
DATE: MARCH 2015

**SUBJECT: TRI-COUNTY ELDERLY & DISABLED TRANSPORTATION
MONTHLY PERFORMANCE REPORTS**

RIDE CONNECTION

1. Ride Connection E&D services (all funding sources). As of March, average monthly rides (for 12 months) increased 6.5% when compared to the same period the previous year.
2. STF formula ride totals (STF Formula funding). As of March, average monthly rides (for 12 months) decreased 0.3% when compared to the same period the previous year.
3. Volunteer and Community Based Transportation Program ride total. As of March, average monthly rides (for 12 months) increased 17.3% when compared to the same period the previous year.
4. Ride Connection E&D services cost per ride total. As of March, average cost per ride (for 12 months) increased 0.9% when compared to the same period the previous year.
5. New riders. As of March, average new riders per month (for 12 months) increased 20.7% when compared to the same period the previous year.
6. Volunteer hours contributed to the Ride Connection Network. As of March, average monthly volunteer hours (for 12 months) increased 2.9% when compared to the same period the previous year.
7. As of March average monthly resources spent by partners in the network (for 12 months) increased 10.6% when compared to the same period the previous year.
8. Donations. As of March, average monthly donations (for 12 months) decreased 5.3% when compared to the same period the previous year.

Note: STO funds are being utilized to support existing service levels.

RIDEWISE

1. Service Delivery Analysis. A total of 181 individuals were served through RideWise's one-on-one, classroom, group and trip planning by phone/mail training.
2. A total of 18 individuals successfully exited out of one-on-one travel training, four of whom were prior participants. There was an increase of 5.9% over March 2014 last year in successful customers.
3. Under the age of 60, a total of 16 individuals successfully exited out of one-on-one travel training. Average training hours per individual during March 2015 was 11.4 hours.
4. Outreach. The RideWise program continues to increase awareness of the program by attending resource fairs, meeting with agency professionals, mailings and presentations at staff meetings, etc. A total of six outreach events were held:

Presentations/events:

- Jennings McCall Wellness Fair, Forest Grove

Riders' Club Presentations:

- Rock Creek Retirement
- Rosemont Court
- Caritas Villa
- Patton Park
- Trenton Terrace

5. Ride Ambassador Program. A total of 128.25 volunteer hours were recorded for Rider's Club events, committee meetings and outreach. The RideWise program supported 14 Rider's Club activities with 72 participants.
6. Referral Sources. There were 32 referrals in March 2015. Four referrals were from new agencies, or new sources at agencies, with whom a relationship had already been established. Four referrals were a result of our travel options counseling efforts.
7. School Program. 428 students received training during the month of March. There were 899 trips taken as a group, 455 one-on-one trips. 205 teachers and support staff reported 1,292 hours of training.

SANDY AREA METRO (SAM)

1. Total ridership this month was 11,188. The ridership overall decreased by 7.5%. The SAM-Gresham route decreased by 10%, the SAM-Estacada route had a drop in use of 3.7% and the STAR route increased again this month by 12%. Elderly & Disabled ridership decreased by 50%.
2. In the regional STFAC grant process, Sandy grant requests were fully funded. The vehicle replacements and preventive maintenance funds will help keep the fleet in a state of good repair.
3. The Federal Lands Access Program (FLAP) grant from Federal Highways was also awarded, continuing funds through years 3 and 4 of the original 4-year request. The annual funding amount is approximately \$50K annually and partially funds the new weekend service, which connects the Portland area to Sandy and the Mt Hood Express service to Timberline.

SOUTH METRO AREA REGIONAL TRANSIT (SMART)

1. With Winter ending, the pattern of rising ridership has started. March saw its highest ridership since October. Although this month's ridership does not match last year's (2014), it is similar to 2013 ridership. Comparing year to date, 2015 is running about .5% behind 2013 (and -7% compared to 2014).
2. SMART provided a shuttle for the Wilsonville High school Robotic Competition, shuttling passengers from the Mentor Graphics' parking lot to Wilsonville High (this service augmented Route 4). Service ran from 6:30 a.m. past 8:00pm on Friday, March 13, and carried 448 passengers. Wilsonville High does not have parking capacity to accommodate the cars that showed up to this event. Mentor Graphics, a sponsor of this event, opened up their campus parking lot for the overflow parking. This prevented cars from parking in residential neighborhoods. We provided a bus every twenty minutes.

CANBY AREA TRANSIT (CAT)

1. Dial a Ride was up in March over February by 10%. Same day rides are still very popular and allow us to fill in slack times on routes. We run a free shopper shuttle every day of the week. This is a free service to the ADA and general public. The shuttle runs on each side of town to provide coverage, serving all three grocery stores in Canby.

2. Fixed route is still increasing. Trips were up by 10% over February. Trips from Woodburn are increasing each month. We are receiving increasing calls to inquire how to get to Salem and to Wilsonville.

SOUTH CLACKAMAS TRANSIT DISTRICT (SCTD)

1. Ridership for the month of March increased 9% over last year. The college route had the largest increase.
2. Responses to the RFP for Phase II and III are due May 15. There has been some interest expressed in this project. The Board Review Committee will make a recommendation to the full Board at its May 28 meeting.

TRIMET

1. System Ridership Summary for Fiscal Year to date (next page).

TRIMET-SYSTEM RIDERSHIP SUMMARY

Measure	Mar 15	Mar 14	% Change	FY15-TD	FY14-TD	% Change
Avg Weekday Boardings						
<u>Fixed Route</u>						
Bus-Other Service	95,400	93,700	1.8%	94,022	89,220	5.4%
Bus-Frequent Service*	<u>109,400</u>	<u>107,600</u>	1.7%	<u>107,744</u>	<u>101,500</u>	6.2%
Subtotal All Bus	204,800	201,300	1.7%	201,767	190,720	5.8%
MAX	117,500	116,400	0.9%	117,133	116,800	0.3%
Commuter Rail	<u>1,825</u>	<u>2,000</u>	-8.8%	<u>1,878</u>	<u>2,000</u>	-6.1%
Fixed Route Total	324,125	319,700	1.4%	320,778	309,520	3.6%
<u>Paratransit</u>						
LIFT& Cabs	3,615	3,653	-1.0%	3,561	3,535	0.7%
System Total	327,740	323,353	1.4%	324,340	313,055	3.6%

Avg Weekly Boardings

<u>Fixed Route</u>						
Bus-Other Service	550,200	540,600	1.8%	543,644	516,140	5.3%
Bus-Frequent Service*	<u>673,900</u>	<u>659,700</u>	2.2%	<u>661,356</u>	<u>623,393</u>	6.1%
Subtotal All Bus	1,224,100	1,200,300	2.0%	1,205,000	1,139,533	5.7%
MAX	730,400	729,200	0.2%	727,935	727,000	0.1%
Commuter Rail	<u>9,125</u>	<u>10,000</u>	-8.8%	<u>9,392</u>	<u>10,006</u>	-6.1%
Fixed Route Total	1,963,625	1,939,500	1.2%	1,942,326	1,876,539	3.5%
Frequent Bus % of Total Bus	55.1%	55.0%	0.1%	54.9%	54.7%	0.2%
<u>Paratransit</u>						
LIFT & Cabs	20,364	20,632	-1.3%	20,109	19,956	0.8%
System Total	1,983,989	1,960,132	1.2%	1,962,435	1,896,495	3.5%

Operations Cost / Boarding Ride **

<u>Fixed Route</u>						
Bus-Other Service	\$3.20	\$3.36	-4.76%	\$3.35	\$3.56	-5.90%
Bus-Frequent Service*	\$2.32	\$2.38	-2.52%	\$2.38	\$2.45	-2.86%
Subtotal All Bus	\$2.71	\$2.82	-3.90%	\$2.82	\$2.95	-4.41%
MAX	\$2.09	\$1.97	6.09%	\$2.11	\$1.97	7.11%
Commuter Rail	\$13.05	\$13.46	-3.05%	\$13.14	\$12.47	5.37%
Fixed Route Total	\$2.53	\$2.55	-0.78%	\$2.60	\$2.62	-0.76%
<u>Paratransit</u>						
LIFT & Cabs	\$32.78	\$33.61	-2.47%	\$32.41	\$31.98	1.34%
System Total	\$2.84	\$2.87	-1.05%	\$2.91	\$2.93	-0.68%

* Frequent Bus lines are those operating at headways of 15 minutes or less. In Sep 2012 line 9 was no longer operated as frequent service. All other bus lines, plus special services are included under "Other Bus Services".

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** Operations Cost: Expenses for labor, energy and expendable supplies required to provide transit service and maintain vehicles and plant facilities. Does not include General and Administrative, interest or depreciation.

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TRIMET - RIDE CONNECTION ELDERLY AND DISABLED TRANSPORTATION REPORT

TriMet	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Bus						
Monthly Rides	5,391,900	5,196,300	3.8%	5,213,275	4,922,176	5.9%
Monthly Cost	\$14,631,531	\$14,638,072	0.0%	\$14,749,777	\$14,898,141	-1.0%
Monthly Vehicle Mile	2,028,223	1,956,142	3.7%	1,961,662	1,902,186	3.1%
On-Time Performance	82.9%	81.8%	1.1%	80.4%	77.7%	2.7%
Cost per Ride	\$2.71	\$2.82	-3.9%	\$2.83	\$3.03	-6.6%
Cost per Mile	\$7.21	\$7.48	-3.6%	\$7.52	\$7.83	-4.0%
Miles per Roadcall	10,509	10,867	-3.3%	9,788	11,907	-17.8%
Light Rail						
Monthly Rides	3,217,300	3,180,400	1.2%	3,188,029	3,187,400	0.0%
Monthly Cost	\$6,718,710	\$6,272,044	7.1%	\$6,679,260	\$6,266,250	6.6%
Monthly Vehicle Mile	348,015	341,838	1.8%	337,395	336,305	0.3%
On-Time Performance	82.1%	85.1%	-3.0%	81.4%	84.2%	-2.8%
Cost per Ride	\$2.09	\$1.97	6.1%	\$2.10	\$1.97	6.6%
Cost per Mile	\$19.31	\$18.35	5.2%	\$19.80	\$18.63	6.3%
Miles per Roadcall	1,415	1,310	8.0%	1,434	1,699	-15.6%
Paratransit LIFT and Cab						
Monthly Rides	89,865	88,540	1.5%	86,869	86,387	0.6%
Monthly Cost	\$2,946,199	\$2,976,142	-1.0%	\$2,807,316	\$2,740,551	2.4%
Monthly Vehicle Mile	748,701	737,309	1.5%	718,206	723,995	-0.8%
On-Time Performance	93.3%	93.7%	-0.4%	92.5%	93.7%	-1.2%
Cost per Ride	\$32.78	\$33.61	-2.5%	\$32.32	\$31.72	1.9%
Cost per Mile	\$3.94	\$4.04	-2.5%	\$3.91	\$3.79	3.2%
Miles per Roadcall	7,799	7,761	0.5%	6,900	12,890	-46.5%

MTP-Title XIX Non Medical Waiver

Contract Ended Effective January 1, 2015

Ride Connection Services

Summary All Services (Excludes Mt. Hood Express Service and Rural Transit District Transportation)

Monthly Rides	39,033	34,321	13.7%	35,091	32,939	6.5%
Monthly Cost	\$628,254	\$523,524	20.0%	\$553,510	\$514,683	7.5%
Monthly Vehicle Mile	184,611	155,899	18.4%	159,281	151,903	4.9%
New Riders This Month	987	814	21.3%	1,269.3	1,052.0	20.7%
Cost per Ride	\$16.10	\$15.25	5.6%	\$15.77	\$15.63	0.9%
Cost per Mile	\$3.40	\$3.36	1.2%	\$3.48	\$3.39	2.7%
Miles per Ride	4.7	4.5	4.4%	4.5	4.6	-2.2%

RIDE CONNECTION RED - PROVIDER(1)

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Pervious Year	% Change
Central Beaverton						
Monthly Rides	704			703		
Monthly Cost	\$7,362			\$8,050		
Monthly Vehicle Mile	4,456			3,984		
New Riders This Month	23			35.0		
Cost per Ride	\$10.46			\$11.45		
Cost per Mile	\$1.65			\$2.02		
Miles per Ride	6.3			5.7		
King City Shuttle						
Monthly Rides	299			356		
Monthly Cost	\$4,799			\$4,515		
Monthly Vehicle Mile	1,285			1,263		
New Riders This Month	14			14.1		
Cost per Ride	\$16.05			\$12.67		
Cost per Mile	\$3.73			\$3.58		
Miles per Ride	4.3			3.5		
N/NE Shuttle						
Monthly Rides	151			177		
Monthly Cost	\$3,065			\$3,831		
Monthly Vehicle Mile	1,407			1,556		
New Riders This Month	16			22.8		
Cost per Ride	\$20.30			\$21.69		
Cost per Mile	\$2.18			\$2.46		
Miles per Ride	9.3			8.8		
STF Service						
Monthly Rides	502			563		
Monthly Cost	\$8,192			\$9,144		
Monthly Vehicle Mile	3,877			3,844		
New Riders This Month	29			50.4		
Cost per Ride	\$16.32			\$16.24		
Cost per Mile	\$2.11			\$2.38		
Miles per Ride	7.7			6.8		
TriMet ADS						
Monthly Rides	0			37		
Monthly Cost	\$0			\$249		
Monthly Vehicle Mile	0			70		
New Riders This Month	0			1.0		
Cost per Ride	\$0.00			\$6.72		
Cost per Mile	\$0.00			\$3.54		
Miles per Ride	0.0			1.9		
TriMet Service						
Monthly Rides	568			704		
Monthly Cost	\$7,547			\$7,859		
Monthly Vehicle Mile	3,299			4,120		
New Riders This Month	28			48.0		
Cost per Ride	\$13.29			\$11.17		
Cost per Mile	\$2.29			\$1.91		
Miles per Ride	5.8			5.9		

CAB SERVICES - PROVIDER				12 Month Average		
Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
General Public						
Monthly Rides	801	763	5.0%	812	671	21.0%
Monthly Cost	\$15,711	\$16,673	-5.8%	\$17,267	\$14,105	22.4%
Monthly Vehicle Mile	6,500	6,854	-5.2%	6,928	5,825	18.9%
New Riders This Month	2	11	-81.8%	11	2	450.0%
Cost per Ride	\$19.61	\$21.85	-10.3%	\$21.26	\$21.02	1.1%
Cost per Mile	\$2.42	\$2.43	-0.4%	\$2.49	\$2.42	2.9%
Miles per Ride	8.1	9.0	-10.0%	8.5	8.7	-2.3%
Job Access						
Monthly Rides	0	37	-100.0%	10	168	-94.0%
Monthly Cost	\$0	\$403	-100.0%	\$107	\$1,718	-93.8%
Monthly Vehicle Mile	0	122	-100.0%	33	505	-93.5%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$0.00	\$10.89	-100.0%	\$10.99	\$10.23	7.4%
Cost per Mile	\$0.00	\$3.30	-100.0%	\$3.28	\$3.41	-3.8%
Miles per Ride	0.0	3.3	-100.0%	3.4	3.0	13.3%
Multnomah Co. ADS Premium						
Monthly Rides	364	147	147.6%	217	97	123.7%
Monthly Cost	\$4,544	\$2,185	108.0%	\$3,337	\$1,650	102.2%
Monthly Vehicle Mile	3,428	624	449.4%	1,190	499	138.5%
New Riders This Month	2	5	-60.0%	11	9	22.2%
Cost per Ride	\$12.48	\$14.86	-16.0%	\$15.37	\$16.95	-9.3%
Cost per Mile	\$1.33	\$3.50	-62.0%	\$2.81	\$3.31	-15.1%
Miles per Ride	9.4	4.2	123.8%	5.5	5.1	7.8%
STF Service						
Monthly Rides	1,505	922	63.2%	1,114	937	18.9%
Monthly Cost	\$29,088	\$14,761	97.1%	\$19,449	\$16,282	19.5%
Monthly Vehicle Mile	8,780	4,476	96.2%	5,814	5,247	10.8%
New Riders This Month	216	134	61.2%	177	34	420.6%
Cost per Ride	\$19.33	\$16.01	20.7%	\$17.46	\$17.37	0.5%
Cost per Mile	\$3.31	\$3.30	0.3%	\$3.35	\$3.10	8.1%
Miles per Ride	5.8	4.9	18.4%	5.2	5.6	-7.1%
Title XIX Non Medical						
Monthly Rides	5,522	1,612	242.6%	1,950	1,604	21.6%
Monthly Cost	\$117,532	\$35,886	227.5%	\$40,230	\$34,018	18.3%
Monthly Vehicle Mile	27,987	9,588	191.9%	10,076	9,158	10.0%
New Riders This Month	171	22	677.3%	99	9	1000.0%
Cost per Ride	\$21.28	\$22.26	-4.4%	\$20.63	\$21.20	-2.7%
Cost per Mile	\$4.20	\$3.74	12.3%	\$3.99	\$3.71	7.5%
Miles per Ride	5.1	5.9	-13.6%	5.2	5.7	-8.8%
Wa Co DAVS						
Monthly Rides	72	31	132.3%	39		
Monthly Cost	\$1,685	\$707	138.3%	\$888		
Monthly Vehicle Mile	548	275	99.3%	326		
New Riders This Month	8	0	N/A	4		
Cost per Ride	\$23.41	\$22.81	2.6%	\$22.81		
Cost per Mile	\$3.08	\$2.57	19.8%	\$2.73		
Miles per Ride	7.6	8.9	-14.6%	8.4		

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Canby Senior Center						
Monthly Rides	305	293	4.1%	341	298	14.4%
Monthly Cost	\$2,494	\$2,536	-1.7%	\$2,859	\$2,536	12.7%
Monthly Vehicle Mile	1,501	1,120	34.0%	1,368	1,331	2.8%
New Riders This Month	0	1	-100.0%	29.6	2.5	1084.0%
Cost per Ride	\$8.18	\$8.66	-5.5%	\$8.38	\$8.52	-1.6%
Cost per Mile	\$1.66	\$2.26	-26.5%	\$2.09	\$1.91	9.4%
Miles per Ride	4.9	3.8	28.9%	4.0	4.5	-11.1%
Estacada Senior Center						
Monthly Rides	270	293	-7.8%	289	303	-4.6%
Monthly Cost	\$2,076	\$2,285	-9.1%	\$2,230	\$2,334	-4.5%
Monthly Vehicle Mile	764	632	20.9%	826	857	-3.6%
New Riders This Month	2	1	100.0%	3.3	15.6	-78.8%
Cost per Ride	\$7.69	\$7.80	-1.4%	\$7.72	\$7.69	0.4%
Cost per Mile	\$2.72	\$3.61	-24.7%	\$2.70	\$2.72	-0.7%
Miles per Ride	2.8	2.2	27.3%	2.9	2.8	3.6%
Gladstone Senior Center						
Monthly Rides	167	241	-30.7%	213	248	-14.1%
Monthly Cost	\$1,266	\$1,925	-34.2%	\$1,756	\$2,052	-14.4%
Monthly Vehicle Mile	427	416	2.6%	484	522	-7.3%
New Riders This Month	3	9	-66.7%	7.7	10.2	-24.5%
Cost per Ride	\$7.58	\$7.99	-5.1%	\$8.23	\$8.27	-0.5%
Cost per Mile	\$2.96	\$4.63	-36.1%	\$3.62	\$3.93	-7.9%
Miles per Ride	2.6	1.7	52.9%	2.3	2.1	9.5%
Hoodland Senior Center						
Monthly Rides	183	175	4.6%	185	220	-15.9%
Monthly Cost	\$4,605	\$4,241	8.6%	\$3,808	\$3,812	-0.1%
Monthly Vehicle Mile	1,691	1,680	0.7%	1,379	1,575	-12.4%
New Riders This Month	1	2	-50.0%	11.8	11.7	0.9%
Cost per Ride	\$25.16	\$24.23	3.8%	\$20.57	\$17.29	19.0%
Cost per Mile	\$2.72	\$2.52	7.9%	\$2.76	\$2.42	14.0%
Miles per Ride	9.2	9.6	-4.2%	7.5	7.1	5.6%
Lake Oswego Adult Comm. Center						
Monthly Rides	287	306	-6.2%	308	280	10.0%
Monthly Cost	\$2,153	\$2,295	-6.2%	\$2,310	\$2,110	9.5%
Monthly Vehicle Mile	914	968	-5.6%	925	913	1.3%
New Riders This Month	0	0	N/A	3.9	3.6	8.3%
Cost per Ride	\$7.50	\$7.50	0.0%	\$7.50	\$7.55	-0.7%
Cost per Mile	\$2.36	\$2.37	-0.4%	\$2.50	\$2.31	8.2%
Mile per Ride	3.2	3.2	0.0%	3.0	3.3	-9.1%

CLACKAMAS COUNTY CONSORTIUM - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Milwaukie Senior Center						
Monthly Rides	890	850	4.7%	866	884	-2.0%
Monthly Cost	\$8,047	\$8,123	-0.9%	\$8,775	\$8,725	0.6%
Monthly Vehicle Mile	2,219	2,029	9.4%	2,132	2,205	-3.3%
New Riders This Month	16	8	100.0%	11.3	21.8	-48.2%
Cost per Ride	\$9.04	\$9.56	-5.4%	\$10.14	\$9.87	2.7%
Cost per Mile	\$3.63	\$4.00	-9.3%	\$4.12	\$3.96	4.0%
Miles per Ride	2.5	2.4	4.2%	2.5	2.5	0.0%
Molalla Senior Center						
Monthly Rides	604	613	-1.5%	612	550	11.3%
Monthly Cost	\$7,796	\$11,174	-30.2%	\$7,079	\$6,185	14.5%
Monthly Vehicle Mile	914	909	0.6%	1,083	975	11.1%
New Riders This Month	3	7	-57.1%	10.4	5.7	82.5%
Cost per Ride	\$12.91	\$18.23	-29.2%	\$11.56	\$11.25	2.8%
Cost per Mile	\$8.53	\$12.29	-30.6%	\$6.54	\$6.35	3.0%
Miles per Ride	1.5	1.5	0.0%	1.8	1.8	0.0%
Pioneer Senior Center						
Monthly Rides	485	497	-2.4%	660	643	2.6%
Monthly Cost	\$4,144	\$4,249	-2.5%	\$5,532	\$5,451	1.5%
Monthly Vehicle Mile	1,750	1,668	4.9%	2,109	2,234	-5.6%
New Riders This Month	8	14	-42.9%	16.7	22.8	-26.8%
Cost per Ride	\$8.54	\$8.55	-0.1%	\$8.38	\$8.48	-1.2%
Cost per Mile	\$2.37	\$2.55	-7.1%	\$2.62	\$2.44	7.4%
Miles per Ride	3.6	3.4	5.9%	3.2	3.5	-8.6%
Sandy Senior Center						
Monthly Rides	263	245	7.3%	289	329	-12.2%
Monthly Cost	\$3,125	\$3,061	2.1%	\$3,230	\$3,517	-8.2%
Monthly Vehicle Mile	1,437	1,921	-25.2%	1,485	1,815	-18.2%
New Riders This Month	3	4	-25.0%	13.4	12.8	4.7%
Cost per Ride	\$11.88	\$12.50	-5.0%	\$11.17	\$10.68	4.6%
Cost per Mile	\$2.17	\$1.59	36.5%	\$2.18	\$1.94	12.4%
Miles per Ride	5.5	7.8	-29.5%	5.1	5.5	-7.3%
Transportation Reaching People						
Monthly Rides	2,200	2,430	-9.5%	2,273	2,436	-6.7%
Monthly Cost	\$28,658	\$33,627	-14.8%	\$28,354	\$34,247	-17.2%
Monthly Vehicle Mile	21,180	26,337	-19.6%	24,933	27,296	-8.7%
New Riders This Month	44	39	12.8%	47.4	104.1	-54.5%
Cost per Ride	\$13.03	\$13.84	-5.9%	\$12.47	\$14.06	-11.3%
Cost per Mile	\$1.35	\$1.28	5.5%	\$1.14	\$1.25	-8.8%
Miles per Ride	9.6	10.8	-11.1%	11.0	11.2	-1.8%
Transp Reaching People-School/Work(1)						
Monthly Rides	206					
Monthly Cost	\$3,168					
Monthly Vehicle Mile	1,578					
New Riders This Month	0					
Cost per Ride	\$15.38					
Cost per Mile	\$2.01					
Miles per Ride	7.7					

(1) This program replaced the discontinued JARC, effective July 2014.

EAST COUNTY OFFICE - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Pervious Year	% Change
Cherry Blossom						
Monthly Rides	27	25	8.0%	65	20	225.0%
Monthly Cost	\$141	\$99	42.4%	\$448	\$109	311.0%
Monthly Vehicle Mile	74	80	-7.5%	167	69	142.0%
New Riders This Month	1	0	N/A	3.3	0.5	560.0%
Cost per Ride	\$5.22	\$3.96	31.8%	\$6.90	\$5.49	25.7%
Cost per Mile	\$1.91	\$1.24	54.0%	\$2.68	\$1.59	68.6%
Miles per Ride	2.7	3.2	-15.6%	2.6	3.5	-25.7%
Multnomah Co. ADS Premium						
Monthly Rides	78	180	-56.7%	130	141	-7.8%
Monthly Cost	\$279	\$555	-49.7%	\$455	\$500	-9.0%
Monthly Vehicle Mile	170	306	-44.4%	229	268	-14.6%
New Riders This Month	5	0	N/A	2.9	5.5	-47.3%
Cost per Ride	\$3.58	\$3.08	16.2%	\$3.50	\$3.55	-1.4%
Cost per Mile	\$1.64	\$1.81	-9.4%	\$1.99	\$1.86	7.0%
Miles per Ride	2.2	1.7	29.4%	1.8	1.9	-5.3%
STF Discretionary						
Monthly Rides	771	642	20.1%	718	793	-9.5%
Monthly Cost	\$10,192	\$11,256	-9.5%	\$11,321	\$12,082	-6.3%
Monthly Vehicle Mile	2,363	2,606	-9.3%	2,441	3,069	-20.5%
New Riders This Month	19	35	-45.7%	36.1	48.1	-24.9%
Cost per Ride	\$13.22	\$17.53	-24.6%	\$15.77	\$15.24	3.5%
Cost per Mile	\$4.31	\$4.32	-0.2%	\$4.64	\$3.94	17.8%
Miles per Ride	3.1	4.1	-24.4%	3.4	3.9	-12.8%
STF Service						
Monthly Rides	535	506	5.7%	511	501	2.0%
Monthly Cost	\$7,570	\$8,290	-8.7%	\$8,293	\$8,072	2.7%
Monthly Vehicle Mile	1,274	2,113	-39.7%	1,664	1,889	-11.9%
New Riders This Month	9	22	-59.1%	27.6	28.2	-2.1%
Cost per Ride	\$14.15	\$16.38	-13.6%	\$16.24	\$16.10	0.9%
Cost per Mile	\$5.94	\$3.92	51.5%	\$4.99	\$4.27	16.9%
Miles per Ride	2.4	4.2	-42.9%	3.3	3.8	-13.2%
TriMet Service						
Monthly Rides	945	668	41.5%	666	480	38.8%
Monthly Cost	\$3,654	\$3,414	7.0%	\$3,357	\$2,340	43.5%
Monthly Vehicle Mile	2,954	3,177	-7.0%	2,587	2,555	1.3%
New Riders This Month	21	21	0.0%	22.0	20.8	5.8%
Cost per Ride	\$3.87	\$5.11	-24.3%	\$5.04	\$4.87	3.5%
Cost per Mile	\$1.24	\$1.07	15.9%	\$1.30	\$0.92	41.3%
Miles per Ride	3.1	4.8	-35.4%	3.9	5.3	-26.4%
Veterans Volunteers						
Monthly Rides	211	173	22.0%	183	161	13.7%
Monthly Cost	\$1,228	\$907	35.4%	\$967	\$1,662	-41.8%
Monthly Vehicle Mile	2,364	1,963	20.4%	1,913	1,782	7.4%
New Riders This Month	21	6	250.0%	17.0	13.2	28.8%
Cost per Ride	\$5.82	\$5.24	11.1%	\$5.27	\$10.31	-48.9%
Cost per Mile	\$0.52	\$0.46	13.0%	\$0.51	\$0.93	-45.2%
Miles per Ride	11.2	11.3	-0.9%	10.4	11.1	-6.3%

INDIVIDUAL PROVIDER - PROGRAM
12 Month Average

Provider - Program	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
African American - N/NE Shuttle (Financial Only)						
Monthly Cost	\$3,864	\$2,214	74.5%	\$3,310	\$2,490	32.9%
David's Harp - STF Service						
Monthly Rides	198	295	-32.9%	239	382	-37.4%
Monthly Cost	\$2,004	\$2,980	-32.8%	\$2,956	\$4,196	-29.6%
Monthly Vehicle Mile	212	406	-47.8%	300	516	-41.9%
New Riders This Month	3	0	N/A	6.2	7.8	-20.5%
Cost per Ride	\$10.12	\$10.10	0.2%	\$12.35	\$10.99	12.4%
Cost per Mile	\$9.45	\$7.34	28.7%	\$9.86	\$8.13	21.3%
Miles per Ride	1.1	1.4	-21.4%	1.3	1.4	-7.1%
NW Pilot Project - STF Service						
Monthly Rides	167	207	-19.3%	163	186	-12.4%
Monthly Cost	\$10,431	\$9,477	10.1%	\$10,037	\$9,377	7.0%
Monthly Vehicle Mile	1,219	1,316	-7.4%	1,027	1,146	-10.4%
New Riders This Month	5	12	-58.3%	13.3	13.7	-2.9%
Cost per Ride	\$62.46	\$45.78	36.4%	\$61.45	\$50.53	21.6%
Cost per Mile	\$8.56	\$7.20	18.9%	\$9.78	\$8.18	19.6%
Miles per Ride	7.3	6.4	14.1%	6.3	6.2	1.6%
Providence Elderplace - STF Service						
Monthly Rides	338	368	-8.2%	327	311	5.1%
Monthly Cost	\$3,153	\$3,234	-2.5%	\$3,170	\$3,040	4.3%
Monthly Vehicle Mile	1,436	1,542	-6.9%	1,225	1,254	-2.3%
New Riders This Month	35	67	-47.8%	66.3	79.7	-16.8%
Cost per Ride	\$9.33	\$8.79	6.1%	\$9.70	\$9.76	-0.6%
Cost per Mile	\$2.20	\$2.10	4.8%	\$2.59	\$2.42	7.0%
Miles per Ride	4.2	4.2	0.0%	3.8	4.0	-5.0%
Ride Connection NW Portland - STF Service						
Monthly Rides	0	414	-100.0%	95	354	-73.2%
Monthly Cost	\$0	\$11,586	-100.0%	\$1,769	\$8,549	-79.3%
Monthly Vehicle Mile	0	1,715	-100.0%	467	1,481	-68.5%
New Riders This Month	0	36	-100.0%	7.5	39.3	-80.9%
Cost per Ride	\$0.00	\$27.99	-100.0%	\$18.64	\$24.12	-22.7%
Cost per Mile	\$0.00	\$6.76	-100.0%	\$3.79	\$5.77	-34.3%
Miles per Ride	0.0	4.1	-100.0%	4.9	4.2	16.7%
Ride Together - New Freedom (Mult., Wash.)						
Monthly Rides	293	284	3.2%	295	241	22.4%
Monthly Cost	\$2,269	\$1,183	91.8%	\$2,026	\$1,503	34.8%
Monthly Vehicle Mile	2,095	1,787	17.2%	1,892	1,617	17.0%
New Riders This Month	1	0	N/A	2.1	0.0	N/A
Cost per Ride	\$7.74	\$4.17	85.6%	\$6.87	\$6.24	10.1%
Cost per Mile	\$1.08	\$0.66	63.6%	\$1.07	\$0.93	15.1%
Miles per Ride	7.2	6.3	14.3%	6.4	6.7	-4.5%

INDIVIDUAL PROVIDER - PROGRAM
12 Month Average

Provider - Program	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Urban League - N/NE Shuttle						
Monthly Rides	517	583	-11.3%	512	631	-18.9%
Monthly Cost	\$4,298	\$4,162	3.3%	\$4,213	\$4,266	-1.2%
Monthly Vehicle Mile	815	957	-14.8%	787	967	-18.6%
New Riders This Month	6	2	200.0%	5.1	4.3	18.6%
Cost per Ride	\$8.31	\$7.14	16.4%	\$8.22	\$6.76	21.6%
Cost per Mile	\$5.27	\$4.35	21.1%	\$5.35	\$4.41	21.3%
Miles per Ride	1.6	1.6	0.0%	1.5	1.5	0.0%
Mt. Hood Express Service - Fixed Route (1)						
Monthly Rides	3,317	2,073	60.0%	3,180	2,179	45.9%
Monthly Cost(2)	\$37,188	\$36,188	2.8%	\$33,578	\$22,335	50.3%
Monthly Vehicle Mile	18,532	18,330	1.1%	15,544	11,023	41.0%
New Riders This Month	279	148	88.5%	230.4	215.8	6.8%
Cost per Ride	\$11.21	\$17.46	-35.8%	\$10.56	\$10.25	3.0%
Cost per Mile	\$2.01	\$1.97	2.0%	\$2.16	\$2.03	6.4%
Miles per Ride	5.6	8.8	-36.4%	4.9	5.1	-3.9%

(1) Not Ride Connection Program

(2) Current Month Cost is Preliminary

MFS-PROJECT LINKAGE - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	44	39	12.8%	38	37	2.7%
Monthly Cost	\$495	\$530	-6.6%	\$449	\$450	-0.2%
Monthly Vehicle Mile	124	99	25.3%	114	87	31.0%
New Riders This Month	1	0	N/A	1.1	0.8	37.5%
Cost per Ride	\$11.25	\$13.59	-17.2%	\$11.87	\$12.12	-2.1%
Cost per Mile	\$3.99	\$5.35	-25.4%	\$3.94	\$5.19	-24.1%
Miles per Ride	2.8	2.5	12.0%	3.0	2.3	30.4%
Gateway Shuttle						
Monthly Rides	149	138	8.0%	135	169	-20.1%
Monthly Cost	\$859	\$707	21.5%	\$765	\$763	0.3%
Monthly Vehicle Mile	224	252	-11.1%	230	247	-6.9%
New Riders This Month	4	1	300.0%	4.4	4.8	-8.3%
Cost per Ride	\$5.77	\$5.12	12.7%	\$5.66	\$4.52	25.2%
Cost per Mile	\$3.83	\$2.81	36.3%	\$3.33	\$3.09	7.8%
Miles per Ride	1.5	1.8	-16.7%	1.7	1.5	13.3%
Mid Multnomah County						
Monthly Rides	881	754	16.8%	813	639	27.2%
Monthly Cost	\$13,233	\$13,417	-1.4%	\$13,272	\$12,082	9.8%
Monthly Vehicle Mile	4,833	4,186	15.5%	4,316	3,430	25.8%
New Riders This Month	36	21	71.4%	38.3	30.8	24.4%
Cost per Ride	\$15.02	\$17.79	-15.6%	\$16.33	\$18.91	-13.6%
Cost per Mile	\$2.74	\$3.21	-14.6%	\$3.08	\$3.52	-12.5%
Miles per Ride	5.5	5.6	-1.8%	5.3	5.4	-1.9%
Multnomah Co. ADS Premium						
Monthly Rides	16	16	0.0%	27	40	-32.5%
Monthly Cost	\$70	\$70	0.0%	\$88	\$163	-46.0%
Monthly Vehicle Mile	37	86	-57.0%	49	90	-45.6%
New Riders This Month	0	1	-100.0%	0.5	2.4	-79.2%
Cost per Ride	\$4.38	\$4.38	0.0%	\$3.20	\$4.06	-21.2%
Cost per Mile	\$1.89	\$0.81	133.3%	\$1.78	\$1.81	-1.7%
Miles per Ride	2.3	5.4	-57.4%	1.8	2.2	-18.2%
N/NE Shuttle						
Monthly Ride	622	547	13.7%	609	524	16.2%
Monthly Cost	\$8,596	\$7,570	13.6%	\$8,983	\$8,028	11.9%
Monthly Vehicle Mile	889	883	0.7%	1,021	964	5.9%
New Riders This Month	5	9	-44.4%	12.4	12.9	-3.9%
Cost per Ride	\$13.82	\$13.84	-0.1%	\$14.75	\$15.32	-3.7%
Cost per Mile	\$9.67	\$8.57	12.8%	\$8.80	\$8.32	5.8%
Miles per Ride	1.4	1.6	-12.5%	1.7	1.8	-5.6%
STF Service						
Monthly Ride	413	481	-14.1%	419	458	-8.5%
Monthly Cost	\$14,294	\$8,349	71.2%	\$13,384	\$11,955	12.0%
Monthly Vehicle Mile	2,015	1,580	27.5%	1,625	1,751	-7.2%
New Riders This Month	33	27	22.2%	30.8	31.7	-2.8%
Cost per Ride	\$34.61	\$17.36	99.4%	\$31.95	\$26.13	22.3%
Cost per Mile	\$7.09	\$5.28	34.3%	\$8.24	\$6.83	20.6%
Miles per Ride	4.9	3.3	48.5%	3.9	3.8	2.6%
TriMet Service						
Monthly Ride	446	390	14.4%	416	395	5.3%
Monthly Cost	\$3,498	\$3,203	9.2%	\$3,764	\$3,684	2.2%
Monthly Vehicle Mile	2,405	1,921	25.2%	1,877	1,776	5.7%
New Riders This Month	17	23	-26.1%	21.4	24.8	-13.7%
Cost per Ride	\$7.84	\$8.21	-4.5%	\$9.04	\$9.32	-3.0%
Cost per Mile	\$1.45	\$1.67	-13.2%	\$2.01	\$2.07	-2.9%
Miles per Ride	5.4	4.9	10.2%	4.5	4.5	0.0%

NEIGHBORHOOD HOUSE - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
STF Service						
Monthly Rides	622	541	15.0%	596	696	-14.4%
Monthly Cost	\$6,812	\$10,920	-37.6%	\$7,534	\$7,334	2.7%
Monthly Vehicle Mile	1,334	1,394	-4.3%	1,198	1,410	-15.0%
New Riders This Month	18	16	12.5%	29.5	35.0	-15.7%
Cost per Ride	\$10.95	\$20.18	-45.7%	\$12.65	\$10.54	20.0%
Cost per Mile	\$5.11	\$7.83	-34.7%	\$6.29	\$5.20	21.0%
Miles per Ride	2.1	2.6	-19.2%	2.0	2.0	0.0%
SW Shuttle Service						
Monthly Rides	114	78	46.2%	138	143	-3.5%
Monthly Cost	\$936	\$0	N/A	\$1,854	\$1,857	-0.2%
Monthly Vehicle Mile	182	152	19.7%	253	279	-9.3%
New Riders This Month	1	0	N/A	4.6	3.9	17.9%
Cost per Rider	\$8.21	\$0.00	N/A	\$13.42	\$12.98	3.4%
Cost per Mile	\$5.14	\$0.00	N/A	\$7.33	\$6.66	10.1%
Miles per Ride	1.6	1.9	-15.8%	1.8	1.9	-5.3%
Downtown RideAbout(1)						
Monthly Rides	223	259	-13.9%	174		
Monthly Cost	\$683	\$431	58.5%	\$820		
Monthly Vehicle Mile	148	160	-7.5%	115		
New Riders This Month	1	0	N/A	1		
Cost per Ride	\$3.06	\$1.66	84.3%	\$4.72		
Cost per Mile	\$4.61	\$2.69	71.4%	\$7.13		
Miles per Ride	0.7	0.6	16.7%	0.7		

IMPACT NORTHWEST - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Cherry Blossom						
Monthly Rides	58	78	-25.6%	50	45	11.1%
Monthly Cost	\$745	\$158	371.5%	\$1,064	\$324	228.4%
Monthly Vehicle Mile	54	73	-26.0%	42	42	0.0%
New Riders This Month	0	1	-100.0%	0.3	0.6	-50.0%
Cost per Ride	\$12.84	\$2.03	532.5%	\$21.18	\$7.28	190.9%
Cost per Mile	\$13.80	\$2.16	538.9%	\$25.24	\$7.63	230.8%
Miles per Ride	0.9	0.9	0.0%	0.8	1.0	-20.0%
Multnomah Co. ADS Premium						
Monthly Rides	0	27	-100.0%	18	7.7	125.0%
Monthly Cost	\$0	\$135	-100.0%	\$87	\$38	128.9%
Monthly Vehicle Mile	0	207	-100.0%	129	61	111.5%
New Riders This Month	0	0	N/A	2.1	1.3	61.5%
Cost per Ride	\$0.00	\$5.00	-100.0%	\$4.95	\$5.00	-1.0%
Cost per Mile	\$0.00	\$0.65	-100.0%	\$0.68	\$0.63	7.9%
Miles per Ride	0.0	7.7	-100.0%	7.3	8.0	-8.8%
STF Discretionary						
Monthly Rides	624	669	-6.7%	625	677	-7.7%
Monthly Cost	\$16,129	\$12,164	32.6%	\$14,582	\$13,610	7.1%
Monthly Vehicle Mile	2,931	2,952	-0.7%	2,444	2,743	-10.9%
New Riders This Month	24	21	14.3%	41.0	33.9	20.9%
Cost per Ride	\$25.85	\$18.18	42.2%	\$23.34	\$20.09	16.2%
Cost per Mile	\$5.50	\$4.12	33.5%	\$5.97	\$4.96	20.4%
Miles per Ride	4.7	4.4	6.8%	3.9	4.0	-2.5%
STF Service						
Monthly Rides	452	446	1.3%	443	452	-2.0%
Monthly Cost	\$9,660	\$7,703	25.4%	\$7,916	\$8,534	-7.2%
Monthly Vehicle Mile	2,204	1,727	27.6%	2,043	1,917	6.6%
New Riders This Month	37	28	32.1%	37.5	29.4	27.6%
Cost per Ride	\$21.37	\$17.27	23.7%	\$17.88	\$18.89	-5.3%
Cost per Mile	\$4.38	\$4.46	-1.8%	\$3.88	\$4.45	-12.8%
Miles per Ride	4.9	3.9	25.6%	4.6	4.2	9.5%

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Multnomah Co. ADS Premium						
Monthly Ride	2					
Monthly Cost	\$41					
Monthly Vehicle Mile	29					
New Riders This Month	0					
Cost per Ride	\$20.50					
Cost per Mile	\$1.41					
Miles per Ride	14.5					
STF Service						
Monthly Ride	80					
Monthly Cost	\$454					
Monthly Vehicle Mile	491					
New Riders This Month	25					
Cost per Ride	\$5.68					
Cost per Mile	\$0.92					
Miles per Ride	6.1					
Title XIX Non Medical						
Monthly Ride	52					
Monthly Cost	\$495					
Monthly Vehicle Mile	702					
New Riders This Month	25					
Cost per Ride	\$9.52					
Cost per Mile	\$0.71					
Miles per Ride	13.5					

RIDE CONNECTION WASHINGTON CO. OFFICE - PROVIDER

12 Month Average

Programs	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
General Public						
Monthly Ride	32	10	220.0%	25	20	25.0%
Monthly Cost	\$898	\$477	88.3%	\$921	\$435	111.7%
Monthly Vehicle Mile	229	49	367.3%	151	160	-5.6%
New Riders This Month	1	1	0.0%	4	0	N/A
Cost per Ride	\$28.06	\$47.70	-41.2%	\$37.20	\$21.77	70.9%
Cost per Mile	\$3.92	\$9.73	-59.7%	\$6.09	\$2.72	123.9%
Miles per Ride	7.2	4.9	46.9%	6.1	8.0	-23.8%
Job Access						
Monthly Rides	0	0	N/A	0	37	-100.0%
Monthly Cost	\$0	\$71	-100.0%	\$21	\$380	-94.5%
Monthly Vehicle Mile	0	0	N/A	0	219	-100.0%
New Riders This Month	0	0	N/A	0	0	N/A
Cost per Ride	\$0.00	\$0.00	N/A	\$0.00	\$10.18	-100.0%
Cost per Mile	\$0.00	\$0.00	N/A	\$0.00	\$1.73	-100.0%
Miles per Ride	0.0	0.0	N/A	0.0	5.9	-100.0%
STF Service						
Monthly Rides	363	622	-41.6%	437	466	-6.2%
Monthly Cost	\$5,409	\$6,889	-21.5%	\$6,195	\$5,578	11.1%
Monthly Vehicle Mile	1,582	2,673	-40.8%	1,969	2,439	-19.3%
New Riders This Month	4	6	-33.3%	11	3	266.7%
Cost per Ride	\$14.90	\$11.08	34.5%	\$14.18	\$11.96	18.6%
Cost per Mile	\$3.42	\$2.58	32.6%	\$3.15	\$2.29	37.6%
Miles per Ride	4.4	4.3	2.3%	4.5	5.2	-13.5%
Title XIX Non Medical						
Monthly Rides	4	0	N/A	3	2	50.0%
Monthly Cost	\$78	\$114	-31.6%	\$195	\$111	75.7%
Monthly Vehicle Mile	11	0	N/A	14	7	100.0%
New Riders This Month	2	0	N/A	1	0	N/A
Cost per Ride	\$19.50	\$0.00	N/A	\$73.25	\$69.81	4.9%
Cost per Mile	\$7.09	\$0.00	N/A	\$14.21	\$14.90	-4.6%
Miles per Ride	2.8	0.0	N/A	5.2	4.7	10.6%
Veterans Volunteers						
Monthly Rides	271	98	176.5%	182		
Monthly Cost	\$2,137	\$557	283.7%	\$1,360		
Monthly Vehicle Mile	3,706	1,101	236.6%	2,368		
New Riders This Month	12	5	140.0%	12		
Cost per Ride	\$7.89	\$5.68	38.7%	\$0.57		
Cost per Mile	\$0.58	\$0.51	14.0%	\$7.47		
Miles per Ride	13.7	11.2	21.7%	13.0		
Wa Co DAVS						
Monthly Rides	0	0	N/A	0		
Monthly Cost	\$26	\$8	225.0%	\$8		
Monthly Vehicle Mile	0	0	N/A	4		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$0.00	\$0.00	N/A	\$22.50		
Cost per Mile	\$0.00	\$0.00	N/A	\$2.00		
Miles per Ride	0.0	0.0	N/A	11.3		

VEHICLE ONLY - PROGRAM				12 Month Average		
Providers	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Albertina Kerr-(Mult.)						
Monthly Rides	657	676	-2.8%	610	708	-13.8%
Monthly Cost	\$3,907	\$6,506	-39.9%	\$5,157	\$5,238	-1.5%
Monthly Vehicle Mile	3,327	3,324	0.1%	3,172	3,086	2.8%
New Riders This Month	0	0	N/A	1.7	1.8	-5.6%
Cost per Ride	\$5.95	\$9.62	-38.1%	\$8.46	\$7.40	14.3%
Cost per Mile	\$1.17	\$1.96	-40.3%	\$1.63	\$1.70	-4.1%
Miles per Ride	5.1	4.9	4.1%	5.2	4.4	18.2%
American Cancer Society-(Clack., Mult., Wash.)						
Monthly Rides	92	158	-41.8%	145	118	22.9%
Monthly Cost	\$791	\$792	-0.1%	\$791	\$739	7.0%
Monthly Vehicle Mile	531	854	-37.8%	1,015	752	35.0%
New Riders This Month	4	13	-69.2%	10.8	9.3	16.1%
Cost per Ride	\$8.60	\$5.01	71.7%	\$5.46	\$6.28	-13.1%
Cost per Mile	\$1.49	\$0.93	60.2%	\$0.78	\$0.98	-20.4%
Miles per Ride	5.8	5.4	7.4%	7.0	6.4	9.4%
Edwards Center-(Clack., Wash.)						
Monthly Rides	793	794	-0.1%	818	738	10.8%
Monthly Cost	\$3,041	\$6,144	-50.5%	\$4,133	\$5,223	-20.9%
Monthly Vehicle Mile	2,098	3,266	-35.8%	2,867	2,947	-2.7%
New Riders This Month	0	0	N/A	0.0	5.0	-100.0%
Cost per Ride	\$3.83	\$7.74	-50.5%	\$5.05	\$7.08	-28.7%
Cost per Mile	\$1.45	\$1.88	-22.9%	\$1.44	\$1.77	-18.6%
Miles per Ride	2.6	4.1	-36.6%	3.5	4.0	-12.5%
Maryville Nursing Home						
Monthly Rides	62	48	29.2%	56	51	9.8%
Monthly Cost	\$513	\$343	49.6%	\$533	\$583	-8.6%
Monthly Vehicle Mile	33	41	-19.5%	114	120	-5.0%
New Riders This Month	0	0	N/A	0.0	4.0	-100.0%
Cost per Ride	\$8.27	\$7.15	15.7%	\$9.60	\$11.54	-16.8%
Cost per Mile	\$15.55	\$8.37	85.8%	\$4.67	\$4.87	-4.1%
Miles per Ride	0.5	0.9	-44.4%	2.1	2.4	-12.5%
Mary's Woods(1)						
Monthly Rides	908	633	43.4%	882		
Monthly Cost	\$8,555	\$7,653	11.8%	\$8,160		
Monthly Vehicle Mile	1,974	1,517	30.1%	1,821		
New Riders This Month	0	0	N/A	0		
Cost per Ride	\$9.42	\$12.09	-22.1%	\$9.25		
Cost per Mile	\$4.33	\$5.04	-14.1%	\$4.48		
Miles per Ride	2.2	2.4	-8.3%	2.1		

VEHICLE ONLY - PROGRAM

12 Month Average

Providers	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Michael's Place						
Monthly Rides	845	733	15.3%	743	636	16.8%
Monthly Cost	\$882	\$685	28.8%	\$798	\$715	11.6%
Monthly Vehicle Mile	430	382	12.6%	399	372	7.3%
New Rider This Month	0	0	N/A	2.7	0.6	350.0%
Cost per Ride	\$1.04	\$0.93	11.8%	\$1.07	\$1.12	-4.5%
Cost per Mile	\$2.05	\$1.79	14.5%	\$2.00	\$1.92	4.2%
Miles per Ride	0.5	0.5	0.0%	0.5	0.6	-16.7%
Providence Elderplace						
Monthly Rides	9,180	9,422	-2.6%	9,071	8,643	5.0%
Monthly Cost	\$203,092	\$195,953	3.6%	\$202,306	\$191,594	5.6%
Monthly Vehicle Mile	37,417	33,452	11.9%	34,184	32,321	5.8%
New Riders This Month	18	25	-28.0%	112.5	105.4	6.7%
Cost per Ride	\$22.12	\$20.80	6.3%	\$22.30	\$22.17	0.6%
Cost per Mile	\$5.43	\$5.86	-7.3%	\$5.92	\$5.93	-0.2%
Miles per Ride	4.1	3.6	13.9%	3.8	3.7	2.7%
Tualatin Valley Workshop						
Monthly Rides	133	135	-1.5%	167	153	9.2%
Monthly Cost	\$2,769	\$2,257	22.7%	\$2,344	\$2,257	3.9%
Monthly Vehicle Mile	452	355	27.3%	474	451	5.1%
New Riders This Month	0	0	N/A	0.0	0.0	N/A
Cost per Ride	\$20.82	\$16.72	24.5%	\$14.02	\$14.71	-4.7%
Cost per Mile	\$6.13	\$6.36	-3.6%	\$4.95	\$5.01	-1.2%
Miles per Ride	3.4	2.6	30.8%	2.8	2.9	-3.4%
West Linn						
Monthly Ride	160	85	88.2%	109	47	131.9%
Monthly Cost	\$336	\$383	-12.3%	\$341	\$334	2.1%
Monthly Vehicle Mile	98	64	53.1%	125	116	7.8%
New Riders This Month	0	0	N/A	0.3	2.8	-89.3%
Cost per Ride	\$2.10	\$4.51	-53.4%	\$3.12	\$7.12	-56.2%
Cost per Mile	\$3.43	\$5.98	-42.6%	\$2.73	\$2.87	-4.9%
Miles per Ride	0.6	0.8	-25.0%	1.1	2.5	-56.0%

Rural Transit District Transportation Report

12 Month Average

Rural Cities	Mar 2015	Mar 2014	% Change	This Year	Previous Year	% Change
Canby(CAT)-Fixed Route						
Monthly Rides	7,838	8,222	-4.7%	8,288	8,391	-1.2%
Monthly Cost	\$33,562	\$30,216	11.1%	\$31,824	\$29,191	9.0%
Monthly Vehicle Miles	10,913	10,277	6.2%	8,866	10,310	-14.0%
On-Time Performance	99.0%	99.0%	0.0%	99.1%	91.2%	7.9%
Cost per Ride	\$4.28	\$3.67	16.6%	\$3.84	\$3.48	10.3%
Cost per Mile	\$3.08	\$2.94	4.8%	\$3.59	\$2.83	26.9%
Miles per Roadcall	10,913	10,277	6.2%	8,866	10,310	-14.0%
Canby(CAT)-Paratransit LIFT and Cab						
Monthly Rides	1,480	1,692	-12.5%	1,587	1,538	3.2%
Monthly Cost	\$33,333	\$35,946	-7.3%	\$35,822	\$34,489	3.9%
Monthly Vehicle Miles	5,363	6,828	-21.5%	5,271	6,497	-18.9%
On-Time Performance	99.0%	98.5%	0.5%	99.2%	69.3%	29.9%
Cost per Ride	\$22.52	\$21.24	6.0%	\$22.57	\$22.42	0.7%
Cost per Mile	\$6.22	\$5.26	18.3%	\$6.80	\$5.31	28.1%
Miles per Roadcall	5,363	6,828	-21.5%	5,271	6,497	-18.9%
Molalla(SCTD)-Demand Response						
Monthly Rides	8,940	7,933	12.7%	8,366	7,977	4.9%
Monthly Cost	\$53,474	\$47,749	12.0%	\$48,367	\$50,411	-4.1%
Monthly Vehicle Miles	22,897	21,309	7.5%	22,056	21,269	3.7%
On-Time Performance	97.0%	98.0%	-1.0%	89.3%	97.9%	-8.6%
Cost per Ride	\$5.98	\$6.02	-0.7%	\$5.78	\$6.32	-8.5%
Cost per Mile	\$2.34	\$2.24	4.5%	\$2.19	\$2.37	-7.6%
Miles per Roadcall	7,632	21,309	-64.2%	11,028	21,269	-48.1%
Sandy(SAM)-Fixed Route						
Monthly Rides	9,671	10,690	-9.5%	10,119	14,719	-31.3%
Monthly Cost	\$65,000	\$65,000	0.0%	\$65,000	\$65,000	0.0%
Monthly Vehicle Miles	21,400	20,645	3.7%	19,450	19,844	-2.0%
On-Time Performance	100.0%	99.8%	0.2%	99.8%	99.6%	0.2%
Cost per Ride	\$6.72	\$6.08	10.5%	\$6.42	\$4.42	45.2%
Cost per Mile	\$3.04	\$3.15	-3.5%	\$3.34	\$3.28	1.8%
Miles per Roadcall	21,400	20,645	3.7%	19,450	19,844	-2.0%
Sandy(SAM)-Paratransit LIFT and Cab						
Monthly Rides	1,517	1,408	7.7%	1,461	1,477	-1.1%
Monthly Cost	\$20,000	\$20,000	0.0%	\$20,000	\$20,000	0.0%
Monthly Vehicle Miles	6,828	7,770	-12.1%	7,436	6,961	6.8%
On-Time Performance	98.0%	97.8%	0.2%	96.6%	96.5%	0.1%
Cost per Ride	\$13.18	\$14.20	-7.2%	\$13.69	\$13.54	1.1%
Cost per Mile	\$2.93	\$2.57	14.0%	\$2.69	\$2.87	-6.3%
Miles per Roadcall	6,828	7,770	-12.1%	7,436	6,961	6.8%
Wilsonville(SMART)-Fixed Route						
Monthly Rides	27,675	31,112	-11.0%	28,099	29,262	-4.0%
Monthly Cost	\$310,955	\$298,161	4.3%	\$319,410	\$321,564	-0.7%
Monthly Vehicle Miles	48,451	46,498	4.2%	46,106	45,471	1.4%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$11.24	\$9.58	17.3%	\$11.37	\$10.99	3.5%
Cost per Mile	\$6.42	\$6.41	0.2%	\$6.93	\$7.07	-2.0%
Miles per Roadcall	48,451	46,498	4.2%	46,106	45,471	1.4%
Wilsonville(SMART)-Paratransit LIFT and Cab						
Monthly Rides	1,480	1,533	-3.5%	1,490	1,482	0.5%
Monthly Cost	\$54,874	\$52,617	4.3%	\$56,366	\$52,610	7.1%
Monthly Vehicle Miles	9,932	11,724	-15.3%	10,367	10,374	-0.1%
On-Time Performance	0.0%	0.0%	0.0%	0.0%	0.0%	0.0%
Cost per Ride	\$37.08	\$34.32	8.0%	\$37.84	\$35.49	6.6%
Cost per Mile	\$5.52	\$4.49	22.9%	\$5.44	\$5.07	7.3%
Miles per Roadcall	9,932	11,724	-15.3%	10,367	10,374	-0.1%

RideWise Performance Report - February 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	8	43	2,236	\$58,627.92		
One-on-one travel training general trips	10	29	1,508	\$39,539.76		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	18	72	3,744	\$98,167.68		
Group travel training with schools	18		66	\$1,723.60		
Group travel training general	73		267	\$6,990.15		
Riders Club participants	72					
Subtotal	163		332	\$8,713.75		
Total	181	72	4,076	\$106,881.43		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	5					
Transitional staff support only	1					
Transitional staff support and pass plan	205	428	159	455	899	1,292
Total	211					
Ride Connection RideWise monthly costs:						
RideWise RC program monthly cost	45448.45					
Total trainer hours monthly	693.3					
Ride Ambassador hours monthly	128.25					
Value of volunteer hours monthly	\$2,892.04					
Value of transitional staff hours monthly	\$38,047.59					

RideWise Performance Report - YTD 2015

	Number Served	Expected trips per week by unduplicated individuals	Expected annual trips	Annual avoided cost		
One-on-one travel training						
One-on-one travel training work trips	102	598	31,096	\$815,337.12		
One-on-one travel training general trips	88	216	11,232	\$294,503.04		
Specialized travel training (contractor)	0					
Phone or mail personalized travel training	0		0	\$0.00		
Subtotal	190	814	42,328	\$1,109,840.16		
Group travel training with schools	442		1,614	\$42,323.90		
Group travel training general	373		1,362	\$35,716.78		
Riders Club participants	573					
Subtotal	1,388		2,976	\$78,040.68		
Total	1,578	814	45,304	\$1,187,880.84		
Supportive services support of travel training	Staff	Total number of students in training	Number of students trained 1-on-1	Number of trips taken with students 1-on-1	Number of trips taken with groups of students	Total hours spent training 1-on-1 and with groups of students
New supportive service contacts sites	44					
Transitional staff support only	13					
Transitional staff support and pass plan	225	484	160	3,098	5,555	8,099
Total	282					
Ride Connection RideWise annual costs:						
RideWise RC program annual cost	\$372,483.95					
Annual cost avoidance of trips	\$1,187,880.84					
Total cost avoidance	\$815,396.89					
Total trainer hours annual	6,185.70					
Ride Ambassador hours annual	840.75					
Value of volunteer hours annual	\$54,114.47					
Value of transitional staff hours annual	\$203,427.73					