	13.8%	3.7	2.7	37.0%
STF Service						
Monthly Ride	464	539	-13.9%	649	701	-7.4%
Monthly Cost	\$11,637	\$16,101	-27.7%	\$17,402	\$17,437	-0.2%
Monthly Vehicle Mile	2,820	3,112	-9.4%	4,052	3,568	13.6%
New Riders This Month	32	34	-5.9%	57.3	54.0	6.1%
Cost per Ride	\$25.08	\$29.87	-16.0%	\$26.80	\$24.87	7.8%
Cost per Mile	\$4.13	\$5.17	-20.1%	\$4.30	\$4.89	-12.1%
Miles per Ride	6.1	5.8	5.2%	6.2	5.1	21.6%
TriMet Service						
Monthly Ride	584	765	-23.7%	653	904	-27.8%
Monthly Cost	\$7,582	\$5,747	31.9%	\$8,817	\$7,189	22.6%
Monthly Vehicle Mile	2,752	3,778	-27.2%	3,421	5,331	-35.8%
New Riders This Month	19	25	-24.0%	39.1	49.8	-21.5%
Cost per Ride	\$12.98	\$7.51	72.8%	\$13.50	\$7.95	69.8%
Cost per Mile	\$2.76	\$1.52	81.6%	\$2.58	\$1.35	91.1%
Miles per Ride	4.7	4.9	-4.1%	5.2	5.9	-11.9%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	234	315	-25.7%	325	399	-18.5%
Monthly Cost	\$8,735	\$9,438	-7.4%	\$6,430	\$7,822	-17.8%
Monthly Vehicle Mile	1,033	823	25.5%	849	1,071	-20.7%
New Riders This Month	29	9	222.2%	28.9	27.4	5.5%
Cost per Ride	\$37.33	\$29.96	24.6%	\$19.77	\$19.60	0.9%
Cost per Mile	\$8.46	\$11.47	-26.2%	\$7.57	\$7.31	3.6%
Miles per Ride	4.4	2.6	69.2%	2.6	2.7	-3.7%
SW Shuttle Service						
Monthly Rides	56	70	-20.0%	71	74	-4.1%
Monthly Cost	\$1,190	\$151	688.1%	\$2,216	\$871	154.4%
Monthly Vehicle Mile	126	138	-8.7%	126	147	-14.3%
New Riders This Month	2	0	N/A	1.8	2.7	-33.3%
Cost per Rider	\$21.26	\$2.16	884.3%	\$31.32	\$11.74	166.8%
Cost per Mile	\$9.45	\$1.10	759.1%	\$17.65	\$5.93	197.6%
Miles per Ride	2.3	2.0	15.0%	1.8	2.0	-10.0%
Downtown RideAbout(1)						
Monthly Rides	0	151	-100.0%	8	150	-94.7%
Monthly Cost	\$0	\$582	-100.0%	\$51	\$633	-91.9%
Monthly Vehicle Mile	0	102	-100.0%	7	105	-93.3%
New Riders This Month	0	0	N/A	0.0	0.7	-100.0%
Cost per Ride	N/A	\$3.85	N/A	\$6.19	\$4.22	46.7%
Cost per Mile	N/A	\$5.70	N/A	\$6.97	\$6.04	15.4%
Miles per Ride	N/A	0.7	N/A	0.9	0.7	28.6%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	91	48	89.6%	131	58	125.9%
Monthly Cost	\$789	\$574	37.5%	\$514	\$573	-10.3%
Monthly Vehicle Mile	48	34	41.2%	86	51	68.6%
New Riders This Month	0	0	N/A	0.2	0.5	-60.0%
Cost per Ride	\$8.67	\$11.95	-27.4%	\$3.92	\$9.92	-60.5%
Cost per Mile	\$16.43	\$16.87	-2.6%	\$5.95	\$11.34	-47.5%
Miles per Ride	0.5	0.7	-28.6%	0.7	0.9	-22.2%
Multnomah Co. ADS Premium						
Monthly Rides	0	1	-100.0%	2	2.8	-33.3%
Monthly Cost	\$0	\$6	-100.0%	\$11	\$18	-38.9%
Monthly Vehicle Mile	0	8	-100.0%	12	21	-42.9%
New Riders This Month	0	1	-100.0%	0.5	0.7	-28.6%
Cost per Ride	N/A	\$6.35	N/A	\$6.05	\$6.35	-4.7%
Cost per Mile	N/A	\$0.79	N/A	\$0.88	\$0.87	1.1%
Miles per Ride	N/A	8.0	N/A	6.9	7.3	-5.5%
STF Discretionary						
Monthly Rides	538	539	-0.2%	603	610	-1.1%
Monthly Cost	\$9,796	\$12,304	-20.4%	\$12,716	\$13,954	-8.9%
Monthly Vehicle Mile	1,566	1,966	-20.3%	2,268	2,298	-1.3%
New Riders This Month	13	28	-53.6%	33.8	28.8	17.4%
Cost per Ride	\$18.21	\$22.83	-20.2%	\$21.08	\$22.89	-7.9%
Cost per Mile	\$6.26	\$6.26	0.0%	\$5.61	\$6.07	-7.6%
Miles per Ride	2.9	3.6	-19.4%	3.8	3.8	0.0%
STF Service						
Monthly Rides	359	374	-4.0%	410	424	-3.3%
Monthly Cost	\$7,207	\$9,169	-21.4%	\$9,091	\$12,155	-25.2%
Monthly Vehicle Mile	1,089	1,378	-21.0%	1,696	1,678	1.1%
New Riders This Month	13	16	-18.8%	26.3	28.9	-9.0%
Cost per Ride	\$20.08	\$24.52	-18.1%	\$22.16	\$28.70	-22.8%
Cost per Mile	\$6.62	\$6.65	-0.5%	\$5.36	\$7.24	-26.0%
Miles per Ride	3.0	3.7	-18.9%	4.1	4.0	2.5%

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	4	0	N/A	1	2	-65.0%
Monthly Cost	\$386	\$3	14207.4%	\$46	\$167	-72.5%
Monthly Vehicle Mile	52	0	N/A	8	19	-57.9%
New Riders This Month	3	0	N/A	1	1	0.0%
Cost per Ride	\$96.56	N/A	N/A	\$68.86	\$83.58	-17.6%
Cost per Mile	\$7.43	N/A	N/A	\$5.92	\$9.04	-34.5%
Miles per Ride	13.0	N/A	N/A	11.6	9.3	24.7%
STF Service						
Monthly Ride	164	486	-66.3%	343	397	-14.0%
Monthly Cost	\$2,456	\$19,388	-87.3%	\$12,629	\$17,463	-27.7%
Monthly Vehicle Mile	1,197	3,833	-68.8%	2,351	3,230	-27.2%
New Riders This Month	36	72	-50.0%	57	63	-9.5%
Cost per Ride	\$14.98	\$39.89	-62.4%	\$36.85	\$44.02	-16.3%
Cost per Mile	\$2.05	\$5.06	-59.5%	\$5.37	\$5.41	-0.7%
Miles per Ride	7.3	7.9	-7.6%	6.9	8.1	-14.8%
Title XIX Non Medical						
Monthly Ride	3	0	N/A	1	1	0.0%
Monthly Cost	\$90	\$0	N/A	\$44	(\$20)	-320.0%
Monthly Vehicle Mile	24	0	N/A	5	5	0.0%
New Riders This Month	2	0	N/A	1	0	N/A
Cost per Ride	\$30.01	N/A	N/A	\$76.11	(\$35.05)	-317.1%
Cost per Mile	\$3.75	N/A	N/A	\$8.32	(\$3.96)	-310.1%
Miles per Ride	8.0	N/A	N/A	9.1	8.9	2.2%
Downtown RideAbout						
Monthly Ride	148	0	N/A	162	0	N/A
Monthly Cost	\$2,812	\$0	N/A	\$2,077	\$50	4054.0%
Monthly Vehicle Mile	109	0	N/A	114	0	N/A
New Riders This Month	3	0	N/A	7	0	N/A
Cost per Ride	\$19.00	N/A	N/A	\$12.79	N/A	N/A
Cost per Mile	\$25.80	N/A	N/A	\$18.29	N/A	N/A
Miles per Ride	0.7	N/A	N/A	0.7	N/A	N/A
Wa Co DAVS						
Monthly Ride	1					
Monthly Cost	\$0					
Monthly Vehicle Mile	18					
New Riders This Month	1					
Cost per Ride	\$0.00					
Cost per Mile	\$0.00					
Miles per Ride	18.0					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	81	65	24.6%	89	55	61.8%
Monthly Cost	\$3,165	\$1,660	90.7%	\$2,794	\$1,482	88.5%
Monthly Vehicle Mile	625	481	29.9%	650	344	89.0%
New Riders This Month	2	2	0.0%	4	3	33.3%
Cost per Ride	\$39.07	\$25.54	53.0%	\$31.25	\$27.20	14.9%
Cost per Mile	\$5.06	\$3.45	46.7%	\$4.30	\$4.31	-0.2%
Miles per Ride	7.7	7.4	4.1%	7.3	6.3	15.9%
STF Service						
Monthly Rides	441	576	-23.4%	541	605	-10.6%
Monthly Cost	\$403	\$13,827	-97.1%	\$12,217	\$12,836	-4.8%
Monthly Vehicle Mile	2,475	2,612	-5.2%	2,915	2,654	9.8%
New Riders This Month	18	30	-40.0%	26	23	13.0%
Cost per Ride	\$0.91	\$24.01	-96.2%	\$22.59	\$21.23	6.4%
Cost per Mile	\$0.16	\$5.29	-97.0%	\$4.19	\$4.84	-13.4%
Miles per Ride	5.6	4.5	24.4%	5.4	4.4	22.7%
Title XIX Non Medical						
Monthly Rides	3	0	N/A	6	0	N/A
Monthly Cost	\$96	\$55	74.5%	\$183	\$45	306.7%
Monthly Vehicle Mile	18	0	N/A	61	1	6000.0%
New Riders This Month	1	0	N/A	1	0	N/A
Cost per Ride	\$32.09	N/A	N/A	\$32.32	\$178.17	-81.9%
Cost per Mile	\$5.35	N/A	N/A	\$2.99	\$38.18	-92.2%
Miles per Ride	6.0	N/A	N/A	10.8	4.7	129.8%
Veterans Volunteers						
Monthly Rides	161	148	8.8%	190	197	-3.6%
Monthly Cost	\$1,539	\$1,418	8.5%	\$1,721	\$2,193	-21.5%
Monthly Vehicle Mile	2,396	2,351	1.9%	2,789	3,177	-12.2%
New Riders This Month	1	1	0.0%	7	6	16.7%
Cost per Ride	\$9.56	\$9.58	-0.3%	\$0.62	\$11.15	-18.7%
Cost per Mile	\$0.64	\$0.60	6.5%	\$9.07	\$0.69	-10.1%
Miles per Ride	14.9	15.9	-6.3%	14.7	16.1	-8.7%
Wa Co DAVS						
Monthly Rides	1	3	-66.7%	3	1	200.0%
Monthly Cost	(\$26)	\$115	-122.6%	\$92	\$44	109.1%
Monthly Vehicle Mile	7	17	-58.8%	22	5	340.0%
New Riders This Month	1	1	0.0%	1	0	N/A
Cost per Ride	(\$26.27)	\$38.27	-168.6%	\$34.49	\$48.37	-28.7%
Cost per Mile	(\$3.75)	\$6.75	-155.6%	\$4.18	\$9.50	-56.0%
Miles per Ride	7.0	5.7	23.5%	8.3	5.1	62.7%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	0	687	-100.0%	342	708	-51.7%
Monthly Cost	\$0	\$4,245	-100.0%	\$1,548	\$3,698	-58.1%
Monthly Vehicle Mile	0	1,474	-100.0%	481	2,026	-76.3%
New Riders This Month	0	0	N/A	12.3	0.0	N/A
Cost per Ride	N/A	\$6.18	N/A	\$4.52	\$5.22	-13.4%
Cost per Mile	N/A	\$2.88	N/A	\$3.22	\$1.83	76.0%
Miles per Ride	N/A	2.1	N/A	1.4	2.9	-51.7%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	86	80	7.5%	111	107	3.7%
Monthly Cost	\$1,451	\$839	72.9%	\$1,701	\$1,228	38.5%
Monthly Vehicle Mile	943	617	52.8%	835	797	4.8%
New Riders This Month	13	11	18.2%	21.3	16.8	26.8%
Cost per Ride	\$16.88	\$10.49	60.9%	\$15.38	\$11.50	33.7%
Cost per Mile	\$1.54	\$1.36	13.2%	\$2.04	\$1.54	32.5%
Miles per Ride	11.0	7.7	42.9%	7.6	7.5	1.3%
Edwards Center-(Clack., Wash.)						
Monthly Rides	881	1,144	-23.0%	1,219	1,137	7.2%
Monthly Cost	\$1,566	\$3,475	-54.9%	\$2,917	\$3,746	-22.1%
Monthly Vehicle Mile	771	1,734	-55.5%	1,496	1,966	-23.9%
New Riders This Month	0	0	N/A	7.3	0.0	N/A
Cost per Ride	\$1.78	\$3.04	-41.4%	\$2.39	\$3.29	-27.4%
Cost per Mile	\$2.03	\$2.00	1.5%	\$1.95	\$1.91	2.1%
Miles per Ride	0.9	1.5	-40.0%	1.2	1.7	-29.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	0	638	-100.0%	382	731	-47.7%
Monthly Cost	\$0	\$695	-100.0%	\$422	\$792	-46.7%
Monthly Vehicle Mile	0	351	-100.0%	253	481	-47.4%
New Rider This Month	0	0	N/A	0.0	0.2	-100.0%
Cost per Ride	N/A	\$1.09	N/A	\$1.11	\$1.08	2.8%
Cost per Mile	N/A	\$1.98	N/A	\$1.67	\$1.65	1.2%
Miles per Ride	N/A	0.6	N/A	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	9,235	8,551	8.0%	9,759	8,997	8.5%
Monthly Cost	\$278,701	\$261,189	6.7%	\$263,578	\$260,654	1.1%
Monthly Vehicle Mile	29,279	44,905	-34.8%	40,182	43,294	-7.2%
New Riders This Month	47	34	38.2%	149.9	131.1	14.3%
Cost per Ride	\$30.18	\$30.54	-1.2%	\$27.01	\$28.97	-6.8%
Cost per Mile	\$9.52	\$5.82	63.6%	\$6.56	\$6.02	9.0%
Miles per Ride	3.2	5.3	-39.6%	4.1	4.8	-14.6%
Tualatin Valley Workshop						
Monthly Rides	0	122	-100.0%	176	118	49.2%
Monthly Cost	\$0	\$2,083	-100.0%	\$1,306	\$3,530	-63.0%
Monthly Vehicle Mile	0	903	-100.0%	806	764	5.5%
New Riders This Month	0	0	N/A	3.1	3.6	-13.9%
Cost per Ride	N/A	\$17.08	N/A	\$7.43	\$30.00	-75.2%
Cost per Mile	N/A	\$2.31	N/A	\$1.62	\$4.62	-64.9%
Miles per Ride	N/A	7.4	N/A	4.6	6.5	-29.2%
West Linn						
Monthly Ride	0	100	-100.0%	45	64	-29.7%
Monthly Cost	\$0	\$322	-100.0%	\$182	\$303	-39.9%
Monthly Vehicle Mile	0	171	-100.0%	71	103	-31.1%
New Riders This Month	0	0	N/A	0.9	0.2	350.0%
Cost per Ride	N/A	\$3.22	N/A	\$4.08	\$4.71	-13.4%
Cost per Mile	N/A	\$1.88	N/A	\$2.56	\$2.94	-12.9%
Miles per Ride	N/A	1.7	N/A	1.6	1.6	0.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Dec 2018	Dec 2017	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,328	3,681	71.9%	5,214	4,732	10.2%
Monthly Cost	\$56,790	\$35,450	60.2%	\$47,842	\$37,333	28.1%
Monthly Vehicle Miles	18,011	11,191	60.9%	15,267	12,659	20.6%
On-Time Performance	99.8%	99.9%	-0.1%	99.8%	99.9%	-0.1%
Cost per Ride	\$8.97	\$9.63	-6.9%	\$9.18	\$7.89	16.3%
Cost per Mile	\$3.15	\$3.17	-0.6%	\$3.13	\$2.95	6.1%
Miles per Roadcall	18,011	11,191	60.9%	15,267	12,659	20.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,187	1,298	-8.6%	1,410	1,367	3.1%
Monthly Cost	\$30,267	\$28,257	7.1%	\$31,102	\$31,759	-2.1%
Monthly Vehicle Miles	4,463	4,766	-6.4%	5,677	5,675	0.0%
On-Time Performance	91.0%	99.9%	-8.9%	95.9%	99.9%	-4.0%
Cost per Ride	\$25.50	\$21.77	17.1%	\$22.05	\$23.24	-5.1%
Cost per Mile	\$6.78	\$5.93	14.3%	\$5.48	\$5.60	-2.1%
Miles per Roadcall	4,463	4,766	-6.4%	5,677	5,675	0.0%
Molalla(SCTD)-Demand Response						
Monthly Rides	6,397	6,783	-5.7%	7,631	7,900	-3.4%
Monthly Cost	\$49,901	\$54,481	-8.4%	\$53,750	\$51,614	4.1%
Monthly Vehicle Miles	20,835	20,904	-0.3%	21,874	21,407	2.2%
On-Time Performance	95.0%	98.0%	-3.0%	95.6%	97.0%	-1.4%
Cost per Ride	\$7.80	\$8.03	-2.9%	\$7.04	\$6.53	7.8%
Cost per Mile	\$2.40	\$2.61	-8.0%	\$2.46	\$2.41	2.1%
Miles per Roadcall	20,835	20,904	-0.3%	21,874	21,407	2.2%
Sandy(SAM)-Fixed Route						
Monthly Rides	7,658	9,055	-15.4%	9,179	9,300	-1.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,541	21,568	-4.8%	21,705	21,775	-0.3%
On-Time Performance	98.7%	98.2%	0.5%	96.9%	98.6%	-1.7%
Cost per Ride	\$8.49	\$7.18	18.2%	\$7.08	\$6.99	1.3%
Cost per Mile	\$3.16	\$3.01	5.0%	\$2.99	\$2.99	0.0%
Miles per Roadcall	20,541	21,568	-4.8%	21,705	21,775	-0.3%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,267	1,092	16.0%	1,298	1,139	14.0%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,771	6,267	8.0%	7,139	7,351	-2.9%
On-Time Performance	92.9%	96.3%	-3.4%	94.4%	95.9%	-1.5%
Cost per Ride	\$15.79	\$18.32	-13.8%	\$15.41	\$17.57	-12.3%
Cost per Mile	\$2.95	\$3.19	-7.5%	\$2.80	\$2.72	2.9%
Miles per Roadcall	6,771	6,267	8.0%	7,139	7,351	-2.9%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	17,900	18,702	-4.3%	23,820	20,575	15.8%
Monthly Cost	\$332,509	\$439,783	-24.4%	\$331,996	\$336,884	-1.5%
Monthly Vehicle Miles	47,639	44,707	6.6%	47,276	46,040	2.7%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$18.58	\$23.52	-21.0%	\$13.94	\$16.37	-14.8%
Cost per Mile	\$6.98	\$9.84	-29.1%	\$7.02	\$7.32	-4.1%
Miles per Roadcall	47,639	44,707	6.6%	47,276	46,040	2.7%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,359	1,556	-12.7%	1,627	2,013	-19.2%
Monthly Cost	\$58,726	\$77,609	-24.3%	\$88,459	\$59,864	47.8%
Monthly Vehicle Miles	5,061	4,326	17.0%	5,411	6,047	-10.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.21	\$49.88	-13.4%	\$54.36	\$29.74	82.8%
Cost per Mile	\$11.60	\$17.94	-35.3%	\$16.35	\$9.90	65.2%
Miles per Roadcall	5,061	4,326	17.0%	5,411	6,047	-10.5%

RideWise Performance Report - December 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	9	48	2,496	\$83,166.72		
One-on-one travel training general trips	7	19	988	\$32,920.16		
Specialized travel training (contractor)						
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	16	67	3,484	\$116,086.88		
Group travel training with schools	6		22	\$730.11		
Group travel training general	9		33	\$1,095.16		
Riders Club participants	14					
Subtotal	29		55	\$1,825.27		
Total	45	67	3,539	\$117,912.15		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	8					
Transitional staff support only	1					
Transitional staff support and pass plan	195	421	41	245	3,693	1,454
Total	204					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$43,360.78					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	31.25					
Value of volunteer hours monthly	\$771.56					
Value of transitional staff hours monthly	\$42,834.84					

RideWise Performance Report - YTD 2018

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	119	699	36,348	\$1,211,115.36		
One-on-one travel training general trips	81	242	12,584	\$419,298.88		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	200	941		\$1,630,414.24		
Group travel training with schools	414	0	1,512	\$50,377.44		
Group travel training general	381	29	1,391	\$46,361.85		
Riders Club participants	242	0	0	\$0.00		
Subtotal	1,037		2,903	\$96,739.29		
Total	1,237	941	2,903	\$1,727,153.53		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	33	0	0	0	0	0
Transitional staff support only	17	0	0	0	0	0
Transitional staff support and pass plan	963	2,520	331	1,931	23,052	12,291
Total	1,013					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$350,605.41					
Annual cost avoidance of trips	\$1,727,153.53					
Total cost avoidance	\$1,376,548.12					
Total trainer hours annual	5,893					
Ride Ambassador hours annual	471					
Value of volunteer hours annual	\$11,628.99					
Value of transitional staff hours annual	\$362,086.97					