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**DATE:           MAY 2015**

**SUBJECT:       TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION  
MONTHLY PERFORMANCE REPORTS**

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## **RIDE CONNECTION**

1. Ride Connection E&D services (all funding sources). As of May, average monthly rides (for 12 months) increased 7.6% when compared to the same period the previous year. The primary reason for the increase was adding the Title XIX non-medical program.
2. STF formula ride totals (STF Formula funding). As of May, average monthly rides (for 12 months) decreased 2.4% when compared to the same period the previous year. This change is due to the way funds and rides associated with those funds are reported. Last fiscal year, we reported STO and STF funded rides in this category. This year, some STO rides were reported under the non-STF category.
3. Ride Connection E&D services cost per ride total. As of May, average cost per ride (for 12 months) increased 2.0% when compared to the same period the previous year.
4. New riders. As of May, average new riders per month (for 12 months) increased 19.2% when compared to the same period the previous year. This is primarily due to the Title XIX non-medical program.
5. Volunteer hours contributed to the Ride Connection Network. As of May, average monthly volunteer hours (for 12 months) decreased 2.1% when compared to the same period the previous year.
6. As of May, average monthly resources spent by partners in the network (for 12 months) increased 7.8% when compared to the same period the previous year. The primary reason for this increase was an expansion of Providence Elder Place into Washington County, which is a vehicle only contract and Mary's Woods Saturday shuttle, which we pay for the extra drivers hours only.
7. Donations. As of May, average monthly donations (for 12 months) decreased 6.3% when compared to the same period the previous year.

We had a rider that donated significantly each year, but has now passed away.

## **RIDEWISE**

1. Service Delivery Analysis. A total of 135 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 25 persons successfully exited out of one-on-one travel training, with 11 persons whom were prior participants. There was a 45% increase in successful participants over the same time period of last year.
3. Under the age of 60, a total of 22 individuals successfully exited out of one-on-one travel training program. The average training hours per individual were 10.1 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of 11 presentations/events were held:
  - Health Fair, The Watershed at Hillsdale (new event)
  - REACH Resident Empowerment Expo
  - Wellness and Vitality Fair, Town Center Village
  - Health Fair, Portland Silvercrest Residence
  - Cherrywood Village Wellness Fair
  - Health and Wellness Fair, Terwilliger Plaza
  - Washington County Developmental Disabilities Fair
  - Passport for Your Healthy Future, OHSU
  - Beaverton Department of Motor Vehicles
  - Portland Public Schools Open Houses (2x)
5. The Rider's Club had zero (0) presentations.
6. Ride Ambassador Program. 110.75 volunteer hours were recorded for Rider's Club events, committee meetings and outreach.
7. Riders' Clubs. The RideWise program supported 13 Rider's Club activities with 87 participants.
8. Referral Sources. There were 45 referrals in May 2015. 12 referrals were from new agencies, or new sources at agencies, with whom a

relationship had already been established and two referrals were a result of our travel options counseling efforts.

9. School Program. 465 students received training during the month of May. There were 1,034 trips taken as a group and 465 one-on-one trips. 210 teachers and support staff reported 1,502 hours of training.

## **SANDY AREA METRO (SAM)**

1. Total ridership this month was 11,373. The ridership overall decreased from May 2014 and was down to 10%. The SAM-Gresham route decreased 11%, the SAM-Estacada route had a drop in use of 22%, the STAR route increased this month by 4% and Elderly & Persons with disability ridership increased by 40%.
2. Sandy transit staff continued to watch ridership trends and promote public transportation use as much as possible. Staff attended an eFare presentation and discussion with TriMet to identify ways to make fare purchases more convenient for riders, especially when transferring between systems. The SAM route has offered free ride days and will be fareless again during Mountain Festival days. SAM route's anniversary bags have been provided to an Ant Farm for distribution at the Saturday Farmers Market.
3. Earlier this month, the Oregon Department of Transportation and their consultants from RLS spent two days in interviews and documented reviews at the Sandy Operations Center. The consultants were very complimentary toward the leadership of Sandy Transit and stated the system "runs like tops." There were a few low level findings cited during the exit interview that will be incorporated into the system within the next month or have already been addressed. The final full report has not arrived to date.
4. The biggest news of the month for Sandy Transit was the official notice of retirement given by Julie Stephens. Julie plans to retire by September 1, 2015, making August 31 her last day with the City of Sandy. Julie was the first Transit Manager at the City of Sandy beginning in 1999. She oversaw the growth of SAM from a limited one vehicle, one route service between Sandy and Gresham to the multi-route system it is today. SAM now provides service to Gresham and Estacada and operates a local demand response service for all riders within the city limits. During that time, the number of annual trips had also increased from 77,000 to 141,000.

## **SOUTH METRO AREA REGIONAL TRANSIT (SMART)**

1. May's ridership is down 12.5%. Contributing to the lower monthly figures for May included having only 20 business work days. Most May months have 22 days, but this year there were five Saturdays and five Sundays. Even so, we noticed that Route 1X Salem had lower ridership than usual. Upon closer examination, it appeared many people were taking three-day weekends. Friday ridership each week is 38% lower than on the other weekdays, a 152 average rider Monday – Thursday, with 94 on Friday. This may indicate a trend for the Summer season. As a result, the 1X is down 13% from last year.
2. Operations lost three staff suddenly, nearly at the same time. This caused us to turn down community service requests, as we lacked manpower to provide them. No regular service was affected as we “cut and pasted” driver assignments to cover the gaps. By the end of May, we hired two more part time drivers and interviewed candidates for additionally needed positions.
3. Demand response is down 2.1%. The areas that are lower are our Senior lunch trips, out of town medical trips and general public service. ADA and in town senior trips were showing some increases.

## **CANBY AREA TRANSIT (CAT)**

1. DAR ridership remained steady during May 2015. The same day ride availability has increased from shopping to last minute Doctor appointments. This has enabled us to fill in slack time in schedules.
2. Fixed Route ridership remained steady during May as well. Trips from Woodburn to Canby are increasing. New bus stop signs will be installed in June and July along the Orange Route.

## **SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)**

1. Ridership for the month of May was down by 3% over last year.
2. Work has commenced on Phase II and III of the District's administrative building. The Board has engaged the services of Pace Engineers to proceed with the design of the building.

## **TRIMET**

1. System Ridership Summary for Fiscal Year to date (next page).

## TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	May 15	May 14	% Change	FY15-TD	FY14-TD	% Change
<b>Avg Weekday Boardings</b>						
<b><u>Fixed Route</u></b>						
Bus-Other Service	98,000	98,800	-0.8%	94,827	90,970	4.2%
Bus-Frequent Service*	<u>110,600</u>	<u>112,900</u>	-2.0%	<u>108,364</u>	<u>103,550</u>	4.6%
Subtotal All Bus	208,600	211,700	-1.5%	203,191	194,520	4.5%
MAX	115,300	126,100	-8.6%	117,200	118,060	-0.7%
Commuter Rail	<u>1,855</u>	<u>2,040</u>	-9.1%	<u>1,872</u>	<u>2,010</u>	-6.9%
Fixed Route Total	325,755	339,800	-4.1%	322,263	314,590	2.4%
<b><u>Paratransit</u></b>						
LIFT& Cabs	3,696	3,695	0.0%	3,586	3,567	0.5%
<b>System Total</b>	<b>329,451</b>	<b>343,535</b>	<b>-4.1%</b>	<b>325,849</b>	<b>318,157</b>	<b>2.4%</b>

### Avg Weekly Boardings

<b><u>Fixed Route</u></b>						
Bus-Other Service	566,100	569,800	-0.6%	548,018	525,851	4.2%
Bus-Frequent Service*	<u>681,200</u>	<u>690,000</u>	-1.3%	<u>665,427</u>	<u>635,340</u>	4.7%
Subtotal All Bus	1,247,300	1,259,800	-1.0%	1,213,445	1,161,191	4.5%
MAX	740,000	792,600	-6.6%	730,819	735,555	-0.6%
Commuter Rail	<u>9,275</u>	<u>10,200</u>	-9.1%	<u>9,359</u>	<u>10,036</u>	-6.7%
Fixed Route Total	1,996,575	2,062,600	-3.2%	1,953,624	1,906,782	2.5%
Frequent Bus % of Total Bus	54.6%	54.8%	-0.2%	54.8%	54.7%	0.1%
<b><u>Paratransit</u></b>						
LIFT & Cabs	20,817	20,831	-0.1%	20,249	20,138	0.6%
<b>System Total</b>	<b>2,017,392</b>	<b>2,083,431</b>	<b>-3.2%</b>	<b>1,973,873</b>	<b>1,926,920</b>	<b>2.4%</b>

### Operations Cost / Boarding Ride \*\*

<b><u>Fixed Route</u></b>						
Bus-Other Service	\$3.28	\$3.35	-2.09%	\$3.33	\$3.51	-5.13%
Bus-Frequent Service*	\$2.41	\$2.38	1.26%	\$2.38	\$2.43	-2.06%
Subtotal All Bus	\$2.80	\$2.82	-0.71%	\$2.80	\$2.91	-3.78%
MAX	\$2.19	\$2.12	3.30%	\$2.11	\$1.99	6.03%
Commuter Rail	\$15.55	\$12.11	28.41%	\$13.29	\$12.25	8.49%
Fixed Route Total	\$2.63	\$2.59	1.54%	\$2.59	\$2.61	-0.77%
<b><u>Paratransit</u></b>						
LIFT & Cabs	\$32.69	\$31.07	5.21%	\$32.39	\$31.86	1.66%
<b>System Total</b>	<b>\$2.93</b>	<b>\$2.87</b>	<b>2.09%</b>	<b>\$2.90</b>	<b>\$2.91</b>	<b>-0.34%</b>

\* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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\*\* Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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## TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

TriMet	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Bus</b>						
Monthly Rides	5,279,800	5,452,200	-3.2%	5,198,108	4,973,993	4.5%
Monthly Cost	\$14,786,173	\$15,356,776	-3.7%	\$14,660,233	\$14,930,508	-1.8%
Monthly Vehicle Mile	1,955,408	1,963,480	-0.4%	1,964,151	1,910,584	2.8%
On-Time Performance	81.4%	78.6%	2.8%	80.7%	78.0%	2.7%
Cost per Ride	\$2.80	\$2.82	-0.7%	\$2.82	\$3.00	-6.0%
Cost per Mile	\$7.56	\$7.82	-3.3%	\$7.46	\$7.81	-4.5%
Miles per Roadcall	12,535	8,688	44.3%	10,164	10,654	-4.6%
<b>Light Rail</b>						
Monthly Rides	3,186,800	3,458,600	-7.9%	3,162,462	3,191,092	-0.9%
Monthly Cost	\$6,994,951	\$7,335,879	-4.6%	\$6,643,293	\$6,420,418	3.5%
Monthly Vehicle Mile	341,918	344,257	-0.7%	337,426	336,588	0.2%
On-Time Performance	82.1%	82.0%	0.1%	81.3%	84.1%	-2.8%
Cost per Ride	\$2.19	\$2.12	3.3%	\$2.10	\$2.01	4.5%
Cost per Mile	\$20.46	\$21.31	-4.0%	\$19.69	\$19.08	3.2%
Miles per Roadcall	1,336	1,304	2.5%	1,449	1,567	-7.5%
<b>Paratransit LIFT and Cab</b>						
Monthly Rides	86,731	89,377	-3.0%	86,598	86,229	0.4%
Monthly Cost	\$2,835,294	\$2,777,255	2.1%	\$2,813,290	\$2,749,911	2.3%
Monthly Vehicle Mile	715,149	739,932	-3.3%	714,825	722,571	-1.1%
On-Time Performance	93.3%	92.0%	1.3%	92.7%	93.3%	-0.6%
Cost per Ride	\$32.69	\$31.07	5.2%	\$32.49	\$31.89	1.9%
Cost per Mile	\$3.96	\$3.75	5.6%	\$3.94	\$3.81	3.4%
Miles per Roadcall	7,608	6,016	26.5%	6,824	10,106	-32.5%

### MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

## Ride Connection Services

### Summary All Services (Excludes Mt. Hood Express Service and Rural Transit District Transportation)

Monthly Rides	37,251	34,978	6.5%	35,609	33,099	7.6%
Monthly Cost	\$603,873	\$532,033	13.5%	\$566,055	\$516,059	9.7%
Monthly Vehicle Mile	170,006	154,502	10.0%	162,400	152,030	6.8%
New Riders This Month	777	719	8.1%	1,286.7	1,079.6	19.2%
Cost per Ride	\$16.21	\$15.21	6.6%	\$15.90	\$15.59	2.0%
Cost per Mile	\$3.55	\$3.44	3.2%	\$3.49	\$3.39	2.9%
Miles per Ride	4.6	4.4	4.5%	4.6	4.6	0.0%

## RIDE CONNECTION RED - PROVIDER(1)

12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Pervious Year	% Change
<b>Central Beaverton</b>						
Monthly Rides	777			702		
Monthly Cost	\$7,506			\$8,113		
Monthly Vehicle Mile	3,966			4,036		
New Riders This Month	18			35.7		
Cost per Ride	\$9.66			\$11.55		
Cost per Mile	\$1.89			\$2.01		
Miles per Ride	5.1			5.7		
<b>King City Shuttle</b>						
Monthly Rides	287			339		
Monthly Cost	\$3,974			\$4,403		
Monthly Vehicle Mile	1,277			1,248		
New Riders This Month	10			14.2		
Cost per Ride	\$13.85			\$13.01		
Cost per Mile	\$3.11			\$3.53		
Miles per Ride	4.4			3.7		
<b>N/NE Shuttle</b>						
Monthly Rides	110			175		
Monthly Cost	\$3,339			\$3,758		
Monthly Vehicle Mile	1,250			1,581		
New Riders This Month	4			21.6		
Cost per Ride	\$30.35			\$21.51		
Cost per Mile	\$2.67			\$2.38		
Miles per Ride	11.4			9.0		
<b>STF Service</b>						
Monthly Rides	415			523		
Monthly Cost	\$9,385			\$9,084		
Monthly Vehicle Mile	3,225			3,759		
New Riders This Month	30			48.7		
Cost per Ride	\$22.61			\$17.38		
Cost per Mile	\$2.91			\$2.42		
Miles per Ride	7.8			7.2		
<b>TriMet ADS</b>						
Monthly Rides	0			27		
Monthly Cost	\$1			\$156		
Monthly Vehicle Mile	0			50		
New Riders This Month	0			1.0		
Cost per Ride	\$0.00			\$5.87		
Cost per Mile	\$0.00			\$3.08		
Miles per Ride	0.0			1.9		
<b>TriMet Service</b>						
Monthly Rides	687			685		
Monthly Cost	\$5,634			\$7,778		
Monthly Vehicle Mile	3,069			3,883		
New Riders This Month	29			47.8		
Cost per Ride	\$8.20			\$11.36		
Cost per Mile	\$1.84			\$2.00		
Miles per Ride	4.5			5.7		



## CAB SERVICES - PROVIDER

### 12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>General Public</b>						
Monthly Rides	700	853	-17.9%	802	694	15.6%
Monthly Cost	\$16,902	\$18,984	-11.0%	\$16,967	\$14,833	14.4%
Monthly Vehicle Mile	5,892	7,594	-22.4%	6,706	6,096	10.0%
New Riders This Month	10	9	11.1%	11	4	175.0%
Cost per Ride	\$24.15	\$22.26	8.5%	\$21.15	\$21.37	-1.0%
Cost per Mile	\$2.87	\$2.50	14.8%	\$2.53	\$2.43	4.1%
Miles per Ride	8.4	8.9	-5.6%	8.4	8.8	-4.5%
<b>Job Access</b>						
Monthly Rides	0	34	-100%	3	136	-97.8%
Monthly Cost	\$0	\$374	-100%	\$35	\$1,271	-97.2%
Monthly Vehicle Mile	0	111	-100%	11	346	-96.8%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$0.00	\$11.00	-100%	\$11.00	\$9.31	18.2%
Cost per Mile	\$0.00	\$3.37	-100%	\$3.22	\$3.68	-12.5%
Miles per Ride	0.0	3.3	-100%	3.4	2.5	36.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	342	162	111.1%	245	114	114.9%
Monthly Cost	\$3,696	\$2,674	38.2%	\$3,589	\$1,836	95.5%
Monthly Vehicle Mile	3,579	719	397.8%	1,481	533	177.9%
New Riders This Month	6	6	0.0%	12	9	33.3%
Cost per Ride	\$10.81	\$16.51	-34.5%	\$14.62	\$16.16	-9.5%
Cost per Mile	\$1.03	\$3.72	-72.3%	\$2.42	\$3.44	-29.7%
Miles per Ride	10.5	4.4	138.6%	6.0	4.7	27.7%
<b>STF Service</b>						
Monthly Rides	1,246	656	89.9%	1,200	911	31.7%
Monthly Cost	\$21,883	\$13,338	64.1%	\$20,765	\$16,178	28.4%
Monthly Vehicle Mile	6,301	3,896	61.7%	6,198	5,146	20.4%
New Riders This Month	100	115	-13.0%	174	56	210.7%
Cost per Ride	\$17.56	\$20.33	-13.6%	\$17.31	\$17.75	-2.5%
Cost per Mile	\$3.47	\$3.42	1.5%	\$3.35	\$3.14	6.7%
Miles per Ride	5.1	5.9	-13.6%	5.2	5.6	-7.1%
<b>Title XIX Non Medical</b>						
Monthly Rides	5,932	1,378	330.5%	2,696	1,542	74.8%
Monthly Cost	\$123,497	\$29,515	318.4%	\$55,491	\$33,021	68.0%
Monthly Vehicle Mile	29,505	7,432	297.0%	13,697	8,741	56.7%
New Riders This Month	206	9	2188.9%	138	11	1154.5%
Cost per Ride	\$20.82	\$21.42	-2.8%	\$20.58	\$21.42	-3.9%
Cost per Mile	\$4.19	\$3.97	5.5%	\$4.05	\$3.78	7.1%
Miles per Ride	5.0	5.4	-7.4%	5.1	5.7	-10.5%
<b>Wa Co DAVS</b>						
Monthly Rides	66	33	100.0%	43		
Monthly Cost	\$1,602	\$597	168.3%	\$1,036		
Monthly Vehicle Mile	514	171	200.6%	377		
New Riders This Month	8	1	700.0%	5		
Cost per Ride	\$24.27	\$18.09	34.2%	\$24.15		
Cost per Mile	\$3.12	\$3.49	-10.6%	\$2.75		
Miles per Ride	7.8	5.2	50.0%	8.8		

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Canby Senior Center</b>						
Monthly Rides	230	383	-39.9%	330	307	7.5%
Monthly Cost	\$1,840	\$3,220	-42.9%	\$2,741	\$2,616	4.8%
Monthly Vehicle Mile	1,250	1,295	-3.5%	1,388	1,350	2.8%
New Riders This Month	3	6	-50.0%	29.6	2.9	920.7%
Cost per Ride	\$8.00	\$8.41	-4.9%	\$8.31	\$8.52	-2.5%
Cost per Mile	\$1.47	\$2.49	-41.0%	\$1.97	\$1.94	1.5%
Miles per Ride	5.4	3.4	58.8%	4.2	4.4	-4.5%
<b>Estacada Senior Center</b>						
Monthly Rides	189	321	-41.1%	275	285	-3.5%
Monthly Cost	\$1,462	\$2,472	-40.9%	\$2,122	\$2,189	-3.1%
Monthly Vehicle Mile	818	758	7.9%	831	813	2.2%
New Riders This Month	0	6	-100.0%	1.8	17.1	-89.5%
Cost per Ride	\$7.74	\$7.70	0.5%	\$7.72	\$7.70	0.3%
Cost per Mile	\$1.79	\$3.26	-45.1%	\$2.55	\$2.69	-5.2%
Miles per Ride	4.3	2.4	79.2%	3.0	2.9	3.4%
<b>Gladstone Senior Center</b>						
Monthly Rides	197	274	-28.1%	207	253	-18.2%
Monthly Cost	\$1,478	\$2,172	-32.0%	\$1,687	\$2,081	-18.9%
Monthly Vehicle Mile	625	625	0.0%	504	515	-2.1%
New Riders This Month	5	7	-28.6%	7.4	10.7	-30.8%
Cost per Ride	\$7.50	\$7.93	-5.4%	\$8.17	\$8.24	-0.8%
Cost per Mile	\$2.36	\$3.48	-32.2%	\$3.35	\$4.04	-17.1%
Miles per Ride	3.2	2.3	39.1%	2.4	2.0	20.0%
<b>Hoodland Senior Center</b>						
Monthly Rides	168	192	-12.5%	187	214	-12.6%
Monthly Cost	\$2,501	\$4,109	-39.1%	\$3,680	\$4,080	-9.8%
Monthly Vehicle Mile	1,132	1,138	-0.6%	1,425	1,533	-7.0%
New Riders This Month	7	4	75.0%	11.8	10.6	11.3%
Cost per Ride	\$14.89	\$21.40	-30.4%	\$19.63	\$19.09	2.8%
Cost per Mile	\$2.21	\$3.61	-38.8%	\$2.58	\$2.66	-3.0%
Miles per Ride	6.7	5.9	13.6%	7.6	7.2	5.6%
<b>Lake Oswego Adult Comm. Center</b>						
Monthly Rides	306	293	4.4%	306	291	5.2%
Monthly Cost	\$2,295	\$2,198	4.4%	\$2,295	\$2,198	4.4%
Monthly Vehicle Mile	732	965	-24.1%	908	913	-0.5%
New Riders This Month	11	0	N/A	4.8	3.6	33.3%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.55	-0.7%
Cost per Mile	\$3.14	\$2.28	37.7%	\$2.53	\$2.41	5.0%
Mile per Ride	2.4	3.3	-27.3%	3.0	3.1	-3.2%

# CLACKAMAS COUNTY CONSORTIUM - PROVIDER

## 12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Milwaukie Senior Center</b>						
Monthly Rides	900	982	-8.4%	852	869	-2.0%
Monthly Cost	\$8,318	\$9,860	-15.6%	\$8,502	\$8,521	-0.2%
Monthly Vehicle Mile	2,249	2,052	9.6%	2,136	2,187	-2.3%
New Riders This Month	4	6	-33.3%	10.8	21.4	-49.5%
Cost per Ride	\$9.24	\$10.04	-8.0%	\$9.98	\$9.81	1.7%
Cost per Mile	\$3.70	\$4.81	-23.1%	\$3.98	\$3.90	2.1%
Miles per Ride	2.5	2.1	19.0%	2.5	2.5	0.0%
<b>Molalla Senior Center</b>						
Monthly Rides	411	729	-43.6%	572	585	-2.2%
Monthly Cost	\$4,735	\$5,887	-19.6%	\$6,805	\$6,536	4.1%
Monthly Vehicle Mile	579	1,102	-47.5%	1,019	998	2.1%
New Riders This Month	2	5	-60.0%	10.2	5.8	75.9%
Cost per Ride	\$11.52	\$8.08	42.6%	\$11.89	\$11.17	6.4%
Cost per Mile	\$8.18	\$5.34	53.2%	\$6.68	\$6.55	2.0%
Miles per Ride	1.4	1.5	-6.7%	1.8	1.7	5.9%
<b>Pioneer Senior Center</b>						
Monthly Rides	572	702	-18.5%	641	650	-1.4%
Monthly Cost	\$4,618	\$5,980	-22.8%	\$5,347	\$5,502	-2.8%
Monthly Vehicle Mile	1,873	2,276	-17.7%	2,054	2,205	-6.8%
New Riders This Month	17	12	41.7%	16.1	23.7	-32.1%
Cost per Ride	\$8.07	\$8.52	-5.3%	\$8.34	\$8.46	-1.4%
Cost per Mile	\$2.47	\$2.63	-6.1%	\$2.60	\$2.49	4.4%
Miles per Ride	3.3	3.2	3.1%	3.2	3.4	-5.9%
<b>Sandy Senior Center</b>						
Monthly Rides	191	259	-26.3%	286	304	-5.9%
Monthly Cost	\$2,806	\$2,668	5.2%	\$3,286	\$3,106	5.8%
Monthly Vehicle Mile	1,276	1,423	-10.3%	1,486	1,594	-6.8%
New Riders This Month	6	5	20.0%	13.2	12.8	3.1%
Cost per Ride	\$14.69	\$10.30	42.6%	\$11.48	\$10.21	12.4%
Cost per Mile	\$2.20	\$1.87	17.6%	\$2.21	\$1.95	13.3%
Miles per Ride	6.7	5.5	21.8%	5.2	5.2	0.0%
<b>Transportation Reaching People</b>						
Monthly Rides	2,107	2,419	-12.9%	2,234	2,421	-7.7%
Monthly Cost	\$27,685	\$33,947	-18.4%	\$27,355	\$34,714	-21.2%
Monthly Vehicle Mile	21,103	27,495	-23.2%	23,932	27,068	-11.6%
New Riders This Month	13	38	-65.8%	46.6	97.1	-52.0%
Cost per Ride	\$13.14	\$14.03	-6.3%	\$12.24	\$14.34	-14.6%
Cost per Mile	\$1.31	\$1.23	6.5%	\$1.14	\$1.28	-10.9%
Miles per Ride	10.0	11.4	-12.3%	10.7	11.2	-4.5%
<b>Transp Reaching People-School/Work(1)</b>						
Monthly Rides	200					
Monthly Cost	\$3,108					
Monthly Vehicle Mile	1,349					
New Riders This Month	0					
Cost per Ride	\$15.54					
Cost per Mile	\$2.30					
Miles per Ride	6.7					

(1) This program replaced the discontinued JARC, effective July 2014.

## EAST COUNTY OFFICE - PROVIDER

12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Pervious Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	22	54	-59.3%	28	62	-54.8%
Monthly Cost	\$130	\$633	-79.5%	\$143	\$431	-66.8%
Monthly Vehicle Mile	56	136	-58.8%	67	181	-63.0%
New Riders This Month	0	4	-100.0%	0.4	3.4	-88.2%
Cost per Ride	\$5.91	\$11.72	-49.6%	\$5.22	\$6.98	-25.2%
Cost per Mile	\$2.32	\$4.65	-50.1%	\$2.16	\$2.38	-9.2%
Miles per Ride	2.5	2.5	0.0%	2.4	2.9	-17.2%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	50	210	-76.2%	106	166	-36.1%
Monthly Cost	\$255	\$625	-59.2%	\$391	\$572	-31.6%
Monthly Vehicle Mile	112	264	-57.6%	199	289	-31.1%
New Riders This Month	1	0	N/A	3.1	5.5	-43.6%
Cost per Ride	\$5.10	\$2.98	71.1%	\$3.67	\$3.43	7.0%
Cost per Mile	\$2.28	\$2.37	-3.8%	\$1.97	\$1.98	-0.5%
Miles per Ride	2.2	1.3	69.2%	1.9	1.7	11.8%
<b>STF Discretionary</b>						
Monthly Rides	530	670	-20.9%	723	664	8.9%
Monthly Cost	\$10,262	\$10,819	-5.1%	\$11,272	\$11,234	0.3%
Monthly Vehicle Mile	1,312	2,719	-51.7%	2,324	2,609	-10.9%
New Riders This Month	13	33	-60.6%	33.3	48.3	-31.1%
Cost per Ride	\$19.36	\$16.15	19.9%	\$15.59	\$16.91	-7.8%
Cost per Mile	\$7.82	\$3.98	96.5%	\$4.85	\$4.31	12.5%
Miles per Ride	2.5	4.1	-39.0%	3.2	3.9	-17.9%
<b>STF Service</b>						
Monthly Rides	360	536	-32.8%	504	471	7.0%
Monthly Cost	\$7,204	\$8,331	-13.5%	\$8,156	\$8,037	1.5%
Monthly Vehicle Mile	998	1,772	-43.7%	1,581	1,748	-9.6%
New Riders This Month	10	24	-58.3%	26.1	27.7	-5.8%
Cost per Ride	\$20.01	\$15.54	28.8%	\$16.17	\$17.05	-5.2%
Cost per Mile	\$7.22	\$4.70	53.6%	\$5.16	\$4.60	12.2%
Miles per Ride	2.8	3.3	-15.2%	3.1	3.7	-16.2%
<b>TriMet Service</b>						
Monthly Rides	1,270	669	89.8%	747	592	26.2%
Monthly Cost	\$4,592	\$3,698	24.2%	\$3,246	\$3,131	3.7%
Monthly Vehicle Mile	3,675	2,517	46.0%	2,693	3,007	-10.4%
New Riders This Month	17	21	-19.0%	22.8	23.2	-1.7%
Cost per Ride	\$3.62	\$5.53	-34.5%	\$4.34	\$5.29	-18.0%
Cost per Mile	\$1.25	\$1.47	-15.0%	\$1.21	\$1.04	16.3%
Miles per Ride	2.9	3.8	-23.7%	3.6	5.1	-29.4%
<b>Veterans Volunteers</b>						
Monthly Rides	216	239	-9.6%	179	181	-1.1%
Monthly Cost	\$969	\$1,296	-25.2%	\$1,044	\$1,282	-18.6%
Monthly Vehicle Mile	2,109	2,333	-9.6%	1,855	1,989	-6.7%
New Riders This Month	8	12	-33.3%	16.3	14.9	9.4%
Cost per Ride	\$4.49	\$5.42	-17.2%	\$5.83	\$7.08	-17.7%
Cost per Mile	\$0.46	\$0.56	-17.9%	\$0.56	\$0.64	-12.5%
Miles per Ride	9.8	9.8	0.0%	10.4	11.0	-5.5%

**INDIVIDUAL PROVIDER - PROGRAM**
**12 Month Average**

Provider - Program	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>African American - N/NE Shuttle (Financial Only)</b>						
Monthly Cost	\$3,227	\$2,616	23.4%	\$3,362	\$2,581	30.3%
<b>David's Harp - STF Service</b>						
Monthly Rides	144	324	-55.6%	219	343	-36.2%
Monthly Cost	\$2,403	\$3,140	-23.5%	\$2,813	\$4,024	-30.1%
Monthly Vehicle Mile	149	388	-61.6%	273	490	-44.3%
New Riders This Month	3	2	50.0%	5.8	7.4	-21.6%
Cost per Ride	\$16.69	\$9.69	72.2%	\$12.84	\$11.75	9.3%
Cost per Mile	\$16.13	\$8.09	99.4%	\$10.29	\$8.21	25.3%
Miles per Ride	1.0	1.2	-16.7%	1.2	1.4	-14.3%
<b>NW Pilot Project - STF Service</b>						
Monthly Rides	127	148	-14.2%	162	176	-8.0%
Monthly Cost	\$10,032	\$9,291	8.0%	\$9,398	\$9,470	-0.8%
Monthly Vehicle Mile	696	1,161	-40.1%	974	1,125	-13.4%
New Riders This Month	6	9	-33.3%	13.3	13.4	-0.7%
Cost per Ride	\$78.99	\$62.78	25.8%	\$58.13	\$53.88	7.9%
Cost per Mile	\$14.41	\$8.00	80.1%	\$9.65	\$8.42	14.6%
Miles per Ride	5.5	7.8	-29.5%	6.0	6.4	-6.3%
<b>Providence Elderplace - STF Service</b>						
Monthly Rides	362	354	2.3%	330	318	3.8%
Monthly Cost	\$3,477	\$3,478	0.0%	\$3,143	\$3,048	3.1%
Monthly Vehicle Mile	1,054	1,062	-0.8%	1,257	1,265	-0.6%
New Riders This Month	49	52	-5.8%	63.6	78.3	-18.8%
Cost per Ride	\$9.60	\$9.82	-2.2%	\$9.54	\$9.60	-0.6%
Cost per Mile	\$3.30	\$3.27	0.9%	\$2.50	\$2.41	3.7%
Miles per Ride	2.9	3.0	-3.3%	3.8	4.0	-5.0%
<b>Ride Connection NW Portland - STF Service</b>						
Monthly Rides	0	383	-100%	32	345	-90.7%
Monthly Cost	\$0	\$8,382	-100%	\$679	\$7,835	-91.3%
Monthly Vehicle Mile	0	1,714	-100%	175	1,453	-88.0%
New Riders This Month	0	22	-100%	2.8	33.8	-91.7%
Cost per Ride	\$0.00	\$21.89	-100%	\$21.00	\$22.70	-7.5%
Cost per Mile	\$0.00	\$4.89	-100%	\$3.87	\$5.39	-28.2%
Miles per Ride	0.0	4.5	-100%	5.4	4.2	28.6%
<b>Ride Together - New Freedom (Mult., Wash.)</b>						
Monthly Rides	202	341	-40.8%	279	274	1.8%
Monthly Cost	\$797	\$1,913	-58.3%	\$1,930	\$1,553	24.3%
Monthly Vehicle Mile	1,662	1,729	-3.9%	1,875	1,754	6.9%
New Riders This Month	0	0	N/A	2.1	0.0	N/A
Cost per Ride	\$3.95	\$5.61	-29.6%	\$6.91	\$5.67	21.9%
Cost per Mile	\$0.48	\$1.11	-56.8%	\$1.03	\$0.89	15.7%
Miles per Ride	8.2	5.1	60.8%	6.7	6.4	4.7%

**INDIVIDUAL PROVIDER - PROGRAM**
**12 Month Average**

<b>Provider - Program</b>	<b>May 2015</b>	<b>May 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Urban League - N/NE Shuttle</b>						
Monthly Rides	444	441	0.7%	507	592	-14.4%
Monthly Cost	\$4,280	\$4,031	6.2%	\$4,195	\$4,379	-4.2%
Monthly Vehicle Mile	1,061	844	25.7%	792	944	-16.1%
New Riders This Month	3	0	N/A	5.1	4.6	10.9%
Cost per Ride	\$9.64	\$9.14	5.5%	\$8.28	\$7.40	11.9%
Cost per Mile	\$4.03	\$4.78	-15.7%	\$5.30	\$4.64	14.2%
Miles per Ride	2.4	1.9	26.3%	1.6	1.6	0.0%
<b>Mt. Hood Express Service - Fixed Route (1)</b>						
Monthly Rides	0	2,101	-100%	2,832	2,253	25.7%
Monthly Cost(2)	\$0	\$31,040	-100%	\$28,280	\$26,283	7.6%
Monthly Vehicle Mile	0	13,600	-100%	13,292	12,261	8.4%
New Riders This Month	0	106	-100%	209.3	185.2	13.0%
Cost per Ride	\$0.00	\$14.77	-100%	\$9.98	\$11.66	-14.4%
Cost per Mile	\$0.00	\$2.28	-100%	\$2.13	\$2.14	-0.5%
Miles per Ride	0.0	6.5	-100%	4.7	5.4	-13.0%

(1) Not Ride Connection Program

(2) Current Month Cost is Preliminary

**MFS-PROJECT LINKAGE - PROVIDER**
**12 Month Average**

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	34	8	325.0%	41	39	5.1%
Monthly Cost	\$318	\$264	20.5%	\$451	\$444	1.6%
Monthly Vehicle Mile	106	72	47.2%	116	95	22.1%
New Riders This Month	0	0	N/A	1.1	0.8	37.5%
Cost per Ride	\$9.35	\$33.00	-71.7%	\$10.93	\$11.26	-2.9%
Cost per Mile	\$3.00	\$3.67	-18.3%	\$3.89	\$4.65	-16.3%
Miles per Ride	3.1	9.0	-65.6%	2.8	2.4	16.7%
<b>Gateway Shuttle</b>						
Monthly Rides	172	151	13.9%	140	161	-13.0%
Monthly Cost	\$643	\$868	-25.9%	\$773	\$748	3.3%
Monthly Vehicle Mile	232	262	-11.5%	232	245	-5.3%
New Riders This Month	0	3	-100.0%	4.1	4.8	-14.6%
Cost per Ride	\$3.74	\$5.75	-35.0%	\$5.52	\$4.65	18.7%
Cost per Mile	\$2.77	\$3.31	-16.3%	\$3.33	\$3.05	9.2%
Miles per Ride	1.3	1.7	-23.5%	1.7	1.5	13.3%
<b>Mid Multnomah County</b>						
Monthly Rides	767	817	-6.1%	811	669	21.2%
Monthly Cost	\$13,557	\$13,493	0.5%	\$13,239	\$12,092	9.5%
Monthly Vehicle Mile	4,087	4,613	-11.4%	4,248	3,635	16.9%
New Riders This Month	19	29	-34.5%	36.8	31.3	17.6%
Cost per Ride	\$17.68	\$16.52	7.0%	\$16.32	\$18.08	-9.7%
Cost per Mile	\$3.32	\$2.92	13.7%	\$3.12	\$3.33	-6.3%
Miles per Ride	5.3	5.6	-5.4%	5.2	5.4	-3.7%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	18	29	-37.9%	26	34	-23.5%
Monthly Cost	\$70	\$80	-12.5%	\$83	\$138	-39.9%
Monthly Vehicle Mile	51	52	-1.9%	46	80	-42.5%
New Riders This Month	1	0	N/A	0.5	0.9	-44.4%
Cost per Ride	\$3.89	\$2.76	40.9%	\$3.22	\$4.06	-20.7%
Cost per Mile	\$1.37	\$1.54	-11.0%	\$1.78	\$1.72	3.5%
Miles per Ride	2.8	1.8	55.6%	1.8	2.4	-25.0%
<b>N/NE Shuttle</b>						
Monthly Ride	440	492	-10.6%	599	529	13.2%
Monthly Cost	\$9,573	\$7,898	21.2%	\$9,416	\$8,143	15.6%
Monthly Vehicle Mile	926	1,002	-7.6%	1,022	962	6.2%
New Riders This Month	5	3	66.7%	12.4	12.4	0.0%
Cost per Ride	\$21.76	\$16.05	35.6%	\$15.72	\$15.40	2.1%
Cost per Mile	\$10.34	\$7.88	31.2%	\$9.21	\$8.46	8.9%
Miles per Ride	2.1	2.0	5.0%	1.7	1.8	-5.6%
<b>STF Service</b>						
Monthly Ride	374	386	-3.1%	407	442	-7.9%
Monthly Cost	\$14,937	\$10,234	46.0%	\$14,099	\$11,316	24.6%
Monthly Vehicle Mile	1,859	1,436	29.5%	1,614	1,659	-2.7%
New Riders This Month	20	21	-4.8%	30.4	30.2	0.7%
Cost per Ride	\$39.94	\$26.51	50.7%	\$34.61	\$25.58	35.3%
Cost per Mile	\$8.03	\$7.13	12.6%	\$8.74	\$6.82	28.2%
Miles per Ride	5.0	3.7	35.1%	4.0	3.8	5.3%
<b>TriMet Service</b>						
Monthly Ride	411	387	6.2%	422	403	4.7%
Monthly Cost	\$4,061	\$2,110	92.5%	\$3,808	\$3,661	4.0%
Monthly Vehicle Mile	1,977	1,533	29.0%	1,924	1,796	7.1%
New Riders This Month	14	13	7.7%	21.8	24.1	-9.5%
Cost per Ride	\$9.88	\$5.45	81.3%	\$9.03	\$9.09	-0.7%
Cost per Mile	\$2.05	\$1.38	48.6%	\$1.98	\$2.04	-2.9%
Miles per Ride	4.8	4.0	20.0%	4.6	4.5	2.2%

## NEIGHBORHOOD HOUSE - PROVIDER

### 12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>STF Service</b>						
Monthly Rides	530	846	-37.4%	557	676	-17.6%
Monthly Cost	\$7,378	\$7,892	-6.5%	\$7,261	\$7,663	-5.2%
Monthly Vehicle Mile	1,105	1,553	-28.8%	1,171	1,361	-14.0%
New Riders This Month	12	22	-45.5%	28.2	34.8	-19.0%
Cost per Ride	\$13.92	\$9.33	49.2%	\$13.04	\$11.34	15.0%
Cost per Mile	\$6.68	\$5.08	31.5%	\$6.20	\$5.63	10.1%
Miles per Ride	2.1	1.8	16.7%	2.1	2.0	5.0%
<b>SW Shuttle Service</b>						
Monthly Rides	74	97	-23.7%	138	118	16.9%
Monthly Cost	\$686	\$686	0.0%	\$2,138	\$1,587	34.7%
Monthly Vehicle Mile	125	138	-9.4%	259	228	13.6%
New Riders This Month	0	3	-100.0%	4.3	3.3	30.3%
Cost per Rider	\$9.27	\$7.07	31.1%	\$15.45	\$13.47	14.7%
Cost per Mile	\$5.49	\$4.97	10.5%	\$8.27	\$6.96	18.8%
Miles per Ride	1.7	1.4	21.4%	1.9	1.9	0.0%
<b>Downtown RideAbout(1)</b>						
Monthly Rides	157	154	1.9%	171		
Monthly Cost	\$610	\$804	-24.1%	\$791		
Monthly Vehicle Mile	100	91	9.9%	115		
New Riders This Month	1	0	N/A	1		
Cost per Ride	\$3.89	\$5.22	-25.5%	\$4.62		
Cost per Mile	\$6.10	\$8.84	-31.0%	\$6.85		
Miles per Ride	0.6	0.6	0.0%	0.7		



# IMPACT NORTHWEST - PROVIDER

## 12 Month Average

Programs	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Cherry Blossom</b>						
Monthly Rides	50	58	-13.8%	48	49	-2.0%
Monthly Cost	\$394	\$5,372	-92.7%	\$648	\$611	6.1%
Monthly Vehicle Mile	39	34	14.7%	38	47	-19.1%
New Riders This Month	0	0	N/A	0.1	0.7	-85.7%
Cost per Ride	\$7.88	\$92.62	-91.5%	\$13.59	\$12.55	8.3%
Cost per Mile	\$10.10	\$158.00	-93.6%	\$17.12	\$13.13	30.4%
Miles per Ride	0.8	0.6	33.3%	0.8	1.0	-20.0%
<b>Multnomah Co. ADS Premium</b>						
Monthly Rides	7	28	-75.0%	15	11.1	36.4%
Monthly Cost	\$35	\$140	-75.0%	\$74	\$55	34.5%
Monthly Vehicle Mile	46	215	-78.6%	106	88	20.5%
New Riders This Month	0	3	-100.0%	1.8	1.4	28.6%
Cost per Ride	\$5.00	\$5.00	0.0%	\$4.94	\$5.00	-1.2%
Cost per Mile	\$0.76	\$0.65	16.9%	\$0.70	\$0.63	11.1%
Miles per Ride	6.6	7.7	-14.3%	7.1	8.0	-11.3%
<b>STF Discretionary</b>						
Monthly Rides	597	749	-20.3%	606	674	-10.1%
Monthly Cost	\$10,003	\$18,585	-46.2%	\$14,655	\$14,148	3.6%
Monthly Vehicle Mile	1,943	2,605	-25.4%	2,423	2,691	-10.0%
New Riders This Month	15	23	-34.8%	40.9	37.7	8.5%
Cost per Ride	\$16.76	\$24.81	-32.4%	\$24.19	\$21.00	15.2%
Cost per Mile	\$5.15	\$7.13	-27.8%	\$6.05	\$5.26	15.0%
Miles per Ride	3.3	3.5	-5.7%	4.0	4.0	0.0%
<b>STF Service</b>						
Monthly Rides	432	500	-13.6%	436	449	-2.9%
Monthly Cost	\$4,797	\$11,442	-58.1%	\$7,844	\$7,931	-1.1%
Monthly Vehicle Mile	1,702	3,056	-44.3%	1,929	1,984	-2.8%
New Riders This Month	20	25	-20.0%	37.1	32.1	15.6%
Cost per Ride	\$11.10	\$22.88	-51.5%	\$17.99	\$17.65	1.9%
Cost per Mile	\$2.82	\$3.74	-24.6%	\$4.07	\$4.00	1.8%
Miles per Ride	3.9	6.1	-36.1%	4.4	4.4	0.0%

<b>Programs</b>	<b>May 2015</b>	<b>May 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>Multnomah Co. ADS Premium</b>						
Monthly Ride	0					
Monthly Cost	\$0					
Monthly Vehicle Mile	0					
New Riders This Month	0					
Cost per Ride	N/A					
Cost per Mile	N/A					
Miles per Ride	N/A					
<b>STF Service</b>						
Monthly Ride	72					
Monthly Cost	\$400					
Monthly Vehicle Mile	292					
New Riders This Month	18					
Cost per Ride	\$5.56					
Cost per Mile	\$1.37					
Miles per Ride	4.1					
<b>Title XIX Non Medical</b>						
Monthly Ride	32					
Monthly Cost	\$763					
Monthly Vehicle Mile	375					
New Riders This Month	3					
Cost per Ride	\$23.84					
Cost per Mile	\$2.03					
Miles per Ride	11.7					

**RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER**
**12 Month Average**

<b>Programs</b>	<b>May 2015</b>	<b>May 2014</b>	<b>% Change</b>	<b>This Year</b>	<b>Previous Year</b>	<b>% Change</b>
<b>General Public</b>						
Monthly Ride	11	16	-31.3%	24	22	9.1%
Monthly Cost	\$692	\$306	126.1%	\$939	\$519	80.9%
Monthly Vehicle Mile	70	70	0.0%	148	168	-11.9%
New Riders This Month	0	1	-100.0%	4	0	N/A
Cost per Ride	\$62.91	\$19.13	228.9%	\$39.25	\$23.61	66.2%
Cost per Mile	\$9.89	\$4.37	126.3%	\$6.33	\$3.09	104.9%
Miles per Ride	6.4	4.4	45.5%	6.2	7.6	-18.4%
<b>Job Access</b>						
Monthly Rides	0	0	N/A	0	30	-100.0%
Monthly Cost	\$0	\$72	-100.0%	\$7	\$347	-98.0%
Monthly Vehicle Mile	0	0	N/A	0	182	-100.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$0.00	N/A	N/A	N/A	\$11.58	N/A
Cost per Mile	\$0.00	N/A	N/A	N/A	\$1.90	N/A
Miles per Ride	0.0	N/A	N/A	N/A	6.1	N/A
<b>STF Service</b>						
Monthly Rides	434	483	-10.1%	414	488	-15.2%
Monthly Cost	\$5,869	\$6,366	-7.8%	\$5,968	\$5,898	1.2%
Monthly Vehicle Mile	1,525	2,027	-24.8%	1,844	2,492	-26.0%
New Riders This Month	2	5	-60.0%	11	4	175.0%
Cost per Ride	\$13.52	\$13.18	2.6%	\$14.43	\$12.08	19.5%
Cost per Mile	\$3.85	\$3.14	22.6%	\$3.24	\$2.37	36.7%
Miles per Ride	3.5	4.2	-16.7%	4.5	5.1	-11.8%
<b>Title XIX Non Medical</b>						
Monthly Rides	3	4	-25.0%	2	2	0.0%
Monthly Cost	\$58	\$222	-73.9%	\$149	\$153	-2.6%
Monthly Vehicle Mile	12	17	-29.4%	12	9	33.3%
New Riders This Month	0	1	-100.0%	1	0	N/A
Cost per Ride	\$19.33	\$55.50	-65.2%	\$68.88	\$70.44	-2.2%
Cost per Mile	\$4.83	\$13.06	-63.0%	\$12.27	\$16.35	-25.0%
Miles per Ride	4.0	4.3	-5.9%	5.6	4.3	30.2%
<b>Veterans Volunteers</b>						
Monthly Rides	279	137	103.6%	211		
Monthly Cost	\$2,505	\$935	167.9%	\$1,630		
Monthly Vehicle Mile	4,767	1,491	219.7%	2,885		
New Riders This Month	7	9	-22.2%	12		
Cost per Ride	\$8.98	\$6.82	31.6%	\$0.56		
Cost per Mile	\$0.53	\$0.63	-16.2%	\$7.72		
Miles per Ride	17.1	10.9	57.0%	13.7		
<b>Wa Co DAVS</b>						
Monthly Rides	21	0	N/A	2		
Monthly Cost	\$11	(\$177)	-106.2%	\$21		
Monthly Vehicle Mile	54	0	N/A	8		
New Riders This Month	1	0	N/A	0		
Cost per Ride	\$0.52	\$0.00	N/A	\$9.84		
Cost per Mile	\$0.20	\$0.00	N/A	\$2.48		
Miles per Ride	2.6	0.0	N/A	4.0		

VEHICLE ONLY - PROGRAM				12 Month Average		
Providers	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Albertina Kerr-(Mult.)</b>						
Monthly Rides	668	611	9.3%	617	688	-10.3%
Monthly Cost	\$3,386	\$5,988	-43.5%	\$4,784	\$5,343	-10.5%
Monthly Vehicle Mile	3,005	3,066	-2.0%	3,153	3,092	2.0%
New Riders This Month	0	0	N/A	1.7	1.8	-5.6%
Cost per Ride	\$5.07	\$9.80	-48.3%	\$7.76	\$7.76	0.0%
Cost per Mile	\$1.13	\$1.95	-42.1%	\$1.52	\$1.73	-12.1%
Miles per Ride	4.5	5.0	-10.0%	5.1	4.5	13.3%
<b>American Cancer Society-(Clack., Mult., Wash.)</b>						
Monthly Rides	69	134	-48.5%	133	125	6.4%
Monthly Cost	\$791	\$791	0.0%	\$791	\$754	4.9%
Monthly Vehicle Mile	344	544	-36.8%	966	770	25.5%
New Riders This Month	8	12	-33.3%	10.3	9.8	5.1%
Cost per Ride	\$11.46	\$5.90	94.2%	\$5.96	\$6.02	-1.0%
Cost per Mile	\$2.30	\$1.45	58.6%	\$0.82	\$0.98	-16.3%
Miles per Ride	5.0	4.1	22.0%	7.3	6.1	19.7%
<b>Edwards Center-(Clack., Wash.)</b>						
Monthly Rides	992	933	6.3%	795	759	4.7%
Monthly Cost	\$3,322	\$5,377	-38.2%	\$3,703	\$5,242	-29.4%
Monthly Vehicle Mile	2,081	3,523	-40.9%	2,602	3,051	-14.7%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$3.35	\$5.76	-41.8%	\$4.66	\$6.91	-32.6%
Cost per Mile	\$1.60	\$1.53	4.6%	\$1.42	\$1.72	-17.4%
Miles per Ride	2.1	3.8	-44.7%	3.3	4.0	-17.5%
<b>Maryville Nursing Home</b>						
Monthly Rides	20	44	-54.5%	53	53	0.0%
Monthly Cost	\$194	\$391	-50.4%	\$471	\$621	-24.2%
Monthly Vehicle Mile	4	68	-94.1%	100	132	-24.2%
New Riders This Month	0	0	N/A	0.0	4.0	-100.0%
Cost per Ride	\$9.70	\$8.89	9.1%	\$8.88	\$11.82	-24.9%
Cost per Mile	\$48.50	\$5.75	743.5%	\$4.71	\$4.70	0.2%
Miles per Ride	0.2	1.5	-86.7%	1.9	2.5	-24.0%
<b>Mary's Woods(1)</b>						
Monthly Rides	1,186	664	78.6%	954		
Monthly Cost	\$8,166	\$7,746	5.4%	\$8,248		
Monthly Vehicle Mile	1,724	1,704	1.2%	1,843		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$6.89	\$11.67	-41.0%	\$8.64		
Cost per Mile	\$4.74	\$4.55	4.2%	\$4.47		
Miles per Ride	1.5	2.6	-42.3%	1.9		

## VEHICLE ONLY - PROGRAM

### 12 Month Average

Providers	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Michael's Place</b>						
Monthly Rides	703	678	3.7%	745	651	14.4%
Monthly Cost	\$827	\$799	3.5%	\$806	\$737	9.4%
Monthly Vehicle Mile	682	464	47.0%	422	377	11.9%
New Rider This Month	1	1	0.0%	2.7	0.8	237.5%
Cost per Ride	\$1.18	\$1.18	0.0%	\$1.08	\$1.13	-4.4%
Cost per Mile	\$1.21	\$1.72	-29.7%	\$1.91	\$1.95	-2.1%
Miles per Ride	1.0	0.7	42.9%	0.6	0.6	0.0%
<b>Providence Elderplace</b>						
Monthly Rides	8,299	9,351	-11.3%	8,998	8,756	2.8%
Monthly Cost	\$198,104	\$189,348	4.6%	\$202,232	\$192,316	5.2%
Monthly Vehicle Mile	32,833	33,608	-2.3%	34,504	32,508	6.1%
New Riders This Month	24	27	-11.1%	112.0	106.1	5.6%
Cost per Ride	\$23.87	\$20.25	17.9%	\$22.48	\$21.96	2.4%
Cost per Mile	\$6.03	\$5.63	7.1%	\$5.86	\$5.92	-1.0%
Miles per Ride	4.0	3.6	11.1%	3.8	3.7	2.7%
<b>Tualatin Valley Workshop</b>						
Monthly Rides	108	180	-40.0%	156	159	-1.9%
Monthly Cost	\$2,732	\$2,321	17.7%	\$2,416	\$2,260	6.9%
Monthly Vehicle Mile	379	529	-28.4%	464	451	2.9%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$25.30	\$12.89	96.3%	\$15.45	\$14.22	8.6%
Cost per Mile	\$7.21	\$4.39	64.2%	\$5.21	\$5.01	4.0%
Miles per Ride	3.5	2.9	20.7%	3.0	2.8	7.1%
<b>West Linn</b>						
Monthly Ride	287	100	187.0%	135	45	200.0%
Monthly Cost	\$349	\$379	-7.9%	\$312	\$335	-6.9%
Monthly Vehicle Mile	207	59	250.8%	131	109	20.2%
New Riders This Month	0	0	N/A	0.3	1.8	-83.3%
Cost per Ride	\$1.22	\$3.79	-67.8%	\$2.31	\$7.37	-68.7%
Cost per Mile	\$1.69	\$6.42	-73.7%	\$2.37	\$3.08	-23.1%
Miles per Ride	0.7	0.6	16.7%	1.0	2.4	-58.3%

# Rural Transit District Transportation Report

12 Month Average

Rural Cities	May 2015	May 2014	% Change	This Year	Previous Year	% Change
<b>Canby(CAT)-Fixed Route</b>						
Monthly Rides	6,757	8,800	-23.2%	8,010	8,334	-3.9%
Monthly Cost	\$30,676	\$29,970	2.4%	\$32,055	\$29,891	7.2%
Monthly Vehicle Miles	9,899	595	1563.7%	9,650	9,471	1.9%
On-Time Performance	99.0%	99.5%	-0.5%	99.0%	91.2%	7.8%
Cost per Ride	\$4.54	\$3.41	33.1%	\$4.00	\$3.59	11.4%
Cost per Mile	\$3.10	\$50.37	-93.8%	\$3.32	\$3.16	5.1%
Miles per Roadcall	9,899	595	1563.7%	9,650	9,471	1.9%
<b>Canby(CAT)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,403	1,668	-15.9%	1,549	1,567	-1.1%
Monthly Cost	\$31,459	\$36,056	-12.7%	\$35,021	\$35,597	-1.6%
Monthly Vehicle Miles	4,555	641	610.6%	5,478	6,085	-10.0%
On-Time Performance	99.0%	99.5%	-0.5%	99.1%	70.6%	28.5%
Cost per Ride	\$22.42	\$21.62	3.7%	\$22.60	\$22.72	-0.5%
Cost per Mile	\$6.91	\$56.26	-87.7%	\$6.39	\$5.85	9.2%
Miles per Roadcall	4,555	641	610.7%	5,478	6,085	-10.0%
<b>Molalla(SCTD)-Demand Response</b>						
Monthly Rides	8,169	8,496	-3.8%	8,349	7,928	5.3%
Monthly Cost	\$50,653	\$53,415	-5.2%	\$48,183	\$50,254	-4.1%
Monthly Vehicle Miles	20,425	21,667	-5.7%	22,028	21,215	3.8%
On-Time Performance	97.0%	97.0%	0.0%	89.3%	97.8%	-8.5%
Cost per Ride	\$6.20	\$6.29	-1.4%	\$5.77	\$6.34	-9.0%
Cost per Mile	\$2.48	\$2.47	0.4%	\$2.19	\$2.37	-7.6%
Miles per Roadcall	6,808	10,834	-37.2%	11,014	21,215	-48.1%
<b>Sandy(SAM)-Fixed Route</b>						
Monthly Rides	9,979	11,307	-11.7%	9,888	13,416	-26.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	20,256	20,555	-1.5%	20,357	19,087	6.7%
On-Time Performance	100.0%	99.8%	0.2%	99.8%	99.6%	0.2%
Cost per Ride	\$6.51	\$5.75	13.2%	\$6.57	\$4.84	35.7%
Cost per Mile	\$3.21	\$3.16	1.6%	\$3.19	\$3.41	-6.5%
Miles per Roadcall	20,256	20,555	-1.5%	20,357	19,087	6.7%
<b>Sandy(SAM)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,394	1,323	5.4%	1,468	1,433	2.4%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	7,475	11,307	-33.9%	7,059	7,308	-3.4%
On-Time Performance	96.5%	97.5%	-1.0%	96.2%	96.5%	-0.3%
Cost per Ride	\$14.35	\$15.12	-5.1%	\$13.63	\$13.96	-2.4%
Cost per Mile	\$2.68	\$1.77	51.4%	\$2.83	\$2.74	3.3%
Miles per Roadcall	7,475	11,307	-33.9%	7,059	7,308	-3.4%
<b>Wilsonville(SMART)-Fixed Route</b>						
Monthly Rides	26,475	30,051	-11.9%	27,329	29,633	-7.8%
Monthly Cost	\$364,853	\$351,612	3.8%	\$321,766	\$331,110	-2.8%
Monthly Vehicle Miles	43,404	45,970	-5.6%	45,853	45,751	0.2%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$13.78	\$11.70	17.8%	\$11.77	\$11.17	5.4%
Cost per Mile	\$8.41	\$7.65	9.9%	\$7.02	\$7.24	-3.0%
Miles per Roadcall	43,404	45,970	-5.6%	45,853	45,751	0.2%
<b>Wilsonville(SMART)-Paratransit LIFT and Cab</b>						
Monthly Rides	1,481	1,513	-2.1%	1,488	1,470	1.2%
Monthly Cost	\$64,386	\$62,049	3.8%	\$56,782	\$54,294	4.6%
Monthly Vehicle Miles	10,788	10,227	5.5%	10,288	10,455	-1.6%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$43.47	\$41.01	6.0%	\$38.16	\$36.94	3.3%
Cost per Mile	\$5.97	\$6.07	-1.6%	\$5.52	\$5.19	6.4%
Miles per Roadcall	10,788	10,227	5.5%	10,288	10,455	-1.6%

## RideWise Performance Report - May 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	7	52	2,704	\$70,898.88		
One-on-one travel training general trips	18	45	2,340	\$61,354.80		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	25	97	5,044	\$132,253.68		
Group travel training						
Group travel training with schools	23		84	\$2,202.38		
Group travel training general	0		0	\$0.00		
Riders Club participants	87					
Subtotal	110		84	\$2,202.38		
<b>Total</b>	<b>135</b>	<b>97</b>	<b>5,128</b>	<b>\$134,456.06</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	13					
Transitional staff support only	2					
Transitional staff support and pass plan	210	465	167	475	1,034	1,502
<b>Total</b>	<b>225</b>					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	\$37,749.37					
Total trainer hours monthly	693.30					
Ride Ambassador hours monthly	110.75					
Value of volunteer hours monthly	\$2,497.41					
Value of transitional staff hours monthly	\$44,257.76					

## RideWise Performance Report - YTD 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	124	733	38,116	\$999,401.52		
One-on-one travel training general trips	115	282	14,664	\$384,490.08		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	239	1,015	52,780	\$1,383,891.60		
Group travel training						
Group travel training with schools	481		1,757	\$46,058.37		
Group travel training general	456		1,665	\$43,664.48		
Riders Club participants	711					
Subtotal	1,648		3,422	\$89,722.85		
<b>Total</b>	<b>1,887</b>	<b>1,015</b>	<b>56,202</b>	<b>\$1,473,614.45</b>		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	59					
Transitional staff support only	17					
Transitional staff support and pass plan	296	484	168	4,054	7,687	11,049
<b>Total</b>	<b>372</b>					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$450,093.04					
Annual cost avoidance of trips	\$1,473,614.45					
Total cost avoidance	\$1,023,521.41					
Total trainer hours annual	7,572.30					
Ride Ambassador hours annual	1,047.50					
Value of volunteer hours annual	\$58,776.68					
Value of transitional staff hours annual	\$290,343.57					