
DATE: MARCH 2017

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for March 2017 increased by .9% (+365) compared to March 2016. This is the first month reported for comparisons after the ending of the Title XIX contract, which represents a more accurate comparison of data. RC East County posted 37.3% higher trip numbers (+1,191) compared to the previous year. This is due to the mid-county transition between Ride Connection and MFS. Similarly, Project Linkage is up 27.5% (+684). Ride Together trips have also seen a substantial 82.9% growth (+272) due to 10 additional drivers in the program. Neighborhood House again saw a significant decrease of 26.5% (-252), STF being the majority of those fewer trips.
2. Total costs in March 2017 decreased by 7.5% (-\$46,182) for Ride Connection's E&D services. RC East County (+\$18,053), Project Linkage (+\$11,428), and RC Headquarters (+\$10,142) posted higher costs, East County and Project Linkage was associated with increased trips. It is unclear why costs increased for RC Headquarters without a similar number of additional trips as Project Linkage. A decrease in the need for Cab Services (-\$5,709) and the transfer of the N/NE shuttle (-\$3,497) to Project Linkage were the main sources of decreased spending in the network.
3. The network Cost Per Trip (CPT) increased by 6.5%, or \$17.18 compared to March 2016 (\$16.13). Though this is an increase, it is a major improvement in the month-to-month trends of CPT. The increase can best be explained by some key reporting agencies. Impact Northwest showed inefficiencies with a modest increase in costs and yet a decrease in trips.

RIDEWISE

1. Service Delivery Analysis. A total of 91 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.

2. A total of 34 persons successfully exited out of one-on-one travel training, 10 of whom were prior participants returned to learn a new route. Over March 2016, there was a 36% increase in successful customers.
3. Under the age of 60, a total of 30 individuals successfully exited out of one-on-one travel training, with an average 10.2 training hours per individual.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of four events was held:
 - RideWise staff attended and presented at the Community Transportation Association of the Northwest's 3rd Annual Mobility Management and Travel Training Summit in Fife, WA.
 - RideWise staff meet with Elders in Action to wrap up its multicultural project.
 - RideWise staff presented to occupational therapy students from Pacific University.
 - RideWise staff met with the Disability Resource Counselor at Oregon Tech about travel training for students
5. Ride Ambassador Program. 99.75 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported six Rider's Club activities with 34 participants.
7. Referral Sources. There were 35 referrals in March 2017. Eight referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established and seven referrals were the result of our travel options counseling efforts.
8. School Program. 367 students received training during the month of March. There were 3,239 trips taken as a group and 224 one-on-one trips. 165 teachers and support staff reported 2,009 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 11,526, an increase of 5.9%. The SAM-Gresham route ridership increased by 7.9%.

2. The SAM Estacada route experienced a decrease of 34.7%. This route experienced significant changes in November. Ridership is incrementally increasing each month and has grown by 23.6% since January. We expect the ridership to continue to rebound.
3. STAR ridership decreased by 1.2%. Elderly and Disabled ridership on STAR remained high at 65%. The Elderly and Disabled program (out-of-town medical rides) experienced an 8.4% increase in ridership as compared to March 2016.
4. The new Shopper Shuttle experienced a 22.2% increase over last month. This route has grown by 92.5% since implementation.
5. Sandy staff attended an ESL class at the Sandy library for transit training. Staff demonstrated how to schedule a STAR ride one week and took the class on a SAM field trip in town the following week. Seven adults and 11 children were trained during the course. Sandy also added language lines to SAM services in an effort to remove the language barrier and better communicate with ESL passengers. This will allow staff to conference call an agency equipped with interpreters of 222 languages.
6. The TAC committee had an especially productive meeting with a variety of input from the members. Heather Michet presented a list of creative ideas for TAC members to be involved in and how to disseminate information in the community. Caren Topliff shared her experience with the STF process and the funding received. All members engaged in a vibrant discussion regarding ADA compliance and the service animal policy. Due to some recent confrontations with passengers regarding the rights of their companion and/or service animals, Sandy staff has decided to take the focus away from eligibility as a service animal and focus the importance on the behavior of the animal and the owner. All animals will be asked to be leashed and/or contained while on Sandy vehicles and will be removed if not under complete control of the owner. By focusing on the behavior of the owner's animal, all passenger's rights are respected.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Smart saw an increase of total ridership for all Dial-a-Ride programs with a 17% increase from March of 2016 and a 26.9% increase from February 2017.
2. Fixed route stayed consistent, offering Unlinked Passenger Trips (UTP) from March of 2016 with 24,371 UPT, an increase of just 0.1%. However,

this is a 5.8% increase from the previous month of February for fixed route.

3. SMART's Transit Master Plan (TMP) had been heavily revised to clarify the goals and direction of SMART for the next 5-7 years. The TMP will be reviewed by the Planning Commission and City Council between April and June and is anticipated to be adopted by July 1. Once adopted, SMART will begin working on route revisions and set implementation dates well in advance to give the public notice of changes.
4. SMART is in the early stages of formalizing an Emergency Ride Home program to accommodate customers in the event of an emergency and relieve worries about a ride home outside of normal commute times.

CANBY AREA TRANSIT (CAT)

1. During the month of March, CAT's total ridership was down 15.85%. Demand Response ridership was up .83% as compared to the same month in the previous year.
2. Ridership continues to slip. In addition to the reasons pointed out in previous reports (the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr and CERP outside the Oregon City's city limits, decreasing unemployment, and low gas prices), there is a new cab company in Canby. There is also an increasing number of Uber and Lyft drivers available to Canby residents.
3. The City and Jarrett Walker + Associates continue to make good progress on the Transit Master Plan update process. On March 18, the Choices Report was presented at a stakeholder workshop, which was well attended by both English and Spanish speakers and a wide variety of stakeholders. The workshop was held with English interpretation headsets for Spanish speakers and the discussion portions of the workshop were presented in both languages. If you would like to follow our progress, you can check out the Transit Master Plan webpage.
<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased by 8% over last year. All three routes experienced increases.

2. Bids were solicited for the office building. A special board meeting is scheduled for April 6 to consider bid proposals.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 17	Mar 16	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	88,200	89,200	-1.1%	86,044	90,100	-4.5%
Bus-Frequent Service*	<u>101,000</u>	<u>103,200</u>	-2.1%	<u>98,556</u>	<u>103,720</u>	-5.0%
Subtotal All Bus	189,200	192,400	-1.7%	184,600	193,820	-4.8%
MAX	125,800	124,700	0.9%	123,901	123,230	0.5%
Commuter Rail	<u>1,775</u>	<u>1,790</u>	-0.8%	<u>1,770</u>	<u>1,770</u>	0.0%
Fixed Route Total	316,775	318,900	-0.7%	310,271	318,820	-2.7%
<u>Paratransit</u>						
LIFT& Cabs	3,634	3,714	-2.2%	3,470	3,624	-4.2%
System Total	320,409	322,604	-0.7%	313,740	322,444	-2.7%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	508,600	511,800	-0.6%	497,256	519,544	-4.3%
Bus-Frequent Service*	<u>623,200</u>	<u>635,000</u>	-1.9%	<u>610,778</u>	<u>639,378</u>	-4.5%
Subtotal All Bus	1,131,800	1,146,800	-1.3%	1,108,033	1,158,922	-4.4%
MAX	781,200	778,100	0.4%	769,880	767,938	0.3%
Commuter Rail	<u>8,875</u>	<u>8,950</u>	-0.8%	<u>8,850</u>	<u>8,869</u>	-0.2%
Fixed Route Total	1,921,875	1,933,850	-0.6%	1,886,763	1,935,730	-2.5%
Frequent Bus % of Total Bus	55.1%	55.4%	-0.3%	55.1%	55.2%	0.0%
<u>Paratransit</u>						
LIFT & Cabs	20,410	20,908	-2.4%	19,527	20,392	-4.2%
System Total	1,942,285	1,954,758	-0.6%	1,906,290	1,956,122	-2.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.89	\$3.61	7.76%	\$4.04	\$3.58	12.85%
Bus-Frequent Service*	\$2.72	\$2.65	2.64%	\$2.93	\$2.62	11.83%
Subtotal All Bus	\$3.25	\$3.08	5.52%	\$3.43	\$3.05	12.46%
MAX	\$2.55	\$2.37	7.59%	\$2.53	\$2.34	8.12%
Commuter Rail	\$16.45	\$16.34	0.67%	\$13.67	\$15.33	-10.83%
Fixed Route Total	\$3.03	\$2.86	5.94%	\$3.11	\$2.82	10.28%
<u>Paratransit</u>						
LIFT & Cabs	\$35.33	\$32.27	9.48%	\$36.31	\$32.97	10.13%
System Total	\$3.37	\$3.18	5.97%	\$3.44	\$3.13	9.90%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

TK

All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

i

TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,094,800	5,164,400	-1.3%	4,814,767	5,080,925	-5.2%
Monthly Cost	\$16,555,795	\$15,918,842	4.0%	\$16,346,070	\$15,229,924	7.3%
Monthly Vehicle Mile	2,156,196	2,107,106	2.3%	2,032,262	2,012,283	1.0%
On-Time Performance	84.7%	82.3%	2.4%	80.5%	80.7%	-0.2%
Cost per Ride	\$3.25	\$3.08	5.5%	\$3.39	\$3.00	13.0%
Cost per Mile	\$7.68	\$7.55	1.7%	\$8.04	\$7.57	6.2%
Miles per Roadcall	10,171	12,693	-19.9%	10,489	11,814	-11.2%
Light Rail (MAX)						
Monthly Rides	3,502,200	3,486,500	0.5%	3,339,518	3,281,044	1.8%
Monthly Cost	\$8,944,855	\$8,248,445	8.4%	\$8,484,347	\$7,616,226	11.4%
Monthly Vehicle Mile	391,102	395,603	-1.1%	372,434	367,062	1.5%
On-Time Performance	86.9%	83.6%	3.3%	84.2%	79.8%	4.4%
Cost per Ride	\$2.55	\$2.37	7.6%	\$2.54	\$2.32	9.5%
Cost per Mile	\$22.87	\$20.85	9.7%	\$22.78	\$20.75	9.8%
Miles per Roadcall	3,555	1,504	136.4%	1,524	1,373	11.0%
Commuter Rail (WES)						
Monthly Rides	40,825	41,170	-0.8%	37,743	38,355	-1.6%
Monthly Costs	\$671,775	\$672,633	-0.1%	\$551,258	\$578,173	-4.7%
Monthly Vehicle Mile	10,819	10,819	0.0%	9,918	10,004	-0.9%
On Time Performance	96.9%	99.0%	-2.1%	95.8%	94.8%	1.0%
Cost per Ride	\$16.45	\$16.34	0.7%	\$14.61	\$15.07	-3.1%
Cost per Mile	\$62.09	\$62.17	-0.1%	\$55.58	\$57.79	-3.8%
Miles per Roadcall	10,819	10,819	0.0%	7,934	15,006	-47.1%
Paratransit LIFT and Cab						
Monthly Rides	92,534	94,768	-2.4%	85,444	88,223	-3.1%
Monthly Cost	\$3,269,004	\$3,058,528	6.9%	\$3,032,276	\$2,900,825	4.5%
Monthly Vehicle Mile	793,037	798,038	-0.6%	727,357	732,804	-0.7%
On-Time Performance	90.0%	92.6%	-2.6%	90.5%	92.4%	-1.9%
Cost per Ride	\$35.33	\$32.27	9.5%	\$35.49	\$32.88	7.9%
Cost per Mile	\$4.12	\$3.83	7.6%	\$4.17	\$3.96	5.3%
Miles per Roadcall	8,348	7,190	16.1%	7,011	6,495	7.9%

RIDE CONNECTION*	Mar 2017	Mar 2016	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	38,327	38,398	-0.2%	35,194	38,749	-9.2%
Monthly Cost	\$631,513	\$608,162	3.8%	\$620,521	\$637,363	-2.6%
Monthly Vehicle Mile	177,664	175,870	1.0%	163,130	179,294	-9.0%
New Riders This Month	772	833	-7.3%	1,364.9	1,412.4	-3.4%
Cost per Ride	\$16.48	\$15.84	4.0%	\$17.63	\$16.45	7.2%
Cost per Mile	\$3.55	\$3.46	2.6%	\$3.80	\$3.55	7.0%
Miles per Ride	4.6	4.6	0.0%	4.6	4.6	0.0%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Tuesday, May 09, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	830	804	3.2%	746	650	14.8%
Monthly Cost	\$9,170	\$7,893	16.2%	\$7,594	\$7,657	-0.8%
Monthly Vehicle Mile	3,829	4,270	-10.3%	3,953	3,755	5.3%
New Riders This Month	17	19	-10.5%	27.9	32.0	-12.8%
Cost per Ride	\$11.05	\$9.82	12.5%	\$10.18	\$11.79	-13.7%
Cost per Mile	\$2.39	\$1.85	29.2%	\$1.92	\$2.04	-5.9%
Miles per Ride	4.6	5.3	-13.2%	5.3	5.8	-8.6%
King City Shuttle						
Monthly Rides	375	336	11.6%	320	308	3.9%
Monthly Cost	\$6,039	\$5,877	2.8%	\$5,935	\$4,920	20.6%
Monthly Vehicle Mile	1,434	1,133	26.6%	1,236	1,246	-0.8%
New Riders This Month	7	3	133.3%	8.1	10.8	-25.0%
Cost per Ride	\$16.11	\$17.49	-7.9%	\$18.56	\$15.96	16.3%
Cost per Mile	\$4.21	\$5.19	-18.9%	\$4.80	\$3.95	21.5%
Miles per Ride	3.8	3.4	11.8%	3.9	4.0	-2.5%
N/NE Shuttle						
Monthly Rides	0	114	-100.0%	0	140	-100.0%
Monthly Cost	\$0	\$3,497	-100.0%	(\$5)	\$3,522	-100.1%
Monthly Vehicle Mile	0	1,361	-100.0%	0	1,446	-100.0%
New Riders This Month	0	19	-100.0%	0.0	18.7	-100.0%
Cost per Ride	N/A	\$30.68	N/A	N/A	\$25.20	N/A
Cost per Mile	N/A	\$2.57	N/A	N/A	\$2.44	N/A
Miles per Ride	N/A	11.9	N/A	N/A	10.3	N/A
STF Service						
Monthly Rides	506	584	-13.4%	460	536	-14.2%
Monthly Cost	\$10,248	\$11,876	-13.7%	\$9,059	\$10,162	-10.9%
Monthly Vehicle Mile	3,504	4,056	-13.6%	2,953	3,650	-19.1%
New Riders This Month	20	26	-23.1%	23.1	47.0	-50.9%
Cost per Ride	\$20.25	\$20.34	-0.4%	\$19.69	\$18.97	3.8%
Cost per Mile	\$2.92	\$2.93	-0.3%	\$3.07	\$2.78	10.4%
Miles per Ride	6.9	6.9	0.0%	6.4	6.8	-5.9%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$16	-100.0%	\$0	\$10	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	177	492	-64.0%	154	508	-69.7%
Monthly Cost	\$3,435	\$6,064	-43.4%	\$3,031	\$6,653	-54.4%
Monthly Vehicle Mile	1,577	3,483	-54.7%	1,228	3,074	-60.1%
New Riders This Month	10	36	-72.2%	14.8	41.1	-64.0%
Cost per Ride	\$19.41	\$12.33	57.4%	\$19.71	\$13.11	50.3%
Cost per Mile	\$2.18	\$1.74	25.3%	\$2.47	\$2.16	14.4%
Miles per Ride	8.9	7.1	25.4%	8.0	6.1	31.1%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	276	390	-29.2%	341	268	27.2%
Monthly Cost	\$6,167	\$9,704	-36.4%	\$9,291	\$5,879	58.0%
Monthly Vehicle Mile	734	2,188	-66.5%	1,861	1,369	35.9%
New Riders This Month	4	7	-42.9%	13	13	0.0%
Cost per Ride	\$22.34	\$24.88	-10.2%	\$27.23	\$21.97	23.9%
Cost per Mile	\$8.40	\$4.44	89.2%	\$4.99	\$4.30	16.0%
Miles per Ride	2.7	5.6	-51.8%	5.5	5.1	7.8%
General Public						
Monthly Rides	1,062	1,010	5.1%	937	842	11.3%
Monthly Cost	\$27,399	\$26,083	5.0%	\$23,279	\$21,235	9.6%
Monthly Vehicle Mile	9,415	9,057	4.0%	7,684	7,534	2.0%
New Riders This Month	7	8	-12.5%	16	19	-15.8%
Cost per Ride	\$25.80	\$25.82	-0.1%	\$24.84	\$25.21	-1.5%
Cost per Mile	\$2.91	\$2.88	1.0%	\$3.03	\$2.82	7.4%
Miles per Ride	8.9	9.0	-1.1%	8.2	8.9	-7.9%
Multnomah Co. ADS Premium						
Monthly Rides	314	322	-2.5%	181	385	-53.0%
Monthly Cost	\$6,896	\$5,246	31.5%	\$3,987	\$5,162	-22.8%
Monthly Vehicle Mile	1,340	1,537	-12.8%	950	2,452	-61.3%
New Riders This Month	24	17	41.2%	15	24	-37.5%
Cost per Ride	\$21.96	\$16.29	34.8%	\$22.09	\$13.42	64.6%
Cost per Mile	\$5.15	\$3.41	51.0%	\$4.19	\$2.11	98.6%
Miles per Ride	4.3	4.8	-10.4%	5.3	6.4	-17.2%
STF Service						
Monthly Rides	786	1,392	-43.5%	1,454	1,345	8.1%
Monthly Cost	\$18,239	\$26,633	-31.5%	\$31,492	\$24,536	28.4%
Monthly Vehicle Mile	4,664	7,439	-37.3%	8,251	6,913	19.4%
New Riders This Month	137	156	-12.2%	283	213	32.9%
Cost per Ride	\$23.20	\$19.13	21.3%	\$21.65	\$18.25	18.6%
Cost per Mile	\$3.91	\$3.58	9.2%	\$3.82	\$3.55	7.6%
Miles per Ride	5.9	5.3	11.3%	5.7	5.1	11.8%
Title XIX Non Medical						
Monthly Rides	1,459	1,266	15.2%	1,249	5,482	-77.2%
Monthly Cost	\$32,090	\$25,879	24.0%	\$27,963	\$113,400	-75.3%
Monthly Vehicle Mile	7,910	6,270	26.2%	6,870	27,705	-75.2%
New Riders This Month	35	32	9.4%	56	301	-81.4%
Cost per Ride	\$21.99	\$20.44	7.6%	\$22.39	\$20.69	8.2%
Cost per Mile	\$4.06	\$4.13	-1.7%	\$4.07	\$4.09	-0.5%
Miles per Ride	5.4	5.0	8.0%	5.5	5.1	7.8%
Wa Co DAVS						
Monthly Rides	134	251	-46.6%	142	92	54.3%
Monthly Cost	\$3,673	\$6,626	-44.6%	\$3,848	\$2,489	54.6%
Monthly Vehicle Mile	1,002	1,952	-48.7%	1,061	787	34.8%
New Riders This Month	7	22	-68.2%	10	13	-23.1%
Cost per Ride	\$27.41	\$26.40	3.8%	\$27.11	\$27.08	0.1%
Cost per Mile	\$3.67	\$3.39	8.3%	\$3.63	\$3.16	14.9%
Miles per Ride	7.5	7.8	-3.8%	7.5	8.6	-12.8%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	198	279	-29.0%	223	278	-19.8%
Monthly Cost	\$1,584	\$2,232	-29.0%	\$1,786	\$2,220	-19.5%
Monthly Vehicle Mile	883	1,249	-29.3%	1,097	1,258	-12.8%
New Riders This Month	3	1	200.0%	6.1	7.8	-21.8%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.00	0.0%
Cost per Mile	\$1.79	\$1.79	0.0%	\$1.63	\$1.77	-7.9%
Miles per Ride	4.5	4.5	0.0%	4.9	4.5	8.9%
Estacada Senior Center						
Monthly Rides	232	260	-10.8%	203	243	-16.5%
Monthly Cost	\$1,779	\$2,022	-12.0%	\$1,573	\$1,905	-17.4%
Monthly Vehicle Mile	447	919	-51.4%	578	747	-22.6%
New Riders This Month	6	4	50.0%	5.6	5.6	0.0%
Cost per Ride	\$7.67	\$7.78	-1.4%	\$7.77	\$7.83	-0.8%
Cost per Mile	\$3.98	\$2.20	80.9%	\$2.72	\$2.55	6.7%
Miles per Ride	1.9	3.5	-45.7%	2.9	3.1	-6.5%
Gladstone Senior Center						
Monthly Rides	205	208	-1.4%	193	225	-14.2%
Monthly Cost	\$1,550	\$1,625	-4.6%	\$1,475	\$1,748	-15.6%
Monthly Vehicle Mile	429	593	-27.7%	461	893	-48.4%
New Riders This Month	2	2	0.0%	6.1	8.8	-30.7%
Cost per Ride	\$7.56	\$7.81	-3.2%	\$7.65	\$7.76	-1.4%
Cost per Mile	\$3.61	\$2.74	31.8%	\$3.20	\$1.96	63.3%
Miles per Ride	2.1	2.9	-27.6%	2.4	4.0	-40.0%
Hoodland Senior Center						
Monthly Rides	200	115	73.9%	120	159	-24.5%
Monthly Cost	\$5,188	\$2,324	123.2%	\$2,606	\$3,099	-15.9%
Monthly Vehicle Mile	2,056	1,180	74.2%	1,231	1,391	-11.5%
New Riders This Month	0	0	N/A	1.8	3.9	-53.8%
Cost per Ride	\$25.94	\$20.21	28.4%	\$21.71	\$19.51	11.3%
Cost per Mile	\$2.52	\$1.97	27.9%	\$2.12	\$2.23	-4.9%
Miles per Ride	10.3	10.3	0.0%	10.3	8.8	17.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	252	297	-15.2%	222	290	-23.4%
Monthly Cost	\$1,890	\$2,228	-15.2%	\$1,667	\$2,174	-23.3%
Monthly Vehicle Mile	671	819	-18.1%	696	808	-13.9%
New Riders This Month	0	0	N/A	4.1	6.6	-37.9%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.82	\$2.72	3.7%	\$2.40	\$2.69	-10.8%
Mile per Ride	2.7	2.8	-3.6%	3.1	2.8	10.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	916	800	14.5%	743	834	-10.9%
Monthly Cost	\$8,703	\$7,475	16.4%	\$7,286	\$7,966	-8.5%
Monthly Vehicle Mile	2,457	2,077	18.3%	2,050	2,111	-2.9%
New Riders This Month	6	6	0.0%	19.3	19.7	-2.0%
Cost per Ride	\$9.50	\$9.34	1.7%	\$9.80	\$9.55	2.6%
Cost per Mile	\$3.54	\$3.60	-1.7%	\$3.55	\$3.77	-5.8%
Miles per Ride	2.7	2.6	3.8%	2.8	2.5	12.0%
Molalla Senior Center						
Monthly Rides	414	463	-10.6%	341	406	-16.0%
Monthly Cost	\$4,156	\$6,224	-33.2%	\$4,301	\$4,464	-3.7%
Monthly Vehicle Mile	1,011	1,146	-11.8%	864	903	-4.3%
New Riders This Month	7	5	40.0%	7.5	6.9	8.7%
Cost per Ride	\$10.04	\$13.44	-25.3%	\$12.62	\$10.99	14.8%
Cost per Mile	\$4.11	\$5.43	-24.3%	\$4.98	\$4.94	0.8%
Miles per Ride	2.4	2.5	-4.0%	2.5	2.2	13.6%
Pioneer Senior Center						
Monthly Rides	602	588	2.4%	698	648	7.7%
Monthly Cost	\$4,938	\$4,774	3.4%	\$5,792	\$5,336	8.5%
Monthly Vehicle Mile	1,867	2,341	-20.2%	2,167	2,169	-0.1%
New Riders This Month	8	17	-52.9%	24.8	22.9	8.3%
Cost per Ride	\$8.20	\$8.12	1.0%	\$8.30	\$8.24	0.7%
Cost per Mile	\$2.64	\$2.04	29.4%	\$2.67	\$2.46	8.5%
Miles per Ride	3.1	4.0	-22.5%	3.1	3.3	-6.1%
Sandy Senior Center						
Monthly Rides	231	254	-9.1%	242	242	0.0%
Monthly Cost	\$3,411	\$3,951	-13.7%	\$2,880	\$2,928	-1.6%
Monthly Vehicle Mile	1,368	1,655	-17.3%	1,192	1,205	-1.1%
New Riders This Month	0	10	-100.0%	12.6	12.5	0.8%
Cost per Ride	\$14.77	\$15.56	-5.1%	\$11.92	\$12.12	-1.7%
Cost per Mile	\$2.49	\$2.39	4.2%	\$2.42	\$2.43	-0.4%
Miles per Ride	5.9	6.5	-9.2%	4.9	5.0	-2.0%
Transportation Reaching People						
Monthly Rides	2,506	2,517	-0.4%	2,192	2,152	1.9%
Monthly Cost	\$31,597	\$29,074	8.7%	\$25,755	\$26,894	-4.2%
Monthly Vehicle Mile	25,665	22,107	16.1%	21,181	20,975	1.0%
New Riders This Month	40	33	21.2%	59.7	61.8	-3.4%
Cost per Ride	\$12.61	\$11.55	9.2%	\$11.75	\$12.50	-6.0%
Cost per Mile	\$1.23	\$1.32	-6.8%	\$1.22	\$1.28	-4.7%
Miles per Ride	10.2	8.8	15.9%	9.7	9.7	0.0%
Transp Reaching People-School/Work(1)						
Monthly Rides	140	191	-26.7%	149	182	-18.1%
Monthly Cost	\$2,293	\$3,008	-23.8%	\$2,953	\$2,944	0.3%
Monthly Vehicle Mile	1,033	1,398	-26.1%	1,097	1,316	-16.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$16.38	\$15.75	4.0%	\$19.80	\$16.16	22.5%
Cost per Mile	\$2.22	\$2.15	3.3%	\$2.69	\$2.24	20.1%
Miles per Ride	7.4	7.3	1.4%	7.4	7.2	2.8%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	29	33	-12.1%	34	25	36.0%
Monthly Cost	\$336	\$198	69.7%	\$247	\$133	85.7%
Monthly Vehicle Mile	114	82	39.0%	125	73	71.2%
New Riders This Month	0	0	N/A	1.1	0.7	57.1%
Cost per Ride	\$11.58	\$6.00	93.0%	\$7.28	\$5.40	34.8%
Cost per Mile	\$2.95	\$2.41	22.4%	\$1.97	\$1.82	8.2%
Miles per Ride	3.9	2.5	56.0%	3.7	3.0	23.3%
Multnomah Co. ADS Premium						
Monthly Rides	52	55	-5.5%	86	43	100.0%
Monthly Cost	\$106	\$488	-78.3%	\$641	\$250	156.4%
Monthly Vehicle Mile	105	148	-29.1%	188	111	69.4%
New Riders This Month	1	10	-90.0%	5.3	1.3	307.7%
Cost per Ride	\$2.04	\$8.87	-77.0%	\$7.45	\$5.87	26.9%
Cost per Mile	\$1.01	\$3.30	-69.4%	\$3.41	\$2.25	51.6%
Miles per Ride	2.0	2.7	-25.9%	2.2	2.6	-15.4%
STF Discretionary						
Monthly Rides	717	609	17.7%	484	603	-19.7%
Monthly Cost	\$15,491	\$11,873	30.5%	\$10,613	\$10,250	3.5%
Monthly Vehicle Mile	2,695	2,241	20.3%	1,810	1,927	-6.1%
New Riders This Month	31	38	-18.4%	38.8	36.4	6.6%
Cost per Ride	\$21.60	\$19.50	10.8%	\$21.95	\$16.99	29.2%
Cost per Mile	\$5.75	\$5.30	8.5%	\$5.86	\$5.32	10.2%
Miles per Ride	3.8	3.7	2.7%	3.7	3.2	15.6%
STF Service						
Monthly Rides	233	498	-53.2%	377	498	-24.3%
Monthly Cost	\$5,698	\$9,383	-39.3%	\$8,396	\$8,393	0.0%
Monthly Vehicle Mile	861	1,756	-51.0%	1,313	1,425	-7.9%
New Riders This Month	16	19	-15.8%	25.9	23.3	11.2%
Cost per Ride	\$24.45	\$18.84	29.8%	\$22.25	\$16.86	32.0%
Cost per Mile	\$6.62	\$5.34	24.0%	\$6.40	\$5.89	8.7%
Miles per Ride	3.7	3.5	5.7%	3.5	2.9	20.7%
TriMet Service						
Monthly Rides	2,646	1,777	48.9%	2,096	1,334	57.1%
Monthly Cost	\$6,088	\$5,817	4.7%	\$6,470	\$5,691	13.7%
Monthly Vehicle Mile	5,725	5,653	1.3%	5,393	4,448	21.2%
New Riders This Month	24	18	33.3%	34.4	29.7	15.8%
Cost per Ride	\$2.30	\$3.27	-29.7%	\$3.09	\$4.27	-27.6%
Cost per Mile	\$1.06	\$1.03	2.9%	\$1.20	\$1.28	-6.3%
Miles per Ride	2.2	3.2	-31.3%	2.6	3.3	-21.2%
Veterans Volunteers						
Monthly Rides	125	211	-40.8%	124	193	-35.8%
Monthly Cost	\$710	\$1,393	-49.0%	\$969	\$1,223	-20.8%
Monthly Vehicle Mile	1,382	2,561	-46.0%	1,448	2,243	-35.4%
New Riders This Month	10	13	-23.1%	13.7	16.8	-18.5%
Cost per Ride	\$5.68	\$6.60	-13.9%	\$7.82	\$6.33	23.5%
Cost per Mile	\$0.51	\$0.54	-5.6%	\$0.67	\$0.55	21.8%
Miles per Ride	11.1	12.1	-8.3%	11.7	11.6	0.9%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$0	N/A	\$2,613	\$3,175	-17.7%
David's Harp - STF Service						
Monthly Rides	235	212	10.8%	128	179	-28.5%
Monthly Cost	\$1,522	\$1,133	34.3%	\$1,054	\$1,703	-38.1%
Monthly Vehicle Mile	327	208	57.2%	163	231	-29.4%
New Riders This Month	1	1	0.0%	3.9	4.0	-2.5%
Cost per Ride	\$6.48	\$5.34	21.3%	\$8.25	\$9.54	-13.5%
Cost per Mile	\$4.65	\$5.45	-14.7%	\$6.46	\$7.38	-12.5%
Miles per Ride	1.4	1.0	40.0%	1.3	1.3	0.0%
NW Pilot Project - STF Service						
Monthly Rides	167	198	-15.7%	167	170	-1.8%
Monthly Cost	\$13,363	\$15,654	-14.6%	\$12,938	\$10,814	19.6%
Monthly Vehicle Mile	1,015	1,063	-4.5%	982	982	0.0%
New Riders This Month	22	3	633.3%	21.1	9.9	113.1%
Cost per Ride	\$80.02	\$79.06	1.2%	\$77.28	\$63.61	21.5%
Cost per Mile	\$13.17	\$14.73	-10.6%	\$13.17	\$11.01	19.6%
Miles per Ride	6.1	5.4	13.0%	5.9	5.8	1.7%
Providence Elderplace - STF Service						
Monthly Rides	276	262	5.3%	269	315	-14.6%
Monthly Cost	\$2,906	\$2,733	6.3%	\$2,897	\$3,153	-8.1%
Monthly Vehicle Mile	624	1,082	-42.3%	934	1,103	-15.3%
New Riders This Month	22	39	-43.6%	66.6	61.3	8.6%
Cost per Ride	\$10.53	\$10.43	1.0%	\$10.78	\$10.00	7.8%
Cost per Mile	\$4.66	\$2.53	84.2%	\$3.10	\$2.86	8.4%
Miles per Ride	2.3	4.1	-43.9%	3.5	3.5	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	600	328	82.9%	470	292	61.0%
Monthly Cost	\$3,146	\$1,651	90.6%	\$2,603	\$1,764	47.6%
Monthly Vehicle Mile	3,967	1,888	110.1%	3,140	1,792	75.2%
New Riders This Month	0	0	N/A	3.0	0.3	900.0%
Cost per Ride	\$5.24	\$5.03	4.2%	\$5.54	\$6.03	-8.1%
Cost per Mile	\$0.79	\$0.87	-9.2%	\$0.83	\$0.98	-15.3%
Miles per Ride	6.6	5.8	13.8%	6.7	6.1	9.8%
Urban League - N/NE Shuttle						
Monthly Rides	359	491	-26.9%	382	463	-17.5%
Monthly Cost	\$4,034	\$3,994	1.0%	\$4,295	\$4,172	2.9%
Monthly Vehicle Mile	971	982	-1.1%	939	773	21.5%
New Riders This Month	0	0	N/A	3.7	3.8	-2.6%
Cost per Ride	\$11.24	\$8.13	38.3%	\$11.24	\$9.01	24.8%
Cost per Mile	\$4.15	\$4.07	2.0%	\$4.57	\$5.40	-15.4%
Miles per Ride	2.7	2.0	35.0%	2.5	1.7	47.1%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	6,311	5,209	21.2%	5,333	4,333	23.1%
Monthly Cost	\$25,800	\$35,040	-26.4%	\$31,164	\$33,740	-7.6%
Monthly Vehicle Mile	20,222	19,132	5.7%	19,060	17,179	10.9%
New Riders This Month	337	295	14.2%	186.6	241.1	-22.6%
Cost per Ride	\$4.09	\$6.73	-39.2%	\$5.84	\$7.79	-25.0%
Cost per Mile	\$1.28	\$1.83	-30.1%	\$1.63	\$1.96	-16.8%
Miles per Ride	3.2	3.7	-13.5%	3.6	4.0	-10.0%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	55	51	7.8%	49	39	25.6%
Monthly Cost	\$422	\$228	85.1%	\$407	\$366	11.2%
Monthly Vehicle Mile	92	76	21.1%	92	84	9.5%
New Riders This Month	0	1	-100.0%	1.6	1.2	33.3%
Cost per Ride	\$7.68	\$4.47	71.8%	\$8.31	\$9.46	-12.2%
Cost per Mile	\$4.59	\$3.00	53.0%	\$4.42	\$4.35	1.6%
Miles per Ride	1.7	1.5	13.3%	1.9	2.2	-13.6%
Gateway Shuttle						
Monthly Rides	258	184	40.2%	195	196	-0.5%
Monthly Cost	\$1,121	\$911	23.1%	\$801	\$891	-10.1%
Monthly Vehicle Mile	378	248	52.4%	277	265	4.5%
New Riders This Month	11	0	N/A	5.6	4.3	30.2%
Cost per Ride	\$4.35	\$4.95	-12.1%	\$4.10	\$4.54	-9.7%
Cost per Mile	\$2.97	\$3.67	-19.1%	\$2.89	\$3.36	-14.0%
Miles per Ride	1.5	1.3	15.4%	1.4	1.4	0.0%
Mid Multnomah County						
Monthly Rides	652	949	-31.3%	491	844	-41.8%
Monthly Cost	\$5,396	\$14,725	-63.4%	\$5,837	\$14,726	-60.4%
Monthly Vehicle Mile	1,501	4,780	-68.6%	1,325	4,107	-67.7%
New Riders This Month	11	29	-62.1%	12.4	39.8	-68.8%
Cost per Ride	\$8.28	\$15.52	-46.6%	\$11.90	\$17.45	-31.8%
Cost per Mile	\$3.59	\$3.08	16.6%	\$4.41	\$3.59	22.8%
Miles per Ride	2.3	5.0	-54.0%	2.7	4.9	-44.9%
Multnomah Co. ADS Premium						
Monthly Rides	4	14	-71.4%	12	13	-7.7%
Monthly Cost	\$25	\$30	-16.7%	\$40	\$33	21.2%
Monthly Vehicle Mile	24	32	-25.0%	29	24	20.8%
New Riders This Month	0	0	N/A	0.9	0.4	125.0%
Cost per Ride	\$6.35	\$2.14	196.7%	\$3.46	\$2.57	34.6%
Cost per Mile	\$1.06	\$0.94	12.8%	\$1.37	\$1.35	1.5%
Miles per Ride	6.0	2.3	160.9%	2.5	1.9	31.6%
N/NE Shuttle						
Monthly Ride	434	363	19.6%	446	428	4.2%
Monthly Cost	\$17,762	\$9,385	89.3%	\$14,302	\$8,507	68.1%
Monthly Vehicle Mile	955	702	36.0%	1,475	842	75.2%
New Riders This Month	6	3	100.0%	26.8	9.1	194.5%
Cost per Ride	\$40.93	\$25.85	58.3%	\$32.08	\$19.90	61.2%
Cost per Mile	\$18.60	\$13.37	39.1%	\$9.70	\$10.10	-4.0%
Miles per Ride	2.2	1.9	15.8%	3.3	2.0	65.0%
STF Service						
Monthly Ride	853	391	118.2%	636	374	70.1%
Monthly Cost	\$21,054	\$10,644	97.8%	\$17,632	\$13,275	32.8%
Monthly Vehicle Mile	4,810	1,961	145.3%	3,704	1,767	109.6%
New Riders This Month	47	28	67.9%	60.7	29.1	108.6%
Cost per Ride	\$24.68	\$27.22	-9.3%	\$27.71	\$35.49	-21.9%
Cost per Mile	\$4.38	\$5.43	-19.3%	\$4.76	\$7.51	-36.6%
Miles per Ride	5.6	5.0	12.0%	5.8	4.7	23.4%
TriMet Service						
Monthly Ride	912	429	112.6%	874	382	128.8%
Monthly Cost	\$8,060	\$3,879	107.8%	\$7,123	\$3,742	90.4%
Monthly Vehicle Mile	6,268	2,211	183.5%	5,083	1,721	195.4%
New Riders This Month	43	26	65.4%	50.7	20.4	148.5%
Cost per Ride	\$8.84	\$9.04	-2.2%	\$8.15	\$9.79	-16.8%
Cost per Mile	\$1.29	\$1.75	-26.3%	\$1.40	\$2.17	-35.5%
Miles per Ride	6.9	5.2	32.7%	5.8	4.5	28.9%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	469	606	-22.6%	404	528	-23.5%
Monthly Cost	\$7,388	\$7,677	-3.8%	\$7,473	\$7,550	-1.0%
Monthly Vehicle Mile	1,230	2,538	-51.5%	1,159	1,536	-24.5%
New Riders This Month	19	29	-34.5%	24.4	30.3	-19.5%
Cost per Ride	\$15.75	\$12.67	24.3%	\$18.52	\$14.31	29.4%
Cost per Mile	\$6.01	\$3.02	99.0%	\$6.45	\$4.92	31.1%
Miles per Ride	2.6	4.2	-38.1%	2.9	2.9	0.0%
SW Shuttle Service						
Monthly Rides	82	133	-38.3%	77	101	-23.8%
Monthly Cost	\$1,063	\$2,912	-63.5%	\$1,405	\$2,163	-35.0%
Monthly Vehicle Mile	152	268	-43.3%	152	183	-16.9%
New Riders This Month	2	1	100.0%	2.4	2.4	0.0%
Cost per Rider	\$12.96	\$21.89	-40.8%	\$18.34	\$21.48	-14.6%
Cost per Mile	\$6.99	\$10.87	-35.7%	\$9.25	\$11.80	-21.6%
Miles per Ride	1.9	2.0	-5.0%	2.0	1.8	11.1%
Downtown RideAbout(1)						
Monthly Rides	147	211	-30.3%	156	185	-15.7%
Monthly Cost	\$586	\$865	-32.3%	\$719	\$757	-5.0%
Monthly Vehicle Mile	100	131	-23.7%	102	117	-12.8%
New Riders This Month	0	0	N/A	0.8	1.1	-27.3%
Cost per Ride	\$3.98	\$4.10	-2.9%	\$4.60	\$4.10	12.2%
Cost per Mile	\$5.86	\$6.60	-11.2%	\$7.04	\$6.48	8.6%
Miles per Ride	0.7	0.6	16.7%	0.7	0.6	16.7%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	55	62	-11.3%	57	49	16.3%
Monthly Cost	\$717	\$319	124.8%	\$655	\$245	167.3%
Monthly Vehicle Mile	40	49	-18.4%	40	54	-25.9%
New Riders This Month	0	0	N/A	0.4	0.3	33.3%
Cost per Ride	\$13.04	\$5.15	153.2%	\$11.57	\$5.05	129.1%
Cost per Mile	\$17.94	\$6.51	175.6%	\$16.20	\$4.59	252.9%
Miles per Ride	0.7	0.8	-12.5%	0.7	1.1	-36.4%
Multnomah Co. ADS Premium						
Monthly Rides	14	4	250.0%	5	10.0	-50.0%
Monthly Cost	\$89	\$20	345.0%	\$30	\$50	-40.0%
Monthly Vehicle Mile	96	36	166.7%	35	75	-53.3%
New Riders This Month	4	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$6.35	\$5.00	27.0%	\$5.85	\$5.00	17.0%
Cost per Mile	\$0.93	\$0.56	66.1%	\$0.87	\$0.67	29.9%
Miles per Ride	6.9	9.0	-23.3%	6.7	7.5	-10.7%
STF Discretionary						
Monthly Rides	671	710	-5.5%	641	679	-5.6%
Monthly Cost	\$15,852	\$16,284	-2.7%	\$13,282	\$12,998	2.2%
Monthly Vehicle Mile	2,487	2,794	-11.0%	2,649	2,571	3.0%
New Riders This Month	21	23	-8.7%	35.8	36.7	-2.5%
Cost per Ride	\$23.62	\$22.94	3.0%	\$20.73	\$19.16	8.2%
Cost per Mile	\$6.37	\$5.83	9.3%	\$5.01	\$5.06	-1.0%
Miles per Ride	3.7	3.9	-5.1%	4.1	3.8	7.9%
STF Service						
Monthly Rides	467	493	-5.3%	445	467	-4.7%
Monthly Cost	\$15,635	\$10,987	42.3%	\$11,841	\$9,240	28.1%
Monthly Vehicle Mile	1,948	2,138	-8.9%	1,885	1,974	-4.5%
New Riders This Month	16	27	-40.7%	31.3	34.0	-7.9%
Cost per Ride	\$33.48	\$22.29	50.2%	\$26.61	\$19.78	34.5%
Cost per Mile	\$8.03	\$5.14	56.2%	\$6.28	\$4.68	34.2%
Miles per Ride	4.2	4.3	-2.3%	4.2	4.2	0.0%
Dialysis (NEW)						
Monthly Rides	0	22	-100.0%	2		
Monthly Cost	\$0	\$220	-100.0%	\$18		
Monthly Vehicle Mile	0	144	-100.0%	14		
New Riders This Month	0	1	-100.0%	0		
Cost per Ride	N/A	\$10.00	N/A	\$9.13		
Cost per Mile	N/A	\$1.53	N/A	\$1.30		
Miles per Ride	N/A	6.5	N/A	7.0		
Title XIX Non Medical (NEW)						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$0	N/A	\$0		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	3	16	-81.3%	16	7	125.7%
Monthly Cost	\$136	\$76	78.6%	\$675	\$72	837.5%
Monthly Vehicle Mile	22	199	-88.9%	190	56	239.3%
New Riders This Month	1	1	0.0%	3	3	0.0%
Cost per Ride	\$45.23	\$4.75	852.2%	\$42.83	\$10.34	314.2%
Cost per Mile	\$6.17	\$0.38	1523.7%	\$3.56	\$1.30	173.8%
Miles per Ride	7.3	12.4	-41.1%	12.0	7.9	51.9%
STF Service						
Monthly Ride	315	90	250.0%	232	87	166.0%
Monthly Cost	\$14,464	\$1,238	1068.4%	\$7,990	\$878	810.0%
Monthly Vehicle Mile	2,465	897	174.8%	2,101	549	282.7%
New Riders This Month	29	28	3.6%	60	21	185.7%
Cost per Ride	\$45.92	\$13.76	233.7%	\$34.46	\$10.08	241.9%
Cost per Mile	\$5.87	\$1.38	325.4%	\$3.80	\$1.60	137.5%
Miles per Ride	7.8	10.0	-22.0%	9.1	6.3	44.4%
Title XIX Non Medical						
Monthly Ride	1	27	-96.3%	31	85	-63.2%
Monthly Cost	\$5	\$368	-98.6%	\$918	\$515	78.3%
Monthly Vehicle Mile	5	327	-98.5%	331	929	-64.4%
New Riders This Month	0	10	-100.0%	5	21	-76.2%
Cost per Ride	\$5.07	\$13.63	-62.8%	\$29.28	\$6.06	383.2%
Cost per Mile	\$1.01	\$1.13	-10.6%	\$2.77	\$0.55	403.6%
Miles per Ride	5.0	12.1	-58.7%	10.6	10.9	-2.8%
Dialysis						
Monthly Ride	0	110	-100.0%	60	83	-28.5%
Monthly Cost	\$90	\$2,580	-96.5%	\$2,627	\$1,468	79.0%
Monthly Vehicle Mile	0	1,295	-100.0%	754	859	-12.2%
New Riders This Month	0	2	-100.0%	2	4	-50.0%
Cost per Ride	N/A	\$23.45	N/A	\$44.08	\$17.61	150.3%
Cost per Mile	N/A	\$1.99	N/A	\$3.49	\$1.71	104.1%
Miles per Ride	N/A	11.8	N/A	12.6	10.3	22.3%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	(\$291)					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	45	8	462.5%	21	7	200.0%
Monthly Cost	\$1,362	\$959	42.0%	\$773	\$816	-5.3%
Monthly Vehicle Mile	277	48	477.1%	127	40	217.5%
New Riders This Month	1	2	-50.0%	2	1	100.0%
Cost per Ride	\$30.26	\$119.88	-74.8%	\$37.70	\$119.47	-68.4%
Cost per Mile	\$4.92	\$19.98	-75.4%	\$6.08	\$20.58	-70.5%
Miles per Ride	6.2	6.0	3.3%	6.2	5.8	6.9%
STF Service						
Monthly Rides	700	502	39.4%	550	415	32.5%
Monthly Cost	\$11,301	\$8,485	33.2%	\$8,158	\$5,595	45.8%
Monthly Vehicle Mile	2,663	1,866	42.7%	1,976	1,412	39.9%
New Riders This Month	28	8	250.0%	17	10	70.0%
Cost per Ride	\$16.14	\$16.90	-4.5%	\$14.84	\$13.47	10.2%
Cost per Mile	\$4.24	\$4.55	-6.8%	\$4.13	\$3.96	4.3%
Miles per Ride	3.8	3.7	2.7%	3.6	3.4	5.9%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	1	0.0%
Monthly Cost	\$49	\$119	-58.8%	\$46	\$95	-51.6%
Monthly Vehicle Mile	0	0	N/A	3	7	-57.1%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	N/A	N/A	\$55.20	\$103.13	-46.5%
Cost per Mile	N/A	N/A	N/A	\$14.15	\$12.89	9.8%
Miles per Ride	N/A	N/A	N/A	3.9	8.0	-51.3%
Veterans Volunteers						
Monthly Rides	235	254	-7.5%	188		
Monthly Cost	\$2,751	\$2,058	33.7%	\$2,292		
Monthly Vehicle Mile	3,854	3,942	-2.2%	3,073		
New Riders This Month	6	5	20.0%	8		
Cost per Ride	\$11.71	\$8.10	44.5%	\$0.75		
Cost per Mile	\$0.71	\$0.52	36.7%	\$12.21		
Miles per Ride	16.4	15.5	5.7%	16.4		
Wa Co DAVS						
Monthly Rides	2	0	N/A	1		
Monthly Cost	\$95	\$125	-24.0%	\$49		
Monthly Vehicle Mile	13	0	N/A	5		
New Riders This Month	2	0	N/A	1		
Cost per Ride	\$47.29	N/A	N/A	\$44.77		
Cost per Mile	\$7.27	N/A	N/A	\$10.39		
Miles per Ride	6.5	N/A	N/A	4.3		

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	739	853	-13.4%	668	698	-4.3%
Monthly Cost	\$5,435	\$8,046	-32.5%	\$7,378	\$5,773	27.8%
Monthly Vehicle Mile	3,015	3,078	-2.0%	2,977	3,009	-1.1%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$7.36	\$9.43	-22.0%	\$11.05	\$8.27	33.6%
Cost per Mile	\$1.80	\$2.61	-31.0%	\$2.48	\$1.92	29.2%
Miles per Ride	4.1	3.6	13.9%	4.5	4.3	4.7%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	157	244	-35.7%	168	116	44.8%
Monthly Cost	\$2,061	\$1,093	88.6%	\$1,823	\$827	120.4%
Monthly Vehicle Mile	1,584	1,381	14.7%	1,303	767	69.9%
New Riders This Month	24	14	71.4%	22.8	9.7	135.1%
Cost per Ride	\$13.13	\$4.48	193.1%	\$10.87	\$7.13	52.5%
Cost per Mile	\$1.30	\$0.79	64.6%	\$1.40	\$1.08	29.6%
Miles per Ride	10.1	5.7	77.2%	7.8	6.6	18.2%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,356	1,532	-11.5%	1,168	978	19.4%
Monthly Cost	\$4,851	\$4,567	6.2%	\$4,213	\$3,883	8.5%
Monthly Vehicle Mile	2,279	2,567	-11.2%	2,211	2,155	2.6%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.58	\$2.98	20.1%	\$3.61	\$3.97	-9.1%
Cost per Mile	\$2.13	\$1.78	19.7%	\$1.91	\$1.80	6.1%
Miles per Ride	1.7	1.7	0.0%	1.9	2.2	-13.6%
Maryville Nursing Home						
Monthly Rides	0	34	-100.0%	19	38	-50.0%
Monthly Cost	\$0	\$623	-100.0%	\$236	\$511	-53.8%
Monthly Vehicle Mile	0	24	-100.0%	31	66	-53.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$18.32	N/A	\$12.55	\$13.48	-6.9%
Cost per Mile	N/A	\$25.96	N/A	\$7.75	\$7.80	-0.6%
Miles per Ride	N/A	0.7	N/A	1.6	1.7	-5.9%
Mary's Woods						
Monthly Rides	1,258	1,497	-16.0%	1,428	1,050	36.0%
Monthly Cost	\$6,329	\$6,336	-0.1%	\$5,851	\$6,742	-13.2%
Monthly Vehicle Mile	1,855	2,038	-9.0%	1,716	1,837	-6.6%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$5.03	\$4.23	18.9%	\$4.10	\$6.42	-36.1%
Cost per Mile	\$3.41	\$3.11	9.6%	\$3.41	\$3.67	-7.1%
Miles per Ride	1.5	1.4	7.1%	1.2	1.7	-29.4%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	766	750	2.1%	683	751	-9.1%
Monthly Cost	\$763	\$925	-17.5%	\$801	\$840	-4.6%
Monthly Vehicle Mile	530	533	-0.6%	498	543	-8.3%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$1.00	\$1.23	-18.7%	\$1.17	\$1.12	4.5%
Cost per Mile	\$1.44	\$1.74	-17.2%	\$1.61	\$1.55	3.9%
Miles per Ride	0.7	0.7	0.0%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	10,243	9,813	4.4%	9,105	8,968	1.5%
Monthly Cost	\$236,951	\$229,454	3.3%	\$248,503	\$207,581	19.7%
Monthly Vehicle Mile	47,190	41,331	14.2%	39,907	36,510	9.3%
New Riders This Month	34	30	13.3%	131.9	22.0	499.5%
Cost per Ride	\$23.13	\$23.38	-1.1%	\$27.29	\$23.15	17.9%
Cost per Mile	\$5.02	\$5.55	-9.5%	\$6.23	\$5.69	9.5%
Miles per Ride	4.6	4.2	9.5%	4.4	4.1	7.3%
Tualatin Valley Workshop						
Monthly Rides	128	202	-36.6%	195	277	-29.6%
Monthly Cost	\$5,869	\$5,042	16.4%	\$4,982	\$4,721	5.5%
Monthly Vehicle Mile	686	854	-19.7%	863	730	18.2%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$45.86	\$24.96	83.7%	\$25.61	\$17.03	50.4%
Cost per Mile	\$8.56	\$5.90	45.1%	\$5.77	\$6.47	-10.8%
Miles per Ride	5.4	4.2	28.6%	4.4	2.6	69.2%
West Linn						
Monthly Ride	52	130	-60.0%	59	134	-56.0%
Monthly Cost	\$274	\$329	-16.7%	\$286	\$323	-11.5%
Monthly Vehicle Mile	63	179	-64.8%	91	88	3.4%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$5.28	\$2.53	108.7%	\$4.87	\$2.41	102.1%
Cost per Mile	\$4.35	\$1.84	136.4%	\$3.13	\$3.69	-15.2%
Miles per Ride	1.2	1.4	-14.3%	1.6	0.7	128.6%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Mar 2017	Mar 2016	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	5,075	6,143	-17.4%	5,194	6,462	-19.6%
Monthly Cost	\$39,686	\$40,295	-1.5%	\$37,537	\$36,274	3.5%
Monthly Vehicle Miles	12,940	12,907	0.3%	12,199	11,666	4.6%
On-Time Performance	100.0%	99.0%	1.0%	99.2%	99.0%	0.2%
Cost per Ride	\$7.82	\$6.56	19.2%	\$7.23	\$5.61	28.9%
Cost per Mile	\$3.07	\$3.12	-1.6%	\$3.08	\$3.11	-1.0%
Miles per Roadcall	12,940	12,907	0.3%	12,199	11,666	4.6%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,529	1,280	19.5%	2,173	1,346	61.4%
Monthly Cost	\$35,413	\$33,393	6.0%	\$34,109	\$31,695	7.6%
Monthly Vehicle Miles	6,556	4,610	42.2%	4,968	4,635	7.2%
On-Time Performance	100.0%	99.0%	1.0%	99.2%	99.0%	0.2%
Cost per Ride	\$23.16	\$26.09	-11.2%	\$15.69	\$23.56	-33.4%
Cost per Mile	\$5.40	\$7.24	-25.4%	\$6.87	\$6.84	0.4%
Miles per Roadcall	6,556	4,610	42.2%	4,968	4,635	7.2%
Molalla(SCTD)-Demand Response						
Monthly Rides	9,300	8,479	9.7%	8,343	8,618	-3.2%
Monthly Cost	\$54,667	\$50,583	8.1%	\$50,113	\$52,099	-3.8%
Monthly Vehicle Miles	22,036	23,105	-4.6%	21,391	21,655	-1.2%
On-Time Performance	96.0%	98.0%	-2.0%	97.0%	97.5%	-0.5%
Cost per Ride	\$5.88	\$5.97	-1.5%	\$6.01	\$6.05	-0.7%
Cost per Mile	\$2.48	\$2.19	13.2%	\$2.34	\$2.41	-2.9%
Miles per Roadcall	22,036	23,105	-4.6%	21,391	10,827	97.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	10,109	9,464	6.8%	8,679	9,355	-7.2%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	23,031	22,105	4.2%	20,973	20,945	0.1%
On-Time Performance	99.9%	100.0%	-0.1%	99.2%	99.7%	-0.5%
Cost per Ride	\$6.43	\$6.87	-6.4%	\$7.49	\$6.95	7.8%
Cost per Mile	\$2.82	\$2.94	-4.1%	\$3.10	\$3.10	0.0%
Miles per Roadcall	23,031	22,105	4.2%	20,973	20,945	0.1%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,417	1,419	-0.1%	1,283	1,398	-8.2%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	8,290	8,404	-1.4%	7,138	7,095	0.6%
On-Time Performance	98.8%	98.0%	0.8%	96.9%	96.4%	0.5%
Cost per Ride	\$14.11	\$14.09	0.1%	\$15.59	\$14.30	9.0%
Cost per Mile	\$2.41	\$2.38	1.3%	\$2.80	\$2.82	-0.7%
Miles per Roadcall	8,290	8,404	-1.4%	7,138	7,095	0.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	24,371	24,726	-1.4%	22,966	24,702	-7.0%
Monthly Cost	\$308,912	\$315,260	-2.0%	\$326,839	\$332,873	-1.8%
Monthly Vehicle Miles	50,730	49,559	2.4%	44,123	45,743	-3.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$12.68	\$12.75	-0.5%	\$14.23	\$13.48	5.6%
Cost per Mile	\$6.09	\$6.36	-4.2%	\$7.41	\$7.28	1.8%
Miles per Roadcall	50,730	49,559	2.4%	44,123	45,743	-3.5%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,911	4,757	-59.8%	2,847	2,243	26.9%
Monthly Cost	\$54,514	\$55,634	-2.0%	\$57,677	\$58,742	-1.8%
Monthly Vehicle Miles	7,843	9,684	-19.0%	7,246	9,614	-24.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$28.53	\$11.70	143.8%	\$20.26	\$26.19	-22.6%
Cost per Mile	\$6.95	\$5.74	21.1%	\$7.96	\$6.11	30.3%
Miles per Roadcall	7,843	9,684	-19.0%	7,246	9,614	-24.6%

RideWise Performance Report - March 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	12	71	3,692	\$123,017.44		
One-on-one travel training general trips	22	52	2,704	\$90,097.28		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	34	123	6,396	\$213,114.72		
Group travel training with schools	17		62	\$2,068.64		
Group travel training general	6		22	\$730.11		
Riders Club participants	34					
Subtotal	57		84	\$2,798.75		
Total	91	123	6,480	\$215,913.47		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	1					
Transitional staff support only	5					
Transitional staff support and pass plan	165	367	44	224	3,239	2,009
Total	171					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$57,427.68					
Total trainer hours monthly	866.5					
Ride Ambassador hours monthly	99.75					
Value of volunteer hours monthly	\$2,350.11					
Value of transitional staff hours monthly	\$59,193.98					

RideWise Performance Report - YTD 2017

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	105	558	29,016	\$966,813.12		
One-on-one travel training general trips	100	285	14,820	\$493,802.40		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	205	843	43,836	\$1,460,615.52		
Group travel training						
Group travel training with schools	400		1,461	\$48,673.86		
Group travel training general	216		789	\$26,283.88		
Riders Club participants	610					
Subtotal	1,226		2,250	\$74,957.74		
Total	1,431	843	46,086	\$1,535,573.26		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	49					
Transitional staff support only	16					
Transitional staff support and pass plan	374	487	78	1,073	18,630	11,242
Total	439					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$438,354.67					
Annual cost avoidance of trips	\$1,535,573.26					
Total cost avoidance	\$1,097,218.59					
Total trainer hours annual	7,399.10					
Ride Ambassador hours annual	958.25					
Value of volunteer hours annual	\$79,420.24					
Value of transitional staff hours annual	\$274,332.20					