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**DATE: NOVEMBER 2017**

**SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Overall ridership for E&D services for November 2017 decreased slightly by 0.3% (-90) compared to November 2016. The most significant drop was due to Mary's Woods program completion. However, increases in trips from Villages NW (+218), RC HQ (+244), MFS (+323) and RC East County (+890) have compensated for the network's loss of Mary's Woods. The Mid-Multnomah County switch between MFS and RC East County continues to show increases in both provider's overall trips 18 months after implementation.
2. Total costs in November 2017 increased by 2% (+\$13,427) for Ride Connection's E&D services. Reliance on cabs reduced, resulting in a savings of \$18,414. Impact NW posted higher costs to their STF programs, adding \$12,797 in expenditures and RC HQ also increased spending by \$13,689. Some of these RC HQ rides would have been performed by cabs, which helps to explain the reduction and increase in these two areas.
3. The network Cost per Trip (CPT) for November 2017 increased by 2.5%, to \$19.81 per trip compared to November 2016 (\$19.31). This CPT is also consistent with the previous month, October 2017 (\$19.61). However, Impact NW showed a significant increase in CPT at \$33.32 (+59%) because of unpredictable financial variances with the organization throughout the year. MFS and RC East County managed to decrease their CPT even further by 16% and 4.6%, respectively. This is likely due to the increased efficiencies and volunteer programs with these well-established providers.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 173 individuals served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 20 persons successfully exited out of the one-on-one travel training, six of whom were prior participants returned to learn a new route. There was a 17% decrease in successful customer's training one-on-one when compared to the same time period of last year. The reason for the decrease was due to customers not finishing their training goals by the end of the month.
3. Under the age of 60, a total of 16 persons successfully exited out of the one-on-one travel training with an average of 11.5 hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. Several events were held:
  - RideWise met with staff from the Tualatin Valley workshop to discuss travel training. RideWise also attended the Tualatin Valley workshop's 50's anniversary celebration.
  - RideWise also met with staff from Exceed Enterprises to talk about travel training.
  - RideWise staff attended the bi-monthly Metro Regional Travel Options Marketing Group meeting.
  - RideWise met with TriMet staff regarding the Honored Citizen Program at the TriMet Ticket Office to discuss its transition over to using the Hop Fastpass program.
5. Ride Ambassador Program. A total of 71 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported seven Rider's Club activities with 30 participants.
7. Referral Sources. There were 37 referrals in November 2017. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established, seven referrals were the result of our travel options counseling efforts.
8. School Program. A total of 405 students received training during the month of November. There were 3,137 trips taken as a group and 193

one-on-one trips. A total of 173 teachers and support staff reported 1,339 hours of training.

## SANDY AREA METRO (SAM)

1. Due to service changes implemented in late 2016, ridership continues to improve. Total ridership this month was 9,901 compared to 9,506 rides in 2016, an overall increase of 4.2%.
2. The SAM-Gresham route experienced a 3.9% increase in ridership. The new SAM Shopper has experienced 95% increase over the first month of implementation last December. The Estacada route provided nearly the same number of rides as compared to October 2016 (505 versus 504). The Elderly and Disabled program (out-of-town medical rides) increased by 32%. STAR is the only route to experience a decrease in ridership, an intended consequence of the SAM Shopper. STAR ridership decreased by 9.7%, from 1,172 to 1,009.

<b>JULY</b>	<b>2016</b>	<b>2017</b>
Fixed Route	8,265	8,567
Dial-a-ride (general public and ADA)	1,172	1,009
Out-of-town ED	69	91
Shopping Shuttle	n/a*	234*
<b>Total Riders</b>	<b>9,506</b>	<b>9,901</b>

\*The first month of the Shopping Shuttle was December 2016.

## SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART had 136 less Out-of-Town Medical Dial-A-Ride than last year at the same time. The decrease in total ridership between 2016 and 2017 (1,039) is attributed to having taken the Villebois Shuttle off DAR and placing it on fixed route service. The graph below provides the salient points between last year and the same time period this year:

### November 2016/2017 Ridership Comparison

	<b>2016</b>	<b>2017</b>
ADA Paratransit	312	246
In-Town 60+	370	562
Out-of-Town Medical DAR	319	183
Senior Trips	75	87
Villebois Shuttle	1067	69

2. SMART is conducting a survey of Charbonneau residents to determine their desire and support for a shuttle service. SMART is also collaborating with CAT to begin mid-day service to Canby, beginning July 2, 2018.
3. SMART continues to play an active role in the STIF (HB2017) implementation process.

### **CANBY AREA TRANSIT (CAT)**

1. During the month of November total CAT ridership was down 7.21%. Demand Response ridership was up 10.11% as compared to the same month in the previous year.
2. The Transit Master Plan was adopted by the City Council on 11/15/17.

### **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership for November remained the same as in the same month of the previous year.
2. Construction continues on the Administrative Office Building. The completion date has now been extended to March 1, 2018.

### **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Nov 17	Nov 16	% Change	FY18-TD	FY17-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	86,560	87,500	-1.1%	86,590	86,960	-0.4%
Bus-Frequent Service*	<u>96,130</u>	<u>99,300</u>	-3.2%	<u>96,146</u>	<u>98,860</u>	-2.7%
Subtotal All Bus	182,690	186,800	-2.2%	182,736	185,820	-1.7%
MAX	120,430	125,900	-4.3%	122,820	124,920	-1.7%
Commuter Rail	<u>1,675</u>	<u>1,780</u>	-5.9%	<u>1,705</u>	<u>1,820</u>	-6.3%
Fixed Route Total	304,795	314,500	-3.1%	307,261	312,560	-1.7%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,567	3,620	-1.5%	3,485	3,645	-4.4%
<b>System Total</b>	<b>308,362</b>	<b>318,095</b>	<b>-3.1%</b>	<b>310,746</b>	<b>316,205</b>	<b>-1.7%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	497,200	501,900	-0.9%	500,714	502,220	-0.3%
Bus-Frequent Service*	<u>591,100</u>	<u>608,600</u>	-2.9%	<u>595,896</u>	<u>612,020</u>	-2.6%
Subtotal All Bus	1,088,300	1,110,500	-2.0%	1,096,610	1,114,240	-1.6%
MAX	736,600	766,100	-3.9%	763,810	778,184	-1.8%
Commuter Rail	<u>8,375</u>	<u>8,880</u>	-5.7%	<u>8,525</u>	<u>9,100</u>	-6.3%
Fixed Route Total	1,833,245	1,885,468	-2.8%	1,868,945	1,901,524	-1.7%
Frequent Bus % of Total Bus	54.3%	54.8%	-0.5%	54.3%	54.9%	-0.6%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,185	20,412	-1.1%	19,696	20,500	-3.9%
<b>System Total</b>	<b>1,853,430</b>	<b>1,905,880</b>	<b>-2.8%</b>	<b>1,888,641</b>	<b>1,922,024</b>	<b>-1.7%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$4.35	\$3.91	11.25%	\$4.16	\$3.91	6.39%
Bus-Frequent Service*	\$3.16	\$2.86	10.49%	\$3.04	\$2.86	6.29%
Subtotal All Bus	\$3.71	\$3.33	11.41%	\$3.55	\$3.33	6.61%
MAX	\$2.77	\$2.51	10.36%	\$2.67	\$2.50	6.80%
Commuter Rail	\$13.20	\$16.88	-21.80%	\$15.95	\$15.21	4.87%
Fixed Route Total	\$3.37	\$3.06	10.13%	\$3.24	\$3.05	6.23%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$38.01	\$35.24	7.86%	\$37.57	\$34.84	7.84%
<b>System Total</b>	<b>\$3.75</b>	<b>\$3.41</b>	<b>9.97%</b>	<b>\$3.60</b>	<b>\$3.38</b>	<b>6.51%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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# TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

## 12-Month Averages

TRIMET	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	4,612,640	4,706,200	-2.0%	4,787,393	4,884,275	-2.0%
Monthly Cost	\$17,094,315	\$15,689,744	9.0%	\$16,831,796	\$16,056,413	4.8%
Monthly Vehicle Mile	2,060,994	2,011,712	2.4%	2,058,009	2,032,086	1.3%
On-Time Performance	86.3%	81.3%	5.0%	82.1%	80.8%	1.3%
Cost per Ride	\$3.71	\$3.33	11.4%	\$3.52	\$3.29	7.0%
Cost per Mile	\$8.29	\$7.80	6.3%	\$8.18	\$7.90	3.5%
Miles per Roadcall	15,044	10,009	50.3%	11,907	11,069	7.6%
<b>Light Rail (MAX)</b>						
Monthly Rides	3,127,280	3,251,565	-3.8%	3,283,358	3,352,287	-2.1%
Monthly Cost	\$8,657,817	\$8,154,112	6.2%	\$8,915,559	\$8,449,538	5.5%
Monthly Vehicle Mile	375,539	373,966	0.4%	374,963	376,675	-0.5%
On-Time Performance	88.4%	82.1%	6.3%	86.3%	83.0%	3.3%
Cost per Ride	\$2.77	\$2.51	10.4%	\$2.72	\$2.52	7.9%
Cost per Mile	\$23.05	\$21.80	5.7%	\$23.78	\$22.43	6.0%
Miles per Roadcall	4,694	1,619	189.9%	3,620	1,387	161.0%
<b>Commuter Rail (WES)</b>						
Monthly Rides	35,175	37,275	-5.6%	36,350	37,993	-4.3%
Monthly Costs	\$464,258	\$522,753	-11.2%	\$576,998	\$581,308	-0.7%
Monthly Vehicle Mile	9,731	9,820	-0.9%	9,875	9,969	-0.9%
On Time Performance	96.5%	94.3%	2.2%	95.3%	96.0%	-0.7%
Cost per Ride	\$13.20	\$14.02	-5.8%	\$15.87	\$15.30	3.7%
Cost per Mile	\$47.71	\$53.23	-10.4%	\$58.43	\$58.31	0.2%
Miles per Roadcall	9,731	9,820	-0.9%	5,643	29,906	-81.1%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	85,469	86,469	-1.2%	83,320	88,762	-6.1%
Monthly Cost	\$3,248,695	\$3,047,535	6.6%	\$3,089,760	\$3,014,127	2.5%
Monthly Vehicle Mile	703,549	740,930	-5.0%	704,545	748,240	-5.8%
On-Time Performance	90.9%	91.1%	-0.2%	90.0%	91.4%	-1.4%
Cost per Ride	\$38.01	\$35.24	7.9%	\$37.08	\$33.96	9.2%
Cost per Mile	\$4.62	\$4.11	12.4%	\$4.39	\$4.03	8.9%
Miles per Roadcall	6,765	7,718	-12.3%	7,063	7,288	-3.1%

RIDE CONNECTION*	Nov 2017	Nov 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	33,584	34,689	-3.2%	33,709	37,410	-9.9%
Monthly Cost	\$629,628	\$635,062	-0.9%	\$622,996	\$640,992	-2.8%
Monthly Vehicle Mile	150,148	159,434	-5.8%	155,931	173,447	-10.1%
New Riders This Month	913	846	7.9%	1,163.5	1,447.6	-19.6%
Cost per Ride	\$18.75	\$18.31	2.4%	\$18.48	\$17.13	7.9%
Cost per Mile	\$4.19	\$3.98	5.3%	\$4.00	\$3.70	8.1%
Miles per Ride	4.5	4.6	-2.2%	4.6	4.6	0.0%

\*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, February 06, 2018

TriMet and Ride Connection - Summary

## RIDE CONNECTION RED - PROVIDER(1)

## 12-Month Averages

Programs	Nov 2017	Nov 2016	% Change	Current Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	819	684	19.7%	737	744	-0.9%
Monthly Cost	\$10,301	\$10,283	0.2%	\$9,758	\$7,420	31.5%
Monthly Vehicle Mile	4,401	3,726	18.1%	3,974	4,053	-1.9%
New Riders This Month	45	23	95.7%	33.3	29.4	13.3%
Cost per Ride	\$12.58	\$15.03	-16.3%	\$13.25	\$9.98	32.8%
Cost per Mile	\$2.34	\$2.76	-15.2%	\$2.46	\$1.83	34.4%
Miles per Ride	5.4	5.4	0.0%	5.4	5.5	-1.8%
<b>King City Shuttle</b>						
Monthly Rides	363	303	19.8%	354	324	9.3%
Monthly Cost	\$6,818	\$8,067	-15.5%	\$6,852	\$5,807	18.0%
Monthly Vehicle Mile	1,675	1,443	16.1%	1,519	1,255	21.0%
New Riders This Month	9	7	28.6%	11.1	8.3	33.7%
Cost per Ride	\$18.78	\$26.62	-29.5%	\$19.34	\$17.91	8.0%
Cost per Mile	\$4.07	\$5.59	-27.2%	\$4.51	\$4.63	-2.6%
Miles per Ride	4.6	4.8	-4.2%	4.3	3.9	10.3%
<b>N/NE Shuttle</b>						
Monthly Rides	0	0	N/A	0	43	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$1,202	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	485	-100.0%
New Riders This Month	0	0	N/A	0.0	5.9	-100.0%
Cost per Ride	N/A	N/A	N/A	N/A	\$28.13	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$2.48	N/A
Miles per Ride	N/A	N/A	N/A	N/A	11.4	N/A
<b>STF Service</b>						
Monthly Rides	638	493	29.4%	483	491	-1.6%
Monthly Cost	\$13,265	\$12,771	3.9%	\$10,068	\$9,668	4.1%
Monthly Vehicle Mile	3,030	2,969	2.1%	2,713	3,198	-15.2%
New Riders This Month	65	20	225.0%	29.3	30.1	-2.7%
Cost per Ride	\$20.79	\$25.90	-19.7%	\$20.84	\$19.68	5.9%
Cost per Mile	\$4.38	\$4.30	1.9%	\$3.71	\$3.02	22.8%
Miles per Ride	4.7	6.0	-21.7%	5.6	6.5	-13.8%
<b>TriMet Service</b>						
Monthly Rides	110	209	-47.4%	142	259	-45.2%
Monthly Cost	\$2,925	\$2,241	30.5%	\$3,334	\$4,355	-23.4%
Monthly Vehicle Mile	725	1,374	-47.2%	1,448	1,810	-20.0%
New Riders This Month	12	12	0.0%	13.1	22.2	-41.0%
Cost per Ride	\$26.59	\$10.72	148.0%	\$23.45	\$16.83	39.3%
Cost per Mile	\$4.03	\$1.63	147.2%	\$2.30	\$2.41	-4.6%
Miles per Ride	6.6	6.6	0.0%	10.2	7.0	45.7%

## CAB SERVICES - PROVIDER

## 12-Month Averages

Programs	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Dialysis</b>						
Monthly Rides	186	369	-49.6%	230	393	-41.5%
Monthly Cost	\$5,928	\$9,962	-40.5%	\$6,025	\$10,619	-43.3%
Monthly Vehicle Mile	678	2,160	-68.6%	828	2,227	-62.8%
New Riders This Month	3	2	50.0%	5	17	-70.6%
Cost per Ride	\$31.87	\$27.00	18.0%	\$26.18	\$27.00	-3.0%
Cost per Mile	\$8.74	\$4.61	89.6%	\$7.28	\$4.77	52.6%
Miles per Ride	3.6	5.9	-39.0%	3.6	5.7	-36.8%
<b>General Public</b>						
Monthly Rides	1,046	855	22.3%	917	958	-4.3%
Monthly Cost	\$26,637	\$19,972	33.4%	\$23,282	\$24,046	-3.2%
Monthly Vehicle Mile	7,359	6,280	17.2%	7,642	8,065	-5.2%
New Riders This Month	10	4	150.0%	15	15	0.0%
Cost per Ride	\$25.47	\$23.36	9.0%	\$25.39	\$25.09	1.2%
Cost per Mile	\$3.62	\$3.18	13.8%	\$3.05	\$2.98	2.3%
Miles per Ride	7.0	7.3	-4.1%	8.3	8.4	-1.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	119	112	6.3%	197	237	-16.9%
Monthly Cost	\$3,565	\$2,539	40.4%	\$4,779	\$4,250	12.4%
Monthly Vehicle Mile	812	624	30.1%	973	1,160	-16.1%
New Riders This Month	8	8	0.0%	14	15	-6.7%
Cost per Ride	\$29.96	\$22.67	32.2%	\$24.21	\$17.93	35.0%
Cost per Mile	\$4.39	\$4.07	7.9%	\$4.91	\$3.66	34.2%
Miles per Ride	6.8	5.6	21.4%	4.9	4.9	0.0%
<b>STF Service</b>						
Monthly Rides	826	1,424	-42.0%	910	1,604	-43.3%
Monthly Cost	\$4,195	\$31,710	-86.8%	\$20,387	\$33,312	-38.8%
Monthly Vehicle Mile	4,370	8,878	-50.8%	5,102	8,829	-42.2%
New Riders This Month	116	165	-29.7%	146	303	-51.8%
Cost per Ride	\$5.08	\$22.27	-77.2%	\$22.41	\$20.77	7.9%
Cost per Mile	\$0.96	\$3.57	-73.1%	\$4.00	\$3.77	6.1%
Miles per Ride	5.3	6.2	-14.5%	5.6	5.5	1.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	1,508	1,233	22.3%	1,396	2,404	-41.9%
Monthly Cost	\$34,409	\$28,286	21.6%	\$30,658	\$51,284	-40.2%
Monthly Vehicle Mile	7,881	7,236	8.9%	7,351	12,533	-41.3%
New Riders This Month	41	37	10.8%	56	98	-42.9%
Cost per Ride	\$22.82	\$22.94	-0.5%	\$21.97	\$21.34	3.0%
Cost per Mile	\$4.37	\$3.91	11.8%	\$4.17	\$4.09	2.0%
Miles per Ride	5.2	5.9	-11.9%	5.3	5.2	1.9%
<b>Wa Co DAVS</b>						
Monthly Rides	94	129	-27.1%	112	158	-29.1%
Monthly Cost	\$2,697	\$3,376	-20.1%	\$3,249	\$4,231	-23.2%
Monthly Vehicle Mile	666	876	-24.0%	884	1,211	-27.0%
New Riders This Month	5	4	25.0%	8	13	-38.5%
Cost per Ride	\$28.69	\$26.17	9.6%	\$29.07	\$26.87	8.2%
Cost per Mile	\$4.05	\$3.85	5.2%	\$3.68	\$3.49	5.4%
Miles per Ride	7.1	6.8	4.4%	7.9	7.7	2.6%



**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2017</b>	<b>Nov 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Canby Senior Center</b>						
Monthly Rides	216	225	-4.0%	213	242	-12.0%
Monthly Cost	\$1,728	\$1,800	-4.0%	\$1,701	\$1,935	-12.1%
Monthly Vehicle Mile	1,112	1,232	-9.7%	939	1,186	-20.8%
New Riders This Month	2	2	0.0%	7.0	6.3	11.1%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.55	\$1.46	6.2%	\$1.81	\$1.63	11.0%
Miles per Ride	5.1	5.5	-7.3%	4.4	4.9	-10.2%
<b>Estacada Senior Center</b>						
Monthly Rides	114	214	-46.7%	227	227	0.0%
Monthly Cost	\$855	\$1,631	-47.6%	\$1,720	\$1,766	-2.6%
Monthly Vehicle Mile	254	516	-50.8%	600	709	-15.4%
New Riders This Month	2	2	0.0%	5.6	5.3	5.7%
Cost per Ride	\$7.50	\$7.62	-1.6%	\$7.58	\$7.78	-2.6%
Cost per Mile	\$3.37	\$3.16	6.6%	\$2.87	\$2.49	15.3%
Miles per Ride	2.2	2.4	-8.3%	2.6	3.1	-16.1%
<b>Gladstone Senior Center</b>						
Monthly Rides	190	187	1.6%	199	209	-4.8%
Monthly Cost	\$1,425	\$1,416	0.7%	\$1,514	\$1,611	-6.0%
Monthly Vehicle Mile	304	341	-10.9%	425	505	-15.8%
New Riders This Month	0	3	-100.0%	5.6	6.7	-16.4%
Cost per Ride	\$7.50	\$7.57	-0.9%	\$7.60	\$7.71	-1.4%
Cost per Mile	\$4.69	\$4.15	13.0%	\$3.56	\$3.19	11.6%
Miles per Ride	1.6	1.8	-11.1%	2.1	2.4	-12.5%
<b>Hoodland Senior Center</b>						
Monthly Rides	128	99	29.3%	126	133	-5.3%
Monthly Cost	\$2,949	\$2,735	7.8%	\$3,217	\$2,645	21.6%
Monthly Vehicle Mile	1,287	1,166	10.4%	1,404	1,386	1.3%
New Riders This Month	0	0	N/A	2.3	2.0	15.0%
Cost per Ride	\$23.04	\$27.63	-16.6%	\$25.60	\$19.90	28.6%
Cost per Mile	\$2.29	\$2.35	-2.6%	\$2.29	\$1.91	19.9%
Miles per Ride	10.1	11.8	-14.4%	11.2	10.4	7.7%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	295	291	1.4%	265	249	6.4%
Monthly Cost	\$2,213	\$2,183	1.4%	\$1,989	\$1,868	6.5%
Monthly Vehicle Mile	720	816	-11.8%	877	729	20.3%
New Riders This Month	0	0	N/A	4.8	4.1	17.1%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$3.07	\$2.67	15.0%	\$2.27	\$2.56	-11.3%
Mile per Ride	2.4	2.8	-14.3%	3.3	2.9	13.8%

**CLACKAMAS COUNTY CONSORTIUM - PROVIDER**
**12-Month Averages**

Programs	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	873	718	21.6%	847	759	11.6%
Monthly Cost	\$8,195	\$7,190	14.0%	\$7,986	\$7,389	8.1%
Monthly Vehicle Mile	2,152	2,013	6.9%	2,351	2,038	15.4%
New Riders This Month	15	10	50.0%	26.5	19.3	37.3%
Cost per Ride	\$9.39	\$10.01	-6.2%	\$9.43	\$9.73	-3.1%
Cost per Mile	\$3.81	\$3.57	6.7%	\$3.40	\$3.63	-6.3%
Miles per Ride	2.5	2.8	-10.7%	2.8	2.7	3.7%
<b>Molalla Senior Center</b>						
Monthly Rides	415	273	52.0%	346	372	-7.0%
Monthly Cost	\$5,014	\$2,881	74.0%	\$3,921	\$4,842	-19.0%
Monthly Vehicle Mile	1,458	583	150.1%	1,130	962	17.5%
New Riders This Month	6	5	20.0%	7.8	7.9	-1.3%
Cost per Ride	\$12.08	\$10.55	14.5%	\$11.33	\$13.00	-12.8%
Cost per Mile	\$3.44	\$4.94	-30.4%	\$3.47	\$5.03	-31.0%
Miles per Ride	3.5	2.1	66.7%	3.3	2.6	26.9%
<b>Pioneer Senior Center</b>						
Monthly Rides	598	762	-21.5%	635	707	-10.2%
Monthly Cost	\$4,914	\$6,274	-21.7%	\$5,302	\$5,873	-9.7%
Monthly Vehicle Mile	2,151	2,205	-2.4%	2,002	2,260	-11.4%
New Riders This Month	10	16	-37.5%	22.2	24.9	-10.8%
Cost per Ride	\$8.22	\$8.23	-0.1%	\$8.35	\$8.31	0.5%
Cost per Mile	\$2.28	\$2.85	-20.0%	\$2.65	\$2.60	1.9%
Miles per Ride	3.6	2.9	24.1%	3.2	3.2	0.0%
<b>Sandy Senior Center</b>						
Monthly Rides	226	230	-1.7%	241	249	-3.2%
Monthly Cost	\$3,277	\$2,488	31.7%	\$3,153	\$2,938	7.3%
Monthly Vehicle Mile	1,488	1,036	43.6%	1,527	1,176	29.8%
New Riders This Month	5	12	-58.3%	10.5	12.4	-15.3%
Cost per Ride	\$14.50	\$10.82	34.0%	\$13.11	\$11.79	11.2%
Cost per Mile	\$2.20	\$2.40	-8.3%	\$2.06	\$2.50	-17.6%
Miles per Ride	6.6	4.5	46.7%	6.3	4.7	34.0%
<b>Transportation Reaching People</b>						
Monthly Rides	1,572	2,140	-26.5%	1,921	2,246	-14.5%
Monthly Cost	\$22,772	\$23,418	-2.8%	\$25,212	\$26,072	-3.3%
Monthly Vehicle Mile	12,513	20,395	-38.6%	18,287	20,866	-12.4%
New Riders This Month	36	38	-5.3%	58.3	60.1	-3.0%
Cost per Ride	\$14.49	\$10.94	32.4%	\$13.12	\$11.61	13.0%
Cost per Mile	\$1.82	\$1.15	58.3%	\$1.38	\$1.25	10.4%
Miles per Ride	8.0	9.5	-15.8%	9.5	9.3	2.2%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	63	174	-63.8%	120	159	-24.5%
Monthly Cost	\$946	\$2,572	-63.2%	\$2,447	\$2,581	-5.2%
Monthly Vehicle Mile	610	1,201	-49.2%	908	1,220	-25.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.01	\$14.78	1.6%	\$20.48	\$16.22	26.3%
Cost per Mile	\$1.55	\$2.14	-27.6%	\$2.69	\$2.12	26.9%
Miles per Ride	9.7	6.9	40.6%	7.6	7.7	-1.3%

**(1) This program replaced the discontinued JARC, effective July 2014.**

## EAST COUNTY OFFICE - PROVIDER

## 12-Month Averages

Programs	Nov 2017	Nov 2016	% Change	Current Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	3	41	-92.7%	26	26	0.0%
Monthly Cost	\$82	\$298	-72.5%	\$213	\$157	35.7%
Monthly Vehicle Mile	12	185	-93.5%	103	86	19.8%
New Riders This Month	0	1	-100.0%	0.6	0.8	-25.0%
Cost per Ride	\$27.26	\$7.26	275.5%	\$8.10	\$5.98	35.5%
Cost per Mile	\$6.82	\$1.61	323.6%	\$2.06	\$1.82	13.2%
Miles per Ride	4.0	4.5	-11.1%	3.9	3.3	18.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	7	95	-92.6%	43	85	-49.4%
Monthly Cost	\$15	\$1,276	-98.8%	\$137	\$595	-77.0%
Monthly Vehicle Mile	27	199	-86.4%	94	181	-48.1%
New Riders This Month	2	9	-77.8%	1.3	5.8	-77.6%
Cost per Ride	\$2.13	\$13.43	-84.1%	\$3.17	\$7.00	-54.7%
Cost per Mile	\$0.55	\$6.41	-91.4%	\$1.47	\$3.29	-55.3%
Miles per Ride	3.9	2.1	85.7%	2.2	2.1	4.8%
<b>STF Discretionary</b>						
Monthly Rides	603	425	41.9%	566	508	11.4%
Monthly Cost	\$14,443	\$12,545	15.1%	\$12,574	\$10,760	16.9%
Monthly Vehicle Mile	2,158	1,451	48.7%	1,974	1,879	5.1%
New Riders This Month	54	21	157.1%	40.8	44.3	-7.9%
Cost per Ride	\$23.95	\$29.52	-18.9%	\$22.22	\$21.17	5.0%
Cost per Mile	\$6.69	\$8.65	-22.7%	\$6.37	\$5.73	11.2%
Miles per Ride	3.6	3.4	5.9%	3.5	3.7	-5.4%
<b>STF Service</b>						
Monthly Rides	531	403	31.8%	322	444	-27.5%
Monthly Cost	\$13,001	\$11,659	11.5%	\$8,166	\$9,190	-11.1%
Monthly Vehicle Mile	2,051	1,385	48.1%	1,109	1,467	-24.4%
New Riders This Month	36	20	80.0%	21.6	25.3	-14.6%
Cost per Ride	\$24.48	\$28.93	-15.4%	\$25.38	\$20.70	22.6%
Cost per Mile	\$6.34	\$8.42	-24.7%	\$7.36	\$6.26	17.6%
Miles per Ride	3.9	3.4	14.7%	3.4	3.3	3.0%
<b>TriMet Service</b>						
Monthly Rides	2,529	2,200	15.0%	2,406	1,852	29.9%
Monthly Cost	\$4,976	\$9,947	-50.0%	\$6,032	\$6,686	-9.8%
Monthly Vehicle Mile	5,575	5,297	5.2%	5,287	5,355	-1.3%
New Riders This Month	15	22	-31.8%	28.2	35.6	-20.8%
Cost per Ride	\$1.97	\$4.52	-56.4%	\$2.51	\$3.61	-30.5%
Cost per Mile	\$0.89	\$1.88	-52.7%	\$1.14	\$1.25	-8.8%
Miles per Ride	2.2	2.4	-8.3%	2.2	2.9	-24.1%
<b>Veterans Volunteers</b>						
Monthly Rides	146	121	20.7%	130	152	-14.5%
Monthly Cost	\$938	\$1,139	-17.6%	\$785	\$1,178	-33.4%
Monthly Vehicle Mile	1,471	1,495	-1.6%	1,352	1,769	-23.6%
New Riders This Month	15	8	87.5%	12.6	15.4	-18.2%
Cost per Ride	\$6.43	\$9.41	-31.7%	\$6.04	\$7.74	-22.0%
Cost per Mile	\$0.64	\$0.76	-15.8%	\$0.58	\$0.67	-13.4%
Miles per Ride	10.1	12.4	-18.5%	10.4	11.6	-10.3%

**INDIVIDUAL PROVIDER - PROGRAM**
**12-Month Averages**

Provider - Program	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$0	\$3,712	-100.0%	\$424	\$2,931	-85.5%
<b>David's Harp - STF Service</b>						
Monthly Rides	221	158	39.9%	168	163	3.1%
Monthly Cost	\$2,665	\$1,220	118.4%	\$1,334	\$991	34.6%
Monthly Vehicle Mile	390	199	96.0%	247	168	47.0%
New Riders This Month	1	1	0.0%	6.3	3.3	90.9%
Cost per Ride	\$12.06	\$7.72	56.2%	\$7.95	\$6.09	30.5%
Cost per Mile	\$6.83	\$6.13	11.4%	\$5.41	\$5.91	-8.5%
Miles per Ride	1.8	1.3	38.5%	1.5	1.0	50.0%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	158	127	24.4%	168	175	-4.0%
Monthly Cost	\$14,308	\$13,526	5.8%	\$13,758	\$12,734	8.0%
Monthly Vehicle Mile	1,057	910	16.2%	1,796	963	86.5%
New Riders This Month	27	34	-20.6%	26.3	15.5	69.7%
Cost per Ride	\$90.56	\$106.51	-15.0%	\$81.85	\$72.70	12.6%
Cost per Mile	\$13.54	\$14.86	-8.9%	\$7.66	\$13.22	-42.1%
Miles per Ride	6.7	7.2	-6.9%	10.7	5.5	94.5%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	163	192	-15.1%	258	302	-14.6%
Monthly Cost	\$1,442	\$2,378	-39.4%	\$2,961	\$2,989	-0.9%
Monthly Vehicle Mile	493	634	-22.2%	873	1,093	-20.1%
New Riders This Month	22	30	-26.7%	50.0	71.8	-30.4%
Cost per Ride	\$8.85	\$12.39	-28.6%	\$11.46	\$9.89	15.9%
Cost per Mile	\$2.93	\$3.75	-21.9%	\$3.39	\$2.73	24.2%
Miles per Ride	3.0	3.3	-9.1%	3.4	3.6	-5.6%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	426	406	4.9%	482	421	14.5%
Monthly Cost	\$2,528	\$2,633	-4.0%	\$2,869	\$2,113	35.8%
Monthly Vehicle Mile	2,451	3,069	-20.1%	2,975	2,780	7.0%
New Riders This Month	20	1	1900.0%	7.6	3.3	130.3%
Cost per Ride	\$5.93	\$6.48	-8.5%	\$5.95	\$5.02	18.5%
Cost per Mile	\$1.03	\$0.86	19.8%	\$0.96	\$0.76	26.3%
Miles per Ride	5.8	7.6	-23.7%	6.2	6.6	-6.1%
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	395	356	11.0%	307	438	-29.9%
Monthly Cost	\$3,596	\$4,014	-10.4%	\$4,162	\$4,373	-4.8%
Monthly Vehicle Mile	1,105	843	31.1%	784	919	-14.7%
New Riders This Month	0	1	#Type!	5.2	3.5	48.6%
Cost per Ride	\$9.10	\$11.28	-19.3%	\$13.57	\$9.99	35.8%
Cost per Mile	\$3.25	\$4.76	-31.7%	\$5.31	\$4.76	11.6%
Miles per Ride	2.8	2.4	16.7%	2.6	2.1	23.8%

**MFS-PROJECT LINKAGE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2017</b>	<b>Nov 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	0	50	-100.0%	40	49	-18.4%
Monthly Cost	\$0	\$195	-100.0%	\$850	\$328	159.1%
Monthly Vehicle Mile	0	92	-100.0%	79	89	-11.2%
New Riders This Month	0	0	N/A	1.0	1.8	-44.4%
Cost per Ride	N/A	\$3.90	N/A	\$21.51	\$6.66	223.0%
Cost per Mile	N/A	\$2.12	N/A	\$10.79	\$3.69	192.4%
Miles per Ride	N/A	1.8	N/A	2.0	1.8	11.1%
<b>Gateway Shuttle</b>						
Monthly Rides	173	156	10.9%	190	196	-3.1%
Monthly Cost	\$794	\$793	0.1%	\$767	\$795	-3.5%
Monthly Vehicle Mile	210	221	-5.0%	243	277	-12.3%
New Riders This Month	8	13	-38.5%	5.8	5.2	11.5%
Cost per Ride	\$4.59	\$5.08	-9.6%	\$4.03	\$4.06	-0.7%
Cost per Mile	\$3.78	\$3.59	5.3%	\$3.15	\$2.87	9.8%
Miles per Ride	1.2	1.4	-14.3%	1.3	1.4	-7.1%
<b>Mid Multnomah County</b>						
Monthly Rides	751	480	56.5%	567	606	-6.4%
Monthly Cost	\$6,290	\$5,542	13.5%	\$6,409	\$9,586	-33.1%
Monthly Vehicle Mile	1,344	1,240	8.4%	1,374	2,317	-40.7%
New Riders This Month	7	8	-12.5%	12.8	19.3	-33.7%
Cost per Ride	\$8.38	\$11.55	-27.4%	\$11.30	\$15.81	-28.5%
Cost per Mile	\$4.68	\$4.47	4.7%	\$4.66	\$4.14	12.6%
Miles per Ride	1.8	2.6	-30.8%	2.4	3.8	-36.8%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	0	16	-100.0%	2	14	-85.7%
Monthly Cost	\$0	\$76	-100.0%	\$27	\$40	-32.5%
Monthly Vehicle Mile	0	66	-100.0%	12	27	-55.6%
New Riders This Month	0	3	-100.0%	0.3	0.8	-62.5%
Cost per Ride	N/A	\$4.76	N/A	\$12.92	\$2.87	350.2%
Cost per Mile	N/A	\$1.15	N/A	\$2.20	\$1.45	51.7%
Miles per Ride	N/A	4.1	N/A	5.9	2.0	195.0%
<b>N/NE Shuttle</b>						
Monthly Ride	751	313	139.9%	491	428	14.7%
Monthly Cost	\$17,972	\$19,186	-6.3%	\$14,502	\$12,485	16.2%
Monthly Vehicle Mile	2,081	847	145.7%	1,286	1,417	-9.2%
New Riders This Month	33	6	450.0%	21.8	26.8	-18.7%
Cost per Ride	\$23.93	\$61.30	-61.0%	\$29.56	\$29.17	1.3%
Cost per Mile	\$8.64	\$22.65	-61.9%	\$11.28	\$8.81	28.0%
Miles per Ride	2.8	2.7	3.7%	2.6	3.3	-21.2%
<b>STF Service</b>						
Monthly Ride	573	673	-14.9%	708	528	34.1%
Monthly Cost	\$17,656	\$17,843	-1.0%	\$18,019	\$14,014	28.6%
Monthly Vehicle Mile	3,063	4,467	-31.4%	3,592	2,892	24.2%
New Riders This Month	41	58	-29.3%	53.7	53.4	0.6%
Cost per Ride	\$30.81	\$26.51	16.2%	\$25.46	\$26.53	-4.0%
Cost per Mile	\$5.76	\$3.99	44.4%	\$5.02	\$4.85	3.5%
Miles per Ride	5.3	6.6	-19.7%	5.1	5.5	-7.3%
<b>TriMet Service</b>						
Monthly Ride	880	977	-9.9%	895	728	22.9%
Monthly Cost	\$5,526	\$6,714	-17.7%	\$7,122	\$5,865	21.4%
Monthly Vehicle Mile	4,839	5,771	-16.1%	5,337	3,987	33.9%
New Riders This Month	42	59	-28.8%	50.3	43.9	14.6%
Cost per Ride	\$6.28	\$6.87	-8.6%	\$7.96	\$8.06	-1.2%
Cost per Mile	\$1.14	\$1.16	-1.7%	\$1.33	\$1.47	-9.5%
Miles per Ride	5.5	5.9	-6.8%	6.0	5.5	9.1%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12-Month Averages

Programs	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	289	304	-4.9%	387	472	-18.0%
Monthly Cost	\$7,743	\$4,778	62.1%	\$7,674	\$7,505	2.3%
Monthly Vehicle Mile	747	943	-20.8%	1,044	1,472	-29.1%
New Riders This Month	19	10	90.0%	27.1	28.3	-4.2%
Cost per Ride	\$26.79	\$15.72	70.4%	\$19.84	\$15.89	24.9%
Cost per Mile	\$10.37	\$5.07	104.5%	\$7.35	\$5.10	44.1%
Miles per Ride	2.6	3.1	-16.1%	2.7	3.1	-12.9%
<b>SW Shuttle Service</b>						
Monthly Rides	56	66	-15.2%	72	88	-18.2%
Monthly Cost	\$291	\$605	-51.9%	\$936	\$1,930	-51.5%
Monthly Vehicle Mile	124	144	-13.9%	143	175	-18.3%
New Riders This Month	1	2	-50.0%	2.8	2.2	27.3%
Cost per Rider	\$5.19	\$9.17	-43.4%	\$12.98	\$22.05	-41.1%
Cost per Mile	\$2.34	\$4.20	-44.3%	\$6.56	\$11.04	-40.6%
Miles per Ride	2.2	2.2	0.0%	2.0	2.0	0.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	110	174	-36.8%	150	164	-8.5%
Monthly Cost	\$556	\$598	-7.0%	\$643	\$762	-15.6%
Monthly Vehicle Mile	91	126	-27.8%	104	109	-4.6%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$5.05	\$3.44	46.8%	\$4.28	\$4.64	-7.8%
Cost per Mile	\$6.11	\$4.75	28.6%	\$6.18	\$7.02	-12.0%
Miles per Ride	0.8	0.7	14.3%	0.7	0.7	0.0%

**IMPACT NORTHWEST - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2017</b>	<b>Nov 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Cherry Blossom</b>						
Monthly Rides	52	46	13.0%	59	56	5.4%
Monthly Cost	\$1,394	\$125	1015.2%	\$558	\$471	18.5%
Monthly Vehicle Mile	32	33	-3.0%	52	56	-7.1%
New Riders This Month	0	0	N/A	0.7	0.3	133.3%
Cost per Ride	\$26.81	\$2.72	885.7%	\$9.40	\$8.46	11.1%
Cost per Mile	\$43.57	\$3.79	1049.6%	\$10.77	\$8.49	26.9%
Miles per Ride	0.6	0.7	-14.3%	0.9	1.0	-10.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	1	3	-66.7%	3	5.8	-50.0%
Monthly Cost	\$6	\$19	-68.4%	\$19	\$31	-38.7%
Monthly Vehicle Mile	7	20	-65.0%	21	48	-56.3%
New Riders This Month	1	1	0.0%	0.6	1.6	-62.5%
Cost per Ride	\$6.35	\$6.35	0.0%	\$6.35	\$5.27	20.5%
Cost per Mile	\$0.91	\$0.95	-4.2%	\$0.89	\$0.65	36.9%
Miles per Ride	7.0	6.7	4.5%	7.2	8.1	-11.1%
<b>STF Discretionary</b>						
Monthly Rides	566	614	-7.8%	609	664	-8.3%
Monthly Cost	\$19,789	\$12,535	57.9%	\$13,944	\$13,667	2.0%
Monthly Vehicle Mile	1,969	2,576	-23.6%	2,323	2,715	-14.4%
New Riders This Month	17	40	-57.5%	28.3	35.3	-19.8%
Cost per Ride	\$34.96	\$20.42	71.2%	\$22.91	\$20.59	11.3%
Cost per Mile	\$10.05	\$4.87	106.4%	\$6.00	\$5.03	19.3%
Miles per Ride	3.5	4.2	-16.7%	3.8	4.1	-7.3%
<b>STF Service</b>						
Monthly Rides	393	427	-8.0%	423	461	-8.2%
Monthly Cost	\$14,630	\$10,333	41.6%	\$12,315	\$11,436	7.7%
Monthly Vehicle Mile	1,478	1,678	-11.9%	1,777	1,911	-7.0%
New Riders This Month	25	21	19.0%	29.3	31.1	-5.8%
Cost per Ride	\$37.23	\$24.20	53.8%	\$29.12	\$24.80	17.4%
Cost per Mile	\$9.90	\$6.16	60.7%	\$6.93	\$5.99	15.7%
Miles per Ride	3.8	3.9	-2.6%	4.2	4.1	2.4%
<b>Dialysis (NEW)</b>						
Monthly Rides	0	1	-100.0%	0		
Monthly Cost	\$0	\$10	-100.0%	\$0		
Monthly Vehicle Mile	0	7	-100.0%	0		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$10.00	N/A	N/A		
Cost per Mile	N/A	\$1.43	N/A	N/A		
Miles per Ride	N/A	7.0	N/A	N/A		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change

Programs	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
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**Multnomah Co. ADS Premium**

Monthly Ride	2	33	-93.9%	4	15	-74.5%
Monthly Cost	\$508	\$1,955	-74.0%	\$308	\$481	-36.0%
Monthly Vehicle Mile	10	427	-97.7%	39	188	-79.3%
New Riders This Month	1	5	-80.0%	1	3	-66.7%
Cost per Ride	\$253.76	\$59.25	328.3%	\$78.61	\$31.54	149.2%
Cost per Mile	\$50.75	\$4.58	1008.1%	\$7.93	\$2.56	209.8%
Miles per Ride	5.0	12.9	-61.2%	9.9	12.3	-19.5%

**STF Service**

Monthly Ride	495	145	241.4%	369	172	115.0%
Monthly Cost	\$29,930	\$7,602	293.7%	\$16,650	\$3,738	345.4%
Monthly Vehicle Mile	3,769	1,635	130.5%	3,046	1,508	102.0%
New Riders This Month	70	36	94.4%	59	53	11.3%
Cost per Ride	\$60.46	\$52.43	15.3%	\$45.17	\$21.75	107.7%
Cost per Mile	\$7.94	\$4.65	70.8%	\$5.47	\$2.48	120.6%
Miles per Ride	7.6	11.3	-32.7%	8.3	8.8	-5.7%

**Title XIX Non Medical**

Monthly Ride	2	6	-66.7%	1	67	-99.0%
Monthly Cost	\$63	\$364	-82.7%	(\$20)	\$702	-102.8%
Monthly Vehicle Mile	19	43	-55.8%	6	688	-99.1%
New Riders This Month	2	1	100.0%	0	12	#Type!
Cost per Ride	\$31.59	\$60.74	-48.0%	(\$30.66)	\$10.41	-394.5%
Cost per Mile	\$3.32	\$8.47	-60.8%	(\$3.23)	\$1.02	-416.7%
Miles per Ride	9.5	7.2	31.9%	9.5	10.2	-6.9%

**Dialysis**

Monthly Ride	0	71	-100.0%	3	94	-96.8%
Monthly Cost	\$0	\$4,298	-100.0%	\$463	\$2,893	-84.0%
Monthly Vehicle Mile	0	899	-100.0%	31	1,121	-97.2%
New Riders This Month	0	0	N/A	0	3	#Type!
Cost per Ride	N/A	\$60.54	N/A	\$154.38	\$30.69	403.0%
Cost per Mile	N/A	\$4.78	N/A	\$14.94	\$2.58	479.1%
Miles per Ride	N/A	12.7	N/A	10.3	11.9	-13.4%



**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12-Month Averages**

<b>Programs</b>	<b>Nov 2017</b>	<b>Nov 2016</b>	<b>% Change</b>	<b>Current Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	78	14	457.1%	52	10	420.0%
Monthly Cost	\$1,712	\$1,339	27.9%	\$1,391	\$682	104.0%
Monthly Vehicle Mile	476	93	411.8%	324	58	458.6%
New Riders This Month	4	0	N/A	3	2	50.0%
Cost per Ride	\$21.95	\$95.64	-77.0%	\$26.57	\$71.76	-63.0%
Cost per Mile	\$3.60	\$14.40	-75.0%	\$4.29	\$11.80	-63.6%
Miles per Ride	6.1	6.6	-7.6%	6.2	6.1	1.6%
<b>STF Service</b>						
Monthly Rides	644	647	-0.5%	602	527	14.2%
Monthly Cost	\$13,463	\$11,230	19.9%	\$12,428	\$6,717	85.0%
Monthly Vehicle Mile	2,840	2,214	28.3%	2,600	1,811	43.6%
New Riders This Month	18	27	-33.3%	22	14	57.1%
Cost per Ride	\$20.91	\$17.36	20.4%	\$20.64	\$12.74	62.0%
Cost per Mile	\$4.74	\$5.07	-6.5%	\$4.78	\$3.71	28.8%
Miles per Ride	4.4	3.4	29.4%	4.3	3.4	26.5%
<b>Title XIX Non Medical</b>						
Monthly Rides	0	0	N/A	0	1	-100.0%
Monthly Cost	\$2	\$0	N/A	\$44	\$68	-35.3%
Monthly Vehicle Mile	0	0	N/A	1	5	-80.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	\$174.46	\$62.55	178.9%
Cost per Mile	N/A	N/A	N/A	\$37.38	\$12.71	194.1%
Miles per Ride	N/A	N/A	N/A	4.7	4.9	-4.1%
<b>Veterans Volunteers</b>						
Monthly Rides	178	153	16.3%	196		
Monthly Cost	\$1,771	\$2,773	-36.1%	\$2,249		
Monthly Vehicle Mile	2,873	2,581	11.3%	3,185		
New Riders This Month	0	9	-100.0%	7		
Cost per Ride	\$9.95	\$18.13	-45.1%	\$0.71		
Cost per Mile	\$0.62	\$1.07	-42.6%	\$11.46		
Miles per Ride	16.1	16.9	-4.3%	16.2		
<b>Wa Co DAVS</b>						
Monthly Rides	2	0	N/A	1		
Monthly Cost	\$63	\$0	N/A	\$36		
Monthly Vehicle Mile	13	0	N/A	4		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$31.64	N/A	N/A	\$39.21		
Cost per Mile	\$4.87	N/A	N/A	\$9.18		
Miles per Ride	6.5	N/A	N/A	4.3		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	953	718	32.7%	689	709	-2.8%
Monthly Cost	\$3,489	\$9,622	-63.7%	\$3,624	\$8,879	-59.2%
Monthly Vehicle Mile	1,760	3,294	-46.6%	2,070	3,125	-33.8%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.66	\$13.40	-72.7%	\$5.26	\$12.53	-58.0%
Cost per Mile	\$1.98	\$2.92	-32.2%	\$1.75	\$2.84	-38.4%
Miles per Ride	1.8	4.6	-60.9%	3.0	4.4	-31.8%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	98	106	-7.5%	108	179	-39.7%
Monthly Cost	\$1,155	\$934	23.7%	\$1,249	\$1,624	-23.1%
Monthly Vehicle Mile	594	1,217	-51.2%	806	1,277	-36.9%
New Riders This Month	17	6	183.3%	17.0	19.7	-13.7%
Cost per Ride	\$11.79	\$8.81	33.8%	\$11.55	\$9.08	27.2%
Cost per Mile	\$1.94	\$0.77	151.9%	\$1.55	\$1.27	22.0%
Miles per Ride	6.1	11.5	-47.0%	7.4	7.1	4.2%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	1,075	1,088	-1.2%	1,124	1,197	-6.1%
Monthly Cost	\$3,460	\$3,682	-6.0%	\$3,705	\$4,334	-14.5%
Monthly Vehicle Mile	1,803	1,996	-9.7%	1,955	2,327	-16.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$3.22	\$3.38	-4.7%	\$3.30	\$3.62	-8.8%
Cost per Mile	\$1.92	\$1.84	4.3%	\$1.90	\$1.86	2.2%
Miles per Ride	1.7	1.8	-5.6%	1.7	1.9	-10.5%
<b>Maryville Nursing Home</b>						
Monthly Rides	0	0	N/A	0	27	-100.0%
Monthly Cost	\$0	\$0	N/A	\$0	\$367	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	44	-100.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	\$13.43	N/A
Cost per Mile	N/A	N/A	N/A	N/A	\$8.41	N/A
Miles per Ride	N/A	N/A	N/A	N/A	1.6	N/A
<b>Mary's Woods</b>						
Monthly Rides	0	1,779	-100.0%	652	1,412	-53.8%
Monthly Cost	\$0	\$5,656	-100.0%	\$3,342	\$5,889	-43.3%
Monthly Vehicle Mile	0	1,682	-100.0%	968	1,815	-46.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$3.18	N/A	\$5.12	\$4.17	22.8%
Cost per Mile	N/A	\$3.36	N/A	\$3.45	\$3.25	6.2%
Miles per Ride	N/A	0.9	N/A	1.5	1.3	15.4%

## VEHICLE ONLY - PROGRAM

### 12-Month Averages

Providers	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	612	696	-12.1%	720	707	1.8%
Monthly Cost	\$860	\$738	16.5%	\$793	\$835	-5.0%
Monthly Vehicle Mile	487	488	-0.2%	483	521	-7.3%
New Rider This Month	0	0	N/A	0.2	1.9	-89.5%
Cost per Ride	\$1.40	\$1.06	32.1%	\$1.10	\$1.18	-6.8%
Cost per Mile	\$1.77	\$1.51	17.2%	\$1.64	\$1.60	2.5%
Miles per Ride	0.8	0.7	14.3%	0.7	0.7	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	8,967	9,120	-1.7%	8,888	9,388	-5.3%
Monthly Cost	\$255,945	\$253,763	0.9%	\$257,734	\$243,602	5.8%
Monthly Vehicle Mile	45,992	41,051	12.0%	42,379	40,695	4.1%
New Riders This Month	22	22	0.0%	130.5	127.5	2.4%
Cost per Ride	\$28.54	\$27.82	2.6%	\$29.00	\$25.95	11.8%
Cost per Mile	\$5.56	\$6.18	-10.0%	\$6.08	\$5.99	1.5%
Miles per Ride	5.1	4.5	13.3%	4.8	4.3	11.6%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	182	165	10.3%	117	225	-48.0%
Monthly Cost	\$1,195	\$3,688	-67.6%	\$3,805	\$4,849	-21.5%
Monthly Vehicle Mile	870	846	2.8%	752	857	-12.3%
New Riders This Month	0	0	N/A	3.6	0.0	N/A
Cost per Ride	\$6.56	\$22.35	-70.6%	\$32.45	\$21.58	50.4%
Cost per Mile	\$1.37	\$4.36	-68.6%	\$5.06	\$5.66	-10.6%
Miles per Ride	4.8	5.1	-5.9%	6.4	3.8	68.4%
<b>West Linn</b>						
Monthly Ride	120	0	N/A	57	78	-26.9%
Monthly Cost	\$345	\$0	N/A	\$299	\$290	3.1%
Monthly Vehicle Mile	221	0	N/A	92	107	-14.0%
New Riders This Month	2	0	N/A	0.2	0.0	N/A
Cost per Ride	\$2.87	N/A	N/A	\$5.22	\$3.71	40.7%
Cost per Mile	\$1.56	N/A	N/A	\$3.24	\$2.71	19.6%
Miles per Ride	1.8	N/A	N/A	1.6	1.4	14.3%

# Rural Transit District Transportation Report

## 12-Month Averages

Rural Cities	Nov 2017	Nov 2016	% Change	Current Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	4,506	5,149	-12.5%	4,772	5,713	-16.5%
Monthly Cost	\$36,451	\$36,939	-1.3%	\$37,572	\$37,671	-0.3%
Monthly Vehicle Miles	12,409	13,456	-7.8%	12,756	12,206	4.5%
On-Time Performance	99.9%	99.0%	0.9%	99.8%	99.0%	0.8%
Cost per Ride	\$8.09	\$7.17	12.8%	\$7.87	\$6.59	19.4%
Cost per Mile	\$2.94	\$2.75	6.9%	\$2.95	\$3.09	-4.5%
Miles per Roadcall	12,409	13,456	-7.8%	12,756	12,206	4.5%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,385	1,279	8.3%	1,357	2,149	-36.9%
Monthly Cost	\$23,436	\$38,122	-38.5%	\$31,997	\$34,103	-6.2%
Monthly Vehicle Miles	5,125	6,177	-17.0%	5,638	4,574	23.3%
On-Time Performance	99.9%	99.0%	0.9%	99.8%	99.0%	0.8%
Cost per Ride	\$16.92	\$29.81	-43.2%	\$23.58	\$15.87	48.6%
Cost per Mile	\$4.57	\$6.17	-25.9%	\$5.68	\$7.46	-23.9%
Miles per Roadcall	5,125	6,177	-17.0%	5,638	4,574	23.3%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	7,064	7,711	-8.4%	7,948	8,485	-6.3%
Monthly Cost	\$48,355	\$47,932	0.9%	\$51,177	\$50,445	1.5%
Monthly Vehicle Miles	20,547	21,135	-2.8%	21,432	21,344	0.4%
On-Time Performance	96.0%	97.0%	-1.0%	97.0%	97.1%	-0.1%
Cost per Ride	\$6.85	\$6.22	10.1%	\$6.44	\$5.95	8.2%
Cost per Mile	\$2.35	\$2.27	3.5%	\$2.39	\$2.36	1.3%
Miles per Roadcall	10,274	21,135	-51.4%	21,432	21,344	0.4%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,464	8,265	14.5%	9,236	8,793	5.0%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	22,894	20,511	11.6%	21,785	20,947	4.0%
On-Time Performance	97.2%	99.2%	-2.0%	98.5%	99.7%	-1.2%
Cost per Ride	\$6.87	\$7.86	-12.6%	\$7.04	\$7.39	-4.7%
Cost per Mile	\$2.84	\$3.17	-10.4%	\$2.98	\$3.10	-3.9%
Miles per Roadcall	22,894	20,511	11.6%	21,785	20,947	4.0%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,307	1,241	5.3%	1,152	1,298	-11.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,561	6,564	15.2%	7,375	7,198	2.5%
On-Time Performance	95.0%	98.5%	-3.5%	95.9%	97.1%	-1.2%
Cost per Ride	\$15.30	\$16.12	-5.1%	\$17.37	\$15.41	12.7%
Cost per Mile	\$2.65	\$3.05	-13.1%	\$2.71	\$2.78	-2.5%
Miles per Roadcall	7,561	6,564	15.2%	7,375	7,198	2.5%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	1,321	21,764	-93.9%	20,595	23,536	-12.5%
Monthly Cost	\$348,819	\$290,498	20.1%	\$332,138	\$331,276	0.3%
Monthly Vehicle Miles	46,825	43,325	8.1%	45,873	44,373	3.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$264.06	\$13.35	1878.0%	\$16.13	\$14.08	14.6%
Cost per Mile	\$7.45	\$6.71	11.0%	\$7.24	\$7.47	-3.1%
Miles per Roadcall	46,825	43,325	8.1%	45,873	44,373	3.4%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,796	2,698	-33.4%	2,092	3,011	-30.5%
Monthly Cost	\$61,556	\$51,264	20.1%	\$59,026	\$58,460	1.0%
Monthly Vehicle Miles	5,293	5,795	-8.7%	6,386	8,281	-22.9%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$34.27	\$19.00	80.4%	\$28.22	\$19.42	45.3%
Cost per Mile	\$11.63	\$8.85	31.4%	\$9.24	\$7.06	30.9%
Miles per Roadcall	5,293	5,795	-8.7%	6,386	8,281	-22.9%

### RideWise Performance Report - November 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	14	83	4,316	\$143,809.12		
One-on-one travel training general trips	6	17	884	\$29,454.88		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	20	100	5,200	\$173,264.00		
Group travel training with schools	99		362	\$12,046.78		
Group travel training general	0		0	\$0.00		
Riders Club participants	30					
Subtotal	129	0	362	\$12,046.78		
<b>Total</b>	<b>149</b>	<b>100</b>	<b>5,562</b>	<b>\$185,310.78</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	1					
Transitional staff support only	6					
Transitional staff support and pass plan	166	405	49	193	3,137	1,339
<b>Total</b>	<b>173</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$45,785.34					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	71.00					
Value of volunteer hours monthly	\$1,713.94					
Value of transitional staff hours monthly	\$39,439.58					

### RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	66	446	23,192	\$772,757.44		
One-on-one travel training general trips	56	175	9,100	\$303,212.00		
Specialized travel training (contractor)	0	0	0	\$0.00		
Phone or mail personalized travel training	0	0	0	\$0.00		
Subtotal	122	621		\$1,075,969.44		
Group travel training with schools	371	0	1,355	\$45,145.00		
Group travel training general	130	0	475	\$15,819.00		
Riders Club participants	249	0	0	\$0.00		
Subtotal	750		1,830	\$60,964.00		
<b>Total</b>	<b>872</b>	<b>621</b>	<b>1,830</b>	<b>\$1,136,933.44</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	22	0	0	0	0	0
Transitional staff support only	14	0	0	0	0	0
Transitional staff support and pass plan	351	953	121	479	8,995	4,034
<b>Total</b>	<b>387</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$248,829.06					
Annual cost avoidance of trips	\$1,136,933.44					
Total cost avoidance	\$888,104.38					
Total trainer hours annual	8,546					
Ride Ambassador hours annual	118,842					
Value of volunteer hours annual	0					
Value of transitional staff hours annual	0					