
DATE: DECEMBER 2016

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Overall ridership for E&D services for December 2016 decreased by 18.6% compared to December 2015. Cab Services ridership declined by 58% (-5,439) due to the termination of the Title XIX non-medical program (-5,010). With the Mid-County transition, RC East County experienced a 37% growth compared to the previous fiscal year, Mid-County accounting for more than half of those trips. RC Tualatin continued expansion of E&D services with a 734% increase in rides. Unfortunately, Neighborhood House saw a significant percentage decrease (-62%) in STF trips, contributing to an overall 45% drop in rides from that provider.
2. Total costs in December 2016 decreased by \$90,045, or 13% for Ride Connection's E&D services. Cab Services, under the Title XIX program, were again responsible for a significant decrease of \$100,939, corresponding with the decrease in rides due to the cessation of the Title XIX contract. Several other Providers added and decreased costs, most notably were RC Headquarters (+\$13,355), RC Washington County (+\$5,018), Neighborhood House (-\$5,700) and RC Red (-\$22,845), which has transferred operations of several programs.
3. The network Cost Per Trip (CPT) increased by 6.9%, to \$19.68 per trip, compared to December 2015 (\$18.41). CPT continues to rise on a month-to-month basis this fiscal year. The increases can best be explained by natural fluctuations in CPT accumulated by the nearly two dozen agencies reporting within the Ride Connection network. The increase may also be a result in weather and seasonal ridership dips.

*Narrative report includes Clackamas County Consortium numbers as reported to Ride Connection for the month of December 2016.

RIDEWISE

1. Service Delivery Analysis. There were a total of 98 persons served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 14 individuals successfully exited out of one-on-one travel training with two whom were prior participants returning to learn a new route. There was no percentage change from December 2015 to December 2016.
3. Under the age of 60, a total of 11 persons successfully exited out of one-on-one travel training, with an average of 10.7 training hours during December 2016.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. The following events were held:
 - RideWise presented to a group of Ophthalmologists at Kaiser.
 - RideWise presented to Community Vision's employment program staff.
 - RideWise presented about travel training at The Charleston Apartments.
5. Ride Ambassador Program. 115 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
6. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 62 participants.
7. Referral Sources. There were 21 referrals in December 2016. Three referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established, six referrals were the result of our travel options counseling efforts.
8. School Program. A total of 442 students received training during the month of December. There were 1,431 trips taken as a group and 89 one-on-one trips. 201 teachers and support staff reported 867 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 9,043. Overall ridership decreased by 5.4%. The SAM-Gresham ridership decreased by 4.6%. This route was negatively impacted due to the snow and ice in December. Although the route was never completely canceled, there were delays, canceled runs and often hourly headways over the regular half hour.
2. SAM-Estacada ridership decreased by 42%. Staff made significant changes to the Estacada route. One significant change is the route itself. This new route was particularly impacted by the snow and ice and several runs were canceled. This was unanticipated and steps will be taken in the future to address the inaccessibility of the in-town portion of this route during snow and ice.
3. STAR ridership did not experience a significant increase or decrease. Elderly and Disabled ridership on STAR remained at 67%. The Elderly and Disabled program (out-of-town medical rides) experienced a 45.5% increase in ridership as compared to December 2015. Both STAR and Elderly and Disabled were impacted by the snow and ice and several trips were canceled.
4. The new Shopper Shuttle was successful in the first month of operation, especially given the weather. This route was canceled one day and was driven by an SUV rather than a bus several days in December due to road conditions. The route provided 120 rides in the first month.
5. Due to a delay in the grant agreement process for the Shopper Shuttle, five planned months of operations were not possible. At the request of Sandy staff, ODOT agreed to allow Sandy to reallocate those operations funds to the capital component of the grant. These increased funds will allow the City to purchase a "trolley style" bus. It will be a low-floor bus with a ramp and two wheelchair locations, which will provide accessibility for everyone, with the added charm of a trolley. The procurement process will occur in January and the "trolley bus" would be expected by June 2017.
6. The Mount Hood Express (MHX) service experienced increased ridership last month due to the weather conditions on the mountain. This increase in ridership has changed the boarding patterns of MHX riders, creating an increase of riders utilizing the Sandy Operations Center as a park and ride location. MHX buses depart the Sandy Operations Center so riders who board in Sandy have the first available seats. Sandy staff debriefed with

the operations crew to better plan for the increased traffic, staff time, riders and garbage in the parking lot. The bus stop was moved to an improved location, a new sign was posted and a garbage can will be installed. Sandy staff have also begun conversations with Clackamas County to encourage riders to use ride SAM from the Gresham Transit Center, lessening traffic on Hwy 26 and staff time of this facility. It is very encouraging to see the success of MHX and Sandy staff collaborate well with Clackamas County for the betterment of both systems.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. SMART saw an overall 15% decrease in ridership from 25,287 rides in December of 2015 to 21,451 rides in 2016. SMART has seen a downward trend in ridership this past year due to low fuel prices and a stronger economy than previous years. December also brought several days of bad weather where many businesses and schools closed, which also had a direct effect on SMART's ridership.
2. SMART did see a higher usage of our real time bus tracker both on the website (<http://smartpublic.etaspot.net/>) and phone app. SMART allows the public to view buses on fixed route to get estimated times of arrival as well as service alerts. This has been a great way to communicate real time weather updates to passengers as conditions rapidly change.
3. All but one of SMART Dial-a-Ride programs (ADA Paratransit, In-Town 60+, In-Town General Public, Out-of-Town E&D) saw a decrease in ridership in December from the previous year and previous months. This, again, was attributable to the weather. SMART's Shopper Shuttle however, which primarily serves housing for customers with special needs, saw an increase from 1,405 rides in November to 1,669 rides in December.

CANBY AREA TRANSIT (CAT)

1. Ridership continues to slip presumably, which includes the implementation of a fare, TriMet service changes associated with the Orange Line opening, relocation of Albertina Kerr Center and CERP outside the Oregon City city limits, the decreasing unemployment and low gas prices.
2. The City and Jarrette Walker & Associates are making good progress on the Transit Master Plan update process. In December, a Choices Report was drafted, which will be presented to stakeholder groups in January,

February and March. If you would like to follow the progress, please check out the Transit Master Plan webpage.

<http://www.canbyoregon.gov/transportation/transitmasterplan.htm>

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership was down 5% for the month of December over last year; possibility due to school closures and weather conditions.
2. Plans are finalized for the administrative office building. The District is waiting for final approval from the OTC and its contract changes.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Dec 16	Dec 15	% Change	FY17-TD	FY16-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	77,200	80,600	-4.2%	85,333	89,870	-5.0%
Bus-Frequent Service*	<u>90,600</u>	<u>96,400</u>	-6.0%	<u>97,483</u>	<u>103,000</u>	-5.4%
Subtotal All Bus	167,800	177,000	-5.2%	182,817	192,870	-5.2%
MAX	121,000	117,200	3.2%	124,268	122,330	1.6%
Commuter Rail	<u>1,620</u>	<u>1,590</u>	1.9%	<u>1,787</u>	<u>1,780</u>	0.4%
Fixed Route Total	290,420	295,800	-1.8%	308,871	316,980	-2.6%
<u>Paratransit</u>						
LIFT& Cabs	2,969	3,581	-17.1%	3,532	3,610	-2.2%
System Total	293,389	299,371	-2.0%	312,403	320,590	-2.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	446,500	466,800	-4.3%	492,933	519,867	-5.2%
Bus-Frequent Service*	<u>560,400</u>	<u>595,800</u>	-5.9%	<u>603,417</u>	<u>636,450</u>	-5.2%
Subtotal All Bus	1,006,900	1,062,600	-5.2%	1,096,350	1,156,317	-5.2%
MAX	744,900	733,300	1.6%	772,636	765,874	0.9%
Commuter Rail	<u>8,100</u>	<u>7,950</u>	1.9%	<u>8,933</u>	<u>8,883</u>	0.6%
Fixed Route Total	1,759,900	1,803,896	-2.4%	1,877,920	1,931,074	-2.8%
Frequent Bus % of Total Bus	55.7%	56.1%	-0.4%	55.0%	55.0%	0.0%
<u>Paratransit</u>						
LIFT & Cabs	17,000	20,129	-15.5%	19,917	20,323	-2.0%
System Total	1,776,900	1,824,025	-2.6%	1,897,837	1,951,398	-2.7%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$4.74	\$3.92	20.92%	\$4.05	\$3.51	15.38%
Bus-Frequent Service*	\$3.38	\$2.81	20.28%	\$2.95	\$2.55	15.69%
Subtotal All Bus	\$3.98	\$3.30	20.61%	\$3.44	\$2.98	15.44%
MAX	\$2.51	\$2.46	2.03%	\$2.50	\$2.26	10.62%
Commuter Rail	\$15.63	\$17.21	-9.18%	\$12.98	\$14.28	-9.10%
Fixed Route Total	\$3.41	\$3.02	12.91%	\$3.10	\$2.75	12.73%
<u>Paratransit</u>						
LIFT & Cabs	\$40.35	\$33.34	21.03%	\$35.76	\$32.95	8.53%
System Total	\$3.76	\$3.35	12.24%	\$3.43	\$3.06	12.09%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	4,363,300	4,681,800	-6.8%	4,857,733	5,135,650	-5.4%
Monthly Cost	\$17,363,507	\$15,434,139	12.5%	\$16,217,194	\$14,890,037	8.9%
Monthly Vehicle Mile	2,052,187	2,064,415	-0.6%	2,031,067	1,994,574	1.8%
On-Time Performance	76.5%	78.8%	-2.3%	80.7%	81.2%	-0.5%
Cost per Ride	\$3.98	\$3.30	20.6%	\$3.34	\$2.90	15.2%
Cost per Mile	\$8.46	\$7.48	13.1%	\$7.98	\$7.47	6.8%
Miles per Roadcall	12,001	11,598	3.5%	11,099	11,502	-3.5%
Light Rail (MAX)						
Monthly Rides	3,240,500	3,227,630	0.4%	3,353,359	3,212,003	4.4%
Monthly Cost	\$8,146,029	\$7,935,230	2.7%	\$8,467,105	\$7,180,574	17.9%
Monthly Vehicle Mile	381,889	389,843	-2.0%	376,012	355,085	5.9%
On-Time Performance	84.1%	76.1%	8.0%	83.7%	79.9%	3.8%
Cost per Ride	\$2.51	\$2.46	2.0%	\$2.52	\$2.24	12.5%
Cost per Mile	\$21.33	\$20.35	4.8%	\$22.52	\$20.22	11.4%
Miles per Roadcall	1,752	972	80.2%	1,298	1,257	3.3%
Commuter Rail (WES)						
Monthly Rides	34,020	34,980	-2.7%	37,913	38,405	-1.3%
Monthly Costs	\$531,710	\$602,049	-11.7%	\$575,446	\$551,239	4.4%
Monthly Vehicle Mile	9,570	10,231	-6.5%	9,914	9,984	-0.7%
On Time Performance	93.7%	94.2%	-0.5%	96.0%	95.2%	0.8%
Cost per Ride	\$15.63	\$17.21	-9.2%	\$15.18	\$14.35	5.8%
Cost per Mile	\$55.56	\$58.85	-5.6%	\$58.05	\$55.21	5.1%
Miles per Roadcall	3,190	10,231	-68.8%	16,995	10,891	56.0%
Paratransit LIFT and Cab						
Monthly Rides	73,128	88,779	-17.6%	87,457	87,569	-0.1%
Monthly Cost	\$2,951,040	\$2,960,171	-0.3%	\$3,013,366	\$2,867,064	5.1%
Monthly Vehicle Mile	640,494	738,406	-13.3%	740,081	723,915	2.2%
On-Time Performance	89.4%	89.6%	-0.2%	91.4%	92.9%	-1.5%
Cost per Ride	\$40.35	\$33.34	21.0%	\$34.46	\$32.74	5.3%
Cost per Mile	\$4.61	\$4.01	15.0%	\$4.07	\$3.96	2.8%
Miles per Roadcall	5,124	6,713	-23.7%	7,122	6,591	8.1%

RIDE CONNECTION*	Dec 2016	Dec 2015	% Change	12-Month Averages		
				Current Year	Previous Year	% Change
Monthly Rides	29,462	37,748	-22.0%	36,720	38,366	-4.3%
Monthly Cost	\$578,541	\$667,132	-13.3%	\$633,610	\$628,103	0.9%
Monthly Vehicle Mile	138,357	176,350	-21.5%	170,281	178,557	-4.6%
New Riders This Month	665	1,072	-38.0%	1,413.7	1,453.3	-2.7%
Cost per Ride	\$19.64	\$17.67	11.1%	\$17.26	\$16.37	5.4%
Cost per Mile	\$4.18	\$3.78	10.6%	\$3.72	\$3.52	5.7%
Miles per Ride	4.7	4.7	0.0%	4.6	4.7	-2.1%

*Excludes Mt. Hood Express Service and Rural Transit District Transportation

Monday, February 06, 2017

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	587	598	-1.8%	743	654	13.6%
Monthly Cost	\$6,627	\$8,102	-18.2%	\$7,298	\$7,497	-2.7%
Monthly Vehicle Mile	2,929	3,522	-16.8%	4,004	3,901	2.6%
New Riders This Month	17	21	-19.0%	29.1	32.6	-10.7%
Cost per Ride	\$11.29	\$13.55	-16.7%	\$9.83	\$11.47	-14.3%
Cost per Mile	\$2.26	\$2.30	-1.7%	\$1.82	\$1.92	-5.2%
Miles per Ride	5.0	5.9	-15.3%	5.4	6.0	-10.0%
King City Shuttle						
Monthly Rides	272	327	-16.8%	320	300	6.7%
Monthly Cost	\$5,775	\$5,595	3.2%	\$5,822	\$4,748	22.6%
Monthly Vehicle Mile	945	1,286	-26.5%	1,226	1,253	-2.2%
New Riders This Month	5	9	-44.4%	7.9	11.8	-33.1%
Cost per Ride	\$21.23	\$17.11	24.1%	\$18.21	\$15.84	15.0%
Cost per Mile	\$6.11	\$4.35	40.5%	\$4.75	\$3.79	25.3%
Miles per Ride	3.5	3.9	-10.3%	3.8	4.2	-9.5%
N/NE Shuttle						
Monthly Rides	0	148	-100.0%	30	154	-80.5%
Monthly Cost	\$0	\$4,080	-100.0%	\$862	\$3,530	-75.6%
Monthly Vehicle Mile	0	1,501	-100.0%	360	1,483	-75.7%
New Riders This Month	0	19	-100.0%	4.3	18.7	-77.0%
Cost per Ride	N/A	\$27.57	N/A	\$28.35	\$22.97	23.4%
Cost per Mile	N/A	\$2.72	N/A	\$2.39	\$2.38	0.4%
Miles per Ride	N/A	10.1	N/A	11.8	9.6	22.9%
STF Service						
Monthly Rides	390	573	-31.9%	476	520	-8.5%
Monthly Cost	\$8,429	\$14,540	-42.0%	\$9,159	\$9,661	-5.2%
Monthly Vehicle Mile	2,279	4,013	-43.2%	3,053	3,640	-16.1%
New Riders This Month	7	36	-80.6%	27.7	47.0	-41.1%
Cost per Ride	\$21.61	\$25.38	-14.9%	\$19.24	\$18.57	3.6%
Cost per Mile	\$3.70	\$3.62	2.2%	\$3.00	\$2.65	13.2%
Miles per Ride	5.8	7.0	-17.1%	6.4	7.0	-8.6%
TriMet ADS						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$12	-100.0%	\$2	\$11	-81.8%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
TriMet Service						
Monthly Rides	127	567	-77.6%	222	553	-59.9%
Monthly Cost	\$1,649	\$12,880	-87.2%	\$3,419	\$7,578	-54.9%
Monthly Vehicle Mile	1,003	2,508	-60.0%	1,685	3,174	-46.9%
New Riders This Month	10	35	-71.4%	20.1	40.3	-50.1%
Cost per Ride	\$12.99	\$22.72	-42.8%	\$15.40	\$13.72	12.2%
Cost per Mile	\$1.64	\$5.14	-68.1%	\$2.03	\$2.39	-15.1%
Miles per Ride	7.9	4.4	79.5%	7.6	5.7	33.3%

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Dialysis						
Monthly Rides	415	427	-2.8%	392		
Monthly Cost	\$10,906	\$10,136	7.6%	\$10,683		
Monthly Vehicle Mile	2,453	2,108	16.4%	2,256		
New Riders This Month	2	22	-90.9%	15		
Cost per Ride	\$26.28	\$23.74	10.7%	\$27.24		
Cost per Mile	\$4.45	\$4.81	-7.5%	\$4.74		
Miles per Ride	5.9	4.9	20.4%	5.8		
General Public						
Monthly Rides	659	892	-26.1%	939	812	15.6%
Monthly Cost	\$16,248	\$23,336	-30.4%	\$23,456	\$19,082	22.9%
Monthly Vehicle Mile	5,021	8,193	-38.7%	7,801	7,014	11.2%
New Riders This Month	9	8	12.5%	15	17	-11.8%
Cost per Ride	\$24.66	\$26.16	-5.7%	\$24.98	\$23.50	6.3%
Cost per Mile	\$3.24	\$2.85	13.7%	\$3.01	\$2.72	10.7%
Miles per Ride	7.6	9.2	-17.4%	8.3	8.6	-3.5%
Multnomah Co. ADS Premium						
Monthly Rides	118	443	-73.4%	210	346	-39.3%
Monthly Cost	\$2,958	\$5,997	-50.7%	\$3,997	\$4,411	-9.4%
Monthly Vehicle Mile	670	1,835	-63.5%	1,063	2,485	-57.2%
New Riders This Month	3	19	-84.2%	14	20	-30.0%
Cost per Ride	\$25.07	\$13.54	85.2%	\$19.04	\$12.76	49.2%
Cost per Mile	\$4.42	\$3.27	35.2%	\$3.76	\$1.78	111.2%
Miles per Ride	5.7	4.1	39.0%	5.1	7.2	-29.2%
STF Service						
Monthly Rides	1,488	1,373	8.4%	1,614	1,283	25.8%
Monthly Cost	\$30,710	\$24,256	26.6%	\$33,850	\$22,808	48.4%
Monthly Vehicle Mile	8,415	6,329	33.0%	9,002	6,609	36.2%
New Riders This Month	152	208	-26.9%	298	195	52.8%
Cost per Ride	\$20.64	\$17.67	16.8%	\$20.98	\$17.78	18.0%
Cost per Mile	\$3.65	\$3.83	-4.7%	\$3.76	\$3.45	9.0%
Miles per Ride	5.7	4.6	23.9%	5.6	5.2	7.7%
Title XIX Non Medical						
Monthly Rides	1,066	6,076	-82.5%	1,986	5,328	-62.7%
Monthly Cost	\$22,976	\$123,915	-81.5%	\$42,872	\$110,524	-61.2%
Monthly Vehicle Mile	5,545	29,779	-81.4%	10,514	26,989	-61.0%
New Riders This Month	26	227	-88.5%	81	335	-75.8%
Cost per Ride	\$21.55	\$20.39	5.7%	\$21.59	\$20.74	4.1%
Cost per Mile	\$4.14	\$4.16	-0.5%	\$4.08	\$4.10	-0.5%
Miles per Ride	5.2	4.9	6.1%	5.3	5.1	3.9%
Wa Co DAVS						
Monthly Rides	118	91	29.7%	160	61	162.3%
Monthly Cost	\$3,192	\$2,511	27.1%	\$4,288	\$1,588	170.0%
Monthly Vehicle Mile	808	759	6.5%	1,215	532	128.4%
New Riders This Month	5	9	-44.4%	12	10	20.0%
Cost per Ride	\$27.05	\$27.59	-2.0%	\$26.84	\$25.88	3.7%
Cost per Mile	\$3.95	\$3.31	19.3%	\$3.53	\$2.99	18.1%
Miles per Ride	6.8	8.3	-18.1%	7.6	8.7	-12.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	301	286	5.2%	243	296	-17.9%
Monthly Cost	\$2,408	\$2,288	5.2%	\$1,945	\$2,394	-18.8%
Monthly Vehicle Mile	1,154	1,329	-13.2%	1,172	1,307	-10.3%
New Riders This Month	12	9	33.3%	6.5	7.0	-7.1%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.09	-1.1%
Cost per Mile	\$2.09	\$1.72	21.5%	\$1.66	\$1.83	-9.3%
Miles per Ride	3.8	4.6	-17.4%	4.8	4.4	9.1%
Estacada Senior Center						
Monthly Rides	135	239	-43.5%	218	241	-9.5%
Monthly Cost	\$1,052	\$1,871	-43.8%	\$1,698	\$1,879	-9.6%
Monthly Vehicle Mile	476	889	-46.5%	675	735	-8.2%
New Riders This Month	5	0	N/A	5.8	5.4	7.4%
Cost per Ride	\$7.79	\$7.83	-0.5%	\$7.78	\$7.81	-0.4%
Cost per Mile	\$2.21	\$2.10	5.2%	\$2.52	\$2.56	-1.6%
Miles per Ride	3.5	3.7	-5.4%	3.1	3.1	0.0%
Gladstone Senior Center						
Monthly Rides	180	306	-41.2%	198	214	-7.5%
Monthly Cost	\$1,376	\$2,497	-44.9%	\$1,517	\$1,658	-8.5%
Monthly Vehicle Mile	339	592	-42.7%	484	854	-43.3%
New Riders This Month	3	8	-62.5%	6.3	8.9	-29.2%
Cost per Ride	\$7.64	\$8.16	-6.4%	\$7.65	\$7.76	-1.4%
Cost per Mile	\$4.06	\$4.22	-3.8%	\$3.13	\$1.94	61.3%
Miles per Ride	1.9	1.9	0.0%	2.4	4.0	-40.0%
Hoodland Senior Center						
Monthly Rides	49	123	-60.2%	127	160	-20.6%
Monthly Cost	\$2,729	\$2,853	-4.3%	\$2,635	\$3,172	-16.9%
Monthly Vehicle Mile	1,214	1,097	10.6%	1,395	1,195	16.7%
New Riders This Month	0	0	N/A	2.0	5.1	-60.8%
Cost per Ride	\$55.70	\$23.20	140.1%	\$20.79	\$19.81	4.9%
Cost per Mile	\$2.25	\$2.60	-13.5%	\$1.89	\$2.65	-28.7%
Miles per Ride	24.8	8.9	178.7%	11.0	7.5	46.7%
Lake Oswego Adult Comm. Center						
Monthly Rides	209	319	-34.5%	240	293	-18.1%
Monthly Cost	\$1,568	\$2,393	-34.5%	\$1,799	\$2,200	-18.2%
Monthly Vehicle Mile	524	801	-34.6%	706	840	-16.0%
New Riders This Month	0	0	N/A	4.1	6.8	-39.7%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.99	\$2.99	0.0%	\$2.55	\$2.62	-2.7%
Mile per Ride	2.5	2.5	0.0%	2.9	2.9	0.0%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	560	742	-24.5%	744	854	-12.9%
Monthly Cost	\$5,748	\$7,198	-20.2%	\$7,268	\$8,193	-11.3%
Monthly Vehicle Mile	1,655	1,721	-3.8%	2,033	2,115	-3.9%
New Riders This Month	21	31	-32.3%	18.5	20.8	-11.1%
Cost per Ride	\$10.26	\$9.70	5.8%	\$9.77	\$9.59	1.9%
Cost per Mile	\$3.47	\$4.18	-17.0%	\$3.58	\$3.87	-7.5%
Miles per Ride	3.0	2.3	30.4%	2.7	2.5	8.0%
Molalla Senior Center						
Monthly Rides	278	451	-38.4%	358	453	-21.0%
Monthly Cost	\$2,832	\$4,665	-39.3%	\$4,689	\$5,142	-8.8%
Monthly Vehicle Mile	739	1,164	-36.5%	926	861	7.5%
New Riders This Month	2	9	-77.8%	7.3	7.3	0.0%
Cost per Ride	\$10.19	\$10.34	-1.5%	\$13.10	\$11.34	15.5%
Cost per Mile	\$3.83	\$4.01	-4.5%	\$5.06	\$5.97	-15.2%
Miles per Ride	2.7	2.6	3.8%	2.6	1.9	36.8%
Pioneer Senior Center						
Monthly Rides	652	652	0.0%	707	651	8.6%
Monthly Cost	\$5,436	\$5,469	-0.6%	\$5,870	\$5,362	9.5%
Monthly Vehicle Mile	1,833	1,996	-8.2%	2,247	2,137	5.1%
New Riders This Month	19	12	58.3%	25.5	22.4	13.8%
Cost per Ride	\$8.34	\$8.39	-0.6%	\$8.30	\$8.23	0.9%
Cost per Mile	\$2.97	\$2.74	8.4%	\$2.61	\$2.51	4.0%
Miles per Ride	2.8	3.1	-9.7%	3.2	3.3	-3.0%
Sandy Senior Center						
Monthly Rides	216	239	-9.6%	247	261	-5.4%
Monthly Cost	\$2,707	\$2,793	-3.1%	\$2,931	\$3,149	-6.9%
Monthly Vehicle Mile	763	882	-13.5%	1,166	1,338	-12.9%
New Riders This Month	9	0	N/A	13.2	12.5	5.6%
Cost per Ride	\$12.53	\$11.69	7.2%	\$11.85	\$12.04	-1.6%
Cost per Mile	\$3.55	\$3.17	12.0%	\$2.51	\$2.35	6.8%
Miles per Ride	3.5	3.7	-5.4%	4.7	5.1	-7.8%
Transportation Reaching People						
Monthly Rides	1,936	1,945	-0.5%	2,245	2,111	6.3%
Monthly Cost	\$22,610	\$24,206	-6.6%	\$25,939	\$27,149	-4.5%
Monthly Vehicle Mile	18,909	20,635	-8.4%	20,722	21,496	-3.6%
New Riders This Month	27	29	-6.9%	59.9	65.7	-8.8%
Cost per Ride	\$11.68	\$12.45	-6.2%	\$11.55	\$12.86	-10.2%
Cost per Mile	\$1.20	\$1.17	2.6%	\$1.25	\$1.26	-0.8%
Miles per Ride	9.8	10.6	-7.5%	9.2	10.2	-9.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	121	166	-27.1%	155	188	-17.6%
Monthly Cost	\$1,931	\$2,785	-30.7%	\$2,510	\$3,001	-16.4%
Monthly Vehicle Mile	827	1,341	-38.3%	1,177	1,339	-12.1%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.96	\$16.78	-4.9%	\$16.15	\$15.99	1.0%
Cost per Mile	\$2.33	\$2.08	12.0%	\$2.13	\$2.24	-4.9%
Miles per Ride	6.8	8.1	-16.0%	7.6	7.1	7.0%

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	49	25	96.0%	28	23	21.7%
Monthly Cost	\$323	\$225	43.6%	\$165	\$129	27.9%
Monthly Vehicle Mile	231	65	255.4%	100	70	42.9%
New Riders This Month	0	0	N/A	0.8	0.7	14.3%
Cost per Ride	\$6.60	\$9.00	-26.7%	\$5.85	\$5.63	3.9%
Cost per Mile	\$1.40	\$3.46	-59.5%	\$1.65	\$1.83	-9.8%
Miles per Ride	4.7	2.6	80.8%	3.6	3.1	16.1%
Multnomah Co. ADS Premium						
Monthly Rides	56	30	86.7%	87	43	102.3%
Monthly Cost	\$1,046	\$129	710.9%	\$671	\$245	173.9%
Monthly Vehicle Mile	134	94	42.6%	184	117	57.3%
New Riders This Month	0	0	N/A	5.8	1.0	480.0%
Cost per Ride	\$18.68	\$4.30	334.4%	\$7.70	\$5.66	36.0%
Cost per Mile	\$7.81	\$1.37	470.1%	\$3.65	\$2.09	74.6%
Miles per Ride	2.4	3.1	-22.6%	2.1	2.7	-22.2%
STF Discretionary						
Monthly Rides	369	550	-32.9%	493	620	-20.5%
Monthly Cost	\$8,520	\$10,404	-18.1%	\$10,603	\$9,952	6.5%
Monthly Vehicle Mile	1,489	1,643	-9.4%	1,866	1,886	-1.1%
New Riders This Month	16	18	-11.1%	44.2	28.8	53.5%
Cost per Ride	\$23.09	\$18.92	22.0%	\$21.50	\$16.05	34.0%
Cost per Mile	\$5.72	\$6.33	-9.6%	\$5.68	\$5.28	7.6%
Miles per Ride	4.0	3.0	33.3%	3.8	3.0	26.7%
STF Service						
Monthly Rides	352	480	-26.7%	433	494	-12.3%
Monthly Cost	\$8,164	\$8,859	-7.8%	\$9,132	\$8,063	13.3%
Monthly Vehicle Mile	1,100	1,270	-13.4%	1,453	1,394	4.2%
New Riders This Month	12	10	20.0%	25.5	22.4	13.8%
Cost per Ride	\$23.19	\$18.46	25.6%	\$21.08	\$16.34	29.0%
Cost per Mile	\$7.42	\$6.98	6.3%	\$6.28	\$5.78	8.7%
Miles per Ride	3.1	2.6	19.2%	3.4	2.8	21.4%
TriMet Service						
Monthly Rides	1,826	1,119	63.2%	1,910	1,158	64.9%
Monthly Cost	\$6,059	\$6,101	-0.7%	\$6,683	\$4,773	40.0%
Monthly Vehicle Mile	4,190	3,985	5.1%	5,373	3,865	39.0%
New Riders This Month	17	17	0.0%	35.6	28.8	23.6%
Cost per Ride	\$3.32	\$5.45	-39.1%	\$3.50	\$4.12	-15.0%
Cost per Mile	\$1.45	\$1.53	-5.2%	\$1.24	\$1.24	0.0%
Miles per Ride	2.3	3.6	-36.1%	2.8	3.3	-15.2%
Veterans Volunteers						
Monthly Rides	120	176	-31.8%	148	186	-20.4%
Monthly Cost	\$590	\$1,928	-69.4%	\$1,067	\$1,167	-8.6%
Monthly Vehicle Mile	1,490	2,144	-30.5%	1,714	2,120	-19.2%
New Riders This Month	2	17	-88.2%	14.2	17.3	-17.9%
Cost per Ride	\$4.91	\$10.95	-55.2%	\$7.23	\$6.29	14.9%
Cost per Mile	\$0.40	\$0.90	-55.6%	\$0.62	\$0.55	12.7%
Miles per Ride	12.4	12.2	1.6%	11.6	11.4	1.8%

INDIVIDUAL PROVIDER - PROGRAM
12-Month Averages

Provider - Program	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$5,094	\$3,439	48.1%	\$3,069	\$3,551	-13.6%
David's Harp - STF Service						
Monthly Rides	35	227	-84.6%	147	169	-13.0%
Monthly Cost	\$837	\$675	24.0%	\$1,004	\$2,005	-49.9%
Monthly Vehicle Mile	100	238	-58.0%	156	236	-33.9%
New Riders This Month	1	1	0.0%	3.3	4.3	-23.3%
Cost per Ride	\$23.91	\$2.97	705.1%	\$6.85	\$11.89	-42.4%
Cost per Mile	\$8.37	\$2.84	194.7%	\$6.44	\$8.50	-24.2%
Miles per Ride	2.9	1.0	190.0%	1.1	1.4	-21.4%
NW Pilot Project - STF Service						
Monthly Rides	132	170	-22.4%	172	166	3.6%
Monthly Cost	\$13,044	\$12,035	8.4%	\$12,818	\$10,213	25.5%
Monthly Vehicle Mile	1,013	854	18.6%	977	989	-1.2%
New Riders This Month	18	9	100.0%	16.3	10.9	49.5%
Cost per Ride	\$98.81	\$70.79	39.6%	\$74.53	\$61.40	21.4%
Cost per Mile	\$12.88	\$14.09	-8.6%	\$13.13	\$10.32	27.2%
Miles per Ride	7.7	5.0	54.0%	5.7	5.9	-3.4%
Providence Elderplace - STF Service						
Monthly Rides	144	282	-48.9%	291	324	-10.2%
Monthly Cost	\$2,692	\$2,682	0.4%	\$2,990	\$3,171	-5.7%
Monthly Vehicle Mile	187	611	-69.4%	1,058	1,171	-9.6%
New Riders This Month	4	24	-83.3%	70.2	63.8	10.0%
Cost per Ride	\$18.69	\$9.51	96.5%	\$10.28	\$9.79	5.0%
Cost per Mile	\$14.39	\$4.39	227.8%	\$2.83	\$2.71	4.4%
Miles per Ride	1.3	2.2	-40.9%	3.6	3.6	0.0%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	442	247	78.9%	437	288	51.7%
Monthly Cost	\$2,165	\$1,819	19.0%	\$2,142	\$1,867	14.7%
Monthly Vehicle Mile	2,652	1,972	34.5%	2,837	1,848	53.5%
New Riders This Month	0	0	N/A	3.3	0.3	1000.0%
Cost per Ride	\$4.90	\$7.36	-33.4%	\$4.90	\$6.48	-24.4%
Cost per Mile	\$0.82	\$0.92	-10.9%	\$0.76	\$1.01	-24.8%
Miles per Ride	6.0	8.0	-25.0%	6.5	6.4	1.6%
Urban League - N/NE Shuttle						
Monthly Rides	286	452	-36.7%	424	467	-9.2%
Monthly Cost	\$5,040	\$5,321	-5.3%	\$4,349	\$4,170	4.3%
Monthly Vehicle Mile	658	557	18.1%	927	755	22.8%
New Riders This Month	2	1	100.0%	3.6	4.2	-14.3%
Cost per Ride	\$17.62	\$11.77	49.7%	\$10.27	\$8.93	15.0%
Cost per Mile	\$7.66	\$9.55	-19.8%	\$4.69	\$5.53	-15.2%
Miles per Ride	2.3	1.2	91.7%	2.2	1.6	37.5%

INDIVIDUAL PROVIDER - PROGRAM**12-Month Averages**

Provider - Program	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	10,216	7,782	31.3%	4,932	3,893	26.7%
Monthly Cost	\$19,375	\$39,514	-51.0%	\$29,800	\$33,439	-10.9%
Monthly Vehicle Mile	23,623	20,079	17.7%	17,658	17,107	3.2%
New Riders This Month	269	509	-47.2%	168.0	257.5	-34.8%
Cost per Ride	\$1.90	\$5.08	-62.6%	\$6.04	\$8.59	-29.7%
Cost per Mile	\$0.82	\$1.97	-58.4%	\$1.69	\$1.95	-13.3%
Miles per Ride	2.3	2.6	-11.5%	3.6	4.4	-18.2%

MFS-PROJECT LINKAGE - PROVIDER
12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	46	60	-23.3%	48	38	26.3%
Monthly Cost	\$113	\$242	-53.3%	\$317	\$408	-22.3%
Monthly Vehicle Mile	80	104	-23.1%	87	94	-7.4%
New Riders This Month	0	1	-100.0%	1.8	1.1	63.6%
Cost per Ride	\$2.45	\$4.03	-39.2%	\$6.59	\$10.77	-38.8%
Cost per Mile	\$1.41	\$2.33	-39.5%	\$3.65	\$4.32	-15.5%
Miles per Ride	1.7	1.7	0.0%	1.8	2.5	-28.0%
Gateway Shuttle						
Monthly Rides	198	261	-24.1%	190	179	6.1%
Monthly Cost	\$750	\$806	-6.9%	\$790	\$897	-11.9%
Monthly Vehicle Mile	232	362	-35.9%	266	261	1.9%
New Riders This Month	1	5	-80.0%	4.8	4.5	6.7%
Cost per Ride	\$3.79	\$3.09	22.7%	\$4.15	\$5.01	-17.2%
Cost per Mile	\$3.23	\$2.23	44.8%	\$2.97	\$3.44	-13.7%
Miles per Ride	1.2	1.4	-14.3%	1.4	1.5	-6.7%
Mid Multnomah County						
Monthly Rides	463	889	-47.9%	571	845	-32.4%
Monthly Cost	\$6,137	\$22,695	-73.0%	\$8,206	\$14,459	-43.2%
Monthly Vehicle Mile	1,037	4,357	-76.2%	2,040	4,209	-51.5%
New Riders This Month	6	31	-80.6%	17.3	40.7	-57.5%
Cost per Ride	\$13.26	\$25.53	-48.1%	\$14.38	\$17.11	-16.0%
Cost per Mile	\$5.92	\$5.21	13.6%	\$4.02	\$3.44	16.9%
Miles per Ride	2.2	4.9	-55.1%	3.6	5.0	-28.0%
Multnomah Co. ADS Premium						
Monthly Rides	8	10	-20.0%	14	15	-6.7%
Monthly Cost	\$38	\$20	90.0%	\$41	\$44	-6.8%
Monthly Vehicle Mile	15	11	36.4%	28	29	-3.4%
New Riders This Month	0	0	N/A	0.8	0.3	166.7%
Cost per Ride	\$4.76	\$2.00	138.0%	\$3.02	\$2.94	2.7%
Cost per Mile	\$2.54	\$1.82	39.6%	\$1.49	\$1.50	-0.7%
Miles per Ride	1.9	1.1	72.7%	2.0	2.0	0.0%
N/NE Shuttle						
Monthly Ride	316	346	-8.7%	426	489	-12.9%
Monthly Cost	\$10,269	\$3,125	228.6%	\$13,080	\$8,481	54.2%
Monthly Vehicle Mile	816	705	15.7%	1,426	892	59.9%
New Riders This Month	5	6	-16.7%	26.7	9.6	178.1%
Cost per Ride	\$32.50	\$9.03	259.9%	\$30.74	\$17.33	77.4%
Cost per Mile	\$12.58	\$4.43	184.0%	\$9.17	\$9.51	-3.6%
Miles per Ride	2.6	2.0	30.0%	3.4	1.8	88.9%
STF Service						
Monthly Ride	617	374	65.0%	548	390	40.5%
Monthly Cost	\$23,087	\$14,083	63.9%	\$14,764	\$14,007	5.4%
Monthly Vehicle Mile	3,404	1,390	144.9%	3,060	1,870	63.6%
New Riders This Month	30	25	20.0%	53.8	31.8	69.2%
Cost per Ride	\$37.42	\$37.66	-0.6%	\$26.92	\$35.88	-25.0%
Cost per Mile	\$6.78	\$10.13	-33.1%	\$4.83	\$7.49	-35.5%
Miles per Ride	5.5	3.7	48.6%	5.6	4.8	16.7%
TriMet Service						
Monthly Ride	659	307	114.7%	757	400	89.3%
Monthly Cost	\$4,949	\$2,891	71.2%	\$6,036	\$3,555	69.8%
Monthly Vehicle Mile	3,846	1,110	246.5%	4,215	1,855	127.2%
New Riders This Month	31	19	63.2%	44.9	20.9	114.8%
Cost per Ride	\$7.51	\$9.42	-20.3%	\$7.97	\$8.89	-10.3%
Cost per Mile	\$1.29	\$2.60	-50.4%	\$1.43	\$1.92	-25.5%
Miles per Ride	5.8	3.6	61.1%	5.6	4.6	21.7%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	168	446	-62.3%	449	503	-10.7%
Monthly Cost	\$7,664	\$10,767	-28.8%	\$7,247	\$7,426	-2.4%
Monthly Vehicle Mile	507	1,202	-57.8%	1,415	1,238	14.3%
New Riders This Month	5	29	-82.8%	26.3	27.8	-5.4%
Cost per Ride	\$45.62	\$24.14	89.0%	\$16.13	\$14.77	9.2%
Cost per Mile	\$15.12	\$8.96	68.8%	\$5.12	\$6.00	-14.7%
Miles per Ride	3.0	2.7	11.1%	3.1	2.5	24.0%
SW Shuttle Service						
Monthly Rides	46	82	-43.9%	85	143	-40.6%
Monthly Cost	\$939	\$3,078	-69.5%	\$1,751	\$2,437	-28.1%
Monthly Vehicle Mile	90	179	-49.7%	167	267	-37.5%
New Riders This Month	1	3	-66.7%	2.0	4.4	-54.5%
Cost per Rider	\$20.42	\$37.54	-45.6%	\$20.73	\$17.04	21.7%
Cost per Mile	\$10.44	\$17.20	-39.3%	\$10.46	\$9.14	14.4%
Miles per Ride	2.0	2.2	-9.1%	2.0	1.9	5.3%
Downtown RideAbout(1)						
Monthly Rides	152	144	5.6%	165	183	-9.8%
Monthly Cost	\$702	\$1,160	-39.5%	\$724	\$766	-5.5%
Monthly Vehicle Mile	94	89	5.6%	109	120	-9.2%
New Riders This Month	0	0	N/A	0.8	1.3	-38.5%
Cost per Ride	\$4.62	\$8.06	-42.7%	\$4.39	\$4.19	4.8%
Cost per Mile	\$7.46	\$13.03	-42.7%	\$6.64	\$6.40	3.7%
Miles per Ride	0.6	0.6	0.0%	0.7	0.7	0.0%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	67	40	67.5%	58	46	26.1%
Monthly Cost	\$396	\$134	195.5%	\$493	\$385	28.1%
Monthly Vehicle Mile	50	34	47.1%	57	38	50.0%
New Riders This Month	2	0	N/A	0.5	0.1	400.0%
Cost per Ride	\$5.90	\$3.35	76.1%	\$8.50	\$8.33	2.0%
Cost per Mile	\$7.91	\$3.94	100.8%	\$8.68	\$10.05	-13.6%
Miles per Ride	0.7	0.9	-22.2%	1.0	0.8	25.0%
Multnomah Co. ADS Premium						
Monthly Rides	2	3	-33.3%	6	9.9	-40.0%
Monthly Cost	\$13	\$15	-13.3%	\$31	\$49	-36.7%
Monthly Vehicle Mile	11	16	-31.3%	47	66	-28.8%
New Riders This Month	0	0	N/A	1.6	1.3	23.1%
Cost per Ride	\$6.35	\$5.00	27.0%	\$5.31	\$4.92	7.9%
Cost per Mile	\$1.15	\$0.94	22.3%	\$0.65	\$0.74	-12.2%
Miles per Ride	5.5	5.3	3.8%	8.2	6.6	24.2%
STF Discretionary						
Monthly Rides	529	533	-0.8%	664	669	-0.7%
Monthly Cost	\$12,187	\$13,192	-7.6%	\$13,583	\$12,894	5.3%
Monthly Vehicle Mile	2,264	2,113	7.1%	2,728	2,660	2.6%
New Riders This Month	22	20	10.0%	35.5	38.3	-7.3%
Cost per Ride	\$23.04	\$24.75	-6.9%	\$20.47	\$19.27	6.2%
Cost per Mile	\$5.38	\$6.24	-13.8%	\$4.98	\$4.85	2.7%
Miles per Ride	4.3	4.0	7.5%	4.1	4.0	2.5%
STF Service						
Monthly Rides	367	371	-1.1%	461	465	-0.9%
Monthly Cost	\$11,097	\$10,877	2.0%	\$11,455	\$8,825	29.8%
Monthly Vehicle Mile	2,563	1,355	89.2%	2,011	2,041	-1.5%
New Riders This Month	21	10	110.0%	32.0	35.3	-9.3%
Cost per Ride	\$30.24	\$29.32	3.1%	\$24.86	\$18.96	31.1%
Cost per Mile	\$4.33	\$8.03	-46.1%	\$5.70	\$4.32	31.9%
Miles per Ride	7.0	3.7	89.2%	4.4	4.4	0.0%
Dialysis (NEW)						
Monthly Rides	0	5	-100.0%	5		
Monthly Cost	\$0	\$50	-100.0%	\$53		
Monthly Vehicle Mile	0	38	-100.0%	36		
New Riders This Month	0	0	N/A	1		
Cost per Ride	N/A	\$10.00	N/A	\$9.69		
Cost per Mile	N/A	\$1.32	N/A	\$1.44		
Miles per Ride	N/A	7.6	N/A	6.7		
Title XIX Non Medical (NEW)						
Monthly Rides	0	9	-100.0%	2		
Monthly Cost	\$0	\$135	-100.0%	\$31		
Monthly Vehicle Mile	0	65	-100.0%	25		
New Riders This Month	0	4	100.0%	1		
Cost per Ride	N/A	\$15.00	N/A	\$15.00		
Cost per Mile	N/A	\$2.08	N/A	\$1.26		
Miles per Ride	N/A	7.2	N/A	11.9		

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER				12-Month Averages		
Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	23	4	475.0%	17	6	194.7%
Monthly Cost	\$1,692	\$8	21045.0%	\$621	\$86	622.1%
Monthly Vehicle Mile	244	32	662.5%	206	39	428.2%
New Riders This Month	2	1	100.0%	4	2	100.0%
Cost per Ride	\$73.55	\$2.00	3577.5%	\$36.91	\$15.13	144.0%
Cost per Mile	\$6.93	\$0.25	2672.0%	\$3.02	\$2.19	37.9%
Miles per Ride	10.6	8.0	32.5%	12.2	6.9	76.8%
STF Service						
Monthly Ride	149	34	338.2%	181	91	100.0%
Monthly Cost	\$9,637	\$427	2157.0%	\$4,505	\$788	471.7%
Monthly Vehicle Mile	1,625	273	495.2%	1,620	510	217.6%
New Riders This Month	24	14	71.4%	54	20	170.0%
Cost per Ride	\$64.68	\$12.56	415.0%	\$24.83	\$8.67	186.4%
Cost per Mile	\$5.93	\$1.56	280.1%	\$2.78	\$1.55	79.4%
Miles per Ride	10.9	8.0	36.3%	8.9	5.6	58.9%
Title XIX Non Medical						
Monthly Ride	1	135	-99.3%	56	65	-13.0%
Monthly Cost	\$0	(\$3,931)	-100.0%	\$1,029	\$499	106.2%
Monthly Vehicle Mile	14	1,291	-98.9%	582	743	-21.7%
New Riders This Month	0	33	-100.0%	10	19	-47.4%
Cost per Ride	\$0.06	(\$29.12)	-100.2%	\$18.30	\$7.72	137.0%
Cost per Mile	\$0.00	(\$3.04)	-100.0%	\$1.77	\$0.67	164.2%
Miles per Ride	14.0	9.6	45.8%	10.3	11.5	-10.4%
Dialysis						
Monthly Ride	36	87	-58.6%	90	63	42.9%
Monthly Cost	\$4,962	\$1,026	383.6%	\$3,221	\$976	230.0%
Monthly Vehicle Mile	372	920	-59.6%	1,076	636	69.2%
New Riders This Month	0	1	-100.0%	3	4	-25.0%
Cost per Ride	\$137.82	\$11.79	1069.0%	\$35.79	\$15.49	131.1%
Cost per Mile	\$13.34	\$1.12	1091.1%	\$2.99	\$1.54	94.2%
Miles per Ride	10.3	10.6	-2.8%	12.0	10.1	18.8%
Wa Co DAVS						
Monthly Ride	0					
Monthly Cost	\$8					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	39	0	N/A	13	9	44.4%
Monthly Cost	\$561	\$399	40.6%	\$695	\$782	-11.1%
Monthly Vehicle Mile	242	0	N/A	78	59	32.2%
New Riders This Month	3	0	N/A	2	1	100.0%
Cost per Ride	\$14.38	N/A	N/A	\$54.53	\$83.76	-34.9%
Cost per Mile	\$2.32	N/A	N/A	\$8.92	\$13.16	-32.2%
Miles per Ride	6.2	N/A	N/A	6.1	6.4	-4.7%
STF Service						
Monthly Rides	548	355	54.4%	543	357	52.1%
Monthly Cost	\$8,930	\$4,098	117.9%	\$7,120	\$5,240	35.9%
Monthly Vehicle Mile	1,965	1,209	62.5%	1,874	1,292	45.0%
New Riders This Month	16	9	77.8%	15	9	66.7%
Cost per Ride	\$16.30	\$11.54	41.2%	\$13.11	\$14.66	-10.6%
Cost per Mile	\$4.54	\$3.39	33.9%	\$3.80	\$4.06	-6.4%
Miles per Ride	3.6	3.4	5.9%	3.4	3.6	-5.6%
Title XIX Non Medical						
Monthly Rides	0	1	-100.0%	1	1	0.0%
Monthly Cost	\$44	\$99	-55.6%	\$63	\$119	-47.1%
Monthly Vehicle Mile	0	6	-100.0%	5	9	-44.4%
New Riders This Month	0	0	N/A	0	1	-100.0%
Cost per Ride	N/A	\$99.00	N/A	\$63.18	\$102.32	-38.3%
Cost per Mile	N/A	\$16.50	N/A	\$13.07	\$13.77	-5.1%
Miles per Ride	N/A	6.0	N/A	4.8	7.4	-35.1%
Veterans Volunteers						
Monthly Rides	143	222	-35.6%	194		
Monthly Cost	\$2,092	\$1,962	6.6%	\$1,963		
Monthly Vehicle Mile	2,453	3,550	-30.9%	3,092		
New Riders This Month	9	9	0.0%	8		
Cost per Ride	\$14.63	\$8.84	65.5%	\$0.63		
Cost per Mile	\$0.85	\$0.55	54.3%	\$10.11		
Miles per Ride	17.2	16.0	7.3%	15.9		
Wa Co DAVS						
Monthly Rides	3	0	N/A	1		
Monthly Cost	\$14	\$65	-78.5%	\$55		
Monthly Vehicle Mile	8	0	N/A	4		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$4.67	N/A	N/A	\$60.25		
Cost per Mile	\$1.75	N/A	N/A	\$15.41		
Miles per Ride	2.7	N/A	N/A	3.9		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	452	577	-21.7%	698	671	4.0%
Monthly Cost	\$3,357	\$4,165	-19.4%	\$8,812	\$4,275	106.1%
Monthly Vehicle Mile	2,002	2,505	-20.1%	3,084	3,062	0.7%
New Riders This Month	0	0	N/A	0.0	1.4	-100.0%
Cost per Ride	\$7.43	\$7.22	2.9%	\$12.62	\$6.37	98.1%
Cost per Mile	\$1.68	\$1.66	1.2%	\$2.86	\$1.40	104.3%
Miles per Ride	4.4	4.3	2.3%	4.4	4.6	-4.3%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	96	98	-2.0%	179	105	70.5%
Monthly Cost	\$1,093	\$791	38.2%	\$1,649	\$791	108.5%
Monthly Vehicle Mile	727	660	10.2%	1,283	691	85.7%
New Riders This Month	14	9	55.6%	20.1	8.8	128.4%
Cost per Ride	\$11.39	\$8.07	41.1%	\$9.23	\$7.56	22.1%
Cost per Mile	\$1.50	\$1.20	25.0%	\$1.29	\$1.15	12.2%
Miles per Ride	7.6	6.7	13.4%	7.2	6.6	9.1%
Edwards Center-(Clack., Wash.)						
Monthly Rides	982	755	30.1%	1,216	862	41.1%
Monthly Cost	\$2,973	\$3,264	-8.9%	\$4,309	\$3,599	19.7%
Monthly Vehicle Mile	1,594	2,081	-23.4%	2,286	2,096	9.1%
New Riders This Month	0	0	N/A	0.0	2.8	-100.0%
Cost per Ride	\$3.03	\$4.32	-29.9%	\$3.54	\$4.18	-15.3%
Cost per Mile	\$1.87	\$1.57	19.1%	\$1.88	\$1.72	9.3%
Miles per Ride	1.6	2.8	-42.9%	1.9	2.4	-20.8%
Maryville Nursing Home						
Monthly Rides	0	20	-100.0%	26	43	-39.5%
Monthly Cost	\$0	\$241	-100.0%	\$347	\$513	-32.4%
Monthly Vehicle Mile	0	21	-100.0%	42	67	-37.3%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	N/A	\$12.05	N/A	\$13.52	\$11.90	13.6%
Cost per Mile	N/A	\$11.48	N/A	\$8.28	\$7.64	8.4%
Miles per Ride	N/A	1.1	N/A	1.6	1.6	0.0%
Mary's Woods						
Monthly Rides	1,338	851	57.2%	1,452	960	51.3%
Monthly Cost	\$5,534	\$5,598	-1.1%	\$5,884	\$7,335	-19.8%
Monthly Vehicle Mile	1,356	1,708	-20.6%	1,786	1,823	-2.0%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.14	\$6.58	-37.1%	\$4.05	\$7.64	-47.0%
Cost per Mile	\$4.08	\$3.28	24.4%	\$3.30	\$4.02	-17.9%
Miles per Ride	1.0	2.0	-50.0%	1.2	1.9	-36.8%

VEHICLE ONLY - PROGRAM

12-Month Averages

Providers	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	500	588	-15.0%	700	748	-6.4%
Monthly Cost	\$701	\$802	-12.6%	\$826	\$842	-1.9%
Monthly Vehicle Mile	377	502	-24.9%	510	525	-2.9%
New Rider This Month	0	0	N/A	1.9	2.3	-17.4%
Cost per Ride	\$1.40	\$1.36	2.9%	\$1.18	\$1.13	4.4%
Cost per Mile	\$1.86	\$1.60	16.3%	\$1.62	\$1.60	1.3%
Miles per Ride	0.8	0.9	-11.1%	0.7	0.7	0.0%
Providence Elderplace						
Monthly Rides	7,251	8,887	-18.4%	9,252	8,891	4.1%
Monthly Cost	\$226,152	\$208,708	8.4%	\$245,055	\$202,973	20.7%
Monthly Vehicle Mile	33,922	38,111	-11.0%	40,346	36,075	11.8%
New Riders This Month	27	31	-12.9%	127.2	24.3	423.5%
Cost per Ride	\$31.19	\$23.48	32.8%	\$26.49	\$22.83	16.0%
Cost per Mile	\$6.67	\$5.48	21.7%	\$6.07	\$5.63	7.8%
Miles per Ride	4.7	4.3	9.3%	4.4	4.1	7.3%
Tualatin Valley Workshop						
Monthly Rides	117	299	-60.9%	210	265	-20.8%
Monthly Cost	\$5,381	\$5,803	-7.3%	\$4,814	\$4,051	18.8%
Monthly Vehicle Mile	761	906	-16.0%	845	647	30.6%
New Riders This Month	0	0	N/A	0.0	0.1	-100.0%
Cost per Ride	\$45.99	\$19.41	136.9%	\$22.97	\$15.30	50.1%
Cost per Mile	\$7.07	\$6.41	10.3%	\$5.70	\$6.26	-8.9%
Miles per Ride	6.5	3.0	116.7%	4.0	2.4	66.7%
West Linn						
Monthly Ride	16	56	-71.4%	75	141	-46.8%
Monthly Cost	\$274	\$333	-17.7%	\$285	\$324	-12.0%
Monthly Vehicle Mile	40	114	-64.9%	101	81	24.7%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$17.14	\$5.95	188.1%	\$3.81	\$2.29	66.4%
Cost per Mile	\$6.86	\$2.92	134.9%	\$2.83	\$4.01	-29.4%
Miles per Ride	2.5	2.0	25.0%	1.3	0.6	116.7%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Dec 2016	Dec 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	4,159	5,761	-27.8%	5,579	6,816	-18.1%
Monthly Cost	\$38,317	\$38,539	-0.6%	\$37,653	\$34,914	7.8%
Monthly Vehicle Miles	12,355	12,492	-1.1%	12,194	11,277	8.1%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	98.9%	0.1%
Cost per Ride	\$9.21	\$6.69	37.7%	\$6.75	\$5.12	31.8%
Cost per Mile	\$3.10	\$3.09	0.3%	\$3.09	\$3.10	-0.3%
Miles per Roadcall	12,355	12,492	-1.1%	12,194	11,277	8.1%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,176	1,385	-15.1%	2,132	1,399	52.4%
Monthly Cost	\$31,112	\$32,511	-4.3%	\$33,986	\$31,935	6.4%
Monthly Vehicle Miles	4,315	4,323	-0.2%	4,573	4,908	-6.8%
On-Time Performance	99.0%	99.0%	0.0%	99.0%	99.0%	0.0%
Cost per Ride	\$26.46	\$23.47	12.7%	\$15.94	\$22.83	-30.2%
Cost per Mile	\$7.21	\$7.52	-4.1%	\$7.43	\$6.51	14.1%
Miles per Roadcall	4,315	4,323	-0.2%	4,573	4,908	-6.8%
Molalla(SCTD)-Demand Response						
Monthly Rides	7,354	7,742	-5.0%	8,453	8,572	-1.4%
Monthly Cost	\$49,240	\$52,320	-5.9%	\$50,189	\$50,195	0.0%
Monthly Vehicle Miles	21,205	20,144	5.3%	21,433	21,696	-1.2%
On-Time Performance	98.0%	97.0%	1.0%	97.2%	89.3%	7.9%
Cost per Ride	\$6.70	\$6.76	-0.9%	\$5.94	\$5.86	1.4%
Cost per Mile	\$2.32	\$2.60	-10.8%	\$2.34	\$2.31	1.3%
Miles per Roadcall	21,205	6,715	215.8%	21,433	10,848	97.6%
Sandy(SAM)-Fixed Route						
Monthly Rides	8,289	8,332	-0.5%	8,789	9,506	-7.5%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,692	21,322	1.7%	20,978	20,899	0.4%
On-Time Performance	97.1%	99.5%	-2.4%	99.5%	99.7%	-0.2%
Cost per Ride	\$7.84	\$7.80	0.5%	\$7.40	\$6.84	8.2%
Cost per Mile	\$3.00	\$3.05	-1.6%	\$3.10	\$3.11	-0.3%
Miles per Roadcall	10,846	21,322	-49.1%	20,978	20,899	0.4%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,249	1,232	1.4%	1,299	1,438	-9.7%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,559	6,731	-2.6%	7,184	6,946	3.4%
On-Time Performance	96.1%	97.8%	-1.7%	97.0%	96.5%	0.5%
Cost per Ride	\$16.01	\$16.23	-1.4%	\$15.40	\$13.91	10.7%
Cost per Mile	\$3.05	\$2.97	2.7%	\$2.78	\$2.88	-3.5%
Miles per Roadcall	6,559	6,731	-2.6%	7,184	6,946	3.4%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	18,947	22,622	-16.2%	23,229	25,366	-8.4%
Monthly Cost	\$382,833	\$360,953	6.1%	\$333,099	\$327,994	1.6%
Monthly Vehicle Miles	42,702	47,797	-10.7%	43,949	45,824	-4.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$20.21	\$15.96	26.6%	\$14.34	\$12.93	10.9%
Cost per Mile	\$8.97	\$7.55	18.8%	\$7.58	\$7.16	5.9%
Miles per Roadcall	42,702	47,797	-10.7%	43,949	45,824	-4.1%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	2,504	2,665	-6.0%	2,997	1,779	68.5%
Monthly Cost	\$67,559	\$63,698	6.1%	\$58,782	\$57,881	1.6%
Monthly Vehicle Miles	8,395	9,069	-7.4%	8,225	9,823	-16.3%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$26.98	\$23.90	12.9%	\$19.61	\$32.53	-39.7%
Cost per Mile	\$8.05	\$7.02	14.7%	\$7.15	\$5.89	21.4%
Miles per Roadcall	8,395	9,069	-7.4%	8,225	9,823	-16.3%

RideWise Performance Report - December 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	33	\$1,716	\$44,994		
One-on-one travel training general trips	6	16	\$832	\$21,815		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		\$0	\$0		
Subtotal	14	49	\$2,548	\$66,809		
Group travel training with schools	14		\$51	\$1,341		
Group travel training general	8		\$29	\$766		
Riders Club participants	62					
Subtotal	84		\$80	\$2,107		
Total	98	49	\$2,628	\$68,915		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	2					
Transitional staff support and pass plan	201	442	23	89	1,431	867
Total	208					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$54,296					
Total trainer hours monthly	866.50					
Ride Ambassador hours monthly	115.00					
Value of volunteer hours monthly	\$2,709					
Value of transitional staff hours monthly	\$25,549					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	73	387	20,124	\$527,651.28		
One-on-one travel training general trips	58	171	8,892	\$233,148.24		
Specialized travel trainings (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	131	558	29,016	\$760,799.52		
Group travel training with schools	351		1,282	\$33,610.16		
Group travel training general	112		409	\$10,724.61		
Riders Club participants	533					
Subtotal	996		1,691	\$44,334.77		
Total	1,127	558	30,707	\$805,134.29		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	34					
Transitional staff support only	8					
Transitional staff support and pass plan	202	487	23	448	8,875	5,759
Total	244					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$266,198.41					
Annual cost avoidance of trips	\$805,134.29					
Total cost avoidance	\$538,935.88					
Total trainer hours annual	4,799.60					
Ride Ambassador hours annual	756.25					
Value of volunteer hours annual	\$17,817.25					
Value of transitional staff hours annual	\$169,667.51					