
DATE: APRIL 2016

SUBJECT: TRI-COUNTY TRANSPORTATION FOR SENIORS AND/OR PERSONS WITH DISABILITIES MONTHLY PERFORMANCE REPORTS

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of April, the monthly average rides increased 8.9% when compared to the same period (12 months) the previous year. The primary reason for the increase is adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of April, average monthly rides decreased 10.8% when compared to the same period (12 months) the previous year. This change can be attributed to a decrease in average monthly trips by Clackamas County Consortium.
3. Ride Connection E&D services cost per ride. As of April, average cost per ride increased 4.3% when compared to the same period (12 months) the previous year. Average cost increase for this period can be explained by an increase in cab usage through Floor of Service rides.
4. New riders. As of April, average new riders per month increased 10.0% when compared to the same period (12 months) the previous year, which is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of April, average monthly volunteer hours decreased 4% when compared to the same period (12 months) the previous year -- due to a number of factors, including volunteer turnover and staffing issues.
6. Other funds contributed to the Ride Connection Network. As of April, average monthly resources spent by partners in the network increased 2% when compared to the same period (12 months) the previous year.
7. Donations contributed to the Ride Connection Network. As of April, average monthly donations increased 9% when compared to the same period (12 months) the previous year. The ARC/RC Red Program is responsible for most of this increase in average monthly donations.

RIDEWISE

1. Service Delivery Analysis. A total of 95 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 22 persons successfully exited out of one-on-one travel training, eight of whom were prior participants returning to learn a new route. There was a 8.3% decrease in successful customers noted from April 2015 to April 2016. The decrease follows the natural ebb and flow of the program as individuals complete the training.
3. Under the age of 60, a total of 19 individuals successfully exited out of one-on-one travel training. Average training hours per individual during April 2016 was 13.25 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc.
5. The following events were held:
 - Presentation at Columbia Terrace
 - Presentation to Blindsight, in Salem, about RideWise Presentation to low vision group attended ongoing training at the Oral Hull Foundation
 - Meeting with Kayla Gail, UCP, about transportation options for her customers
 - Attended a Metro organized Travel Options event with Alta Planning and Design at Willamette View Retirement
 - Tabled at Preparing Youth for Employment through Hillsboro School District
 - Ride Ambassadors tabled at the Rose Schnitzer Tower Wellness Fair
6. Ride Ambassador Program. 90.5 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
7. Riders' Clubs. The RideWise program supported eight Rider's Club activities with 44 participants.
8. Referral Sources. There were 28 referrals in April 2016. Seven referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Two referrals were the result of our travel options counseling efforts.

9. School Program. 479 students received training during the month of April. There were 724 trips taken as a group and 430 one-on-one trips. 182 teachers and support staff reported 1,448 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 10,367. This is a decrease in ridership (9.9%) from April 2015. The SAM-Gresham ridership decreased by 11.0% with a total of 9,360 rides in 2015 compared to 8,331 rides in 2016. SAM-Estacada ridership increased by 3.4%, STAR dial-a-ride decreased by 8.7% and Elderly & Disabled (E&D) ridership remained relatively stable at 838 rides (843 in 2015). The pattern of increased E&D rides on the STAR program continues with 69% E&D in 2016 compared to 63% E&D in 2015.
2. Sandy staff participated in several interesting opportunities in April. Staff met with a Clackamas County social services worker to explore transportation options and/or collaborations to provide transportation for domestic violence survivors. Funding sources, funding options for transportation and driver training were all explored. Sandy Transit also attended a meeting with TriMet, ODOT and other rural transit agencies to discuss the new efare (Hop Fastpass) program that TriMet is implementing. The new efare system allow riders to tap a prepaid card to pay for a ride. It will also accept Apple Pay, Google Wallet and contactless bank cards. Sandy Transit has agreed to take part in a scope of work study to better understand the ease of incorporating Sandy into the efare program. This is an exciting research opportunity that is being funded by the Oregon Department of Transportation Rail and Public Transit division.
3. Sandy Transit received permission from the City Council to purchase two replacement vehicles. Both vehicles are 5310 funded. A *MV1* was purchased from Schetky Bus Sales for the E&D program. The *MV1* is a vehicle that seats five and is made specifically for persons who are disabled. The *MV1* has an automatic lift stored in the floor of the vehicle for ease of loading and unloading. There is no passenger seat in the *MV1* as this is where a person in a wheelchair is secured. An Arboc was purchased from Creative Bus Sales. The Arboc is much larger than an *MV1* and seats up to 16 persons. The Arboc will be used in the STAR dial-a-ride program. It comes equipped with an automatic ramp rather than a lift for ease of loading and unloading elderly and persons with disabilities. The STAR program continues to see increases in the E&D

population, now at 69% of the ridership so these vehicles are a welcome addition to the fleet.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. Dial-a-Ride ridership continues to climb due to the success of the Villebois Shopper Shuttle that runs hourly from 9:00 a.m. - 4:00 p.m. An additional 136 people rode in April, bringing the total to 3,232 rides.
2. We are planning to cancel two underutilized routes. Although these services are called “routes,” each only provides one trip per day. Route 8X was created to provide late night service in 2013 for employees of the large employer, Stream (now named Convergys), that moved into town. Projected ridership never materialized, which is now averaging only 70 riders per month. Route 9X, which is fully paid for by OIT, is averaging only 36 riders a month. Both routes are planned to be cancelled in September 2016. Cost savings on Route 8X will be about \$21,000 annually.

CANBY AREA TRANSIT (CAT)

1. Paratransit rides were steady in April compared to March. Shopper shuttle continues to increase. The number of new people signing up at *General Public* is also increasing and same day rides are still very popular. We have been able to backfill routes with rides and assisting the public where they need to go.
2. Fixed route declined from March. The ridership to Woodburn was lower than in March but the trips to and from Oregon City has increased. There were no accidents or incidents to report in April.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership increased for the month of April by 186 rides or .01% over last year. The college route experienced an increase while the City and Canby routes showed a slight decrease. The District overall hit 10,034 rides for the month of April 2016. This was the highest month since inception of the District.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Apr 16	Apr 15	% Change	FY16-TD	FY15-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	91,300	98,900	-7.7%	90,220	94,510	-4.5%
Bus-Frequent Service*	<u>105,900</u>	<u>111,700</u>	-5.2%	<u>103,940</u>	<u>108,140</u>	-3.9%
Subtotal All Bus	197,200	210,600	-6.4%	194,160	202,650	-4.2%
MAX	130,400	119,700	8.9%	123,950	117,390	5.6%
Commuter Rail	<u>1,820</u>	<u>1,830</u>	-0.5%	<u>1,779</u>	<u>1,870</u>	-4.9%
Fixed Route Total	329,420	332,100	-0.8%	319,889	321,910	-0.6%
<u>Paratransit</u>						
LIFT& Cabs	3,771	3,699	1.9%	3,638	3,575	1.8%
System Total	333,191	335,829	-0.8%	323,527	325,485	-0.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	526,700	569,300	-7.5%	520,260	546,210	-4.8%
Bus-Frequent Service*	<u>654,600</u>	<u>686,300</u>	-4.6%	<u>640,900</u>	<u>663,850</u>	-3.5%
Subtotal All Bus	1,181,300	1,255,600	-5.9%	1,161,160	1,210,060	-4.0%
MAX	812,100	747,600	8.6%	772,351	729,901	5.8%
Commuter Rail	<u>9,100</u>	<u>9,150</u>	-0.5%	<u>8,893</u>	<u>9,368</u>	-5.1%
Fixed Route Total	2,002,466	2,012,350	-0.5%	1,942,404	1,949,329	-0.4%
Frequent Bus % of Total Bus	55.4%	54.7%	0.8%	55.2%	54.9%	0.3%
<u>Paratransit</u>						
LIFT & Cabs	21,265	20,942	1.5%	20,479	20,192	1.4%
System Total	2,023,731	2,033,292	-0.5%	1,962,883	1,969,521	-0.3%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.66	\$3.13	16.93%	\$3.55	\$3.33	6.61%
Bus-Frequent Service*	\$2.68	\$2.28	17.54%	\$2.59	\$2.37	9.28%
Subtotal All Bus	\$3.12	\$2.67	16.85%	\$3.02	\$2.80	7.86%
MAX	\$2.36	\$2.01	17.41%	\$2.32	\$2.10	10.48%
Commuter Rail	\$14.83	\$12.56	18.07%	\$15.03	\$13.08	14.91%
Fixed Route Total	\$2.86	\$2.47	15.79%	\$2.80	\$2.59	8.11%
<u>Paratransit</u>						
LIFT & Cabs	\$33.07	\$31.92	3.60%	\$32.95	\$32.36	1.82%
System Total	\$3.18	\$2.78	14.39%	\$3.11	\$2.89	7.61%

* Frequent Bus lines are those operating at headways of 15 minutes or less.

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All other bus lines, plus special services are included under "Other Bus Services".

** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

12-Month Averages

TRIMET	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Bus						
Monthly Rides	5,034,800	5,443,600	-7.5%	5,046,858	5,212,475	-3.2%
Monthly Cost	\$15,705,833	\$14,527,866	8.1%	\$15,206,778	\$14,707,784	3.4%
Monthly Vehicle Mile	1,999,660	1,997,461	0.1%	2,012,467	1,964,824	2.4%
On-Time Performance	81.1%	81.4%	-0.3%	80.7%	80.4%	0.3%
Cost per Ride	\$3.12	\$2.67	16.9%	\$3.01	\$2.82	6.7%
Cost per Mile	\$7.85	\$7.27	8.0%	\$7.56	\$7.49	0.9%
Miles per Roadcall	9,301	12,254	-24.1%	11,522	9,869	16.7%
Light Rail						
Monthly Rides	3,470,630	3,229,800	7.5%	3,301,113	3,185,112	3.6%
Monthly Cost	\$8,203,394	\$6,496,037	26.3%	\$7,661,158	\$6,671,704	14.8%
Monthly Vehicle Mile	374,637	338,818	10.6%	370,047	337,621	9.6%
On-Time Performance	82.2%	84.1%	-1.9%	79.7%	81.3%	-1.6%
Cost per Ride	\$2.36	\$2.01	17.4%	\$2.32	\$2.09	11.0%
Cost per Mile	\$21.90	\$19.17	14.2%	\$20.70	\$19.76	4.8%
Miles per Roadcall	1,139	1,598	-28.7%	1,192	1,445	-17.5%
Paratransit LIFT and Cab						
Monthly Rides	90,036	91,154	-1.2%	88,130	86,819	1.5%
Monthly Cost	\$2,977,188	\$2,910,069	2.3%	\$2,906,418	\$2,808,453	3.5%
Monthly Vehicle Mile	754,777	742,666	1.6%	733,813	716,891	2.4%
On-Time Performance	91.5%	93.3%	-1.8%	92.2%	92.6%	-0.4%
Cost per Ride	\$33.07	\$31.92	3.6%	\$32.98	\$32.35	1.9%
Cost per Mile	\$3.94	\$3.92	0.5%	\$3.96	\$3.92	1.0%
Miles per Roadcall	8,294	5,461	51.9%	6,727	6,689	0.6%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

12-Month Averages

RIDE CONNECTION*	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Monthly Rides	37,288	39,744	-6.2%	38,561	35,419	8.9%
Monthly Cost	\$602,767	\$624,479	-3.5%	\$635,690	\$560,068	13.5%
Monthly Vehicle Mile	169,706	188,575	-10.0%	177,915	161,108	10.4%
New Riders This Month	977	1,009	-3.2%	1,410.2	1,281.8	10.0%
Cost per Ride	\$16.17	\$15.71	2.9%	\$16.49	\$15.81	4.3%
Cost per Mile	\$3.55	\$3.31	7.3%	\$3.57	\$3.48	2.6%
Miles per Ride	4.6	4.7	-2.1%	4.6	4.5	2.2%

*Excludes Rural Transit District Transportation

Wednesday, May 25, 2016

TriMet and Ride Connection - Summary

RIDE CONNECTION RED - PROVIDER(1)

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	881	712	23.7%	664		
Monthly Cost	\$8,222	\$8,453	-2.7%	\$7,638		
Monthly Vehicle Mile	4,541	4,386	3.5%	3,768		
New Riders This Month	15	31	-51.6%	30.7		
Cost per Ride	\$9.33	\$11.87	-21.4%	\$11.51		
Cost per Mile	\$1.81	\$1.93	-6.2%	\$2.03		
Miles per Ride	5.2	6.2	-16.1%	5.7		
King City Shuttle						
Monthly Rides	332	344	-3.5%	307		
Monthly Cost	\$4,539	\$4,035	12.5%	\$4,962		
Monthly Vehicle Mile	1,425	1,428	-0.2%	1,246		
New Riders This Month	5	13	-61.5%	10.2		
Cost per Ride	\$13.67	\$11.73	16.5%	\$16.15		
Cost per Mile	\$3.19	\$2.83	12.7%	\$3.98		
Miles per Ride	4.3	4.2	2.4%	4.1		
N/NE Shuttle						
Monthly Rides	0	195	-100.0%	124		
Monthly Cost	\$0	\$3,540	-100.0%	\$3,227		
Monthly Vehicle Mile	0	1,941	-100.0%	1,284		
New Riders This Month	0	14	-100.0%	17.5		
Cost per Ride	N/A	\$18.15	N/A	\$26.13		
Cost per Mile	N/A	\$1.82	N/A	\$2.51		
Miles per Ride	N/A	10.0	N/A	10.4		
STF Service						
Monthly Rides	454	544	-16.5%	528		
Monthly Cost	\$5,762	\$10,021	-42.5%	\$9,807		
Monthly Vehicle Mile	2,471	3,823	-35.4%	3,537		
New Riders This Month	20	33	-39.4%	45.9		
Cost per Ride	\$12.69	\$18.42	-31.1%	\$18.57		
Cost per Mile	\$2.33	\$2.62	-11.1%	\$2.77		
Miles per Ride	5.4	7.0	-22.9%	6.7		
TriMet ADS						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$0	\$1	-100.0%	\$10		
Monthly Vehicle Mile	0	0	N/A	0		
New Riders This Month	0	0	N/A	0.0		
Cost per Ride	N/A	N/A	N/A	N/A		
Cost per Mile	N/A	N/A	N/A	N/A		
Miles per Ride	N/A	N/A	N/A	N/A		
TriMet Service						
Monthly Rides	134	576	-76.7%	471		
Monthly Cost	\$3,215	\$5,659	-43.2%	\$6,450		
Monthly Vehicle Mile	1,281	3,525	-63.7%	2,887		
New Riders This Month	12	37	-67.6%	39.0		
Cost per Ride	\$23.99	\$9.82	144.3%	\$13.70		
Cost per Mile	\$2.51	\$1.61	55.9%	\$2.23		
Miles per Ride	9.6	6.1	57.4%	6.1		

CAB SERVICES - PROVIDER

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Dialysis (NEW)						
Monthly Rides	408					
Monthly Cost	\$10,310					
Monthly Vehicle Mile	2,360					
New Riders This Month	1					
Cost per Ride	\$25.27					
Cost per Mile	\$4.37					
Miles per Ride	5.8					
General Public						
Monthly Rides	988	825	19.8%	856	815	5.0%
Monthly Cost	\$26,197	\$16,491	58.9%	\$22,044	\$17,140	28.6%
Monthly Vehicle Mile	9,019	6,381	41.3%	7,754	6,848	13.2%
New Riders This Month	9	9	0.0%	19	11	72.7%
Cost per Ride	\$26.52	\$19.99	32.7%	\$25.75	\$21.03	22.4%
Cost per Mile	\$2.90	\$2.58	12.4%	\$2.84	\$2.50	13.6%
Miles per Ride	9.1	7.7	18.2%	9.1	8.4	8.3%
Multnomah Co. ADS Premium						
Monthly Rides	196	320	-38.8%	374	230	62.6%
Monthly Cost	\$4,308	\$4,407	-2.2%	\$5,154	\$3,504	47.1%
Monthly Vehicle Mile	1,201	1,231	-2.4%	2,450	1,243	97.1%
New Riders This Month	14	20	-30.0%	23	12	91.7%
Cost per Ride	\$21.98	\$13.77	59.6%	\$13.76	\$15.21	-9.5%
Cost per Mile	\$3.59	\$3.58	0.3%	\$2.10	\$2.82	-25.5%
Miles per Ride	6.1	3.8	60.5%	6.5	5.4	20.4%
STF Service						
Monthly Rides	1,206	1,322	-8.8%	1,335	1,150	16.1%
Monthly Cost	\$24,653	\$23,016	7.1%	\$24,673	\$20,053	23.0%
Monthly Vehicle Mile	6,645	6,948	-4.4%	6,888	5,998	14.8%
New Riders This Month	145	124	16.9%	215	175	22.9%
Cost per Ride	\$20.44	\$17.41	17.4%	\$18.48	\$17.43	6.0%
Cost per Mile	\$3.71	\$3.31	12.1%	\$3.58	\$3.34	7.2%
Miles per Ride	5.5	5.3	3.8%	5.2	5.2	0.0%
Title XIX Non Medical						
Monthly Rides	1,294	5,726	-77.4%	5,112	2,317	120.6%
Monthly Cost	\$27,085	\$118,168	-77.1%	\$105,809	\$47,659	122.0%
Monthly Vehicle Mile	6,857	28,662	-76.1%	25,888	11,858	118.3%
New Riders This Month	31	293	-89.4%	279	122	128.7%
Cost per Ride	\$20.93	\$20.64	1.4%	\$20.70	\$20.57	0.6%
Cost per Mile	\$3.95	\$4.12	-4.1%	\$4.09	\$4.02	1.7%
Miles per Ride	5.3	5.0	6.0%	5.1	5.1	0.0%
Wa Co DAVS						
Monthly Rides	231	58	298.3%	106	40	165.0%
Monthly Cost	\$5,697	\$1,465	288.9%	\$2,842	\$953	198.2%
Monthly Vehicle Mile	1,714	513	234.1%	887	349	154.2%
New Riders This Month	10	12	-16.7%	12	5	140.0%
Cost per Ride	\$24.66	\$25.26	-2.4%	\$26.73	\$23.72	12.7%
Cost per Mile	\$3.32	\$2.86	16.1%	\$3.21	\$2.73	17.6%
Miles per Ride	7.4	8.8	-15.9%	8.3	8.7	-4.6%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER
12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	218	326	-33.1%	269	343	-21.6%
Monthly Cost	\$1,744	\$2,608	-33.1%	\$2,148	\$2,856	-24.8%
Monthly Vehicle Mile	1,276	1,734	-26.4%	1,220	1,392	-12.4%
New Riders This Month	0	5	-100.0%	7.3	29.8	-75.5%
Cost per Ride	\$8.00	\$8.00	0.0%	\$8.00	\$8.34	-4.1%
Cost per Mile	\$1.37	\$1.50	-8.7%	\$1.76	\$2.05	-14.1%
Miles per Ride	5.9	5.3	11.3%	4.5	4.1	9.8%
Estacada Senior Center						
Monthly Rides	250	289	-13.5%	240	286	-16.1%
Monthly Cost	\$1,966	\$2,235	-12.0%	\$1,883	\$2,206	-14.6%
Monthly Vehicle Mile	785	731	7.4%	751	826	-9.1%
New Riders This Month	5	0	N/A	6.0	2.3	160.9%
Cost per Ride	\$7.86	\$7.73	1.7%	\$7.85	\$7.72	1.7%
Cost per Mile	\$2.50	\$3.06	-18.3%	\$2.51	\$2.67	-6.0%
Miles per Ride	3.1	2.5	24.0%	3.1	2.9	6.9%
Gladstone Senior Center						
Monthly Rides	166	250	-33.6%	218	213	2.3%
Monthly Cost	\$1,356	\$1,875	-27.7%	\$1,705	\$1,745	-2.3%
Monthly Vehicle Mile	513	770	-33.4%	871	504	72.8%
New Riders This Month	1	5	-80.0%	8.5	7.6	11.8%
Cost per Ride	\$8.17	\$7.50	8.9%	\$7.81	\$8.19	-4.6%
Cost per Mile	\$2.64	\$2.44	8.2%	\$1.96	\$3.47	-43.5%
Miles per Ride	3.1	3.1	0.0%	4.0	2.4	66.7%
Hoodland Senior Center						
Monthly Rides	130	231	-43.7%	150	189	-20.6%
Monthly Cost	\$2,601	\$4,056	-35.9%	\$2,978	\$3,814	-21.9%
Monthly Vehicle Mile	1,311	2,207	-40.6%	1,316	1,425	-7.6%
New Riders This Month	0	0	N/A	3.9	11.6	-66.4%
Cost per Ride	\$20.01	\$17.56	14.0%	\$19.80	\$20.13	-1.6%
Cost per Mile	\$1.98	\$1.84	7.6%	\$2.26	\$2.68	-15.7%
Miles per Ride	10.1	9.6	5.2%	8.7	7.5	16.0%
Lake Oswego Adult Comm. Center						
Monthly Rides	199	300	-33.7%	281	305	-7.9%
Monthly Cost	\$1,493	\$2,250	-33.7%	\$2,111	\$2,287	-7.7%
Monthly Vehicle Mile	633	989	-36.0%	779	927	-16.0%
New Riders This Month	0	0	N/A	6.6	3.9	69.2%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.50	0.0%
Cost per Mile	\$2.36	\$2.28	3.5%	\$2.71	\$2.47	9.7%
Mile per Ride	3.2	3.3	-3.0%	2.8	3.0	-6.7%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	736	858	-14.2%	824	859	-4.1%
Monthly Cost	\$7,030	\$7,759	-9.4%	\$7,905	\$8,631	-8.4%
Monthly Vehicle Mile	1,901	2,260	-15.9%	2,081	2,119	-1.8%
New Riders This Month	2	4	-50.0%	19.5	11.0	77.3%
Cost per Ride	\$9.55	\$9.04	5.6%	\$9.60	\$10.05	-4.5%
Cost per Mile	\$3.70	\$3.43	7.9%	\$3.80	\$4.07	-6.6%
Miles per Ride	2.6	2.6	0.0%	2.5	2.5	0.0%
Molalla Senior Center						
Monthly Rides	441	462	-4.5%	404	599	-32.6%
Monthly Cost	\$7,730	\$6,287	23.0%	\$4,584	\$6,901	-33.6%
Monthly Vehicle Mile	1,012	775	30.6%	923	1,062	-13.1%
New Riders This Month	5	2	150.0%	7.2	10.4	-30.8%
Cost per Ride	\$17.53	\$13.61	28.8%	\$11.33	\$11.53	-1.7%
Cost per Mile	\$7.64	\$8.11	-5.8%	\$4.97	\$6.50	-23.5%
Miles per Ride	2.3	1.7	35.3%	2.3	1.8	27.8%
Pioneer Senior Center						
Monthly Rides	614	673	-8.8%	643	652	-1.4%
Monthly Cost	\$5,054	\$5,556	-9.0%	\$5,294	\$5,460	-3.0%
Monthly Vehicle Mile	2,255	2,167	4.1%	2,177	2,087	4.3%
New Riders This Month	16	7	128.6%	23.7	15.7	51.0%
Cost per Ride	\$8.23	\$8.26	-0.4%	\$8.24	\$8.37	-1.6%
Cost per Mile	\$2.24	\$2.56	-12.5%	\$2.43	\$2.62	-7.3%
Miles per Ride	3.7	3.2	15.6%	3.4	3.2	6.3%
Sandy Senior Center						
Monthly Rides	223	333	-33.0%	232	292	-20.5%
Monthly Cost	\$2,743	\$3,469	-20.9%	\$2,867	\$3,275	-12.5%
Monthly Vehicle Mile	931	1,726	-46.1%	1,139	1,498	-24.0%
New Riders This Month	10	3	233.3%	13.1	13.1	0.0%
Cost per Ride	\$12.30	\$10.42	18.0%	\$12.34	\$11.22	10.0%
Cost per Mile	\$2.95	\$2.01	46.8%	\$2.52	\$2.19	15.1%
Miles per Ride	4.2	5.2	-19.2%	4.9	5.1	-3.9%
Transportation Reaching People						
Monthly Rides	2,259	2,433	-7.2%	2,137	2,260	-5.4%
Monthly Cost	\$26,388	\$30,587	-13.7%	\$26,544	\$27,877	-4.8%
Monthly Vehicle Mile	21,321	24,860	-14.2%	20,680	24,464	-15.5%
New Riders This Month	33	50	-34.0%	60.3	48.7	23.8%
Cost per Ride	\$11.68	\$12.57	-7.1%	\$12.42	\$12.33	0.7%
Cost per Mile	\$1.24	\$1.23	0.8%	\$1.28	\$1.14	12.3%
Miles per Ride	9.4	10.2	-7.8%	9.7	10.8	-10.2%
Transp Reaching People-School/Work(1)						
Monthly Rides	157	227	-30.8%	176	200	-12.0%
Monthly Cost	\$2,474	\$3,343	-26.0%	\$2,871	\$3,125	-8.1%
Monthly Vehicle Mile	1,172	1,436	-18.4%	1,294	1,448	-10.6%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$15.75	\$14.73	6.9%	\$16.28	\$15.60	4.4%
Cost per Mile	\$2.11	\$2.33	-9.4%	\$2.22	\$2.16	2.8%
Miles per Ride	7.5	6.3	19.0%	7.3	7.2	1.4%

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	20	30	-33.3%	24	30	-20.0%
Monthly Cost	\$116	\$73	58.9%	\$136	\$185	-26.5%
Monthly Vehicle Mile	48	86	-44.2%	70	73	-4.1%
New Riders This Month	0	0	N/A	0.7	0.8	-12.5%
Cost per Ride	\$5.80	\$2.43	138.7%	\$5.74	\$6.14	-6.5%
Cost per Mile	\$2.42	\$0.85	184.7%	\$1.96	\$2.53	-22.5%
Miles per Ride	2.4	2.9	-17.2%	2.9	2.4	20.8%
Multnomah Co. ADS Premium						
Monthly Rides	149	44	238.6%	51	120	-57.5%
Monthly Cost	\$301	\$303	-0.7%	\$250	\$422	-40.8%
Monthly Vehicle Mile	212	120	76.7%	119	211	-43.6%
New Riders This Month	13	1	1200.0%	2.3	3.0	-23.3%
Cost per Ride	\$2.02	\$6.89	-70.7%	\$4.87	\$3.52	38.4%
Cost per Mile	\$1.42	\$2.53	-43.9%	\$2.11	\$1.99	6.0%
Miles per Ride	1.4	2.7	-48.1%	2.3	1.8	27.8%
STF Discretionary						
Monthly Rides	635	639	-0.6%	603	735	-18.0%
Monthly Cost	\$9,818	\$9,156	7.2%	\$10,305	\$11,319	-9.0%
Monthly Vehicle Mile	2,618	2,080	25.9%	1,971	2,441	-19.3%
New Riders This Month	51	17	200.0%	39.3	35.0	12.3%
Cost per Ride	\$15.46	\$14.33	7.9%	\$17.09	\$15.41	10.9%
Cost per Mile	\$3.75	\$4.40	-14.8%	\$5.23	\$4.64	12.7%
Miles per Ride	4.1	3.3	24.2%	3.3	3.3	0.0%
STF Service						
Monthly Rides	515	446	15.5%	503	519	-3.1%
Monthly Cost	\$7,439	\$6,590	12.9%	\$8,464	\$8,250	2.6%
Monthly Vehicle Mile	1,619	1,341	20.7%	1,449	1,646	-12.0%
New Riders This Month	18	18	0.0%	23.3	27.3	-14.7%
Cost per Ride	\$14.44	\$14.78	-2.3%	\$16.81	\$15.90	5.7%
Cost per Mile	\$4.59	\$4.91	-6.5%	\$5.84	\$5.01	16.6%
Miles per Ride	3.1	3.0	3.3%	2.9	3.2	-9.4%
TriMet Service						
Monthly Rides	1,925	1,047	83.9%	1,407	697	101.9%
Monthly Cost	\$5,924	\$3,568	66.0%	\$5,887	\$3,171	85.7%
Monthly Vehicle Mile	6,251	3,034	106.0%	4,716	2,597	81.6%
New Riders This Month	46	22	109.1%	31.7	23.2	36.6%
Cost per Ride	\$3.08	\$3.41	-9.7%	\$4.18	\$4.55	-8.1%
Cost per Mile	\$0.95	\$1.18	-19.5%	\$1.25	\$1.22	2.5%
Miles per Ride	3.2	2.9	10.3%	3.4	3.7	-8.1%
Veterans Volunteers						
Monthly Rides	130	208	-37.5%	187	181	3.3%
Monthly Cost	\$908	\$1,121	-19.0%	\$1,205	\$1,071	12.5%
Monthly Vehicle Mile	1,552	2,171	-28.5%	2,191	1,874	16.9%
New Riders This Month	8	13	-38.5%	16.4	16.6	-1.2%
Cost per Ride	\$6.98	\$5.39	29.5%	\$6.46	\$5.92	9.1%
Cost per Mile	\$0.59	\$0.52	13.5%	\$0.55	\$0.57	-3.5%
Miles per Ride	11.9	10.4	14.4%	11.7	10.3	13.6%

INDIVIDUAL PROVIDER - PROGRAM				12-Month Averages		
Provider - Program	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$0	\$3,584	-100.0%	\$2,876	\$3,311	-13.1%
David's Harp - STF Service						
Monthly Rides	172	179	-3.9%	178	234	-23.9%
Monthly Cost	\$1,060	\$2,845	-62.7%	\$1,554	\$2,874	-45.9%
Monthly Vehicle Mile	203	319	-36.4%	221	293	-24.6%
New Riders This Month	1	1	0.0%	4.0	5.8	-31.0%
Cost per Ride	\$6.16	\$15.89	-61.2%	\$8.73	\$12.28	-28.9%
Cost per Mile	\$5.22	\$8.92	-41.5%	\$7.03	\$9.80	-28.3%
Miles per Ride	1.2	1.8	-33.3%	1.2	1.3	-7.7%
NW Pilot Project - STF Service						
Monthly Rides	199	182	9.3%	171	163	4.9%
Monthly Cost	\$11,902	\$1,068	1014.4%	\$11,716	\$9,336	25.5%
Monthly Vehicle Mile	1,063	1,057	0.6%	983	1,012	-2.9%
New Riders This Month	7	9	-22.2%	9.8	13.5	-27.4%
Cost per Ride	\$59.81	\$5.87	918.9%	\$68.35	\$57.13	19.6%
Cost per Mile	\$11.20	\$1.01	1008.9%	\$11.92	\$9.22	29.3%
Miles per Ride	5.3	5.8	-8.6%	5.7	6.2	-8.1%
Providence Elderplace - STF Service						
Monthly Rides	358	404	-11.4%	311	329	-5.5%
Monthly Cost	\$2,847	\$3,308	-13.9%	\$3,114	\$3,143	-0.9%
Monthly Vehicle Mile	1,656	2,121	-21.9%	1,064	1,258	-15.4%
New Riders This Month	41	42	-2.4%	61.3	63.8	-3.9%
Cost per Ride	\$7.95	\$8.19	-2.9%	\$10.00	\$9.56	4.6%
Cost per Mile	\$1.72	\$1.56	10.3%	\$2.93	\$2.50	17.2%
Miles per Ride	4.6	5.3	-13.2%	3.4	3.8	-10.5%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	445	392	13.5%	297	291	2.1%
Monthly Cost	\$2,602	\$1,944	33.8%	\$1,819	\$2,023	-10.1%
Monthly Vehicle Mile	2,755	2,647	4.1%	1,801	1,880	-4.2%
New Riders This Month	3	0	N/A	0.5	2.1	-76.2%
Cost per Ride	\$5.85	\$4.96	17.9%	\$6.13	\$6.96	-11.9%
Cost per Mile	\$0.94	\$0.73	28.8%	\$1.01	\$1.08	-6.5%
Miles per Ride	6.2	6.8	-8.8%	6.1	6.5	-6.2%
Urban League - N/NE Shuttle						
Monthly Rides	493	486	1.4%	464	507	-8.5%
Monthly Cost	\$5,370	\$3,889	38.1%	\$4,296	\$4,174	2.9%
Monthly Vehicle Mile	980	790	24.1%	789	773	2.1%
New Riders This Month	1	1	0.0%	3.8	4.8	-20.8%
Cost per Ride	\$10.89	\$8.00	36.1%	\$9.27	\$8.24	12.5%
Cost per Mile	\$5.48	\$4.92	11.4%	\$5.45	\$5.40	0.9%
Miles per Ride	2.0	1.6	25.0%	1.7	1.5	13.3%

MFS-PROJECT LINKAGE - PROVIDER

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	51	51	0.0%	39	39	0.0%
Monthly Cost	\$556	\$411	35.3%	\$378	\$446	-15.2%
Monthly Vehicle Mile	85	114	-25.4%	82	113	-27.4%
New Riders This Month	3	0	N/A	1.4	1.1	27.3%
Cost per Ride	\$10.90	\$8.06	35.2%	\$9.78	\$11.42	-14.4%
Cost per Mile	\$6.54	\$3.61	81.2%	\$4.63	\$3.95	17.2%
Miles per Ride	1.7	2.2	-22.7%	2.1	2.9	-27.6%
Gateway Shuttle						
Monthly Rides	168	179	-6.1%	195	138	41.3%
Monthly Cost	\$695	\$1,058	-34.3%	\$861	\$792	8.7%
Monthly Vehicle Mile	262	260	0.8%	265	235	12.8%
New Riders This Month	1	1	0.0%	4.3	4.3	0.0%
Cost per Ride	\$4.14	\$5.91	-29.9%	\$4.41	\$5.72	-22.9%
Cost per Mile	\$2.65	\$4.07	-34.9%	\$3.25	\$3.37	-3.6%
Miles per Ride	1.6	1.5	6.7%	1.4	1.7	-17.6%
Mid Multnomah County						
Monthly Rides	534	843	-36.7%	818	815	0.4%
Monthly Cost	\$9,632	\$13,016	-26.0%	\$14,444	\$13,234	9.1%
Monthly Vehicle Mile	1,440	4,165	-65.4%	3,880	4,292	-9.6%
New Riders This Month	3	20	-85.0%	38.4	37.6	2.1%
Cost per Ride	\$18.04	\$15.44	16.8%	\$17.65	\$16.23	8.7%
Cost per Mile	\$6.69	\$3.13	113.7%	\$3.72	\$3.08	20.8%
Miles per Ride	2.7	4.9	-44.9%	4.7	5.3	-11.3%
Multnomah Co. ADS Premium						
Monthly Rides	32	15	113.3%	14	27	-48.1%
Monthly Cost	\$80	\$55	45.5%	\$35	\$83	-57.8%
Monthly Vehicle Mile	33	30	10.0%	24	47	-48.9%
New Riders This Month	1	0	N/A	0.5	0.4	25.0%
Cost per Ride	\$2.50	\$3.67	-31.9%	\$2.46	\$3.14	-21.7%
Cost per Mile	\$2.42	\$1.83	32.2%	\$1.42	\$1.79	-20.7%
Miles per Ride	1.0	2.0	-50.0%	1.7	1.8	-5.6%
N/NE Shuttle						
Monthly Ride	436	537	-18.8%	419	603	-30.5%
Monthly Cost	\$16,351	\$10,939	49.5%	\$8,958	\$9,276	-3.4%
Monthly Vehicle Mile	2,276	1,085	109.8%	942	1,028	-8.4%
New Riders This Month	72	2	3500.0%	14.9	12.3	21.1%
Cost per Ride	\$37.50	\$20.37	84.1%	\$21.37	\$15.37	39.0%
Cost per Mile	\$7.18	\$10.08	-28.8%	\$9.51	\$9.02	5.4%
Miles per Ride	5.2	2.0	160.0%	2.2	1.7	29.4%
STF Service						
Monthly Ride	523	412	26.9%	383	408	-6.1%
Monthly Cost	\$13,848	\$13,915	-0.5%	\$13,269	\$13,707	-3.2%
Monthly Vehicle Mile	2,683	1,565	71.4%	1,860	1,578	17.9%
New Riders This Month	72	25	188.0%	33.0	30.5	8.2%
Cost per Ride	\$26.48	\$33.77	-21.6%	\$34.61	\$33.56	3.1%
Cost per Mile	\$5.16	\$8.89	-42.0%	\$7.14	\$8.68	-17.7%
Miles per Ride	5.1	3.8	34.2%	4.9	3.9	25.6%
TriMet Service						
Monthly Ride	956	393	143.3%	429	420	2.1%
Monthly Cost	\$5,929	\$3,251	82.4%	\$3,965	\$3,646	8.7%
Monthly Vehicle Mile	5,055	1,900	166.1%	1,984	1,887	5.1%
New Riders This Month	65	19	242.1%	24.3	21.8	11.5%
Cost per Ride	\$6.20	\$8.27	-25.0%	\$9.24	\$8.68	6.5%
Cost per Mile	\$1.17	\$1.71	-31.6%	\$2.00	\$1.93	3.6%
Miles per Ride	5.3	4.8	10.4%	4.6	4.5	2.2%

NEIGHBORHOOD HOUSE - PROVIDER

12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
STF Service						
Monthly Rides	503	623	-19.3%	518	583	-11.1%
Monthly Cost	\$10,081	\$7,796	29.3%	\$7,741	\$7,303	6.0%
Monthly Vehicle Mile	2,059	1,795	14.7%	1,558	1,208	29.0%
New Riders This Month	14	12	16.7%	30.4	29.0	4.8%
Cost per Ride	\$20.04	\$12.51	60.2%	\$14.95	\$12.52	19.4%
Cost per Mile	\$4.90	\$4.34	12.9%	\$4.97	\$6.04	-17.7%
Miles per Ride	4.1	2.9	41.4%	3.0	2.1	42.9%
SW Shuttle Service						
Monthly Rides	121	120	0.8%	101	140	-27.9%
Monthly Cost	\$2,940	\$3,411	-13.8%	\$2,123	\$2,138	-0.7%
Monthly Vehicle Mile	212	239	-11.3%	181	260	-30.4%
New Riders This Month	2	1	100.0%	2.5	4.6	-45.7%
Cost per Rider	\$24.30	\$28.43	-14.5%	\$21.08	\$15.24	38.3%
Cost per Mile	\$13.87	\$14.27	-2.8%	\$11.73	\$8.23	42.5%
Miles per Ride	1.8	2.0	-10.0%	1.8	1.9	-5.3%
Downtown RideAbout(1)						
Monthly Rides	172	180	-4.4%	184	171	7.6%
Monthly Cost	\$920	\$797	15.4%	\$768	\$807	-4.8%
Monthly Vehicle Mile	132	125	5.6%	118	115	2.6%
New Riders This Month	0	0	N/A	1.1	1.3	-15.4%
Cost per Ride	\$5.35	\$4.43	20.8%	\$4.17	\$4.72	-11.7%
Cost per Mile	\$6.97	\$6.38	9.2%	\$6.53	\$7.04	-7.2%
Miles per Ride	0.8	0.7	14.3%	0.6	0.7	-14.3%

IMPACT NORTHWEST - PROVIDER
12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	30	38	-21.1%	48	48	0.0%
Monthly Cost	\$330	\$137	140.9%	\$261	\$1,062	-75.4%
Monthly Vehicle Mile	27	30	-10.0%	53	37	43.2%
New Riders This Month	0	0	N/A	0.3	0.1	200.0%
Cost per Ride	\$11.00	\$3.61	204.7%	\$5.45	\$21.98	-75.2%
Cost per Mile	\$12.22	\$4.57	167.4%	\$4.91	\$28.39	-82.7%
Miles per Ride	0.9	0.8	12.5%	1.1	0.8	37.5%
Multnomah Co. ADS Premium						
Monthly Rides	1	7	-85.7%	10	16.7	-41.2%
Monthly Cost	\$5	\$35	-85.7%	\$48	\$83	-42.2%
Monthly Vehicle Mile	10	44	-77.3%	72	120	-40.0%
New Riders This Month	0	0	N/A	1.7	2.1	-19.0%
Cost per Ride	\$5.00	\$5.00	0.0%	\$5.00	\$4.95	1.0%
Cost per Mile	\$0.50	\$0.80	-37.5%	\$0.66	\$0.69	-4.3%
Miles per Ride	10.0	6.3	58.7%	7.6	7.2	5.6%
STF Discretionary						
Monthly Rides	748	691	8.2%	683	619	10.3%
Monthly Cost	\$16,233	\$20,448	-20.6%	\$12,647	\$15,370	-17.7%
Monthly Vehicle Mile	3,003	3,426	-12.3%	2,535	2,479	2.3%
New Riders This Month	25	45	-44.4%	35.0	41.6	-15.9%
Cost per Ride	\$21.70	\$29.59	-26.7%	\$18.51	\$24.85	-25.5%
Cost per Mile	\$5.41	\$5.97	-9.4%	\$4.99	\$6.20	-19.5%
Miles per Ride	4.0	5.0	-20.0%	3.7	4.0	-7.5%
STF Service						
Monthly Rides	519	500	3.8%	469	442	6.1%
Monthly Cost	\$9,980	\$11,808	-15.5%	\$9,088	\$8,397	8.2%
Monthly Vehicle Mile	2,012	2,244	-10.3%	1,954	2,041	-4.3%
New Riders This Month	21	27	-22.2%	33.5	37.5	-10.7%
Cost per Ride	\$19.23	\$23.62	-18.6%	\$19.38	\$19.01	1.9%
Cost per Mile	\$4.96	\$5.26	-5.7%	\$4.65	\$4.11	13.1%
Miles per Ride	3.9	4.5	-13.3%	4.2	4.6	-8.7%
Dialysis (NEW)						
Monthly Rides	15					
Monthly Cost	\$150					
Monthly Vehicle Mile	101					
New Riders This Month	0					
Cost per Ride	\$10.00					
Cost per Mile	\$1.49					
Miles per Ride	6.7					
Title XIX Non Medical (NEW)						
Monthly Rides	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					

RIDE CONNECTION HEADQUARTER OFFICE - PROVIDER
12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	25	1	2400.0%	9		
Monthly Cost	\$79	\$4	1875.0%	\$79		
Monthly Vehicle Mile	306	8	3725.0%	80		
New Riders This Month	7	0	N/A	3		
Cost per Ride	\$3.16	\$4.00	-21.0%	\$8.74		
Cost per Mile	\$0.26	\$0.50	-48.0%	\$0.98		
Miles per Ride	12.2	8.0	52.5%	8.9		
STF Service						
Monthly Ride	238	98	142.9%	99		
Monthly Cost	\$3,723	\$359	937.0%	\$1,158		
Monthly Vehicle Mile	2,426	571	324.9%	704		
New Riders This Month	96	7	1271.4%	28		
Cost per Ride	\$15.64	\$3.66	327.3%	\$11.73		
Cost per Mile	\$1.53	\$0.63	142.9%	\$1.65		
Miles per Ride	10.2	5.8	75.9%	7.1		
Title XIX Non Medical						
Monthly Ride	69	44	56.8%	87		
Monthly Cost	\$1,224	\$604	102.6%	\$567		
Monthly Vehicle Mile	792	549	44.3%	950		
New Riders This Month	15	11	36.4%	21		
Cost per Ride	\$17.74	\$13.73	29.2%	\$6.51		
Cost per Mile	\$1.55	\$1.10	40.9%	\$0.60		
Miles per Ride	11.5	12.5	-8.0%	10.9		
Dialysis						
Monthly Ride	86	28	207.1%	88		
Monthly Cost	\$2,462	\$326	655.2%	\$1,646		
Monthly Vehicle Mile	1,109	315	252.1%	925		
New Riders This Month	1	4	-75.0%	3		
Cost per Ride	\$28.63	\$11.64	146.0%	\$18.66		
Cost per Mile	\$2.22	\$1.03	115.5%	\$1.78		
Miles per Ride	12.9	11.3	14.2%	10.5		

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER
12-Month Averages

Programs	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
General Public						
Monthly Ride	2	12	-83.3%	6	24	-75.0%
Monthly Cost	\$641	\$818	-21.6%	\$802	\$907	-11.6%
Monthly Vehicle Mile	13	60	-78.3%	36	148	-75.7%
New Riders This Month	1	0	N/A	1	4	-75.0%
Cost per Ride	\$320.50	\$68.17	370.1%	\$133.60	\$37.26	258.6%
Cost per Mile	\$49.31	\$13.63	261.8%	\$22.42	\$6.11	266.9%
Miles per Ride	6.5	5.0	30.0%	6.0	6.1	-1.6%
Job Access						
Monthly Rides	0	0	N/A	0	0	N/A
Monthly Cost	\$0	\$0	N/A	\$0	\$13	-100.0%
Monthly Vehicle Mile	0	0	N/A	0	0	N/A
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	N/A	N/A	N/A	N/A	N/A	N/A
Cost per Mile	N/A	N/A	N/A	N/A	N/A	N/A
Miles per Ride	N/A	N/A	N/A	N/A	N/A	N/A
STF Service						
Monthly Rides	602	371	62.3%	435	418	4.1%
Monthly Cost	\$7,286	\$4,593	58.6%	\$5,819	\$6,009	-3.2%
Monthly Vehicle Mile	1,803	1,684	7.1%	1,422	1,885	-24.6%
New Riders This Month	6	9	-33.3%	10	11	-9.1%
Cost per Ride	\$12.10	\$12.38	-2.3%	\$13.39	\$14.39	-6.9%
Cost per Mile	\$4.04	\$2.73	48.0%	\$4.09	\$3.19	28.2%
Miles per Ride	3.0	4.5	-33.3%	3.3	4.5	-26.7%
Title XIX Non Medical						
Monthly Rides	0	0	N/A	1	2	-50.0%
Monthly Cost	\$40	\$0	N/A	\$98	\$163	-39.9%
Monthly Vehicle Mile	0	0	N/A	7	13	-46.2%
New Riders This Month	0	0	N/A	1	1	0.0%
Cost per Ride	N/A	N/A	N/A	\$106.77	\$72.41	47.5%
Cost per Mile	N/A	N/A	N/A	\$13.35	\$12.95	3.1%
Miles per Ride	N/A	N/A	N/A	8.0	5.6	42.9%
Veterans Volunteers						
Monthly Rides	249	302	-17.5%	237		
Monthly Cost	\$1,932	\$2,335	-17.3%	\$1,961		
Monthly Vehicle Mile	3,744	4,310	-13.1%	3,485		
New Riders This Month	4	11	-63.6%	10		
Cost per Ride	\$7.76	\$7.73	0.4%	\$0.56		
Cost per Mile	\$0.52	\$0.54	-4.8%	\$8.29		
Miles per Ride	15.0	14.3	5.4%	14.7		
Wa Co DAVS						
Monthly Rides	0	0	N/A	2		
Monthly Cost	\$38	\$47	-19.1%	\$47		
Monthly Vehicle Mile	0	0	N/A	5		
New Riders This Month	0	0	N/A	0		
Cost per Ride	N/A	N/A	N/A	\$26.86		
Cost per Mile	N/A	N/A	N/A	\$10.44		
Miles per Ride	N/A	N/A	N/A	2.6		

VEHICLE ONLY - PROGRAM				12-Month Averages		
Providers	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	755	675	11.9%	705	612	15.2%
Monthly Cost	\$9,057	\$4,146	118.5%	\$6,182	\$5,001	23.6%
Monthly Vehicle Mile	3,129	3,259	-4.0%	2,999	3,158	-5.0%
New Riders This Month	0	0	N/A	1.4	1.7	-17.6%
Cost per Ride	\$12.00	\$6.14	95.4%	\$8.77	\$8.17	7.3%
Cost per Mile	\$2.89	\$1.27	127.6%	\$2.06	\$1.58	30.4%
Miles per Ride	4.1	4.8	-14.6%	4.3	5.2	-17.3%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	238	77	209.1%	129	138	-6.5%
Monthly Cost	\$1,322	\$791	67.1%	\$872	\$791	10.2%
Monthly Vehicle Mile	1,515	377	301.9%	862	982	-12.2%
New Riders This Month	22	3	633.3%	11.3	10.6	6.6%
Cost per Ride	\$5.55	\$10.27	-46.0%	\$6.73	\$5.73	17.5%
Cost per Mile	\$0.87	\$2.10	-58.6%	\$1.01	\$0.81	24.7%
Miles per Ride	6.4	4.9	30.6%	6.7	7.1	-5.6%
Edwards Center-(Clack., Wash.)						
Monthly Rides	1,509	624	141.8%	1,051	790	33.0%
Monthly Cost	\$4,285	\$2,470	73.5%	\$4,034	\$3,874	4.1%
Monthly Vehicle Mile	2,567	1,783	44.0%	2,220	2,722	-18.4%
New Riders This Month	0	0	N/A	2.8	0.0	N/A
Cost per Ride	\$2.84	\$3.96	-28.3%	\$3.84	\$4.90	-21.6%
Cost per Mile	\$1.67	\$1.39	20.1%	\$1.82	\$1.42	28.2%
Miles per Ride	1.7	2.9	-41.4%	2.1	3.4	-38.2%
Maryville Nursing Home						
Monthly Rides	30	72	-58.3%	34	55	-38.2%
Monthly Cost	\$342	\$516	-33.7%	\$497	\$487	2.1%
Monthly Vehicle Mile	26	145	-82.1%	56	105	-46.7%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$11.40	\$7.17	59.0%	\$14.43	\$8.86	62.9%
Cost per Mile	\$13.15	\$3.56	269.4%	\$8.94	\$4.63	93.1%
Miles per Ride	0.9	2.0	-55.0%	1.6	1.9	-15.8%
Mary's Woods						
Monthly Rides	1,400	1,089	28.6%	1,076	911	18.1%
Monthly Cost	\$5,972	\$8,535	-30.0%	\$6,528	\$8,213	-20.5%
Monthly Vehicle Mile	1,832	1,880	-2.6%	1,833	1,841	-0.4%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$4.27	\$7.84	-45.5%	\$6.07	\$9.02	-32.7%
Cost per Mile	\$3.26	\$4.54	-28.2%	\$3.56	\$4.46	-20.2%
Miles per Ride	1.3	1.7	-23.5%	1.7	2.0	-15.0%

VEHICLE ONLY - PROGRAM**12-Month Averages**

Providers	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Michael's Place						
Monthly Rides	670	762	-12.1%	743	743	0.0%
Monthly Cost	\$829	\$882	-6.0%	\$836	\$803	4.1%
Monthly Vehicle Mile	482	443	8.8%	546	403	35.5%
New Rider This Month	0	1	-100.0%	2.2	2.7	-18.5%
Cost per Ride	\$1.24	\$1.16	6.9%	\$1.12	\$1.08	3.7%
Cost per Mile	\$1.72	\$1.99	-13.6%	\$1.53	\$1.99	-23.1%
Miles per Ride	0.7	0.6	16.7%	0.7	0.5	40.0%
Providence Elderplace						
Monthly Rides	9,612	9,434	1.9%	8,983	9,085	-1.1%
Monthly Cost	\$239,807	\$204,115	17.5%	\$210,555	\$201,502	4.5%
Monthly Vehicle Mile	38,498	39,665	-2.9%	36,412	34,569	5.3%
New Riders This Month	22	23	-4.3%	21.9	112.3	-80.5%
Cost per Ride	\$24.95	\$21.64	15.3%	\$23.44	\$22.18	5.7%
Cost per Mile	\$6.23	\$5.15	21.0%	\$5.78	\$5.83	-0.9%
Miles per Ride	4.0	4.2	-4.8%	4.1	3.8	7.9%
Tualatin Valley Workshop						
Monthly Rides	165	138	19.6%	279	162	72.2%
Monthly Cost	\$5,078	\$2,740	85.3%	\$4,916	\$2,382	106.4%
Monthly Vehicle Mile	756	543	39.2%	748	476	57.1%
New Riders This Month	0	0	N/A	0.1	0.0	N/A
Cost per Ride	\$30.78	\$19.86	55.0%	\$17.59	\$14.67	19.9%
Cost per Mile	\$6.72	\$5.05	33.1%	\$6.58	\$5.00	31.6%
Miles per Ride	4.6	3.9	17.9%	2.7	2.9	-6.9%
West Linn						
Monthly Ride	136	203	-33.0%	129	119	8.4%
Monthly Cost	\$367	\$274	33.9%	\$331	\$314	5.4%
Monthly Vehicle Mile	92	68	35.3%	90	119	-24.4%
New Riders This Month	0	0	N/A	5.0	0.3	1566.7%
Cost per Ride	\$2.70	\$1.35	100.0%	\$2.58	\$2.63	-1.9%
Cost per Mile	\$3.99	\$4.03	-1.0%	\$3.69	\$2.64	39.8%
Miles per Ride	0.7	0.3	133.3%	0.7	1.0	-30.0%

Rural Transit District Transportation Report

12-Month Averages

Rural Cities	Apr 2016	Apr 2015	% Change	Current Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	6,299	7,695	-18.1%	6,345	8,181	-22.4%
Monthly Cost	\$36,636	\$33,554	9.2%	\$36,531	\$31,997	14.2%
Monthly Vehicle Miles	11,876	10,947	8.5%	11,743	8,875	32.3%
On-Time Performance	100.0%	99.0%	1.0%	99.1%	99.0%	0.1%
Cost per Ride	\$5.82	\$4.36	33.5%	\$5.76	\$3.91	47.3%
Cost per Mile	\$3.08	\$3.07	0.3%	\$3.11	\$3.61	-13.9%
Miles per Roadcall	11,876	10,947	8.5%	11,743	8,875	32.3%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,267	1,652	-23.3%	1,313	1,572	-16.5%
Monthly Cost	\$33,818	\$35,729	-5.3%	\$31,536	\$35,404	-10.9%
Monthly Vehicle Miles	4,689	5,865	-20.1%	4,537	5,151	-11.9%
On-Time Performance	100.0%	99.0%	1.0%	99.1%	99.1%	0.0%
Cost per Ride	\$26.69	\$21.63	23.4%	\$24.01	\$22.53	6.6%
Cost per Mile	\$7.21	\$6.09	18.4%	\$6.95	\$6.87	1.2%
Miles per Roadcall	4,689	5,865	-20.1%	4,537	5,151	-11.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	9,034	8,940	1.1%	8,626	8,376	3.0%
Monthly Cost	\$50,420	\$53,474	-5.7%	\$51,844	\$48,414	7.1%
Monthly Vehicle Miles	21,346	22,897	-6.8%	21,526	22,132	-2.7%
On-Time Performance	98.0%	97.0%	1.0%	97.6%	89.3%	8.3%
Cost per Ride	\$5.58	\$5.98	-6.7%	\$6.01	\$5.78	4.0%
Cost per Mile	\$2.36	\$2.34	0.9%	\$2.41	\$2.19	10.0%
Miles per Roadcall	21,346	7,632	179.7%	10,763	11,066	-2.7%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,089	10,093	-9.9%	9,271	9,999	-7.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,783	21,203	-2.0%	20,910	20,382	2.6%
On-Time Performance	99.9%	99.9%	0.0%	99.7%	99.8%	-0.1%
Cost per Ride	\$7.15	\$6.44	11.0%	\$7.01	\$6.50	7.8%
Cost per Mile	\$3.13	\$3.07	2.0%	\$3.11	\$3.19	-2.5%
Miles per Roadcall	20,783	21,203	-2.0%	20,910	20,382	2.6%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,278	1,408	-9.2%	1,388	1,462	-5.1%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,406	7,078	-9.5%	7,039	7,379	-4.6%
On-Time Performance	97.8%	92.7%	5.1%	96.8%	96.3%	0.5%
Cost per Ride	\$15.65	\$14.20	10.2%	\$14.41	\$13.68	5.3%
Cost per Mile	\$3.12	\$2.83	10.2%	\$2.84	\$2.71	4.8%
Miles per Roadcall	6,406	7,078	-9.5%	7,039	7,379	-4.6%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	23,177	27,752	-16.5%	24,321	27,627	-12.0%
Monthly Cost	\$338,323	\$315,852	7.1%	\$334,746	\$320,663	4.4%
Monthly Vehicle Miles	45,699	47,661	-4.1%	45,580	46,067	-1.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$14.60	\$11.38	28.3%	\$13.76	\$11.61	18.5%
Cost per Mile	\$7.40	\$6.63	11.6%	\$7.34	\$6.96	5.5%
Miles per Roadcall	45,699	47,661	-4.1%	45,580	46,067	-1.1%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	3,232	1,596	102.5%	2,380	1,491	59.6%
Monthly Cost	\$59,704	\$55,739	7.1%	\$59,073	\$56,588	4.4%
Monthly Vehicle Miles	8,969	10,615	-15.5%	9,477	10,241	-7.5%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$18.47	\$34.92	-47.1%	\$24.82	\$37.96	-34.6%
Cost per Mile	\$6.66	\$5.25	26.9%	\$6.23	\$5.53	12.7%
Miles per Roadcall	8,969	10,615	-15.5%	9,477	10,241	-7.5%

RideWise Performance Report - April 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	13	51	2,652	\$69,535.44		
One-on-one travel training general trips	9	37	1,924	\$50,447.28		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	22	88	4,576	\$119,982.72		
Group travel training with schools	0		0	\$0.00		
Group travel training general	29		106	\$2,776.91		
Riders Club participants	44					
Subtotal	73		106	\$2,776.91		
Total	95	88	4,682	\$122,759.63		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	4					
Transitional staff support only	1					
Transitional staff support and pass plan	211	479	188	430	724	1,448
Total	216					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$46,047.46					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	90.50					
Value of volunteer hours monthly						
Value of transitional staff hours monthly	\$42,658.08					

RideWise Performance Report - YTD 2016

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	120	605	31,460	\$824,881.20		
One-on-one travel training general trips	102	255	13,260	\$347,677.20		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	222	860	44,720	\$1,172,558.40		
Group travel training with schools	300		1,096	\$28,726.63		
Group travel training general	189		690	\$18,097.78		
Riders Club participants	483					
Subtotal	972		1,786	\$46,824.41		
Total	1,194	860	46,506	\$1,219,382.81		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	26					
Transitional staff support only	8					
Transitional staff support and pass plan	211	479	188	2,574	4,894	7,954
Total	245					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$498,619.84					
Annual cost avoidance of trips	\$1,219,382.81					
Total cost avoidance	\$720,762.97					
Total trainer hours annual	6,933.00					
Ride Ambassador hours annual	905.00					
Value of volunteer hours annual	\$45,656.91					
Value of transitional staff hours annual	\$207,027.55					