
DATE: OCTOBER 2017

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR
PERSONS WITH DISABILITIES MONTHLY PERFORMANCE
REPORTS**

RIDE CONNECTION

1. Overall ridership for E&D services, for October 2017, increased by 3.4% (+1,073) compared to October 2016. There were a mix of reporting partners who helped to offset the rides lost from Mary's Woods program completion. Most notably, East County (+737), Providence (+583) and MFS (+303) all increased ridership compared to the same time frame last year.
2. Total costs. In October 2017 total costs increased significantly by 14% (+\$80,587) for Ride Connection's E&D services. There were increases for the majority of the reporting partners. Impact Northwest experienced increased costs in STF programs only, without obvious cause. Ride Connection programs also saw significant gains in spending, including RCHQ's STF service, which saw a 2.5X increase in rides and 1.5X in mileage.
3. The network Cost per Trip (CPT) increased by 10%, to \$19.61 per trip compared to October 2016 (\$17.74). This is due to costs outpacing rides in October 2017 as compared to 2016. Partners with noticeable discrepancies included Ride Connection Red and Impact Northwest.

RIDEWISE

1. Service Delivery Analysis. A total of 127 persons were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training, with a total of 32 participants who successfully exited out of one-on-one travel training. 14 persons whom were prior participants, returned to learn a new route. This amounted to a 33% increase of successful customers in October 2017.
2. Under the age of 60, a total of 30 persons successfully exited out of the one-on-one travel training with an average of 10.9 training hours per individual.

3. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of four events was held:
 - RideWise presented a HOP 101 presentation to residents at Gray's Landing.
 - RideWise presented the Ride Connection range of transportation options to a group of seniors from APANO (Asian Pacific American Networking Organization) in conjunction with PBOT.
 - RideWise participated in FACT's transition night in Forest Grove.
 - RideWise participated in Metro's collaborative marketing and potential partnerships RTO opportunities.
4. Ride Ambassador Program. A total of 59 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
5. Riders' Clubs. The RideWise program supported six Rider's Club activities with 37 participants.
6. Referral Sources. There were 42 referrals in October 2017. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Four referrals were the result of our travel options counseling efforts.
7. School Program. 338 students received training during the month of October. There were 3,566 trips taken as a group and 151 one-on-one trips. 127 teachers and support staff reported a total of 1,606 hours of training.

SANDY AREA METRO (SAM)

1. Ridership continues to improve. Total ridership this month was 11,168 compared to 9,940 rides in 2016, an overall increase of 12.4%. This is mainly due to route and fare change implementation.
2. The SAM-Gresham route experienced a 9% increase in ridership. The new SAM Shopper has experienced 245.8% increase over the first month of implementation last December as riders transitioned from STAR dial-a-ride to this service. The Estacada route has also rebounded and increased 18.1% as compared to October 2016. The Elderly and Disabled program (out-of-town medical rides) increased by 44%.

- STAR is the only route to experience a decrease in ridership, an intended consequence of the SAM Shopper. STAR ridership decreased by 8.8%, from 1,160 to 1,058. This decrease is attributed to riders transitioning to the SAM Shopper vice. The reduction in ridership has allowed STAR to return to same day service without the need of an additional vehicle and driver.
- In October, SAM staff and TAC members attended the Oregon Public Transportation Conference in Pendleton. Andi Howell was a presenter at the conference on a school education program that the City of Sandy created, resulting in children's art used to post "rules" on the SAM Gresham buses. Andi and Muna also participated in the State Rodeo as judges. Two SAM drivers, Brain Jensen and Ben Smith competed in the Rodeo.

October	2016	2017
Fixed Route	8,705	10,002
Dial-a-ride (general public and ADA)	1,160	1,058
Out-of-town ED	75	108
Total Riders	9,940	11,168

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

- SMART had a slight decrease in out-of-town Dial-A-Rides over October 2016 of last year. There was a slight increase over last month. The decrease in total ridership between 2016 and 2017 is attributed to lower gas prices. The chart below provides the salient points between last year and the same time period this year:

October 2017 Highlights

	2016	2017
ADA Paratransit	284	295
Wheel Chair Trips	177	146
Out-of-Town DAR	262	244
Total Riders	723	685

2. SMART had an unexpected financial liability, having to pay for a new HVAC system in the maintenance/administration facility for a cost of \$100,000.
3. The SMART Options Program produced a new Wilsonville Community Bike/Walk Map as well as an updated SMART schedule for Route 4. Both were distributed throughout Wilsonville in advance of the new Meridian School opening on Route 4.

CANBY AREA TRANSIT (CAT)

1. During the month of October, total CAT ridership was up 6.02%. Demand Response ridership was up 18.14% as compared to the same month in the previous year. This is the first increase in the total monthly ridership when compared to the same month in the previous year since May of 2015.
2. The Transit Master Plan draft was available for public comment from August 29 to October 13.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

- 1. Ridership was down in 2017 from the previous year by 6% due to various reasons.
- 2. Progress is being made on the Administrative Office Building project. Estimated completion date is March 1, 2018.



TRIMET

- 1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Oct 17	Oct 16	% Change	FY18-TD	FY17-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,660	91,300	0.4%	86,598	86,820	-0.3%
Bus-Frequent Service*	<u>100,280</u>	<u>102,000</u>	-1.7%	<u>96,150</u>	<u>98,750</u>	-2.6%
Subtotal All Bus	191,940	193,300	-0.7%	182,748	185,570	-1.5%
MAX	126,560	125,800	0.6%	123,418	124,680	-1.0%
Commuter Rail	<u>1,735</u>	<u>1,800</u>	-3.6%	<u>1,713</u>	<u>1,830</u>	-6.4%
Fixed Route Total	320,235	320,900	-0.2%	307,878	312,080	-1.3%
<u>Paratransit</u>						
LIFT& Cabs	3,642	3,725	-2.2%	3,465	3,651	-5.1%
System Total	323,877	324,620	-0.2%	311,343	315,731	-1.4%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	525,400	522,800	0.5%	501,595	502,300	-0.1%
Bus-Frequent Service*	<u>615,500</u>	<u>625,400</u>	-1.6%	<u>597,093</u>	<u>612,875</u>	-2.6%
Subtotal All Bus	1,140,900	1,148,200	-0.6%	1,098,688	1,115,175	-1.5%
MAX	780,400	775,500	0.6%	770,620	781,206	-1.4%
Commuter Rail	<u>8,675</u>	<u>8,980</u>	-3.4%	<u>8,563</u>	<u>9,156</u>	-6.5%
Fixed Route Total	1,929,955	1,932,675	-0.1%	1,877,870	1,905,538	-1.5%
Frequent Bus % of Total Bus	53.9%	54.5%	-0.5%	54.3%	55.0%	-0.6%
<u>Paratransit</u>						
LIFT & Cabs	20,542	20,963	-2.0%	19,574	20,522	-4.6%
System Total	1,950,497	1,953,638	-0.2%	1,897,444	1,926,060	-1.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.70	\$3.88	-4.64%	\$4.11	\$3.91	5.12%
Bus-Frequent Service*	\$2.72	\$2.88	-5.56%	\$3.01	\$2.86	5.24%
Subtotal All Bus	\$3.17	\$3.33	-4.80%	\$3.51	\$3.33	5.41%
MAX	\$2.56	\$2.61	-1.92%	\$2.65	\$2.50	6.00%
Commuter Rail	\$17.06	\$16.19	5.37%	\$16.64	\$14.79	12.51%
Fixed Route Total	\$2.99	\$3.10	-3.55%	\$3.21	\$3.04	5.59%
<u>Paratransit</u>						
LIFT & Cabs	\$35.98	\$36.88	-2.44%	\$37.46	\$34.74	7.83%
System Total	\$3.33	\$3.46	-3.76%	\$3.56	\$3.38	5.33%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,027,410	4,967,800	1.2%	4,795,190	4,888,608	-1.9%
Monthly Cost	\$15,939,989	\$16,536,509	-3.6%	\$16,714,748	\$15,941,177	4.9%
Monthly Vehicle Mile	2,142,543	2,057,515	4.1%	2,053,902	2,026,611	1.3%
On-Time Performance	83.4%	80.9%	2.5%	81.7%	80.9%	0.8%
Cost per Ride	\$3.17	\$3.33	-4.8%	\$3.49	\$3.26	7.1%
Cost per Mile	\$7.44	\$8.04	-7.5%	\$8.14	\$7.87	3.4%
Miles per Roadcall	12,529	12,032	4.1%	11,528	11,151	3.4%
Light Rail (MAX)						
Monthly Rides	3,441,450	3,374,300	2.0%	3,293,715	3,343,556	-1.5%
Monthly Cost	\$8,806,617	\$8,820,336	-0.2%	\$8,873,584	\$8,394,617	5.7%
Monthly Vehicle Mile	388,774	384,379	1.1%	374,832	376,319	-0.4%
On-Time Performance	88.7%	84.0%	4.7%	85.7%	82.5%	3.2%
Cost per Ride	\$2.56	\$2.61	-1.9%	\$2.69	\$2.51	7.2%
Cost per Mile	\$22.65	\$22.95	-1.3%	\$23.67	\$22.31	6.1%
Miles per Roadcall	4,684	1,281	265.7%	3,227	1,324	143.7%
Commuter Rail (WES)						
Monthly Rides	38,170	37,695	1.3%	36,525	37,753	-3.3%
Monthly Costs	\$651,047	\$487,343	33.6%	\$581,873	\$580,797	0.2%
Monthly Vehicle Mile	10,319	9,629	7.2%	9,882	9,934	-0.5%
On Time Performance	97.6%	90.6%	7.0%	95.1%	95.9%	-0.8%
Cost per Ride	\$17.06	\$12.93	31.9%	\$15.93	\$15.38	3.6%
Cost per Mile	\$63.09	\$50.61	24.7%	\$58.88	\$58.46	0.7%
Miles per Roadcall	10,319	9,629	7.2%	5,647	39,738	-85.8%
Paratransit LIFT and Cab						
Monthly Rides	90,593	89,922	0.7%	83,404	88,611	-5.9%
Monthly Cost	\$3,259,257	\$3,316,260	-1.7%	\$3,072,997	\$3,000,079	2.4%
Monthly Vehicle Mile	751,728	766,590	-1.9%	707,660	744,691	-5.0%
On-Time Performance	90.6%	90.1%	0.5%	90.0%	91.5%	-1.5%
Cost per Ride	\$35.98	\$36.88	-2.4%	\$36.84	\$33.86	8.8%
Cost per Mile	\$4.34	\$4.33	0.2%	\$4.34	\$4.03	7.7%
Miles per Roadcall	7,750	7,301	6.1%	7,142	7,331	-2.6%

RIDE CONNECTION*	Oct 2017	Oct 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	36,702	36,330	1.0%	33,801	37,625	-10.2%
Monthly Cost	\$667,499	\$580,702	14.9%	\$623,449	\$644,282	-3.2%
Monthly Vehicle Mile	164,722	168,147	-2.0%	156,705	174,302	-10.1%
New Riders This Month	1,176	1,017	15.6%	1,157.9	1,461.6	-20.8%
Cost per Ride	\$18.19	\$15.98	13.8%	\$18.44	\$17.12	7.7%
Cost per Mile	\$4.05	\$3.45	17.4%	\$3.98	\$3.70	7.6%
Miles per Ride	4.5	4.6	-2.2%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Friday, January 05, 2018

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)
12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	749	677	10.6%	725	718	1.0%
Monthly Cost	\$16,148	\$7,610	112.2%	\$9,756	\$7,355	32.6%
Monthly Vehicle Mile	4,532	3,563	27.2%	3,917	3,982	-1.6%
New Riders This Month	63	20	215.0%	31.5	28.5	10.5%
Cost per Ride	\$21.56	\$11.24	91.8%	\$13.45	\$10.24	31.3%
Cost per Mile	\$3.56	\$2.14	66.4%	\$2.49	\$1.85	34.6%
Miles per Ride	6.1	5.3	15.1%	5.4	5.5	-1.8%
King City Shuttle						
Monthly Rides	340	297	14.5%	349	319	9.4%
Monthly Cost	\$7,790	\$4,602	69.3%	\$6,956	\$5,545	25.4%
Monthly Vehicle Mile	1,697	1,404	20.9%	1,500	1,233	21.7%
New Riders This Month	12	14	-14.3%	10.9	8.8	23.9%
Cost per Ride	\$22.91	\$15.49	47.9%	\$19.91	\$17.38	14.6%
Cost per Mile	\$4.59	\$3.28	39.9%	\$4.64	\$4.50	3.1%
Miles per Ride	5.0	4.7	6.4%	4.3	3.9	10.3%
N/NE Shuttle						
Monthly Rides	0	0	N/A	0	51	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,433	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	569	-100.0%
New Riders This Month	0	0	N/A	0.0	6.7	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$28.14	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.52	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.2	N/A
STF Service						
Monthly Rides	607	540	12.4%	471	491	-4.1%
Monthly Cost	\$15,339	\$7,483	105.0%	\$10,027	\$9,329	7.5%
Monthly Vehicle Mile	2,674	3,250	-17.7%	2,708	3,203	-15.5%
New Riders This Month	69	27	155.6%	25.6	31.7	-19.2%
Cost per Ride	\$25.27	\$13.86	82.3%	\$21.29	\$19.00	12.1%
Cost per Mile	\$5.74	\$2.30	149.6%	\$3.70	\$2.91	27.1%
Miles per Ride	4.4	6.0	-26.7%	5.7	6.5	-12.3%
TriMet Service						
Monthly Rides	104	106	-1.9%	150	289	-48.1%
Monthly Cost	\$3,268	\$1,677	94.9%	\$3,277	\$4,705	-30.4%
Monthly Vehicle Mile	744	1,058	-29.7%	1,503	1,982	-24.2%
New Riders This Month	14	17	-17.6%	13.1	24.6	-46.7%
Cost per Ride	\$31.42	\$15.82	98.6%	\$21.78	\$16.28	33.8%
Cost per Mile	\$4.39	\$1.59	176.1%	\$2.18	\$2.37	-8.0%
Miles per Ride	7.2	10.0	-28.0%	10.0	6.9	44.9%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	174	382	-54.5%	245	396	-38.1%
Monthly Cost	\$5,806	\$10,415	-44.3%	\$6,361	\$10,516	-39.5%
Monthly Vehicle Mile	608	2,304	-73.6%	951	2,213	-57.0%
New Riders This Month	3	12	-75.0%	5	20	-75.0%
Cost per Ride	\$33.37	\$27.26	22.4%	\$25.92	\$26.54	-2.3%
Cost per Mile	\$9.55	\$4.52	111.3%	\$6.69	\$4.75	40.8%
Miles per Ride	3.5	6.0	-41.7%	3.9	5.6	-30.4%
General Public						
Monthly Rides	1,009	899	12.2%	901	954	-5.6%
Monthly Cost	\$25,588	\$21,488	19.1%	\$22,727	\$24,139	-5.8%
Monthly Vehicle Mile	8,177	6,810	20.1%	7,552	8,159	-7.4%
New Riders This Month	12	10	20.0%	15	16	-6.3%
Cost per Ride	\$25.36	\$23.90	6.1%	\$25.22	\$25.30	-0.3%
Cost per Mile	\$3.13	\$3.16	-0.9%	\$3.01	\$2.96	1.7%
Miles per Ride	8.1	7.6	6.6%	8.4	8.6	-2.3%
Multnomah Co. ADS Premium						
Monthly Rides	143	114	25.4%	197	262	-24.8%
Monthly Cost	\$3,737	\$2,627	42.3%	\$4,693	\$4,562	2.9%
Monthly Vehicle Mile	844	651	29.6%	957	1,275	-24.9%
New Riders This Month	3	12	-75.0%	14	16	-12.5%
Cost per Ride	\$26.13	\$23.05	13.4%	\$23.84	\$17.39	37.1%
Cost per Mile	\$4.43	\$4.04	9.7%	\$4.90	\$3.58	36.9%
Miles per Ride	5.9	5.7	3.5%	4.9	4.9	0.0%
STF Service						
Monthly Rides	929	1,487	-37.5%	959	1,596	-39.9%
Monthly Cost	\$31,525	\$32,388	-2.7%	\$22,680	\$32,661	-30.6%
Monthly Vehicle Mile	5,157	8,528	-39.5%	5,478	8,626	-36.5%
New Riders This Month	158	180	-12.2%	150	304	-50.7%
Cost per Ride	\$33.93	\$21.78	55.8%	\$23.64	\$20.47	15.5%
Cost per Mile	\$6.11	\$3.80	60.8%	\$4.14	\$3.79	9.2%
Miles per Ride	5.6	5.7	-1.8%	5.7	5.4	5.6%
Title XIX Non Medical						
Monthly Rides	1,596	1,265	26.2%	1,373	2,792	-50.8%
Monthly Cost	\$36,452	\$28,371	28.5%	\$30,148	\$59,146	-49.0%
Monthly Vehicle Mile	8,934	6,917	29.2%	7,297	14,417	-49.4%
New Riders This Month	53	49	8.2%	56	117	-52.1%
Cost per Ride	\$22.84	\$22.43	1.8%	\$21.96	\$21.19	3.6%
Cost per Mile	\$4.08	\$4.10	-0.5%	\$4.13	\$4.10	0.7%
Miles per Ride	5.6	5.5	1.8%	5.3	5.2	1.9%
Wa Co DAVS						
Monthly Rides	114	117	-2.6%	115	151	-23.8%
Monthly Cost	\$3,133	\$3,501	-10.5%	\$3,305	\$4,064	-18.7%
Monthly Vehicle Mile	813	933	-12.9%	901	1,180	-23.6%
New Riders This Month	7	9	-22.2%	8	13	-38.5%
Cost per Ride	\$27.49	\$29.93	-8.2%	\$28.83	\$26.91	7.1%
Cost per Mile	\$3.85	\$3.75	2.7%	\$3.67	\$3.44	6.7%
Miles per Ride	7.1	8.0	-11.3%	7.9	7.8	1.3%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	240	236	1.7%	213	245	-13.1%
Monthly Cost	\$1,920	\$1,888	1.7%	\$1,707	\$1,961	-13.0%
Monthly Vehicle Mile	1,008	1,330	-24.2%	949	1,199	-20.9%
New Riders This Month	3	1	200.0%	7.0	6.3	11.1%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.90	\$1.42	33.8%	\$1.80	\$1.64	9.8%
Miles per Ride	4.2	5.6	-25.0%	4.4	4.9	-10.2%
Estacada Senior Center						
Monthly Rides	188	214	-12.1%	235	229	2.6%
Monthly Cost	\$1,410	\$1,657	-14.9%	\$1,785	\$1,785	0.0%
Monthly Vehicle Mile	523	556	-5.9%	622	728	-14.6%
New Riders This Month	3	2	50.0%	5.6	5.6	0.0%
Cost per Ride	\$7.50	\$7.74	-3.1%	\$7.58	\$7.80	-2.8%
Cost per Mile	\$2.70	\$2.98	-9.4%	\$2.87	\$2.45	17.1%
Miles per Ride	2.8	2.6	7.7%	2.6	3.2	-18.8%
Gladstone Senior Center						
Monthly Rides	219	159	37.7%	199	212	-6.1%
Monthly Cost	\$1,656	\$1,193	38.8%	\$1,513	\$1,636	-7.5%
Monthly Vehicle Mile	429	421	1.9%	428	516	-17.1%
New Riders This Month	1	1	0.0%	5.8	7.1	-18.3%
Cost per Ride	\$7.56	\$7.50	0.8%	\$7.61	\$7.70	-1.2%
Cost per Mile	\$3.86	\$2.83	36.4%	\$3.53	\$3.17	11.4%
Miles per Ride	2.0	2.6	-23.1%	2.2	2.4	-8.3%
Hoodland Senior Center						
Monthly Rides	58	65	-10.8%	123	137	-10.2%
Monthly Cost	\$2,656	\$1,996	33.1%	\$3,200	\$2,675	19.6%
Monthly Vehicle Mile	1,292	957	35.0%	1,394	1,376	1.3%
New Riders This Month	0	0	N/A	2.3	2.0	15.0%
Cost per Ride	\$45.79	\$30.70	49.2%	\$25.96	\$19.52	33.0%
Cost per Mile	\$2.06	\$2.09	-1.4%	\$2.30	\$1.94	18.6%
Miles per Ride	22.3	14.7	51.7%	11.3	10.0	13.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	317	274	15.7%	265	248	6.9%
Monthly Cost	\$2,378	\$2,055	15.7%	\$1,986	\$1,863	6.6%
Monthly Vehicle Mile	776	732	6.0%	885	729	21.4%
New Riders This Month	2	0	N/A	4.8	4.1	17.1%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.06	\$2.81	8.9%	\$2.24	\$2.55	-12.2%
Mile per Ride	2.4	2.7	-11.1%	3.3	2.9	13.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	1,004	789	27.2%	834	766	8.9%
Monthly Cost	\$9,286	\$7,845	18.4%	\$7,902	\$7,422	6.5%
Monthly Vehicle Mile	2,670	2,024	31.9%	2,340	2,028	15.4%
New Riders This Month	6	22	-72.7%	26.1	19.2	35.9%
Cost per Ride	\$9.25	\$9.94	-6.9%	\$9.47	\$9.69	-2.3%
Cost per Mile	\$3.48	\$3.88	-10.3%	\$3.38	\$3.66	-7.7%
Miles per Ride	2.7	2.6	3.8%	2.8	2.6	7.7%
Molalla Senior Center						
Monthly Rides	443	309	43.4%	334	379	-11.9%
Monthly Cost	\$5,796	\$3,343	73.4%	\$3,743	\$4,896	-23.5%
Monthly Vehicle Mile	1,754	900	94.9%	1,057	984	7.4%
New Riders This Month	5	5	0.0%	7.7	7.7	0.0%
Cost per Ride	\$13.08	\$10.82	20.9%	\$11.20	\$12.90	-13.2%
Cost per Mile	\$3.30	\$3.71	-11.1%	\$3.54	\$4.97	-28.8%
Miles per Ride	4.0	2.9	37.9%	3.2	2.6	23.1%
Pioneer Senior Center						
Monthly Rides	650	741	-12.3%	649	690	-5.9%
Monthly Cost	\$5,428	\$6,091	-10.9%	\$5,416	\$5,744	-5.7%
Monthly Vehicle Mile	1,995	2,217	-10.0%	2,006	2,211	-9.3%
New Riders This Month	11	17	-35.3%	22.7	24.1	-5.8%
Cost per Ride	\$8.35	\$8.22	1.6%	\$8.34	\$8.32	0.2%
Cost per Mile	\$2.72	\$2.75	-1.1%	\$2.70	\$2.60	3.8%
Miles per Ride	3.1	3.0	3.3%	3.1	3.2	-3.1%
Sandy Senior Center						
Monthly Rides	283	255	11.0%	241	247	-2.4%
Monthly Cost	\$2,849	\$3,389	-15.9%	\$3,087	\$2,952	4.6%
Monthly Vehicle Mile	1,704	1,443	18.1%	1,490	1,174	26.9%
New Riders This Month	7	14	-50.0%	11.1	12.2	-9.0%
Cost per Ride	\$10.07	\$13.29	-24.2%	\$12.82	\$11.94	7.4%
Cost per Mile	\$1.67	\$2.35	-28.9%	\$2.07	\$2.51	-17.5%
Miles per Ride	6.0	5.7	5.3%	6.2	4.7	31.9%
Transportation Reaching People						
Monthly Rides	1,647	2,262	-27.2%	1,969	2,229	-11.7%
Monthly Cost	\$23,679	\$24,785	-4.5%	\$25,266	\$26,665	-5.2%
Monthly Vehicle Mile	11,894	21,472	-44.6%	18,944	20,778	-8.8%
New Riders This Month	61	45	35.6%	58.5	59.6	-1.8%
Cost per Ride	\$14.38	\$10.96	31.2%	\$12.84	\$11.96	7.4%
Cost per Mile	\$1.99	\$1.15	73.0%	\$1.33	\$1.28	3.9%
Miles per Ride	7.2	9.5	-24.2%	9.6	9.3	3.2%
Transp Reaching People-School/Work(1)						
Monthly Rides	117	199	-41.2%	129	157	-17.8%
Monthly Cost	\$1,697	\$2,940	-42.3%	\$2,583	\$2,643	-2.3%
Monthly Vehicle Mile	851	1,418	-40.0%	958	1,223	-21.7%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$14.50	\$14.77	-1.8%	\$20.06	\$16.80	19.4%
Cost per Mile	\$1.99	\$2.07	-3.9%	\$2.70	\$2.16	25.0%
Miles per Ride	7.3	7.1	2.8%	7.4	7.8	-5.1%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	12	19	-36.8%	29	24	20.8%
Monthly Cost	\$118	\$134	-11.9%	\$231	\$140	65.0%
Monthly Vehicle Mile	26	109	-76.1%	118	78	51.3%
New Riders This Month	0	2	-100.0%	0.7	1.0	-30.0%
Cost per Ride	\$9.83	\$7.07	39.0%	\$7.84	\$5.74	36.6%
Cost per Mile	\$4.54	\$1.23	269.1%	\$1.96	\$1.78	10.1%
Miles per Ride	2.2	5.7	-61.4%	4.0	3.2	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	60	100	-40.0%	51	81	-37.0%
Monthly Cost	\$38	\$761	-95.0%	\$243	\$507	-52.1%
Monthly Vehicle Mile	62	295	-79.0%	108	172	-37.2%
New Riders This Month	3	0	N/A	1.8	5.1	-64.7%
Cost per Ride	\$0.63	\$7.61	-91.7%	\$4.79	\$6.28	-23.7%
Cost per Mile	\$0.61	\$2.58	-76.4%	\$2.25	\$2.95	-23.7%
Miles per Ride	1.0	3.0	-66.7%	2.1	2.1	0.0%
STF Discretionary						
Monthly Rides	606	545	11.2%	551	521	5.8%
Monthly Cost	\$14,438	\$8,463	70.6%	\$12,416	\$10,739	15.6%
Monthly Vehicle Mile	1,922	1,925	-0.2%	1,915	1,911	0.2%
New Riders This Month	43	40	7.5%	38.0	45.9	-17.2%
Cost per Ride	\$23.83	\$15.53	53.4%	\$22.53	\$20.60	9.4%
Cost per Mile	\$7.51	\$4.40	70.7%	\$6.48	\$5.62	15.3%
Miles per Ride	3.2	3.5	-8.6%	3.5	3.7	-5.4%
STF Service						
Monthly Rides	527	515	2.3%	311	450	-30.9%
Monthly Cost	\$13,538	\$9,282	45.9%	\$8,054	\$9,019	-10.7%
Monthly Vehicle Mile	1,567	1,880	-16.6%	1,054	1,455	-27.6%
New Riders This Month	20	24	-16.7%	20.3	24.7	-17.8%
Cost per Ride	\$25.69	\$18.02	42.6%	\$25.89	\$20.03	29.3%
Cost per Mile	\$8.64	\$4.94	74.9%	\$7.64	\$6.20	23.2%
Miles per Ride	3.0	3.7	-18.9%	3.4	3.2	6.3%
TriMet Service						
Monthly Rides	2,718	2,275	19.5%	2,379	1,774	34.1%
Monthly Cost	\$8,296	\$8,468	-2.0%	\$6,447	\$6,220	3.6%
Monthly Vehicle Mile	5,541	6,121	-9.5%	5,264	5,282	-0.3%
New Riders This Month	27	35	-22.9%	28.8	35.2	-18.2%
Cost per Ride	\$3.05	\$3.72	-18.0%	\$2.71	\$3.51	-22.8%
Cost per Mile	\$1.50	\$1.38	8.7%	\$1.22	\$1.18	3.4%
Miles per Ride	2.0	2.7	-25.9%	2.2	3.0	-26.7%
Veterans Volunteers						
Monthly Rides	187	165	13.3%	128	157	-18.5%
Monthly Cost	\$1,169	\$924	26.5%	\$802	\$1,147	-30.1%
Monthly Vehicle Mile	1,715	1,719	-0.2%	1,354	1,825	-25.8%
New Riders This Month	19	16	18.8%	12.0	15.7	-23.6%
Cost per Ride	\$6.25	\$5.60	11.6%	\$6.27	\$7.31	-14.2%
Cost per Mile	\$0.68	\$0.54	25.9%	\$0.59	\$0.63	-6.3%
Miles per Ride	9.2	10.4	-11.5%	10.6	11.6	-8.6%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$4,484	-100.0%	\$734	\$2,915	-74.8%
David's Harp - STF Service						
Monthly Rides	246	80	207.5%	163	153	6.5%
Monthly Cost	\$1,769	\$965	83.3%	\$1,214	\$954	27.3%
Monthly Vehicle Mile	328	94	248.9%	231	176	31.3%
New Riders This Month	2	0	N/A	6.3	3.3	90.9%
Cost per Ride	\$7.19	\$12.06	-40.4%	\$7.47	\$6.23	19.9%
Cost per Mile	\$5.39	\$10.26	-47.5%	\$5.26	\$5.41	-2.8%
Miles per Ride	1.3	1.2	8.3%	1.4	1.2	16.7%
NW Pilot Project - STF Service						
Monthly Rides	175	169	3.6%	166	180	-7.8%
Monthly Cost	\$13,839	\$13,494	2.6%	\$13,693	\$12,580	8.8%
Monthly Vehicle Mile	1,136	819	38.7%	1,784	969	84.1%
New Riders This Month	42	8	425.0%	26.8	13.2	103.0%
Cost per Ride	\$79.08	\$79.84	-1.0%	\$82.74	\$69.85	18.5%
Cost per Mile	\$12.18	\$16.48	-26.1%	\$7.68	\$12.98	-40.8%
Miles per Ride	6.5	4.8	35.4%	10.8	5.4	100.0%
Providence Elderplace - STF Service						
Monthly Rides	350	316	10.8%	261	310	-15.8%
Monthly Cost	\$3,024	\$3,059	-1.1%	\$3,039	\$3,057	-0.6%
Monthly Vehicle Mile	1,133	884	28.2%	884	1,103	-19.9%
New Riders This Month	81	36	125.0%	50.7	72.3	-29.9%
Cost per Ride	\$8.64	\$9.68	-10.7%	\$11.65	\$9.87	18.0%
Cost per Mile	\$2.67	\$3.46	-22.8%	\$3.44	\$2.77	24.2%
Miles per Ride	3.2	2.8	14.3%	3.4	3.6	-5.6%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	419	437	-4.1%	480	410	17.1%
Monthly Cost	\$2,673	\$2,064	29.5%	\$2,878	\$2,072	38.9%
Monthly Vehicle Mile	2,423	3,217	-24.7%	3,027	2,651	14.2%
New Riders This Month	18	1	1700.0%	6.0	3.2	87.5%
Cost per Ride	\$6.38	\$4.72	35.2%	\$5.99	\$5.06	18.4%
Cost per Mile	\$1.10	\$0.64	71.9%	\$0.95	\$0.78	21.8%
Miles per Ride	5.8	7.4	-21.6%	6.3	6.5	-3.1%
Urban League - N/NE Shuttle						
Monthly Rides	417	404	3.2%	304	441	-31.1%
Monthly Cost	\$2,584	\$4,251	-39.2%	\$4,197	\$4,350	-3.5%
Monthly Vehicle Mile	1,382	1,019	35.6%	762	905	-15.8%
New Riders This Month	7	2	250.0%	5.3	3.4	55.9%
Cost per Ride	\$6.20	\$10.52	-41.1%	\$13.83	\$9.87	40.1%
Cost per Mile	\$1.87	\$4.17	-55.2%	\$5.51	\$4.80	14.8%
Miles per Ride	3.3	2.5	32.0%	2.5	2.1	19.0%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,699	2,586	43.0%	5,501	4,645	18.4%
Monthly Cost	\$30,233	\$39,427	-23.3%	\$33,932	\$32,827	3.4%
Monthly Vehicle Mile	17,782	16,816	5.7%	19,737	17,345	13.8%
New Riders This Month	200	109	83.5%	241.3	183.6	31.4%
Cost per Ride	\$8.17	\$15.25	-46.4%	\$6.17	\$7.07	-12.7%
Cost per Mile	\$1.70	\$2.34	-27.4%	\$1.72	\$1.89	-9.0%
Miles per Ride	4.8	6.5	-26.2%	3.6	3.7	-2.7%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	33	47	-29.8%	44	49	-10.2%
Monthly Cost	\$1,133	\$440	157.5%	\$866	\$345	151.0%
Monthly Vehicle Mile	84	90	-6.7%	86	88	-2.3%
New Riders This Month	0	0	N/A	1.0	1.8	-44.4%
Cost per Ride	\$34.32	\$9.37	266.3%	\$19.83	\$7.01	182.9%
Cost per Mile	\$13.48	\$4.89	175.7%	\$10.02	\$3.91	156.3%
Miles per Ride	2.5	1.9	31.6%	2.0	1.8	11.1%
Gateway Shuttle						
Monthly Rides	141	191	-26.2%	189	198	-4.5%
Monthly Cost	\$651	\$828	-21.4%	\$767	\$798	-3.9%
Monthly Vehicle Mile	183	243	-24.7%	244	278	-12.2%
New Riders This Month	1	2	-50.0%	6.3	4.5	40.0%
Cost per Ride	\$4.62	\$4.34	6.5%	\$4.06	\$4.03	0.7%
Cost per Mile	\$3.56	\$3.41	4.4%	\$3.14	\$2.87	9.4%
Miles per Ride	1.3	1.3	0.0%	1.3	1.4	-7.1%
Mid Multnomah County						
Monthly Rides	577	576	0.2%	545	637	-14.4%
Monthly Cost	\$5,870	\$4,828	21.6%	\$6,347	\$10,225	-37.9%
Monthly Vehicle Mile	1,609	1,425	12.9%	1,365	2,516	-45.7%
New Riders This Month	3	9	-66.7%	12.8	20.9	-38.8%
Cost per Ride	\$10.17	\$8.38	21.4%	\$11.66	\$16.06	-27.4%
Cost per Mile	\$3.65	\$3.39	7.7%	\$4.65	\$4.06	14.5%
Miles per Ride	2.8	2.5	12.0%	2.5	4.0	-37.5%
Multnomah Co. ADS Premium						
Monthly Rides	0	6	-100.0%	3	14	-78.6%
Monthly Cost	\$0	\$48	-100.0%	\$33	\$35	-5.7%
Monthly Vehicle Mile	0	22	-100.0%	18	23	-21.7%
New Riders This Month	0	1	-100.0%	0.6	0.6	0.0%
Cost per Ride	N/A	\$7.99	N/A	\$9.74	\$2.59	276.1%
Cost per Mile	N/A	\$2.18	N/A	\$1.87	\$1.52	23.0%
Miles per Ride	N/A	3.7	N/A	5.2	1.7	205.9%
N/NE Shuttle						
Monthly Ride	922	243	279.4%	454	434	4.6%
Monthly Cost	\$14,261	\$9,073	57.2%	\$14,603	\$11,654	25.3%
Monthly Vehicle Mile	2,711	737	267.8%	1,183	1,400	-15.5%
New Riders This Month	62	4	1450.0%	19.6	26.5	-26.0%
Cost per Ride	\$15.47	\$37.34	-58.6%	\$32.15	\$26.85	19.7%
Cost per Mile	\$5.26	\$12.31	-57.3%	\$12.34	\$8.32	48.3%
Miles per Ride	2.9	3.0	-3.3%	2.6	3.2	-18.8%
STF Service						
Monthly Ride	510	721	-29.3%	716	504	42.1%
Monthly Cost	\$12,079	\$17,460	-30.8%	\$18,035	\$13,913	29.6%
Monthly Vehicle Mile	2,614	4,440	-41.1%	3,709	2,700	37.4%
New Riders This Month	42	61	-31.1%	55.1	50.3	9.5%
Cost per Ride	\$23.69	\$24.22	-2.2%	\$25.19	\$27.59	-8.7%
Cost per Mile	\$4.62	\$3.93	17.6%	\$4.86	\$5.15	-5.6%
Miles per Ride	5.1	6.2	-17.7%	5.2	5.4	-3.7%
TriMet Service						
Monthly Ride	984	938	4.9%	903	674	34.0%
Monthly Cost	\$9,770	\$6,237	56.6%	\$7,221	\$5,541	30.3%
Monthly Vehicle Mile	5,799	5,578	4.0%	5,414	3,622	49.5%
New Riders This Month	51	44	15.9%	51.7	40.1	28.9%
Cost per Ride	\$9.93	\$6.65	49.3%	\$8.00	\$8.22	-2.7%
Cost per Mile	\$1.68	\$1.12	50.0%	\$1.33	\$1.53	-13.1%
Miles per Ride	5.9	5.9	0.0%	6.0	5.4	11.1%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	397	444	-10.6%	388	484	-19.8%
Monthly Cost	\$7,711	\$6,563	17.5%	\$7,427	\$7,667	-3.1%
Monthly Vehicle Mile	1,117	1,357	-17.7%	1,061	1,509	-29.7%
New Riders This Month	24	28	-14.3%	26.3	28.8	-8.7%
Cost per Ride	\$19.42	\$14.78	31.4%	\$19.14	\$15.85	20.8%
Cost per Mile	\$6.90	\$4.84	42.6%	\$7.00	\$5.08	37.8%
Miles per Ride	2.8	3.1	-9.7%	2.7	3.1	-12.9%
SW Shuttle Service						
Monthly Rides	73	82	-11.0%	73	89	-18.0%
Monthly Cost	\$971	\$1,382	-29.7%	\$963	\$2,083	-53.8%
Monthly Vehicle Mile	140	180	-22.2%	144	177	-18.6%
New Riders This Month	1	0	N/A	2.8	2.2	27.3%
Cost per Rider	\$13.30	\$16.85	-21.1%	\$13.19	\$23.37	-43.6%
Cost per Mile	\$6.94	\$7.68	-9.6%	\$6.67	\$11.77	-43.3%
Miles per Ride	1.9	2.2	-13.6%	2.0	2.0	0.0%
Downtown RideAbout(1)						
Monthly Rides	189	212	-10.8%	156	171	-8.8%
Monthly Cost	\$656	\$864	-24.1%	\$647	\$781	-17.2%
Monthly Vehicle Mile	151	141	7.1%	107	111	-3.6%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$3.47	\$4.08	-15.0%	\$4.16	\$4.58	-9.2%
Cost per Mile	\$4.34	\$6.13	-29.2%	\$6.04	\$7.03	-14.1%
Miles per Ride	0.8	0.7	14.3%	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	85	73	16.4%	59	58	1.7%
Monthly Cost	\$31	\$249	-87.6%	\$452	\$519	-12.9%
Monthly Vehicle Mile	63	66	-4.5%	52	57	-8.8%
New Riders This Month	0	1	-100.0%	0.7	0.3	133.3%
Cost per Ride	\$0.37	\$3.41	-89.1%	\$7.69	\$8.96	-14.2%
Cost per Mile	\$0.50	\$3.77	-86.7%	\$8.71	\$9.19	-5.2%
Miles per Ride	0.7	0.9	-22.2%	0.9	1.0	-10.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	8	-100.0%	3	5.9	-50.0%
Monthly Cost	\$0	\$55	-100.0%	\$20	\$31	-35.5%
Monthly Vehicle Mile	0	61	-100.0%	22	48	-54.2%
New Riders This Month	0	2	-100.0%	0.6	1.7	-64.7%
Cost per Ride	N/A	\$6.84	N/A	\$6.35	\$5.21	21.9%
Cost per Mile	N/A	\$0.90	N/A	\$0.89	\$0.64	39.1%
Miles per Ride	N/A	7.6	N/A	7.1	8.1	-12.3%
STF Discretionary						
Monthly Rides	632	607	4.1%	613	672	-8.8%
Monthly Cost	\$15,417	\$8,532	80.7%	\$13,340	\$13,402	-0.5%
Monthly Vehicle Mile	2,543	2,956	-14.0%	2,373	2,708	-12.4%
New Riders This Month	36	41	-12.2%	30.2	32.0	-5.6%
Cost per Ride	\$24.39	\$14.06	73.5%	\$21.77	\$19.94	9.2%
Cost per Mile	\$6.06	\$2.89	109.7%	\$5.62	\$4.95	13.5%
Miles per Ride	4.0	4.9	-18.4%	3.9	4.0	-2.5%
STF Service						
Monthly Rides	439	421	4.3%	426	458	-7.0%
Monthly Cost	\$16,041	\$7,495	114.0%	\$11,957	\$11,170	7.0%
Monthly Vehicle Mile	1,824	1,757	3.8%	1,794	1,938	-7.4%
New Riders This Month	36	40	-10.0%	29.0	29.3	-1.0%
Cost per Ride	\$36.54	\$17.80	105.3%	\$28.08	\$24.38	15.2%
Cost per Mile	\$8.79	\$4.27	105.9%	\$6.67	\$5.76	15.8%
Miles per Ride	4.2	4.2	0.0%	4.2	4.2	0.0%
Dialysis (NEW)						
Monthly Rides	0	1	-100.0%	0		
Monthly Cost	\$0	\$10	-100.0%	\$1		
Monthly Vehicle Mile	0	6	-100.0%	1		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	\$10.00	N/A	\$10.00		
Cost per Mile	N/A	\$1.67	N/A	\$1.43		
Miles per Ride	N/A	6.0	N/A	7.0		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	0	31	-100.0%	7	13	-49.2%
Monthly Cost	\$1	\$1,113	-99.9%	\$429	\$321	33.6%
Monthly Vehicle Mile	0	356	-100.0%	74	155	-52.3%
New Riders This Month	0	10	-100.0%	1	3	-66.7%
Cost per Ride	N/A	\$35.91	N/A	\$65.93	\$25.17	161.9%
Cost per Mile	N/A	\$3.13	N/A	\$5.82	\$2.07	181.2%
Miles per Ride	N/A	11.5	N/A	11.3	12.2	-7.4%
STF Service						
Monthly Ride	572	166	244.6%	339	165	106.0%
Monthly Cost	\$24,970	(\$5,090)	-590.6%	\$14,790	\$3,155	368.8%
Monthly Vehicle Mile	4,296	1,682	155.4%	2,868	1,405	104.1%
New Riders This Month	84	75	12.0%	56	52	7.7%
Cost per Ride	\$43.65	(\$30.66)	-242.4%	\$43.57	\$19.16	127.4%
Cost per Mile	\$5.81	(\$3.03)	-291.7%	\$5.16	\$2.25	129.3%
Miles per Ride	7.5	10.1	-25.7%	8.4	8.5	-1.2%
Title XIX Non Medical						
Monthly Ride	1	8	-87.5%	1	76	-98.7%
Monthly Cost	\$0	\$1,898	-100.0%	\$5	\$721	-99.3%
Monthly Vehicle Mile	13	102	-87.3%	8	795	-99.0%
New Riders This Month	1	2	-50.0%	0	14	-100.0%
Cost per Ride	\$0.00	\$237.28	-100.0%	\$4.66	\$9.55	-51.2%
Cost per Mile	\$0.00	\$18.61	-100.0%	\$0.56	\$0.91	-38.5%
Miles per Ride	13.0	12.8	1.6%	8.3	10.5	-21.0%
Dialysis						
Monthly Ride	0	95	-100.0%	9	95	-90.6%
Monthly Cost	\$0	\$3,621	-100.0%	\$821	\$2,624	-68.7%
Monthly Vehicle Mile	0	1,184	-100.0%	106	1,113	-90.5%
New Riders This Month	0	2	-100.0%	0	3	-100.0%
Cost per Ride	N/A	\$38.12	N/A	\$92.11	\$27.62	233.5%
Cost per Mile	N/A	\$3.06	N/A	\$7.75	\$2.36	228.4%
Miles per Ride	N/A	12.5	N/A	11.9	11.7	1.7%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	86	28	207.1%	47	9	422.2%
Monthly Cost	\$2,304	\$326	606.7%	\$1,360	\$630	115.9%
Monthly Vehicle Mile	560	137	308.8%	292	51	472.5%
New Riders This Month	6	2	200.0%	3	2	50.0%
Cost per Ride	\$26.80	\$11.64	130.2%	\$28.93	\$74.09	-61.0%
Cost per Mile	\$4.12	\$2.38	73.1%	\$4.66	\$12.29	-62.1%
Miles per Ride	6.5	4.9	32.7%	6.2	6.0	3.3%
STF Service						
Monthly Rides	706	536	31.7%	602	500	20.4%
Monthly Cost	\$17,767	\$5,728	210.2%	\$12,242	\$6,236	96.3%
Monthly Vehicle Mile	3,231	2,019	60.0%	2,548	1,708	49.2%
New Riders This Month	22	24	-8.3%	23	12	91.7%
Cost per Ride	\$25.17	\$10.69	135.5%	\$20.32	\$12.47	63.0%
Cost per Mile	\$5.50	\$2.84	93.7%	\$4.80	\$3.65	31.5%
Miles per Ride	4.6	3.8	21.1%	4.2	3.4	23.5%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	(\$6)	\$6	-200.0%	\$43	\$86	-50.0%
Monthly Vehicle Mile	0	0	N/A	1	6	-83.3%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$173.67	\$74.12	134.3%
Cost per Mile	N/A	N/A	N/A	\$37.21	\$15.49	140.2%
Miles per Ride	N/A	N/A	N/A	4.7	4.8	-2.1%
Veterans Volunteers						
Monthly Rides	187	166	12.7%	194		
Monthly Cost	\$1,960	\$1,396	40.4%	\$2,333		
Monthly Vehicle Mile	2,977	2,601	14.5%	3,161		
New Riders This Month	2	8	-75.0%	8		
Cost per Ride	\$10.48	\$8.41	24.6%	\$0.74		
Cost per Mile	\$0.66	\$0.54	22.6%	\$12.01		
Miles per Ride	15.9	15.7	1.6%	16.3		
Wa Co DAVS						
Monthly Rides	0	0	N/A	1		
Monthly Cost	\$53	(\$2,921)	-101.8%	\$31		
Monthly Vehicle Mile	0	0	N/A	3		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$40.89		
Cost per Mile	N/A	N/A	N/A	\$10.82		
Miles per Ride	N/A	N/A	N/A	3.8		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	990	683	44.9%	669	707	-5.4%
Monthly Cost	\$3,729	\$9,847	-62.1%	\$4,136	\$8,517	-51.4%
Monthly Vehicle Mile	1,784	3,184	-44.0%	2,198	3,103	-29.2%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.77	\$14.42	-73.9%	\$6.18	\$12.04	-48.7%
Cost per Mile	\$2.09	\$3.09	-32.4%	\$1.88	\$2.74	-31.4%
Miles per Ride	1.8	4.7	-61.7%	3.3	4.4	-25.0%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	102	139	-26.6%	109	180	-39.4%
Monthly Cost	\$1,371	\$898	52.7%	\$1,231	\$1,612	-23.6%
Monthly Vehicle Mile	811	1,182	-31.4%	858	1,247	-31.2%
New Riders This Month	18	14	28.6%	16.1	19.6	-17.9%
Cost per Ride	\$13.44	\$6.46	108.0%	\$11.31	\$8.96	26.2%
Cost per Mile	\$1.69	\$0.76	122.4%	\$1.44	\$1.29	11.6%
Miles per Ride	8.0	8.5	-5.9%	7.9	6.9	14.5%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,108	1,134	-2.3%	1,125	1,178	-4.5%
Monthly Cost	\$3,177	\$5,261	-39.6%	\$3,723	\$4,467	-16.7%
Monthly Vehicle Mile	1,619	2,638	-38.6%	1,971	2,334	-15.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$2.87	\$4.64	-38.1%	\$3.31	\$3.79	-12.7%
Cost per Mile	\$1.96	\$1.99	-1.5%	\$1.89	\$1.91	-1.0%
Miles per Ride	1.5	2.3	-34.8%	1.8	2.0	-10.0%
Maryville Nursing Home						
Monthly Rides	0	0	N/A	0	29	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$380	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	45	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.09	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.51	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.5	N/A
Mary's Woods						
Monthly Rides	0	1,697	N/A	801	1,352	-40.8%
Monthly Cost	\$0	\$5,960	N/A	\$3,813	\$5,883	-35.2%
Monthly Vehicle Mile	0	1,738	N/A	1,108	1,826	-39.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$3.51	N/A	\$4.76	\$4.35	9.4%
Cost per Mile	N/A	\$3.43	N/A	\$3.44	\$3.22	6.8%
Miles per Ride	N/A	1.0	N/A	1.4	1.4	0.0%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	823	751	9.6%	727	708	2.7%
Monthly Cost	\$759	\$738	2.8%	\$783	\$838	-6.6%
Monthly Vehicle Mile	548	605	-9.4%	484	522	-7.3%
New Rider This Month	1	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$0.92	\$0.98	-6.1%	\$1.08	\$1.18	-8.5%
Cost per Mile	\$1.39	\$1.22	13.9%	\$1.62	\$1.61	0.6%
Miles per Ride	0.7	0.8	-12.5%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	10,213	9,664	5.7%	8,901	9,363	-4.9%
Monthly Cost	\$256,299	\$249,871	2.6%	\$257,552	\$242,007	6.4%
Monthly Vehicle Mile	52,740	43,501	21.2%	41,967	40,066	4.7%
New Riders This Month	31	26	19.2%	130.5	127.4	2.4%
Cost per Ride	\$25.10	\$25.86	-2.9%	\$28.93	\$25.85	11.9%
Cost per Mile	\$4.86	\$5.74	-15.3%	\$6.14	\$6.04	1.7%
Miles per Ride	5.2	4.5	15.6%	4.7	4.3	9.3%
Tualatin Valley Workshop						
Monthly Rides	214	196	9.2%	116	234	-50.4%
Monthly Cost	\$1,167	\$3,913	-70.2%	\$4,013	\$4,968	-19.2%
Monthly Vehicle Mile	824	1,146	-28.1%	750	861	-12.9%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$5.45	\$19.97	-72.7%	\$34.64	\$21.22	63.2%
Cost per Mile	\$1.42	\$3.41	-58.4%	\$5.35	\$5.77	-7.3%
Miles per Ride	3.9	5.8	-32.8%	6.5	3.7	75.7%
West Linn						
Monthly Ride	70	54	29.6%	47	81	-42.0%
Monthly Cost	\$332	\$274	21.2%	\$270	\$313	-13.7%
Monthly Vehicle Mile	170	43	295.3%	74	112	-33.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.74	\$5.08	-6.7%	\$5.71	\$3.88	47.2%
Cost per Mile	\$1.95	\$6.38	-69.4%	\$3.66	\$2.80	30.7%
Miles per Ride	2.4	0.8	200.0%	1.6	1.4	14.3%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Oct 2017	Oct 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,431	5,270	3.1%	4,825	5,787	-16.6%
Monthly Cost	\$39,897	\$37,621	6.0%	\$37,612	\$37,500	0.3%
Monthly Vehicle Miles	20,111	11,843	69.8%	12,843	12,029	6.8%
On-Time Performance	99.9%	98.0%	1.9%	99.7%	99.0%	0.7%
Cost per Ride	\$7.35	\$7.14	2.9%	\$7.79	\$6.48	20.2%
Cost per Mile	\$1.98	\$3.18	-37.7%	\$2.93	\$3.12	-6.1%
Miles per Roadcall	20,111	11,843	69.8%	12,843	12,029	6.8%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,524	1,290	18.1%	1,348	2,142	-37.1%
Monthly Cost	\$32,007	\$38,956	-17.8%	\$33,220	\$33,428	-0.6%
Monthly Vehicle Miles	5,979	5,577	7.2%	5,725	4,442	28.9%
On-Time Performance	99.9%	98.0%	1.9%	99.7%	99.0%	0.7%
Cost per Ride	\$21.00	\$30.20	-30.5%	\$24.65	\$15.60	58.0%
Cost per Mile	\$5.35	\$6.99	-23.5%	\$5.80	\$7.53	-23.0%
Miles per Roadcall	5,979	5,577	7.2%	5,725	4,442	28.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,196	8,707	-5.9%	8,002	8,531	-6.2%
Monthly Cost	\$55,836	\$48,842	14.3%	\$51,142	\$50,770	0.7%
Monthly Vehicle Miles	22,878	21,417	6.8%	21,481	21,277	1.0%
On-Time Performance	97.0%	95.0%	2.0%	97.1%	97.2%	-0.1%
Cost per Ride	\$6.81	\$5.61	21.4%	\$6.39	\$5.95	7.4%
Cost per Mile	\$2.44	\$2.28	7.0%	\$2.38	\$2.39	-0.4%
Miles per Roadcall	7,626	21,417	-64.4%	21,481	21,277	1.0%
Sandy(SAM)-Fixed Route						
Monthly Rides	10,002	8,705	14.9%	9,136	8,815	3.6%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,744	21,000	8.3%	21,587	20,881	3.4%
On-Time Performance	99.9%	99.1%	0.8%	98.7%	99.8%	-1.1%
Cost per Ride	\$6.50	\$7.47	-13.0%	\$7.11	\$7.37	-3.5%
Cost per Mile	\$2.86	\$3.10	-7.7%	\$3.01	\$3.11	-3.2%
Miles per Roadcall	11,372	21,000	-45.8%	21,587	20,881	3.4%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,166	1,235	-5.6%	1,146	1,301	-11.9%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,963	7,196	10.7%	7,292	7,191	1.4%
On-Time Performance	97.2%	97.2%	0.0%	96.1%	96.8%	-0.7%
Cost per Ride	\$17.15	\$16.19	5.9%	\$17.45	\$15.37	13.5%
Cost per Mile	\$2.51	\$2.78	-9.7%	\$2.74	\$2.78	-1.4%
Miles per Roadcall	7,963	7,196	10.7%	7,292	7,191	1.4%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	20,800	24,251	-14.2%	22,299	23,429	-4.8%
Monthly Cost	\$320,684	\$353,661	-9.3%	\$327,278	\$334,982	-2.3%
Monthly Vehicle Miles	45,279	45,812	-1.2%	45,581	44,187	3.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$15.42	\$14.58	5.8%	\$14.68	\$14.30	2.7%
Cost per Mile	\$7.08	\$7.72	-8.3%	\$7.18	\$7.58	-5.3%
Miles per Roadcall	45,279	45,812	-1.2%	45,581	44,187	3.2%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,764	2,494	-29.3%	2,167	3,013	-28.1%
Monthly Cost	\$61,555	\$62,411	-1.4%	\$58,169	\$59,114	-1.6%
Monthly Vehicle Miles	9,012	5,233	72.2%	6,428	8,469	-24.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$34.90	\$25.02	39.5%	\$26.84	\$19.62	36.8%
Cost per Mile	\$6.83	\$11.93	-42.7%	\$9.05	\$6.98	29.7%
Miles per Roadcall	9,012	5,233	72.2%	6,428	8,469	-24.1%

RideWise Performance Report - October 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	16	104	5,408	\$180,194.56		
One-on-one travel training general trips	16	51	2,652	\$88,364.64		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training			0	\$0.00		
Subtotal	32	155	8,060	\$268,559.20		
Group travel training with schools	159		581	\$19,347.86		
Group travel training general	109		398	\$13,263.63		
Riders Club participants	37					
Subtotal	305		979	\$32,611.48		
Total	337	155	9,039	\$301,170.68		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	6					
Transitional staff support only	2					
Transitional staff support and pass plan	119	338	27	151	3,566	1,606
Total	127					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$53,902.19					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	59.00					
Value of volunteer hours monthly	\$1,424.26					
Value of transitional staff hours monthly	\$47,305.40					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	52	363	18,876	\$628,948.32		
One-on-one travel training general trips	50	158	8,216	\$273,757.12		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	102	521		\$902,705.44		
Group travel training with schools	272	0	993	\$33,098.22		
Group travel training general	130	0	475	\$15,819.00		
Riders Club participants	219	0	0	\$0.00		
Subtotal	621		1,468	\$48,917.23		
Total	723	521	1,468	\$951,622.67		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	21	0	0	0	0	0
Transitional staff support only	8	0	0	0	0	0
Transitional staff support and pass plan	185	548	72	286	5,858	2,695
Total	214					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$199,948.96					
Annual cost avoidance of trips	\$951,622.67					
Total cost avoidance	\$751,673.71					
Total trainer hours annual	6832					
Ride Ambassador hours annual	79402					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					